COMMITTEE ON LEGISLATIVE RESEARCH OVERSIGHT DIVISION

FISCAL NOTE

L.R. No.:0569-20Bill No.:SB 556Subject:Crimes and Punishment; Elderly; Health Care; Health Department; Licenses-
Miscellaneous; Medicaid; Mental Health Department; Nurses; Nursing and
Boarding Homes; Social Services DepartmentType:OriginalDate:February 25, 2003

FISCAL SUMMARY

ESTIMATED NET EFFECT ON GENERAL REVENUE FUND				
FUND AFFECTED	FY 2004	FY 2005	FY 2006	
General Revenue	(Unknown greater than \$200,000)	(Unknown greater than \$200,000)	(Unknown greater than \$200,000)	
Total Estimated Net Effect on General Revenue Fund	(Unknown greater than \$200,000)	(Unknown greater than \$200,000)	(Unknown greater than \$200,000)	

ESTIMATED NET EFFECT ON OTHER STATE FUNDS				
FUND AFFECTED	FY 2004	FY 2005	FY 2006	
Elderly Home- Delivered Meals Trust Fund	Unknown	Unknown	Unknown	
Nursing Facility Quality of Care Fund	Unknown	Unknown	Unknown	
Total Estimated Net Effect on Other State Funds	Unknown	Unknown	Unknown	

Numbers within parentheses: () indicate costs or losses.

This fiscal note contains 14 pages.

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ESTIMATED NET EFFECT ON FEDERAL FUNDS				
FUND AFFECTED	FY 2004	FY 2005	FY 2006	
Federal *	\$0	\$0	\$0	
Unemployment Compensation Administration Fund	(\$13,782)	\$0	\$0	
Unemployment Compensation Trust Fund	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	
Total Estimated Net Effect on <u>All</u> Federal Funds	(Unknown greater than \$113,782)	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	
*Income and expenses which are unknown but greater than \$50,000 would net to \$0.				
ESTIMATED NET EFFECT ON LOCAL FUNDS				
FUND AFFECTED	FY 2004	FY 2005	FY 2006	
Local Government	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	

FISCAL ANALYSIS

ASSUMPTION

Officials from the **State Public Defender** the **Department of Mental Health**, and the **Office of Prosecution Services** state this proposal would not fiscally impact their agency.

Officials from the **Department of Health and Senior Services (DOH)** state Section 198.067 increases the dollar amount of penalties for certain violations. This section states 75% of the penalties collected shall be deposited into the Nursing Care Quality of Care Fund and 25% of the penalties shall be deposited into the Elderly Home-Delivered Meals Trust Fund. However an estimate of the possible increase in state revenue is indeterminate since facility compliance with minimum standards is solely dependent on the operator's actions. The DOH assumes no other

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ASSUMPTION (continued)

fiscal impact as a result of this proposal.

Officials from the **Secretary of State Office (SOS)** state this proposal modifies various provisions relating to the protection of the elderly and would result in the Department of Health and Senior Services promulgating more rules. These rules would be published in the *Missouri Register* and the *Code of State Regulations*. Based on experience with other divisions, the rules, regulations and forms issued by the Department of Health and Senior Services could require as many as 30 pages in the *Code of State Regulations*. For any given rule, roughly half again as many pages are published in the *Missouri Register* as in the Code because cost statements, fiscal notes and the like are not repeated in Code. These costs are estimated. The estimated cost of a page in the *Missouri Register* is \$23. The estimated cost of a page in the Code is \$27. The actual cost could be more or less than the numbers given. The impact of this legislation in future years is unknown and depends upon the frequency and length of rules filed, amended, rescinded or withdrawn. The SOS estimates the cost for FY 04 only to be \$1,845 [(30 pages x \$27) + (45 pages x \$23)].

Oversight assumes the SOS could absorb the costs of printing and distributing regulations related to this proposal. If multiple bills pass which require the printing and distribution of regulations at substantial costs, the SOS could request funding through the appropriation process. Any decisions to raise fees to defray costs would likely be made in subsequent fiscal years.

Officials from the **Department of Social Services - Division of Family Services (DFS)** state Section 208.072 provides if the DFS is unable to make a determination regarding Medicaid eligibility within sixty days of the submission of a completed application, then the patient would be Medicaid eligible until the application is approved or denied. The DFS currently tracks Medicaid applications but does not have a system in place to track when a Medicaid application is complete. The DFS anticipates that a completed application is one in which all documentation necessary to complete an eligibility determination has been provided to the agency, including but not limited to medical, financial, and resource verification.

DFS estimates the fiscal impact of this proposal is unknown, less than \$100,000 for staff to make system design changes to track completed applications.

Officials from the **Department of Social Services - Division of Medical Services (DMS)** state Section 208.072 requires DFS to make a determination regarding Medicaid eligibility within 60 days of completed application. If DFS is unable to make a determination in this timeframe, the applicant would be Medicaid eligible until approved or denied. DMS states the average nursing

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home rate is \$97.34 a day. If a client is found ineligible one day beyond 60 days, DMS would

ASSUMPTION (continued)

pay a minimum of 61 days of nursing care. If this happened only 17 times, DMS estimates the total fiscal impact to be unknown but greater than 100,000 (97.34×17 people x 61 days = 100,942).

Officials from the **Department of Public Safety - Missouri State Highway Patrol (MHP)** state the MHP's Criminal Records and Identification Division is currently conducting background searches for employment purposes, thus the impact would be minimal.

MHP's Division of Drug and Crime Control assume that most investigations would be handled by local law enforcement agencies. If the MHP would conduct the investigations, the MHP would have an unknown fiscal impact.

Oversight assumes there will be unknown costs greater than \$100,000 to local law enforcement agencies.

Officials from the **Department of Labor and Industrial Relations (DOL)** assume the proposal provides contributing employers, who are currently charged for benefit payment because an individual was not discharged for misconduct connected with the work, will not be charged for benefit payment if the employer was required by law to discharge the individual, because the individual was placed on a disqualification list after being hired.

DOL states unemployment benefits are paid from the Unemployment Compensation Trust Fund (UCTF). The UCTF is funded by all contributing employers and by employer payments for benefit charges. Although the proposal would not change the amount of benefits paid, it no longer provides the charging mechanism for replenishing the fund. The cost of benefits would reduce the balance of the UCTF, which would contribute to future rate increases to all contributing employers if the balance reaches certain levels. The DOL states this could haave a potential impact of over \$100,000 to the UCTF, however, the exact amount is unknown.

The Division of Employment Security (DES) is not able to identify current claims (that meet the proposed conditions) to estimate and project the amount of impact to the UCTF. The negative impact would also depend on the weekly benefit amounts payable, number of weeks claimed and other unknown factors.

Information Systems estimates the change to the benefit charging provisions would require 280

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hours of computer programming to the nonmonetary and charging process in the existing system at \$49.22 per hour. This would be an estimated one-time start up cost of \$13,782, which would have a negative impact on Federal Funding. The DES assumes the cost for changing and printing

ASSUMPTION (continued)

notices and pamphlets would be part of the normal cost of operations.

The DES states that allowing the Department of Health and Senior Services to provide investigative information relating to the circumstances of an individual's separation could better equip the DES when investigating misconduct connected with the work, when subject employers

are not in a position to provide the information at the time of DES's investigation. The DES is not able to predict what impact this may have.

Officials from the **Department of Corrections** did not respond to our fiscal note request. Due to the multiple violations in this proposal, **Oversight** assumes the cost would be unknown, greater than \$100,000.

FISCAL IMPACT - State Government	FY 2004 (10 Mo.)	FY 2005	FY 2006
GENERAL REVENUE			
<u>Costs - Department of Social Services -</u> <u>Division of Family Services</u> Programming costs	(Unknown less than \$50,000)	(Unknown less than \$50,000)	(Unknown less than \$50,000)
<u>Costs - Department of Social Services -</u> <u>Division of Medical Services</u> Program costs	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)

Costs - Department of Corrections

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Incarceration and probations costs	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)	(Unknown greater than \$100,000)
ESTIMATED NET EFFECT ON GENERAL REVENUE	<u>(Unknown</u> greater than <u>\$200,000)</u>	<u>(Unknown</u> greater than <u>\$200,000)</u>	<u>(Unknown</u> greater than <u>\$200,000)</u>
FISCAL IMPACT - State Government	FY 2004 (10 Mo.)	FY 2005	FY 2006
ELDERLY HOME-DELIVERED MEALS TRUST			
Income - Department of Health and Senior Services Income from violations	<u>Unknown</u>	<u>Unknown</u>	<u>Unknown</u>
ESTIMATED NET EFFECT ON ELDERLY HOME-DELIVERED MEALS TRUST	<u>Unknown</u>	<u>Unknown</u>	<u>Unknown</u>
NURSING FACILITY QUALITY OF CARE			
Income - Department of Health and Senior Services Income from violations	<u>Unknown</u>	<u>Unknown</u>	<u>Unknown</u>
ESTIMATED NET EFFECT ON NURSING FACILITY QUALITY OF CARE	<u>Unknown</u>	<u>Unknown</u>	<u>Unknown</u>
FEDERAL			
Income - Department of Social Services - Division of Family Services			

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Federal Assistance	Unknown less than \$50,000	Unknown less than \$50,000	Unknown less than \$50,000
<u>Costs - Department of Social Services -</u> <u>Division of Family Services</u> Programming costs	(Unknown less than \$50,000)	(Unknown less than \$50,000)	(Unknown less than \$50,000)
ESTIMATED NET EFFECT ON FEDERAL FUNDS	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
FISCAL IMPACT - State Government	FY 2004 (10 Mo.)	FY 2005	FY 2006
UNEMPLOYMENT COMPENSATION ADMINISTRATION FUND			
Cost - Department of Labor and Industrial			
Relations Programming costs	<u>(\$13,782)</u>	<u>\$0</u>	<u>\$0</u>
ESTIMATED NET EFFECT ON UNEMPLOYMENT			
COMPENSATION FUND	<u>(\$13,782)</u>	<u>\$0</u>	<u>\$0</u>
UNEMPLOYMENT COMPENSATION TRUST FUND			
<u>Costs - Department of Labor and</u> <u>Industrial Relations</u>	(Unknown over <u>\$100,000)</u>	<u>(Unknown over</u> <u>\$100,000)</u>	<u>(Unknown over</u> <u>\$100,000)</u>
ESTIMATED NET EFFECT ON UNEMPLOYMENT COMPENSATION TRUST FUND	<u>(Unknown over</u> <u>\$100,000)</u>	<u>(Unknown over</u> <u>\$100,000)</u>	<u>(Unknown over</u> <u>\$100.000)</u>
FISCAL IMPACT - Local Government	FY 2004 (10 Mo.)	FY 2005	FY 2006

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LOCAL GOVERNMENTS

ESTIMATED NET EFFECT ON LOCAL LAW ENFORCEMENT	<u>(Unknown</u> greater than <u>\$100,000)</u>	<u>(Unknown</u> greater than <u>\$100,000)</u>	<u>(Unknown</u> greater than <u>\$100,000)</u>
<u>Costs - Local law enforcement</u>	(<u>Unknown</u>	(<u>Unknown</u>	(<u>Unknown</u>
Training costs and additional enforcement	greater than	greater than	greater than
costs	<u>\$100,000)</u>	<u>\$100,000)</u>	<u>\$100,000)</u>

FISCAL IMPACT - Small Business

Administrative penalties may affect small businesses.

DESCRIPTION

This proposal modifies various provisions relating to the protection of the elderly.

The Department of Health and Senior Services (DOH) shall provide through their Internet website the most recent survey of every home health agency and any deficiencies. The agency's response to the survey will be posted on the website. If a survey is in dispute, the survey will not be posted until the agency's response has been reviewed. The website shall also include the agency's proposed plan of correction and a link to the federal web site (Section 197.478).

The Department must maintain an employee disqualification list for home health agencies. The terms "knowingly" and "recklessly" are defined for placement on the employee disqualification list and the culpable mental state relates only to the conduct that resulted in the abuse or neglect (Section 197.500).

Section 198.006, RSMo, provides definitions for long-term care facilities.

The staff of a facility shall prepare copies of records requested by the Department on the day of request. The Department cannot remove or disassemble any medical record during an inspection of the facility, but may observe the photocopying or make their own copies if the facility lacks the technology. The Department may request from an out-of-state applicant the compliance history of all out-of-state facilities owned by the applicant from the previous five years (Section 198.022).

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If a facility submits satisfactory documentation that a deficiency has been corrected, an on-site reinspection may not be required (Section 198.027).

Every residential care facility I or II, intermediate care facility, and skilled nursing facility must post the most recent inspection report in a conspicuous place (Section 198.030).

The Department must maintain a hot-line caller log for the reporting of suspected abuse and neglect in long-term care facilities. The Department must attempt to obtain the name and address of any person making a report after obtaining relevant information regarding the alleged abuse or neglect. The identity of the person making the report will remain confidential (Section 198.032).

The Department may revoke a license if the operator refused to allow the Department access to

Description (continued)

residents and employees, the operator or anyone involved in the operation has ever knowingly acted or knowingly failed to perform any duty that materially or adversely affected the health, safety, welfare, or property of a resident, or the operator or anyone involved in the operation has ever been convicted of a felony relating to the management of a facility. The Department shall not have access to information that is not necessary to carry out the duties of Section 198.006 to Section 198.186, RSMo (Section 198.036).

The Department shall impose sanctions that are commensurate with the seriousness of the violation found to have occurred. For class I, II, and III violations, the remedies specified in this section may be imposed (Section 198.066). Section 198.067 states that the maximum amount of civil penalties shall be twenty-five thousand dollars. The range of fines are: class I: \$1,000 to \$10,000; class II: \$250 to \$1000; and class III: \$50 to \$250.

When the Department imposes a class I fine, the fine shall be incurred immediately, regardless of any subsequent correction. Class II and III fines shall be imposed if the violation remains uncorrected at the time of re-inspection (Section 198.067).

The civil monetary penalties shall be distributed as follows: 25% to the Elderly Home-Delivered Meals Trust Fund, 25% to the Nursing Facility Quality Care Fund to be used for the sole purpose of supporting quality care improvement projects within the Office of State Ombudsman for Long-Term Care Facility Residents, and 50% to the Nursing Facility Quality Care Fund to assist qualified nursing facilities to improve the quality of service to the residents (Section 198.067).

The Department shall not impose a fine for self-reporting class II and class III violations so long

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as the violation is corrected within a specified amount of time and there is no reoccurrence of the particular violation for twelve months. Civil penalties shall remain the sole liability of the operator and cannot be sold, transferred, or assigned to any successor (Section 198.067).

Certain mandated reporters, including physician assistants and nurse practitioners, must immediately report suspected abuse and neglect of eligible adults or persons sixty years of age and older to the Department. Any administrator of a facility that knowingly conceals an act of abuse or neglect that results in death or serious physical injury will be guilty of a Class D felony. The terms "knowingly" and "recklessly" are defined for placement on the employee disqualification list and the culpable mental state relates only to the conduct that resulted in the abuse or neglect (Section 198.070).

The staff of a residential care facility I and II, intermediate care facility, skilled nursing facility, home health agency, and hospice shall contact the attending physician, the resident's immediate

Description (continued)

family, and the local coroner or medical examiner immediately upon the death of a resident and prior to transferring the deceased to a funeral home (Section 198.071).

Nursing assistants must complete the training program within four months of employment. The training program can be offered at any facility licensed or approved by the Department (Section 198.082).

The Department must promulgate rules for the determination, selection or removal of qualified receivers. The Department must also maintain a list of qualified receivers that have submitted a written request for a receivership of a facility. When a petition is filed, the Director of the Department must select the first name on the list and notify the person of their selection, the name of the facility, and the grounds for receivership. Names from the list will be chosen in consecutive order for each additional petition filed (Section 198.105).

Nursing home districts are prohibited from evicting, harassing, or retaliating against a resident or employee because of any reported violations made by the resident, resident's family, or employee of the facility. Residents and employees of a facility may obtain information regarding their rights and protections from the Department's telephone referral and information line (Section 198.301).

The Department may reduce the frequency of inspections to once a year if the facility is found to be in substantial compliance. Substantial compliance will be based on previous inspection

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reports, the facility's history of compliance, the number and severity of complaints received about the facility, and the facility having no changes in ownership, operator, or Director of Nursing. Any employee of the Department who knowingly discloses the time of an unannounced inspection will be guilty of a Class A misdemeanor and will be immediately terminated (Section 198.526).

The Department shall provide through their website the most recent survey of every long-term care facility and any deficiencies. The facility's response to the survey will be posted on the website. If a survey is in dispute, the survey will not be posted until the facility's response has been reviewed. The website shall also include the facility's proposed plan of correction and a link to the federal web site (Section 198.528).

If the Division of Family Services is unable to make a determination regarding Medicaid eligibility within sixty days of the submission of a completed application, then the patient will be Medicaid eligible until the application is approved or denied. However, the benefits shall not commence prior to the date of application (Section 208.072).

Description (continued)

The patient care expenditure component of the nursing facility Medicaid per diem rate will include salaries and supplies for physical, occupational, speech and inhalation therapy. The provisions of this subsection will terminate on August 28, 2008. The prospective rate of a facility may be reduced if the facility's cost report is found to be fraudulent or inaccurate (Section 208.159).

The Department must promptly contact appropriate law enforcement agencies if they are unable to substantiate that abuse occurred due to the lack of cooperation of the operator and employees of the facility (Section 565.186).

Financial exploitation of an elderly or disabled person is a Class A misdemeanor if the property is less than \$50, a Class D felony if the property is greater than \$50 but less than \$500, a Class C felony if the property is greater than \$500 but less than \$1000, and a Class B felony if the property is \$1000 or more (Section 570.145).

Mental health facilities may disclose necessary information and records to the Department of Health and Senior Services for the investigation of abuse or neglect (Section 630.140).

Any person who purposely files a false report of abuse or neglect to the Department of Mental Health will be guilty of a Class A misdemeanor. Any person having a prior conviction of filing a

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false report of abuse or neglect will be guilty of a Class D felony (Section 630.165).

Statements made by persons sixty and older or disabled to the Department or law enforcement shall only be admissible into evidence in administrative or civil actions brought by the Department or in criminal proceedings if the court finds the statement to be sufficiently reliable and the person who recorded the statement is available to testify. Statements shall not be admissible unless the prosecuting attorney or the Department notifies the accused in advance of the intention to offer the statement into evidence (Section 660.264).

If the Department is conducting an investigation but is unable to access an eligible adult, the court may grant a warrant or other order to enter the premises, require production of information, and enjoin interference with an investigation (Section 660.270).

Certain mandated reporters, including physician assistants and nurse practitioners, must immediately report suspected abuse and neglect of an in-home services client to the Department. If the client's physician makes a report of suspected abuse or neglect, the Department shall continuously contact the physician regarding the progress of the investigation. The Department must also notify the client's case manager when a report of abuse or neglect is made. If an

Description (continued)

in-home service provider fails to report abuse or neglect, the Department may impose a fine of \$1,000 per violation against the provider. The terms "knowingly" and "recklessly" are defined for placement on the employee disqualification list and the culpable mental state relates only to the conduct that resulted in the abuse or neglect (Section 660.300).

Once a report is received, the Department of Social Services shall immediately begin an investigation and contact the appropriate law enforcement agencies. The terms "knowingly" and "recklessly" are defined for placement on the employee disqualification list for the Department of Mental Health and the culpable mental state relates only to the conduct that resulted in the abuse or neglect (Section 660.305).

The Department of Health and Senior Services is required to give written notice of any proposed action, such as suspension, probation, and termination, to in-home service providers. In-home service providers must be given administrative appeal rights (Section 660.310).

Any employer, who must discharge an employee that was placed on the employee disqualification list after the date of hire, will not be charged with unemployment insurance benefits (Section 660.315).

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Prior to any contact with patients and residents, criminal background checks must be conducted on all full-time, part-time, or temporary employees that are hired or contracted for an employment agency. For applicants that have not resided in Missouri for five years from date of application, the provider must request a nationwide criminal FBI background check, with the applicant responsible for the costs (Section 660.317).

Upon request, the Department must provide the Division of Employment Security with copies of the investigative reports that led to the placement of the employee on the employee disqualification list (Section 660.320).

The Department is prohibited from disclosing any personally identifiable medical, social, personal, or financial records of an eligible adult, except by court order. The Department of Health and Senior Services, the Department of Mental Health, the Department of Social Services, the Attorney General, appropriate law enforcement, and the eligible adult can access these records for examination or copying without a court order (Section 660.321).

This legislation is not federally mandated, would not duplicate any other program and would not require additional capital improvements or rental space.

SOURCES OF INFORMATION

Department of Labor and Industrial Relations Department of Health and Senior Services Department of Social Services Department of Mental Health Office of Prosecution Services Secretary of State Department of Public Safety -Missouri State Highway Patrol State Public Defender

NOT RESPONDING: Department of Corrections

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> MICKEY WILSON, CPA DIRECTOR FEBRUARY 25, 2003