## SECOND REGULAR SESSION

## SENATE BILL NO. 1131

## 103RD GENERAL ASSEMBLY

INTRODUCED BY SENATOR BROWN (26).

5371S.01I

KRISTINA MARTIN, Secretary

## **ANACT**

To repeal sections 137.115, 137.750, 138.380, 138.390, 138.410, and 138.435, RSMo, and to enact in lieu thereof six new sections relating to the duties of the state tax commission.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 137.115, 137.750, 138.380, 138.390,

- 2 138.410, and 138.435, RSMo, are repealed and six new sections
- 3 enacted in lieu thereof, to be known as sections 137.115,
- 4 137.750, 138.380, 138.390, 138.410, and 138.435, to read as
- 5 follows:

137.115. 1. All other laws to the contrary

- 2 notwithstanding, the assessor or the assessor's deputies in
- 3 all counties of this state including the City of St. Louis
- 4 shall annually make a list of all real and tangible personal
- 5 property taxable in the assessor's city, county, town or
- 6 district. Except as otherwise provided in subsection 3 of
- 7 this section and section 137.078, the assessor shall
- 8 annually assess all personal property at thirty-three and
- 9 one-third percent of its true value in money as of January
- 10 first of each calendar year. The assessor shall annually
- 11 assess all real property, including any new construction and
- 12 improvements to real property, and possessory interests in
- 13 real property at the percent of its true value in money set
- 14 in subsection 5 of this section. The true value in money of
- 15 any possessory interest in real property in subclass (3),

EXPLANATION-Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

16 where such real property is on or lies within the ultimate 17 airport boundary as shown by a federal airport layout plan, as defined by 14 CFR 151.5, of a commercial airport having a 18 FAR Part 139 certification and owned by a political 19 20 subdivision, shall be the otherwise applicable true value in 21 money of any such possessory interest in real property, less 22 the total dollar amount of costs paid by a party, other than 23 the political subdivision, towards any new construction or 24 improvements on such real property completed after January 1, 2008, and which are included in the above-mentioned 25 possessory interest, regardless of the year in which such 26 27 costs were incurred or whether such costs were considered in 28 any prior year. The assessor shall annually assess all real 29 property in the following manner: new assessed values shall 30 be determined as of January first of each odd-numbered year and shall be entered in the assessor's books; those same 31 32 assessed values shall apply in the following even-numbered 33 year, except for new construction and property improvements which shall be valued as though they had been completed as 34 35 of January first of the preceding odd-numbered year. The assessor may call at the office, place of doing business, or 36 37 residence of each person required by this chapter to list 38 property, and require the person to make a correct statement 39 of all taxable tangible personal property owned by the person or under his or her care, charge or management, 40 41 taxable in the county. On or before January first of each 42 even-numbered year, the assessor shall prepare and submit a 43 two-year assessment maintenance plan to the county governing 44 body and the state tax commission for their respective 45 approval or modification. The county governing body shall 46 approve and forward such plan or its alternative to the plan 47 to the state tax commission by February first. If the

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and

county governing body fails to forward the plan or its 48 49 alternative to the plan to the state tax commission by 50 February first, the assessor's plan shall be considered approved by the county governing body. [If the state tax 51 52 commission fails to approve a plan and if the state tax 53 commission and the assessor and the governing body of the 54 county involved are unable to resolve the differences, in 55 order to receive state cost-share funds outlined in section 56 137.750, the county or the assessor shall petition the 57 administrative hearing commission, by May first, to decide all matters in dispute regarding the assessment maintenance 58 plan. Upon agreement of the parties, the matter may be 59 60 stayed while the parties proceed with mediation or arbitration upon terms agreed to by the parties. The final 61 62 decision of the administrative hearing commission shall be 63 subject to judicial review in the circuit court of the 64 county involved.] In the event a valuation of subclass (1) 65 real property within any county with a charter form of government, or within a city not within a county, is made by 66 67 a computer, computer-assisted method or a computer program, the burden of proof, supported by clear, convincing and 68 69 cogent evidence to sustain such valuation, shall be on the 70 assessor at any hearing or appeal. In any such county, 71 unless the assessor proves otherwise, there shall be a 72 presumption that the assessment was made by a computer, 73 computer-assisted method or a computer program. Such 74 evidence shall include, but shall not be limited to, the 75 following: 76 (1) The findings of the assessor based on an appraisal 77 of the property by generally accepted appraisal techniques;

- 79 (2) The purchase prices from sales of at least three
- 80 comparable properties and the address or location thereof.
- 81 As used in this subdivision, the word "comparable" means
- 82 that:
- 83 (a) Such sale was closed at a date relevant to the
- 84 property valuation; and
- (b) Such properties are not more than one mile from
- 86 the site of the disputed property, except where no similar
- 87 properties exist within one mile of the disputed property,
- 88 the nearest comparable property shall be used. Such
- 89 property shall be within five hundred square feet in size of
- 90 the disputed property, and resemble the disputed property in
- 91 age, floor plan, number of rooms, and other relevant
- 92 characteristics.
- 93 2. Assessors in each county of this state and the City
- 94 of St. Louis may send personal property assessment forms
- 95 through the mail.
- 96 3. The following items of personal property shall each
- 97 constitute separate subclasses of tangible personal property
- 98 and shall be assessed and valued for the purposes of
- 99 taxation at the following percentages of their true value in
- 100 money:
- 101 (1) Grain and other agricultural crops in an
- 102 unmanufactured condition, one-half of one percent;
- 103 (2) Livestock, twelve percent;
- 104 (3) Farm machinery, twelve percent;
- 105 (4) Motor vehicles which are eligible for registration
- 106 as and are registered as historic motor vehicles pursuant to
- 107 section 301.131 and aircraft which are at least twenty-five
- 108 years old and which are used solely for noncommercial
- 109 purposes and are operated less than two hundred hours per

110 year or aircraft that are home built from a kit, five
111 percent;

- 112 (5) Poultry, twelve percent;
- 113 (6) Tools and equipment used for pollution control and
- 114 tools and equipment used in retooling for the purpose of
- 115 introducing new product lines or used for making
- improvements to existing products by any company which is
- 117 located in a state enterprise zone and which is identified
- 118 by any standard industrial classification number cited in
- 119 subdivision (7) of section 135.200, twenty-five percent; and
- 120 (7) Solar panels, racking systems, inverters, and
- 121 related solar equipment, components, materials, and supplies
- installed in connection with solar photovoltaic energy
- 123 systems, as described in subdivision (46) of subsection 2 of
- 124 section 144.030, that were constructed and producing solar
- 125 energy prior to August 9, 2022, five percent.
- 126 4. The person listing the property shall enter a true
- and correct statement of the property, in a printed blank
- 128 prepared for that purpose. The statement, after being
- 129 filled out, shall be signed and either affirmed or sworn to
- as provided in section 137.155. The list shall then be
- 131 delivered to the assessor.
- 5. (1) All subclasses of real property, as such
- 133 subclasses are established in Section 4(b) of Article X of
- 134 the Missouri Constitution and defined in section 137.016,
- 135 shall be assessed at the following percentages of true value:
- (a) For real property in subclass (1), nineteen
- 137 percent;
- (b) For real property in subclass (2), twelve percent;
- **139** and
- (c) For real property in subclass (3), thirty-two
- 141 percent.

142 (2) A taxpayer may apply to the county assessor, or, 143 if not located within a county, then the assessor of such 144 city, for the reclassification of such taxpayer's real 145 property if the use or purpose of such real property is 146 changed after such property is assessed under the provisions 147 of this chapter. If the assessor determines that such 148 property shall be reclassified, he or she shall determine 149 the assessment under this subsection based on the percentage 150 of the tax year that such property was classified in each 151 subclassification.

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152 6. Manufactured homes, as defined in section 700.010, 153 which are actually used as dwelling units shall be assessed 154 at the same percentage of true value as residential real 155 property for the purpose of taxation. The percentage of assessment of true value for such manufactured homes shall 156 157 be the same as for residential real property. If the county 158 collector cannot identify or find the manufactured home when 159 attempting to attach the manufactured home for payment of 160 taxes owed by the manufactured home owner, the county 161 collector may request the county commission to have the 162 manufactured home removed from the tax books, and such 163 request shall be granted within thirty days after the request is made; however, the removal from the tax books 164 165 does not remove the tax lien on the manufactured home if it 166 is later identified or found. For purposes of this section, 167 a manufactured home located in a manufactured home rental 168 park, rental community or on real estate not owned by the 169 manufactured home owner shall be considered personal 170 property. For purposes of this section, a manufactured home 171 located on real estate owned by the manufactured home owner 172 may be considered real property.

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- 7. Each manufactured home assessed shall be considered a parcel for the purpose of reimbursement pursuant to section 137.750, unless the manufactured home is deemed to be real estate as defined in subsection 7 of section 442.015 and assessed as a realty improvement to the existing real estate parcel.
  - 8. Any amount of tax due and owing based on the assessment of a manufactured home shall be included on the personal property tax statement of the manufactured home owner unless the manufactured home is deemed to be real estate as defined in subsection 7 of section 442.015, in which case the amount of tax due and owing on the assessment of the manufactured home as a realty improvement to the existing real estate parcel shall be included on the real property tax statement of the real estate owner.
- 188 The assessor of each county and each city not 189 within a county shall use a nationally recognized automotive 190 trade publication such as the National Automobile Dealers' 191 Association Official Used Car Guide, Kelley Blue Book, 192 Edmunds, or other similar publication as the recommended 193 guide of information for determining the true value of motor 194 vehicles described in such publication. The state tax 195 commission shall select and make available to all assessors 196 which publication shall be used. The assessor of each 197 county and each city not within a county shall use the trade-198 in value published in the current October issue of the 199 publication selected by the state tax commission. The 200 assessor shall not use a value that is greater than the 201 average trade-in value in determining the true value of the 202 motor vehicle without performing a physical inspection of 203 the motor vehicle. For vehicles two years old or newer from 204 a vehicle's model year, the assessor may use a value other

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205 than average without performing a physical inspection of the 206 motor vehicle. In the absence of a listing for a particular 207 motor vehicle in such publication, the assessor shall use 208 such information or publications that, in the assessor's 209 judgment, will fairly estimate the true value in money of 210 the motor vehicle. For motor vehicles with a true value of 211 less than fifty thousand dollars as of January 1, 2025, the 212 assessor shall not assess such motor vehicle for an amount 213 greater than such motor vehicle was assessed in the previous 214 year, provided that such motor vehicle was properly assessed 215 in the previous year.

- 10. Before the assessor may increase the assessed valuation of any parcel of subclass (1) real property by more than fifteen percent since the last assessment, excluding increases due to new construction or improvements, the assessor shall conduct a physical inspection of such property.
- 222 11. If a physical inspection is required, pursuant to subsection 10 of this section, the assessor shall notify the 223 224 property owner of that fact in writing and shall provide the 225 owner clear written notice of the owner's rights relating to 226 the physical inspection. If a physical inspection is required, the property owner may request that an interior 227 228 inspection be performed during the physical inspection. The 229 owner shall have no less than thirty days to notify the 230 assessor of a request for an interior physical inspection.
  - 12. A physical inspection, as required by subsection 10 of this section, shall include, but not be limited to, an on-site personal observation and review of all exterior portions of the land and any buildings and improvements to which the inspector has or may reasonably and lawfully gain external access, and shall include an observation and review

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of the interior of any buildings or improvements on the
property upon the timely request of the owner pursuant to
subsection 11 of this section. Mere observation of the
property via a drive-by inspection or the like shall not be
considered sufficient to constitute a physical inspection as
required by this section.

- 13. A county or city collector may accept credit cards as proper form of payment of outstanding property tax or license due. No county or city collector may charge surcharge for payment by credit card which exceeds the fee or surcharge charged by the credit card bank, processor, or issuer for its service. A county or city collector may accept payment by electronic transfers of funds in payment of any tax or license and charge the person making such payment a fee equal to the fee charged the county by the bank, processor, or issuer of such electronic payment.
- 253 14. Any county or city not within a county in this 254 state may, by an affirmative vote of the governing body of 255 such county, opt out of the provisions of this section and 256 sections 137.073, 138.060, and 138.100 as enacted by house bill no. 1150 of the ninety-first general assembly, second 257 258 regular session and section 137.073 as modified by house 259 committee substitute for senate substitute for senate 260 committee substitute for senate bill no. 960, ninety-second 261 general assembly, second regular session, for the next year 262 of the general reassessment, prior to January first of any 263 year. No county or city not within a county shall exercise 264 this opt-out provision after implementing the provisions of 265 this section and sections 137.073, 138.060, and 138.100 as 266 enacted by house bill no. 1150 of the ninety-first general 267 assembly, second regular session and section 137.073 as 268 modified by house committee substitute for senate substitute

269 for senate committee substitute for senate bill no. 960, 270 ninety-second general assembly, second regular session, in a 271 year of general reassessment. For the purposes of applying 272 the provisions of this subsection, a political subdivision 273 contained within two or more counties where at least one of 274 such counties has opted out and at least one of such 275 counties has not opted out shall calculate a single tax rate 276 as in effect prior to the enactment of house bill no. 1150 277 of the ninety-first general assembly, second regular 278 session. A governing body of a city not within a county or 279 a county that has opted out under the provisions of this 280 subsection may choose to implement the provisions of this 281 section and sections 137.073, 138.060, and 138.100 as 282 enacted by house bill no. 1150 of the ninety-first general 283 assembly, second regular session, and section 137.073 as 284 modified by house committee substitute for senate substitute 285 for senate committee substitute for senate bill no. 960, 286 ninety-second general assembly, second regular session, for 287 the next year of general reassessment, by an affirmative 288 vote of the governing body prior to December thirty-first of 289 any year. 290 15. The governing body of any city of the third

291 classification with more than twenty-six thousand three 292 hundred but fewer than twenty-six thousand seven hundred 293 inhabitants located in any county that has exercised its 294 authority to opt out under subsection 14 of this section may 295 levy separate and differing tax rates for real and personal 296 property only if such city bills and collects its own 297 property taxes or satisfies the entire cost of the billing 298 and collection of such separate and differing tax rates. 299 Such separate and differing rates shall not exceed such 300 city's tax rate ceiling.

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301 16. Any portion of real property that is available as 302 reserve for strip, surface, or coal mining for minerals for 303 purposes of excavation for future use or sale to others that 304 has not been bonded and permitted under chapter 444 shall be 305 assessed based upon how the real property is currently being 306 used. Any information provided to a county assessor, state 307 tax commission, state agency, or political subdivision 308 responsible for the administration of tax policies shall, in 309 the performance of its duties, make available all books, 310 records, and information requested, except such books, 311 records, and information as are by law declared confidential 312 in nature, including individually identifiable information 313 regarding a specific taxpayer or taxpayer's mine property. For purposes of this subsection, "mine property" shall mean 314 315 all real property that is in use or readily available as a 316 reserve for strip, surface, or coal mining for minerals for 317 purposes of excavation for current or future use or sale to 318 others that has been bonded and permitted under chapter 444.

137.750. 1. [If a county has an assessment

maintenance plan approved pursuant to section 137.115,] A portion of all the costs and expenses of the assessor of each county and each city not within a county, incurred for the current quarter in performing all duties necessary to assess and maintain equalized assessed valuations of real property, making real and personal property assessments and preparing abstracts of assessment lists, shall be reimbursed by the state. The state shall reimburse up to sixty percent of all the current and past unreported quarterly costs and expenses of the assessor of each county and each city not within a county based on compliance with the state tax commission approved assessment and equalization maintenance plan. Except as provided in section 138.435, the state

shall reimburse each eligible county a minimum of three dollars per parcel for up to twenty thousand parcels, but no further reimbursements shall be made until the county has expended at least two-thirds of that amount of money for assessment maintenance from its assessment fund. The annual state reimbursement to any county pursuant to this section in 2000 shall not exceed seven dollars per parcel of real property in the county and each year thereafter such maximum amount may be increased by up to three percent, but the amount reimbursed by the state shall not exceed sixty percent of the actual costs and expenses incurred, except that counties entitled to only the three-dollar per parcel minimum shall receive one-fourth of the state's contribution each quarter.

- 2. The governing body of each county and city not within a county which seeks or will seek reimbursement under any provision of this section or section 137.720 shall establish a fund to be known as the "Assessment Fund", to be used solely as a depository for funds received by the county or city pursuant to this section and sections 137.037 and 137.720, from the general revenue fund of the county or other sources for the purpose of funding the costs and expenses incurred in implementing an assessment and equalization maintenance plan [approved under section 137.115] and for assessing real and personal property.
  - 3. All counties and cities not within a county seeking state funds under this section shall submit a certified copy of their costs and expenses to the commissioner of the office of administration not later than the thirtieth day of the quarter immediately following the quarter for which such state funds are sought. The commissioner of the office of administration [shall, in such form as may be prescribed by

- 47 rule, certify that the county requests for reimbursement are
- 48 consistent with the assessment and equalization maintenance
- 49 plan approved by the state tax commission as provided in
- section 137.115, and] shall pay the state's share out of
- 51 funds appropriated for that purpose quarterly to each
- 52 eligible county and city to reimburse such county or city
- 53 for reimbursable costs and expenses incurred in the previous
- 54 calendar quarter.
- 55 4. (1) The following costs and expenses shall not
- 56 qualify for state reimbursement or reimbursement from tax
- 57 moneys withheld from political subdivisions:
- (a) Premiums for property and casualty insurance and
- 59 liability insurance;
- 60 (b) Depreciation, interest, building and ground
- 61 maintenance, fuel and utility costs, and other indirect
- 62 expenses which can be classified as the overhead expenses of
- the assessor's office;
- 64 (c) Purchases of motor vehicles;
- 65 (2) Costs and expenses which shall qualify for state
- 66 reimbursement, but only if identified in the county
- 67 maintenance plan and subsequently specifically approved by
- 68 the state tax commission, shall include:
- 69 (a) Salaries and benefits of data processing and legal
- 70 personnel not directly employed by the assessor;
- 71 (b) Costs and expenses for computer software,
- 72 hardware, and maintenance;
- 73 (c) Costs and expenses of any additional office space
- 74 made necessary in order to carry out the county's
- 75 maintenance plan;
- 76 (d) Costs of leased equipment;
- 77 (e) Costs of aerial photography.

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138.380. 1. It shall be the duty of the state tax

2 commission, and the commissioners shall have authority, to

3 perform all duties enumerated in this section and such other

4 duties as may be provided by law:

- 5 To raise or lower the assessed valuation of any 6 parcel or item of real or tangible personal property, 7 including the power to raise or lower the assessed valuation 8 of the real or tangible personal property of any individual, 9 copartnership, company, association or corporation; provided, that before any such assessment is so raised, 10 11 notice of the intention of the commission to raise such 12 assessed valuation and of the time and place at which a 13 hearing thereon will be held, shall be given to such 14 individual, copartnership, company, association or 15 corporation as provided in sections 138.460 and 138.470, and 16 further provided that the commission shall not have the 17 power to require a county to raise or lower the assessed 18 valuation of an entire class or subclass of property;
  - (2) To require from any officer in this state, on forms prescribed by the commission, such annual or other reports as shall enable said commission to ascertain the assessed and equalized value of all real and tangible property listed for taxation, the amount of taxes assessed, collected and returned, and such other matter as the commission may require, to the end that it may have complete information concerning the entire subject of revenue and taxation and all matters and things incidental thereto;
  - (3) To cause to be placed upon the assessment rolls at any time during the year omitted property which may be discovered to have, for any reason, escaped assessment and taxation, and to correct any errors that may be found on the

32 assessment rolls and to cause the proper entry to be made 33 thereon;

- (4) To investigate the tax laws of other states and countries, to formulate and submit to the legislature such recommendations as the commission may deem expedient to prevent evasions of the assessment and taxing laws, whether the tax is specific or general, to secure just, equal and uniform taxes, and improve the system of assessment and taxation in this state;
- (5) To prescribe the form of all blanks and books that are used in the assessment and collection of the general property tax, except as otherwise provided by law; and
- (6) To develop, or enter into contracts with entities for the development of, computer software programs sufficient to produce the projected tax liability notices required under subsections 2 and 3 of section 137.180, subsection 2 of section 137.355, and subsection 2 of section 137.490. Upon receiving a request, before December 31, 2009, filed by a collector of any county or any city not within the county, the commission shall provide the collector with such computer software programs.
  - 2. Notwithstanding any provision of law to the contrary, the commission shall not utilize the standards promulgated by the International Association of Assessing Officers (IAAO) or any other international or domestic organization to carry out any powers and duties prescribed in this chapter.

138.390. 1. The state tax commission shall equalize
the valuation of real and tangible personal property among
the several counties in the state in the following manner:
with the abstracts of all the taxable property in the
several counties of the state and the abstracts of the sales

- 6 of real estate in such counties as returned by the
- 7 respective county clerks and the assessor of the city of St.
- 8 Louis, the commission shall classify all real estate situate
- 9 in cities, towns, and villages, as town lots, and all other
- 10 real estate as farming lands, and shall classify all
- 11 tangible personal property as follows: banking
- 12 corporations, railroad corporations, street railroad
- 13 corporations, all other corporations, horses, mares and
- 14 geldings, mules, asses and jennets, neat cattle, sheep,
- 15 swine, goats, domesticated small animals and all other
- 16 livestock, poultry, power machinery, farm implements, other
- 17 tangible personal property.
- 18 2. (1) The state tax commission shall equalize the
- 19 valuation of each class or subclass of property thereof
- 20 among the respective counties of the state in the following
- 21 manner:
- [(1)] (a) It shall add to the valuation of each class,
- 23 subclass, or portion thereof of the property, real or
- 24 tangible personal, of each county which it believes to be
- 25 valued below its real value in money such amount or percent
- 26 as will increase the same in each case to its true value;
- 27 [(2)] (b) It shall deduct from the valuation of each
- 28 class, subclass, or portion thereof of the property, real or
- 29 tangible personal, of each county which it believes to be
- 30 valued above its real value in money such amount or percent
- 31 as will reduce the same in each case to its true value.
- 32 (2) (a) For the purposes of this subsection, the
- 33 state tax commission shall utilize ratio studies to
- 34 determine whether a class or subclass of property is valued
- 35 below or above its true value in money.
- 36 (b) A class or subclass of property shall be
- 37 considered to be valued below its true value in money if:

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- a. The weighted median ratio is less than seventy
  percent and the coefficient of dispersion is greater than
  twenty-five percent; or
- b. The weighted median ratio is less than seventy
  percent and the upper bound of the ninety-five percent
  confidence interval for the weighted median is less than
  seventy percent.
  - (c) A class or subclass of property shall be considered to be valued above its true value in money if:
  - a. The weighted median ratio is greater than one hundred percent and the coefficient of dispersion is greater than twenty-five percent; or
  - b. The weighted median ratio is greater than one hundred percent and the upper bound of the ninety-five percent confidence interval for the weighted median is greater than one hundred percent.
- 138.410. 1. Except as provided in subsection 2 of 2 this section, the commission shall exercise general 3 supervision over all the assessing officers of this state, 4 over county boards of equalization and appeal in the 5 performance of their duties under this chapter and all other 6 laws concerning the general property tax and shall institute 7 proper proceedings to enforce the penalties and liabilities 8 provided by law for public officers, officers of corporations and individuals failing to comply with the 9 10 provisions of this chapter, and of all laws relating to the 11 general property tax.
- 2. [In the execution of these powers the said commission shall call upon the attorney general or any prosecuting or circuit attorney in the state, to assist this commission in the enforcement of laws with the supervision of which this commission is charged, and when so called upon

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- 17 it shall be the duty of the attorney general, and the 18 prosecuting or circuit attorneys in their respective 19 counties, to assist in the commencement and prosecutions of 20 actions and proceedings for penalties, forfeitures, removals 21 and punishments for violation of the laws in respect to the 22 assessment and taxation of property, and to represent the 23 commission in any litigation which it may wish to institute 24 or in which it may become involved in the discharge of its 25 duties] The commission shall exercise a general advisory 26 role over all assessing officers of the state for the 27 purposes of equalizing assessments as between counties, and 28 the commission shall not have the power to require counties 29 to enter into any agreement or memorandum of understanding 30 for the purpose of increasing or decreasing the assessed 31 valuation of an entire class or subclass of property, or of any portion thereof other than through an appeal of a 32
  - 138.435. 1. There is hereby established within the state tax commission the "Office of State Ombudsman for Property Assessment and Taxation" for the purpose of helping to assure the fairness, accountability, and transparency of the property tax process.

decision made by a county board of equalization.

- 2. The office shall be administered by the state ombudsman, who shall devote his or her entire time to the duties of the position.
- 9 3. The office shall establish and implement procedures 10 for receiving, processing, responding to, and resolving 11 complaints made by or on behalf of taxpayers relating to 12 assessments, valuation of property, tax levies of political 13 subdivisions, and appeals before the assessor, board of 14 equalization, or the state tax commission.

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- 4. The ombudsman or representatives of the officeshall have the authority to:
- 17 (1) Investigate any complaints or inquiries that come 18 to the attention of the office. The ombudsman shall have 19 access to review taxpayer records, if given permission by 20 the taxpayer or the taxpayer's legal guardian. Taxpayers 21 shall have the right to request, deny, or terminate any 22 assistance that the ombudsman may provide;
- 23 (2) Make the necessary inquiries and review of such 24 information and records as the ombudsman or representative 25 of the office deems necessary to accomplish the objective of 26 verifying these complaints.
  - 5. The office shall acknowledge complaints, report its findings, make recommendations, gather and disseminate information and other material, and publicize its existence.
- 6. 30 The ombudsman may recommend to the relevant state 31 or local governmental agency or political subdivision 32 changes in the rules and regulations adopted or proposed by 33 such governmental agency or political subdivision which do 34 or may adversely affect the rights or privileges of 35 taxpayers. The office shall analyze and monitor the 36 development and implementation of federal, state and local 37 laws, regulations, and policies with respect to property 38 assessment and taxation, and shall recommend to the state 39 tax commission changes in such laws, regulations, and 40 policies deemed by the office to be appropriate.
  - 7. The office shall promote community contact and involvement with taxpayers through the use of volunteers and volunteer programs to encourage citizen involvement in the property tax process.
- 45 8. The office shall prepare and distribute to each county written notices which set forth the address,

- 47 telephone number, and email address of the office, a brief
- 48 explanation of the function of the office, the procedure to
- 49 follow in filing a complaint, and other pertinent
- 50 information.

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- 9. The county shall ensure that such written notice is available upon request of any taxpayer.
- 10. The office shall inform taxpayers or their legal guardians of their rights and entitlements by means of the distribution of educational materials and group meetings.
- 56 (1) There is hereby created in the state treasury 57 the "State Ombudsman for Property Tax Fund", which shall 58 consist of moneys as provided in this subsection. The state 59 treasurer shall be custodian of the fund. In accordance with sections 30.170 and 30.180, the state treasurer may 60 61 approve disbursements. The fund shall be a dedicated fund 62 and money in the fund shall be used solely by the state tax 63 commission to fund the office of state ombudsman for 64 property assessment and taxation. Notwithstanding the 65 provisions of section 33.080 to the contrary, any moneys 66 remaining in the fund at the end of the biennium shall not 67 revert to the credit of the general revenue fund. The state 68 treasurer shall invest moneys in the fund in the same manner 69 as other funds are invested. Any interest and moneys earned 70 on such investments shall be credited to the fund.
  - appropriation made to the state tax commission from the general assembly is insufficient to fund the office of the state ombudsman for property assessment and taxation, the state tax commission shall determine the amount of the insufficiency and an equal portion of the state reimbursement made to each county assessment fund pursuant to section 137.750 shall instead be deposited in the state

- 79 ombudsman for property tax fund such that the amount
- 80 deposited is equal to the amount of the insufficiency.

