

# SENATE BILL NO. 1062

103RD GENERAL ASSEMBLY

INTRODUCED BY SENATOR CARTER.

5396S.011

KRISTINA MARTIN, Secretary

## AN ACT

To amend chapter 37, RSMo, by adding thereto one new section relating to the office of administration.

*Be it enacted by the General Assembly of the State of Missouri, as follows:*

Section A. Chapter 37, RSMo, is amended by adding thereto  
2 one new section, to be known as section 37.840, to read as  
3 follows:

37.840. 1. This section shall be known and may be  
2 cited as the "Hope Missouri" act.

3 2. For purposes of this section, the following terms  
4 mean:

5 (1) "Care plan", a written document that contains  
6 information provided by the office of administration to its  
7 participants for whom actionable steps and corresponding  
8 timelines have been developed and customized to assist the  
9 participants in achieving their immediate, intermediate, and  
10 long-term goals. The care plan shall also address barriers  
11 by directly connecting participants to community resources  
12 and opportunities;

13 (2) "Hope Missouri partner network", a group of  
14 entities, including state departments and agencies, public-  
15 private partnerships, and nonprofit, private-sector, and  
16 faith-based organizations, which is actively engaged in the  
17 mission of the hope Missouri office and which provides goods

18 or services to directly support the participants' goals and  
19 address identified barriers;

20 (3) "Hope line", a statewide toll-free telephone  
21 number that serves as a hotline for hope Missouri inquiries  
22 and referrals for services;

23 (4) "Hope navigators", individuals who coordinate care  
24 and assist participants and families seeking services  
25 through hope Missouri;

26 (5) "Office", the hope Missouri office within the  
27 office of administration;

28 (6) "Participant", an individual who voluntarily  
29 participates in hope Missouri;

30 (7) "Participating state agency", a state department,  
31 division, or agency that takes part in hope Missouri at the  
32 direction of the commissioner of administration.

33 3. (1) The "Hope Missouri Office" is hereby created  
34 within the office of administration. The commissioner of  
35 administration shall serve as the director of the hope  
36 Missouri office.

37 (2) The office shall:

38 (a) Establish goals and strategies to accomplish the  
39 mission of hope Missouri;

40 (b) Facilitate coordination and collaboration among  
41 participating state agencies to achieve these goals;

42 (c) Expand the hope Missouri partner network to meet  
43 the needs of participants;

44 (d) Empower and assist participants in need to help  
45 identify and achieve immediate, intermediate, and long-term  
46 goals and remove barriers to personal goal achievement  
47 through the development and implementation of care plans in  
48 partnership with hope navigators;

49           (e) Use hope navigators to assist participants in  
50 identifying personal goals, developing individualized plans  
51 for achieving immediate, intermediate, and long-term goals,  
52 identifying and addressing barriers, and actively connecting  
53 participants to community resources and opportunities to  
54 achieve their goals;

55           (f) Use participating state agencies to serve families  
56 holistically in achieving self-sufficiency, maximizing  
57 community integration, and building a prosperous future.  
58 Barriers to self-sufficiency may include the inability to:

- 59           a. Obtain stable employment;
- 60           b. Increase wages;
- 61           c. Obtain the necessary skills for greater  
62 independence, education, or training;
- 63           d. Meet basic needs; and
- 64           e. Find stable housing;

65           (g) Refer participants requiring assistance with  
66 employment or vocational training to appropriate entities to  
67 prepare, train, and place the participants in meaningful  
68 employment.

69           (3) (a) To participate in hope Missouri, an  
70 individual shall be:

- 71           a. A legal resident of this state;
- 72           b. A citizen of the United States or a permanent  
73 resident alien of the United States, as determined by the  
74 United States Bureau of Citizenship and Immigration Services;
- 75           c. (i) At least eighteen years of age;  
76           (ii) If emancipated, at least sixteen years of age; or  
77           (iii) If under eighteen years of age and not  
78 emancipated, authorized to participate by written consent of  
79 his or her parent or guardian.

80           (b) Participation in hope Missouri is voluntary.

81           (c) Individuals may receive assistance by calling the  
82 hope line.

83           (4) The office shall designate a state agency to, at a  
84 minimum:

85           (a) Operate the hope line, which shall be available,  
86 at a minimum, during business hours Monday through Friday;

87           (b) Develop and maintain a website for individuals to  
88 connect with hope Missouri;

89           (c) Develop and maintain a hope Missouri case  
90 management system that, at a minimum, conducts intake for  
91 hope Missouri inquiries and makes referrals for individuals  
92 and families in need of services.

93           4. (1) (a) Hope navigators shall serve as resources  
94 who shall be embedded within communities and serve as  
95 catalysts and a single point of contact for participants.  
96 Hope navigators shall use participant information to jointly  
97 develop and implement care plans and navigate and actively  
98 leverage community-based supports and opportunities to  
99 create a sustainable network of supports to help  
100 participants achieve their goals, overcome barriers, and  
101 realize their full potential.

102           (b) A care plan shall, at a minimum, include  
103 actionable steps and corresponding timelines to address  
104 immediate, intermediate, and long-term goals and barriers to  
105 achieving such goals to help participants achieve their  
106 personal goals. Personal goals may include goals related to  
107 barriers to self-sufficiency.

108           (2) The hope Missouri partner network shall work to  
109 build a network of partnerships to sustain the effectiveness  
110 of hope Missouri.

111           (3) (a) State agencies shall participate in hope  
112 Missouri at the direction of the commissioner of  
113 administration.

114           (b) In order to use government resources more  
115 effectively and efficiently, participating state agencies  
116 shall use existing resources and personnel, to the extent  
117 possible, to operate hope Missouri.

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