SECOND REGULAR SESSION

SENATE BILL NO. 960

102ND GENERAL ASSEMBLY

INTRODUCED BY SENATOR BECK.

3402S.01I KRISTINA MARTIN, Secretary

AN ACT

To repeal section 407.1500, RSMo, and to enact in lieu thereof one new section relating to the safekeeping of personal information, with an existing penalty provision.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Section 407.1500, RSMo, is repealed and one

- 2 new section enacted in lieu thereof, to be known as section
- 3 407.1500, to read as follows:

407.1500. 1. As used in this section, the following

- 2 terms mean:
- 3 (1) "Breach of security" or "breach", unauthorized
- 4 access to and unauthorized acquisition of personal
- 5 information maintained in computerized form by a person that
- 6 compromises the security, confidentiality, or integrity of
- 7 the personal information. Good faith acquisition of
- 8 personal information by a person or that person's employee
- 9 or agent for a legitimate purpose of that person is not a
- 10 breach of security, provided that the personal information
- 11 is not used in violation of applicable law or in a manner
- 12 that harms or poses an actual threat to the security,
- 13 confidentiality, or integrity of the personal information;
- 14 (2) "Consumer", an individual who is a resident of
- 15 this state;
- 16 (3) "Consumer reporting agency", the same as defined
- 17 by the federal Fair Credit Reporting Act, 15 U.S.C. Section
- 18 1681a;

EXPLANATION-Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

19 (4) "Encryption", the use of an algorithmic process to 20 transform data into a form in which the data is rendered 21 unreadable or unusable without the use of a confidential 22 process or key;

- 23 (5) "Health insurance information", an individual's 24 health insurance policy number or subscriber identification 25 number, any unique identifier used by a health insurer to 26 identify the individual;
- 27 (6) "Medical information", any information regarding 28 an individual's medical history, mental or physical 29 condition, or medical treatment or diagnosis by a health 30 care professional;
- 31 (7) "Owns or licenses" includes, but is not limited 32 to, personal information that a business retains as part of 33 the internal customer account of the business or for the 34 purpose of using the information in transactions with the 35 person to whom the information relates;
- 36 (8) "Person", any individual, corporation, business
 37 trust, estate, trust, partnership, limited liability
 38 company, association, joint venture, government,
 39 governmental subdivision, governmental agency, governmental
 40 instrumentality, public corporation, or any other legal or
 41 commercial entity;
- 42 (9) "Personal information", an individual's first name
 43 or first initial and last name in combination with any one
 44 or more of the following data elements that relate to the
 45 individual if any of the data elements are not encrypted,
 46 redacted, or otherwise altered by any method or technology
 47 in such a manner that the name or data elements are
 48 unreadable or unusable:
 - (a) Social Security number;

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- (b) Driver's license number or other unique
 identification number created or collected by a government
 body;
- (c) Financial account number, credit card number, or debit card number in combination with any required security code, access code, or password that would permit access to an individual's financial account;
- 57 (d) Unique electronic identifier or routing code, in 58 combination with any required security code, access code, or 59 password that would permit access to an individual's 60 financial account;
- (e) Medical information; or
- (f) Health insurance information.
- "Personal information" does not include information that islawfully obtained from publicly available sources, or from
- 65 federal, state, or local government records lawfully made
- 66 available to the general public;
- 67 (10) "Redacted", altered or truncated such that no 68 more than five digits of a Social Security number or the
- 69 last four digits of a driver's license number, state
- 70 identification card number, or account number is accessible
- 71 as part of the personal information.
- 72 2. (1) Any person that owns or licenses personal
- 73 information of residents of Missouri or any person that
- 74 conducts business in Missouri that owns or licenses personal
- 75 information in any form of a resident of Missouri shall
- 76 provide notice to the affected consumer that there has been
- a breach of security following discovery or notification of
- 78 the breach. The disclosure notification shall be:
- 79 (a) Made [without unreasonable delay] within fourteen
- 80 business days of the discovery or notification of the breach;

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81 (b) Consistent with the legitimate needs of law 82 enforcement, as provided in this section; and

- (c) Consistent with any measures necessary to determine sufficient contact information and to determine the scope of the breach and restore the reasonable integrity, security, and confidentiality of the data system.
- 87 Any person that maintains or possesses records or 88 data containing personal information of residents of 89 Missouri that the person does not own or license, or any 90 person that conducts business in Missouri that maintains or 91 possesses records or data containing personal information of a resident of Missouri that the person does not own or 92 93 license, shall notify the owner or licensee of the information of any breach of security immediately following 94 discovery of the breach, consistent with the legitimate 95

needs of law enforcement as provided in this section.

- 97 The notice required by this section may be delayed 98 if a law enforcement agency informs the person that 99 notification may impede a criminal investigation or 100 jeopardize national or homeland security, provided that such 101 request by law enforcement is made in writing or the person 102 documents such request contemporaneously in writing, 103 including the name of the law enforcement officer making the 104 request and the officer's law enforcement agency engaged in 105 the investigation. The notice required by this section 106 shall be provided [without unreasonable delay] within 107 fourteen business days after the law enforcement agency communicates to the person its determination that notice 108 109 will no longer impede the investigation or jeopardize 110 national or homeland security.
- 111 (4) The notice shall at minimum include a description 112 of the following:

- 113 (a) The incident in general terms;
- 114 (b) The type of personal information that was obtained
- as a result of the breach of security;
- 116 (c) A telephone number that the affected consumer may
- 117 call for further information and assistance, if one exists;
- 118 (d) Contact information for consumer reporting
- 119 agencies;
- 120 (e) Advice that directs the affected consumer to
- 121 remain vigilant by reviewing account statements and
- 122 monitoring free credit reports.
- 123 (5) Notwithstanding subdivisions (1) and (2) of this
- 124 subsection, notification is not required if, after an
- appropriate investigation by the person or after
- 126 consultation with the relevant federal, state, or local
- 127 agencies responsible for law enforcement, the person
- 128 determines that a risk of identity theft or other fraud to
- any consumer is not reasonably likely to occur as a result
- 130 of the breach. Such a determination shall be documented in
- 131 writing and the documentation shall be maintained for five
- 132 years.
- 133 (6) For purposes of this section, notice to affected
- 134 consumers shall be provided by one of the following methods:
- 135 (a) Written notice;
- 136 (b) Electronic notice for those consumers for whom the
- 137 person has a valid email address and who have agreed to
- 138 receive communications electronically, if the notice
- 139 provided is consistent with the provisions of 15 U.S.C.
- 140 Section 7001 regarding electronic records and signatures for
- 141 notices legally required to be in writing;
- 142 (c) Telephonic notice, if such contact is made
- 143 directly with the affected consumers; or
- 144 (d) Substitute notice, if:

- a. The person demonstrates that the cost of providing notice would exceed one hundred thousand dollars; or
- b. The class of affected consumers to be notified exceeds one hundred fifty thousand; or
- 149 c. The person does not have sufficient contact
- 150 information or consent to satisfy paragraphs (a), (b), or
- 151 (c) of this subdivision, for only those affected consumers
- 152 without sufficient contact information or consent; or
- d. The person is unable to identify particular
- 154 affected consumers, for only those unidentifiable consumers.
- 155 (7) Substitute notice under paragraph (d) of
- 156 subdivision (6) of this subsection shall consist of all the
- 157 following:
- 158 (a) Email notice when the person has an electronic
- 159 mail address for the affected consumer;
- 160 (b) Conspicuous posting of the notice or a link to the
- 161 notice on the internet website of the person if the person
- 162 maintains an internet website; and
- 163 (c) Notification to major statewide media.
- 164 (8) In the event a person provides notice to more than
- one thousand consumers at one time pursuant to this section,
- 166 the person shall notify, without unreasonable delay, the
- 167 attorney general's office and all consumer reporting
- 168 agencies that compile and maintain files on consumers on a
- nationwide basis, as defined in 15 U.S.C. Section 1681a(p),
- 170 of the timing, distribution, and content of the notice.
- 3. (1) A person that maintains its own notice
- 172 procedures as part of an information security policy for the
- 173 treatment of personal information, and whose procedures are
- 174 otherwise consistent with the timing requirements of this
- 175 section, is deemed to be in compliance with the notice
- 176 requirements of this section if the person notifies affected

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177 consumers in accordance with its policies in the event of a
178 breach of security of the system.

- 179 A person that is regulated by state or federal law and that maintains procedures for a breach of the security 180 181 of the system pursuant to the laws, rules, regulations, 182 guidances, or guidelines established by its primary or functional state or federal regulator is deemed to be in 183 184 compliance with this section if the person notifies affected consumers in accordance with the maintained procedures when 185 186 a breach occurs.
 - (3) A financial institution that is:
- Subject to and in compliance with the Federal 188 189 Interagency Guidance Response Programs for Unauthorized 190 Access to Customer Information and Customer Notice, issued 191 on March 29, 2005, by the board of governors of the Federal 192 Reserve System, the Federal Deposit Insurance Corporation, 193 the Office of the Comptroller of the Currency, and the Office of Thrift Supervision, and any revisions, additions, 194 195 or substitutions relating to said interagency guidance; or
- 196 (b) Subject to and in compliance with the National
 197 Credit Union Administration regulations in 12 CFR Part 748;
 198 or
- 199 (c) Subject to and in compliance with the provisions 200 of Title V of the Gramm-Leach-Bliley Financial Modernization 201 Act of 1999, 15 U.S.C. Sections 6801 to 6809;
- 202 shall be deemed to be in compliance with this section.
- 4. The attorney general shall have [exclusive]
 authority to bring an action and any other person may bring
 an action to obtain actual damages for a willful and knowing
 violation of this section [and may seek], but damages shall
 not exceed one hundred fifty thousand dollars per breach of

208	the security of the system or series of breaches of a
209	similar nature that are discovered in a single
210	<pre>investigation. Additionally, a civil penalty for a</pre>
211	violation may be awarded but shall not [to] exceed one
212	hundred fifty thousand dollars per breach of the security of
213	the system or series of breaches of a similar nature that
214	are discovered in a single investigation.

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