

State Senator **Barbara Anne  
Washington**  
District 9

**2023  
Community  
Services  
Directory**



# *Proudly Serving the Great People of Kansas City in the 9th Senatorial District*

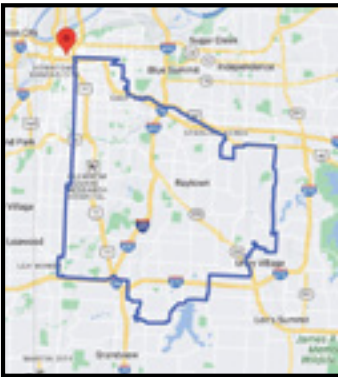
This Community Services Directory is a comprehensive list of local, state and federal public service agencies and contact information. If you require assistance and cannot find the needed information in this publication, please contact my office.

Thank you for the honor of representing you in the Missouri Senate.

Sincerely,



Senator Barbara Anne Washington



Every 10 years, new legislative district maps are drawn to reflect population shifts from the past decade's census. The 9th Senatorial District, one of four state Senate districts where African Americans make up the majority of the population, now encompasses all of Raytown and aligns south of Interstate 70, west of Lee's Summit Road and east of Forest and Holmes.

## **Contact Senator Washington:**

201 W. Capitol Ave., Room 329  
Jefferson City, MO 65101

573-751-3158 [Barbara.Washington@senate.mo.gov](mailto:Barbara.Washington@senate.mo.gov)

District Office: 4609 Paseo, Ste. 102  
Kansas City, MO 64110  
816-923-6000

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## Notes about this Directory

- Unless specified, all phone numbers have an 816 area code.
- For users who are deaf, hard of hearing and/or speech impaired, dial 711 for Relay Missouri's free telephone accessibility services.
- Underlined government agencies are hyperlinked.

# Emergency and Non-Emergency Numbers

Dial 911 for emergency assistance, otherwise call the number listed below.

For TDD emergency services, dial 711.

<b>Kansas City Police Department</b> .....	<b>234-5111</b>
<b>Kansas City Fire Department</b> .....	<b>784-9200</b>
<b>Grandview Police Department</b> .....	<b>316-4900</b>
<b>Raytown Police Department</b> .....	<b>737-6020</b>
<b>Missouri State Highway Patrol - Troop A</b> .....	<b>622-0800</b>
Road Conditions.....	622-6500
<b>Jackson County Sheriff’s Department</b> .....	<b>524-4302</b>
<b>City Services Information Line</b> .....	<b>311</b>
<b>United Way of Greater Kansas City Information Line</b> .....	<b>211</b>
Alternative numbers.....	474-5112 or 320-5764

## Utilities

<b>KC Water Services Department</b> .....	<b>513-0567</b>
Report a water main break.....	513-1313
<b>Kansas City Power and Light Company</b> .....	<b>471-5275</b>
Report outages.....	888-544-4852
Call Before You Dig.....	811
<b>Spire</b> .....	<b>800-582-0000</b>
Emergency number if there is a gas smell.....	756-5252
*Cold Weather Rule applies from Nov. 1 until March 31 of each year.*	

## Energy Assistance

<b><u>Low Income Home Energy Assistance Program</u></b> .....	<b>768-8900</b>
<b>United Services Community Action Agency</b> .....	<b>358-6868</b>
Jackson County West .....	923-9400

# Kansas City Local Government

[kcmo.gov](http://kcmo.gov)

## City Hall

414 E. 12th St., Kansas City, MO 64106

Mayor.....	513-3500
City Council.....	513-1368
City Hall Action Center.....	513-1313
City Prosecutor.....	513-3806
<b>Department of Convention and Entertainment Facilities.....</b>	<b>513-5000</b>
<b>Department of Health.....</b>	<b>513-6008</b>
Vital Records.....	513-6309
<b>Department of Housing.....</b>	<b>513-3036</b>
Housing Authority of Kansas City.....	968-4100
	<a href="http://hakc.org">hakc.org</a>
<b>Department of Human Relations.....</b>	<b>513-1836</b>
Ethics Hotline.....	800-340-3132
<b>Department of Neighborhood and Community Services.....</b>	<b>513-3200</b>
<b>Kansas City Board of Election Commissioners.....</b>	<b>842-4820</b>
	<a href="http://kceb.org">kceb.org</a>
<b>Kansas City Convention and Visitors Association.....</b>	<b>221-5242</b>
	<a href="http://visitkc.com">visitkc.com</a>
<b>Municipal Court.....</b>	<b>513-2700</b>
<b>Public Works Department of Kansas City.....</b>	<b>513-2627</b>
Bulk Item Collection (By Appointment).....	513-1313
To Fix Crumbling Sidewalks and Streets.....	513-1313
Nuisance Abatement Program.....	513-8433
<b>Revenue Division.....</b>	<b>513-1120</b>

# Jackson County Government

[jacksongov.org](http://jacksongov.org)

## Jackson County Courthouse

415 E. 12th St., Kansas City, MO 64106

County Executive.....	881-3333
County Legislator.....	881-3310
County Prosecutor.....	881-3555

## **Assessment**

Personal Property.....	881-1330
Business Property.....	881-4672
Real Estate.....	881-3530

## **Collections (Property Taxes)..... 881-3232**

## **Ethics, Human Relations & Citizen Complaints..... 881-3670**

Medical Examiner.....	881-6600
Family Support Division.....	881-3171

## **Health.....401-6415**

## **Jackson County Detention Center.....881-4200**

Drug Court Services.....	842-1805 or 474-2121
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## **Parks & Recreation.....503-4800**

## **Public Administrator..... 881-3777**

## **Public Works Department.....881-4530**

## **Recorder of Deeds..... 881-1576**

# **Missouri State Government**

## **Department of Agriculture..... 573-751-4211**

TDD: 800-735-2955

## **Department of Conservation..... 573-751-4115 / Local: 622-0900**

Anita B. Gorman Discovery Center.....	759-7300
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## **Department of Corrections..... 573-751-2389**

Division of Adult Institutions.....	573-751-2389
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TDD: 573-751-5984

Division of Probation and Parole.....	573-751-8488
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TDD: 573-751-6588

## **Department of Economic Development..... 573-751-4962**

Division of Business and Community Solutions.....	573-522-8892
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Division of Tourism.....	573-751-4133
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Kansas City Welcome Center.....	889-3330
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Missouri Arts Council.....	314-340-6845
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866-407-4752

TDD: 800-735-2966

Missouri Housing Development Commission.....	759-6600
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TDD: 800-735-2966

Division of Workforce Development.....	888-728-5627
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Hispanic Business, Trade & Culture Commission.....	573-526-4603
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Missouri SourceLink.....	866-870-6500
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<b><u>Department of Elementary and Secondary Education</u></b> .....	<b>573-751-4212</b>
	TDD: 800-735-2966
GED Test.....	573-751-3504
Office of Childhood.....	573-522-8762
<b><u>Department of Health and Senior Services</u></b> .....	<b>573-751-6400</b>
Medicare Claim Help Line.....	800-390-3330
	missouriclaim.org
Missouri Health Insurance Pool.....	800-821-2231
	mhip.org
Vital Records - Birth.....	573-751-6378
Vital Records - Death.....	573-751-6385
Women, Infants, Children and Nutrition Services.....	573-751-6204
<b><u>Department of Higher Education</u></b>	
<b><u>&amp; Workforce Development</u></b> .....	<b>573-751-2361</b>
Financial Aid Information (FAFSA).....	800-433-3243
MOST Program.....	888-414-6678
<b><u>Department of Commerce and Insurance</u></b> .....	<b>573-751-4126</b>
Division of Credit Unions.....	573-751-3419
Division of Finance.....	573-751-3242
Division of Professional Registration.....	573-751-0293
	TTD: 800-735-2966
Insurance Consumer Hotline.....	800-726-7390
Department of Insurance Regional Office.....	889-2345
<b><u>Department of Labor and Industrial Relations</u></b> .....	<b>573-751-4091</b>
Division of Employment Security.....	573-751-3251
Division of Appeals.....	573-751-3913
Division of Labor Standards.....	573-751-3403
Division of Workers' Compensation.....	573-751-4231
	Information Line: 800-775-2667
Human Rights Commission.....	573-751-3325
	Complaint Hotline: 877-781-4236
Kansas City Regional Claim Center.....	889-3101
	TDD: 800-735-2966
Missouri Workers' Safety Program.....	573-522-7233
<b><u>Department of Mental Health</u></b> .....	<b>573-751-4122 / Local: 889-3400</b>
<b><u>Department of Natural Resources</u></b> .....	<b>800-361-4827</b>
Kansas City Regional Office.....	622-7000
Division of State Parks and Historic Sites.....	800-334-6946

<b><u>Department of Public Safety</u></b> .....	<b>573-751-4905</b>
Division of Fire Safety.....	573-751-2930
Division of Alcohol and Tobacco Control (District I).....	889-2574
Division of State Emergency Management Agency.....	573-526-9100
<u>Missouri Veterans Commission</u> .....	573-751-3779
Missouri Gaming Commission.....	482-5700
<b><u>Department of Revenue</u></b> .....	<b>573-751-4450</b>
Kansas City License Office.....	842-4100
615 E. 13th St., Kansas City, MO 64106	
Motor Vehicle Registration.....	573-526-3669
Raytown License Office.....	737-1100
6138 Raytown Trafficway, Raytown, MO 64133	
Tax Assistance Regional Center.....	889-2944
<b><u>Department of Social Services</u></b> .....	<b>573-751-4815</b>
Kansas City Regional Office Building.....	889-2000
615 E. 13th St., Kansas City, MO 64106	
Children’s Services.....	889-2815
Midtown Regional Office	
4309 E. 50th Terrace, Kansas City, MO 64130	
Children’s Services.....	929-7800
Child Support Enforcement.....	889-3166
Adoption Services, Foster Adopt-line.....	800-554-2222
Division of Youth Services.....	573-751-3324
Child Abuse/Neglect Hotline.....	800-392-3738
Kansas City Regional Office.....	889-2428
Family Support Division.....	889-2000
Midtown Office, Income Maintenance Line.....	929-7100
MO HealthNet Division.....	573-751-3425
MO HealthNet for Kids, Pregnant Women and Parents.....	888-275-5908
CHIP (Children’s Health Insurance Program): To check your income eligibility, visit <a href="http://dss.mo.gov">dss.mo.gov</a> .	
Rehabilitation Services for the Blind.....	800-592-6004
Kansas City, North.....	889-2677
Kansas City, South.....	929-7171
<b><u>Department of Transportation</u></b> .....	<b>888-275-6636</b>
Traffic Division.....	573-526-0120
Amtrak.....	573-526-2169 or 800-523-659
Kansas City International Airport (MCI).....	243-5237



# Federal Government

## **U.S. Department of Education**

General Inquiries.....	800-872-5327
Federal Student Aid Payments.....	800-621-3115
Region 7 Office.....	268-0400

## **U.S. Department of Health and Human Services..... 877-696-6775**

Region 7 Office.....	426-2821
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## **U.S. Department of Justice..... 202-514-2000**

Office of the Attorney General Public Comment Line.....	202-353-1555
U.S. Attorney's Office - Western District of Missouri.....	426-3122
	800-733-6558

## **U.S. Internal Revenue Service..... 800-829-1040**

Kansas City Local Office.....	966-2840
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30 W. Pershing Road, Kansas City, MO 64108

IRS Free File Program - If you make \$57,000 or less, please visit  
[irs.gov/freefile](http://irs.gov/freefile) to prepare and e-file federal tax returns.

## **U.S. Department of Veterans Affairs (VA)..... 800-827-1000**

TTY: 800-829-4833

Kansas City Veterans Administration Regional Office.....	861-4700
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## Chambers of Commerce

Black Chamber of Commerce of Greater Kansas City.....	474-9901
Grandview Area Chamber of Commerce.....	761-6505
Greater Kansas City Chamber of Commerce.....	221-2424
Hispanic Chamber of Commerce.....	472-6767
Raytown Area Chamber of Commerce.....	353-8500
South Kansas City Chamber of Commerce.....	761-7660

## Community Centers and YMCAs

Brush Creek Community Center.....	513-0730
Cleaver Family YMCA.....	285-9622
Don Bosco Community Center.....	427-0161
Garrison Community Center.....	513-7720
Gregg/Klice Community Center.....	513-0652
Hillcrest Community Center.....	784-7000

<b>Linwood Family YMCA</b> .....	<b>923-5675</b>
<b>Marlborough Community Center</b> .....	<b>513-7800</b>
<b>Southeast Community Center</b> .....	<b>513-0632</b>
<b>Whatsoever Community Center</b> .....	<b>231-0227</b>

## **Community Health Centers**

<b>Kansas City Care Health Center - Midtown</b> .....	<b>753-5144</b>
<b>Richard Cabot Medical Clinic</b> .....	<b>471-0900</b>
<b>Samuel U. Rodgers Health Center</b> .....	<b>861-7070</b>
<b>Swope Health Services</b> .....	<b>922-7645</b>

## **Employment Resources**

<b>American Indian Council</b> .....	<b>471-4898</b>
Native American Employment & Training Program	
<b>Full Employment Council</b> .....	<b>471-2330</b>
	feckc.org
<b>Senior Employment Services</b> .....	<b>573-526-8574</b>
	<a href="http://health.mo.gov/seniors/senioremployment">health.mo.gov/seniors/senioremployment</a>
<b>Women’s Employment Network</b> .....	<b>822-8083</b>
	kcwen.org

## **Family Support Services**

<b>Bishop Sullivan Center</b> .....	<b>231-0984</b>
	bishopsullivan.org
<b>Catholic Charities</b> .....	<b>221-4377</b>
	catholiccharities-kcsj.org
	Email: <a href="mailto:assistance@ccharities.com">assistance@ccharities.com</a>
<b>Community Assistance Council</b> .....	<b>763-3277</b>
	cackc.org
<b>Community Housing Network Kansas City</b> .....	<b>482-5744</b>
<b>Community LINC</b> .....	<b>531-3727</b>
	communitylinc.org
<b>Della Lamb Community Services</b> .....	<b>842-8040</b>
	dellalamb.org
<b>Early Start</b> .....	<b>994-5400</b>
	earlystartkc.org

<b>Father Hix Center</b> .....	<b>241-9886</b>
<b>Metropolitan Lutheran Ministries of Kansas City</b> .....	<b>931-0027</b>
<b>Mid America Assistance Coalition</b> .....	<b>561-2727</b>
<b>New Horizons Community Support Services</b> .....	<b>924-4121</b>
<b>Renaissance West</b> .....	<b>866-720-3784</b>
<b>ReStart</b> .....	<b>472-5664</b> restartinc.org
<b>Rose Brooks</b> .....	<b>523-5550</b>
Crisis Line.....	861-6100 rosebrooks.org
<b>Salvation Army - Linwood Center</b> .....	<b>756-2769</b>
<b>Salvation Army - Bellefontaine Branch</b> .....	<b>483-8484</b>
<b>Salvation Army - Blue Valley Branch</b> .....	<b>241-6485</b>
<b>Salvation Army - Grandview</b> .....	<b>966-8300</b>
<b>Seton Center</b> .....	<b>231-3955</b>

## Food Pantries

<b>Beacon of Hope</b> .....	<b>483-8484</b>
<b>Better Living Center</b> .....	<b>523-1115</b>
<b>Harvesters, The Community Food Network</b> .....	<b>929-3000</b> harvesters.org
<b>Good Shepherd UMC Food Pantry</b> .....	<b>734-2216</b> goodshepherdkc.org
<b>National Food Rescue Network</b> .....	<b>800-845-3008</b>

## Homeless Services

<b>Access House</b> .....	<b>503-9865</b>
<b>Amethyst Place</b> .....	<b>231-8782</b> amethystplace.org
<b>City Union Mission</b> .....	<b>474-9350</b> Hotline: 474-4599 cityunionmission.org
<b>Homeless Services Coalition of Greater Kansas City</b> .....	<b>924-7997</b>
<b>Kansas City Rescue Mission</b> .....	<b>421-7643</b> shelterkc.org

# Hospitals

<b>Children's Mercy Hospital</b> .....	<b>234-3000</b> TTY: 234-3816 childrensmercy.org
<b>Kansas City VA Medical Center</b> .....	<b>861-4700</b> kansascity.va.gov
<b>Research Medical Center</b> .....	<b>276-4000</b> hcamidwest.com
<b>St. Luke's Hospital</b> .....	<b>932-2000</b> saintlukeskc.org
<b>University Health</b> .....	<b>404-1000</b> universityhealthkc.org
University Health - Eye Foundation.....	404-2273
University Health - Lakewood.....	404-7000

## Kansas City Public Libraries

<b>Central Library Branch</b> .....	<b>701-3400</b>
<b>Lucile H. Bluford Branch</b> .....	<b>701-3482</b>
<b>Southeast Branch</b> .....	<b>701-3484</b>
<b>Mid-Continent Libraries</b>	
Blue Ridge Branch.....	761-3382
Red Bridge Branch.....	942-1780

## Mental Health Services

***\*\*\*Dial 988 for the Suicide and Crisis Lifeline\*\*\****

<b>Assertive Community Outreach</b> .....	<b>404-6295</b>
<b>Center for Behavioral Medicine</b> .....	<b>512-7000</b>
<b>First Call Crisis Call Line</b> .....	<b>361-5900</b>
<b>ReDiscover Mental Health Services</b> .....	<b>888-279-8188</b>
<b>University Health - Behavioral Health</b> .....	<b>404-5709</b> universityhealthkc.org/services/behavioral-health
<b>Visiting Nurse Association</b> .....	<b>474-5122</b>
24-Hour Line.....	531-1200 800-231-9862 vnack.com

## Museums and Cultural Centers

American Jazz Museum.....	474-8463
Black Archives of Mid-America.....	221-1600
Bruce R. Watkins Cultural Center and Museum.....	513-0700
Kansas City Indian Center.....	421-7608
Negro Leagues Baseball Museum.....	221-1920
Nelson-Atkins Museum of Art.....	751-1278

## Prescription Drug Assistance Services

MORx.....	800-375-1406
Rx Assist.....	401-729-3284
	rxassist.org
	Email: info@rxassist.org
Rx Hope.....	800-887-8100

## Public Colleges and Universities

Metropolitan Community Colleges.....	604-1000
	mcckc.edu
Blue River.....	655-6000
GED Testing Center.....	604-1000
Longview Community College.....	604-2000
GED Testing Center.....	604-1000
Maple Woods.....	604-3000
GED Testing Center.....	604-1000
Penn Valley Community College.....	604-4000
GED Testing Center.....	604-1000
Pioneer Community College.....	604-5000
University of Missouri – Kansas City.....	235-1000
	umkc.edu

## Public School Districts

### Adult Services

Adult Basic Education.....	418-8202
Literacy KC.....	333-9332

## School Districts

<b>Center School District.....</b>	<b>349-3300</b> center.k12.mo.us
<b>Grandview School District.....</b>	<b>316-5000</b> grandviewc4.net
<b>Hickman Mills School District.....</b>	<b>316-7000</b> hickmanmills.org
<b>Kansas City Public Schools System.....</b>	<b>418-7000</b> kcpublicschools.org
<b>Nova Center.....</b>	<b>761-8614</b> novacenter.org
<b>Raytown School District.....</b>	<b>268-7000</b> raytownschools.org

## Rehabilitation Services

<b>Benilde Hall (Men).....</b>	<b>842-5836</b>
<b>Cornerstones of Care - Ozanam .....</b>	<b>508-3600</b> cornerstonesofcare.org
<b>Crittenton Behavioral Health of St. Luke’s Hospital (Youth).....</b>	<b>765-6600</b>
<b>Friendship House Catherine’s Place.....</b>	<b>531-7788</b>
<b>ReDiscover Mental Health.....</b>	<b>931-6500</b> rediscovermh.org
<b>Welcome House.....</b>	<b>472-0760</b> welcomehousekc.org

## Useful Links

[Missouri House of Representatives](#)

[Missouri Governor](#)

[Missouri Senate](#)

[Missouri’s Official State Website](#)

[Supreme Court of Missouri](#)