## SECOND REGULAR SESSION

[CORRECTED]

## SENATE BILL NO. 671

## 101ST GENERAL ASSEMBLY

INTRODUCED BY SENATOR WHITE.

3750S.02I

ADRIANE D. CROUSE, Secretary

## **AN ACT**

To repeal sections 191.900, 191.905, 208.909, 565.184, and 630.155, RSMo, and to enact in lieu thereof seven new sections relating to protection of vulnerable persons, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 191.900, 191.905, 208.909, 565.184,

- 2 and 630.155, RSMo, are repealed and seven new sections enacted
- 3 in lieu thereof, to be known as sections 191.900, 191.905,
- 4 191.2290, 208.909, 565.184, 630.155, and 630.202, to read as
- 5 follows:

191.900. As used in sections 191.900 to 191.910, the

- 2 following terms mean:
- 3 (1) "Abuse", the infliction of physical, sexual or
- 4 emotional harm or injury. "Abuse" includes the taking,
- 5 obtaining, using, transferring, concealing, appropriating or
- 6 taking possession of property of another person without such
- 7 person's consent;
- 8 (2) "Claim", any attempt to cause a health care payer
- 9 to make a health care payment;
- 10 (3) "False", wholly or partially untrue. A false
- 11 statement or false representation of a material fact means
- 12 the failure to reveal material facts in a manner which is
- 13 intended to deceive a health care payer with respect to a
- 14 claim;

EXPLANATION-Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

- 15 (4) "Health care", any service, assistance, care,
  16 product, device or thing provided pursuant to a medical
  17 assistance program, or for which payment is requested or
  18 received, in whole or part, pursuant to a medical assistance
  19 program;
- 20 (5) "Health care payer", a medical assistance program, 21 or any person reviewing, adjusting, approving or otherwise 22 handling claims for health care on behalf of or in 23 connection with a medical assistance program;
- 24 (6) "Health care payment", a payment made, or the 25 right under a medical assistance program to have a payment 26 made, by a health care payer for a health care service;
- 27 (7) "Health care provider", any person delivering, or 28 purporting to deliver, any health care, and including any 29 employee, agent or other representative of such a person, 30 and further including any employee, representative, or 31 subcontractor of the state of Missouri delivering, 32 purporting to deliver, or arranging for the delivery of any 33 health care;
- 34 (8) "Knowing" and "knowingly", that a person, with 35 respect to information:
  - (a) Has actual knowledge of the information;
- 37 (b) Acts in deliberate ignorance of the truth or38 falsity of the information; or
- (c) Acts in reckless disregard of the truth or falsityof the information.
- 41 Use of the terms knowing or knowingly shall be construed to
- 42 include the term "intentionally", which means that a person,
- 43 with respect to information, intended to act in violation of
- 44 the law;

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- "Medical assistance program", MO HealthNet, or any 45 program to provide or finance health care to participants 46 47 which is established pursuant to title 42 of the United States Code, any successor federal health insurance program, 48 or a waiver granted thereunder. A medical assistance 49 50 program may be funded either solely by state funds or by state and federal funds jointly. The term "medical 51 52 assistance program" shall include the medical assistance program provided by section 208.151, et seq., and any state 53 54 agency or agencies administering all or any part of such a 55 program;
  - (10) "Neglect", the failure to provide to a person receiving health care the care, goods, or services that are reasonable and necessary to maintain the physical and mental health of such person when such failure presents either an imminent danger to the health, safety, or welfare of the person or a substantial probability that death or serious physical harm would result;
- 63 (11) "Person", a natural person, corporation, 64 partnership, association or any legal entity.
  - 191.905. 1. No health care provider shall knowingly make or cause to be made a false statement or false representation of a material fact in order to receive a health care payment, including but not limited to:
- 5 (1) Knowingly presenting to a health care payer a 6 claim for a health care payment that falsely represents that 7 the health care for which the health care payment is claimed 8 was medically necessary, if in fact it was not;
- 9 (2) Knowingly concealing the occurrence of any event
  10 affecting an initial or continued right under a medical
  11 assistance program to have a health care payment made by a
  12 health care payer for providing health care;

- 13 (3) Knowingly concealing or failing to disclose any
  14 information with the intent to obtain a health care payment
  15 to which the health care provider or any other health care
  16 provider is not entitled, or to obtain a health care payment
  17 in an amount greater than that which the health care
- 18 provider or any other health care provider is entitled;
- 19 (4) Knowingly presenting a claim to a health care
  20 payer that falsely indicates that any particular health care
  21 was provided to a person or persons, if in fact health care
  22 of lesser value than that described in the claim was
  23 provided.
- 2. No person shall knowingly solicit or receive any remuneration, including any kickback, bribe, or rebate, directly or indirectly, overtly or covertly, in cash or in kind in return for:
- 28 (1) Referring another person to a health care provider 29 for the furnishing or arranging for the furnishing of any 30 health care; or
- 31 (2) Purchasing, leasing, ordering or arranging for or 32 recommending purchasing, leasing or ordering any health care.
- 33 3. No person shall knowingly offer or pay any
  34 remuneration, including any kickback, bribe, or rebate,
  35 directly or indirectly, overtly or covertly, in cash or in
  36 kind, to any person to induce such person to refer another
  37 person to a health care provider for the furnishing or
  38 arranging for the furnishing of any health care.
- 4. Subsections 2 and 3 of this section shall not apply to a discount or other reduction in price obtained by a health care provider if the reduction in price is properly disclosed and appropriately reflected in the claim made by the health care provider to the health care payer, or any

amount paid by an employer to an employee for employment in the provision of health care.

- 5. Exceptions to the provisions of subsections 2 and 3 of this section shall be provided for as authorized in 42 U.S.C. Section 1320a-7b(3)(E), as may be from time to time amended, and regulations promulgated pursuant thereto.
- 50 6. No person shall knowingly abuse **or neglect** a person state of the state of t
- A person who violates subsections 1 to 3 of this 52 53 section is quilty of a class D felony upon his or her first conviction, and shall be quilty of a class B felony upon his 54 or her second and subsequent convictions. Any person who 55 has been convicted of such violations shall be referred to 56 the Office of Inspector General within the United States 57 Department of Health and Human Services. The person so 58 59 referred shall be subject to the penalties provided for 60 under 42 U.S.C. Chapter 7, Subchapter XI, Section 1320a-7. A prior conviction shall be pleaded and proven as provided 61 62 by section 558.021. A person who violates subsection 6 of this section shall be guilty of a class D felony, unless the 63 act involves no physical, sexual or emotional harm or injury 64 and the value of the property involved is less than five 65 hundred dollars, in which event a violation of subsection 6 66 67 of this section is a class A misdemeanor.
- 8. Any natural person who willfully prevents,
  69 obstructs, misleads, delays, or attempts to prevent,
  70 obstruct, mislead, or delay the communication of information
  71 or records relating to a violation of sections 191.900 to
  72 191.910 is guilty of a class E felony.
- 9. Each separate false statement or false
  representation of a material fact proscribed by subsection 1
  of this section or act proscribed by subsection 2 or 3 of

this section shall constitute a separate offense and a separate violation of this section, whether or not made at the same or different times, as part of the same or separate episodes, as part of the same scheme or course of conduct,

80 or as part of the same claim.

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- 10. In a prosecution pursuant to subsection 1 of this section, circumstantial evidence may be presented to demonstrate that a false statement or claim was knowingly made. Such evidence of knowledge may include but shall not be limited to the following:
- 86 (1) A claim for a health care payment submitted with 87 the health care provider's actual, facsimile, stamped, 88 typewritten or similar signature on the claim for health 89 care payment;
- 90 (2) A claim for a health care payment submitted by 91 means of computer billing tapes or other electronic means;
- 92 (3) A course of conduct involving other false claims 93 submitted to this or any other health care payer.
- 94 Any person convicted of a violation of this 95 section, in addition to any fines, penalties or sentences imposed by law, shall be required to make restitution to the 96 97 federal and state governments, in an amount at least equal to that unlawfully paid to or by the person, and shall be 98 99 required to reimburse the reasonable costs attributable to 100 the investigation and prosecution pursuant to sections 101 191.900 to 191.910. All of such restitution shall be paid 102 and deposited to the credit of the "MO HealthNet Fraud Reimbursement Fund", which is hereby established in the 103 104 state treasury. Moneys in the MO HealthNet fraud 105 reimbursement fund shall be divided and appropriated to the 106 federal government and affected state agencies in order to

refund moneys falsely obtained from the federal and state

governments. All of such cost reimbursements attributable 108 109 to the investigation and prosecution shall be paid and 110 deposited to the credit of the "MO HealthNet Fraud Prosecution Revolving Fund", which is hereby established in 111 the state treasury. Moneys in the MO HealthNet fraud 112 prosecution revolving fund may be appropriated to the 113 114 attorney general, or to any prosecuting or circuit attorney 115 who has successfully prosecuted an action for a violation of sections 191.900 to 191.910 and been awarded such costs of 116 117 prosecution, in order to defray the costs of the attorney general and any such prosecuting or circuit attorney in 118 connection with their duties provided by sections 191.900 to 119 120 191.910. No moneys shall be paid into the MO HealthNet fraud protection revolving fund pursuant to this subsection 121 122 unless the attorney general or appropriate prosecuting or 123 circuit attorney shall have commenced a prosecution pursuant 124 to this section, and the court finds in its discretion that payment of attorneys' fees and investigative costs is 125 126 appropriate under all the circumstances, and the attorney general and prosecuting or circuit attorney shall prove to 127 the court those expenses which were reasonable and necessary 128 to the investigation and prosecution of such case, and the 129 court approves such expenses as being reasonable and 130 131 necessary. Any moneys remaining in the MO HealthNet fraud 132 reimbursement fund after division and appropriation to the 133 federal government and affected state agencies shall be used 134 to increase MO HealthNet provider reimbursement until it is at least one hundred percent of the Medicare provider 135 reimbursement rate for comparable services. The provisions 136 137 of section 33.080 notwithstanding, moneys in the MO HealthNet fraud prosecution revolving fund shall not lapse 138 at the end of the biennium. 139

the court finds:

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- 140 A person who violates subsections 1 to 3 of this 141 section shall be liable for a civil penalty of not less than five thousand dollars and not more than ten thousand dollars 142 for each separate act in violation of such subsections, plus 143 144 three times the amount of damages which the state and 145 federal government sustained because of the act of that 146 person, except that the court may assess not more than two 147 times the amount of damages which the state and federal government sustained because of the act of the person, if 148
- (1) The person committing the violation of this section furnished personnel employed by the attorney general and responsible for investigating violations of sections 191.900 to 191.910 with all information known to such person about the violation within thirty days after the date on which the defendant first obtained the information;
- 156 (2) Such person fully cooperated with any government 157 investigation of such violation; and
- 158 (3) At the time such person furnished the personnel of 159 the attorney general with the information about the 160 violation, no criminal prosecution, civil action, or 161 administrative action had commenced with respect to such 162 violation, and the person did not have actual knowledge of 163 the existence of an investigation into such violation.
  - 13. Upon conviction pursuant to this section, the prosecution authority shall provide written notification of the conviction to all regulatory or disciplinary agencies with authority over the conduct of the defendant health care provider.
- 169 14. The attorney general may bring a civil action 170 against any person who shall receive a health care payment 171 as a result of a false statement or false representation of

- a material fact made or caused to be made by that person.
- 173 The person shall be liable for up to double the amount of
- 174 all payments received by that person based upon the false
- 175 statement or false representation of a material fact, and
- 176 the reasonable costs attributable to the prosecution of the
- 177 civil action. All such restitution shall be paid and
- 178 deposited to the credit of the MO HealthNet fraud
- 179 reimbursement fund, and all such cost reimbursements shall
- 180 be paid and deposited to the credit of the MO HealthNet
- 181 fraud prosecution revolving fund. No reimbursement of such
- 182 costs attributable to the prosecution of the civil action
- 183 shall be made or allowed except with the approval of the
- 184 court having jurisdiction of the civil action. No civil
- 185 action provided by this subsection shall be brought if
- 186 restitution and civil penalties provided by subsections 11
- and 12 of this section have been previously ordered against
- 188 the person for the same cause of action.
- 189 15. Any person who discovers a violation by himself or
- 190 herself or such person's organization and who reports such
- 191 information voluntarily before such information is public or
- 192 known to the attorney general shall not be prosecuted for a
- 193 criminal violation.
  - 191.2290. 1. The provisions of this section and
  - 2 section 630.202 shall be known and may be cited as the
  - 3 "Essential Caregiver Program Act".
  - 4 2. As used in this section, the following terms mean:
  - 5 (1) "Department", the department of health and senior
  - 6 services;
  - 7 (2) "Essential caregiver", a family member, friend,
  - 8 guardian, or other individual selected by a facility
  - 9 resident, or the guardian or legal representative of the
  - 10 resident;

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11 (3) "Facility", a hospital licensed under chapter 197
12 or a facility licensed under chapter 198.

- 3. During a state of emergency declared pursuant to
  chapter 44, a facility shall allow a resident, a resident's
  guardian, or a resident's legally authorized representative
  to designate an essential caregiver for in-person visitation
  with the resident in accordance with the standards and
  guidelines developed by the department under this section.
- 4. The facility shall inform, in writing, residents, or guardians or legal representatives of residents, of the "Essential Caregiver Program" and the process for designating an essential caregiver.
  - 5. The department shall develop standards and guidelines concerning the essential caregiver program, including, but not limited to, the following:
- 26 (1) The facility shall allow at least two individuals
  27 per resident to be designated as essential caregivers,
  28 although the facility may limit the visitation to one
  29 caregiver at a time. The caregiver shall not be required to
  30 have previously served in a caregiver capacity prior to the
  31 declared state of emergency;
- 32 (2) The facility shall establish a visitation schedule 33 to allow the essential caregiver to visit the resident for 34 at least four hours each day; and
  - (3) The facility shall establish procedures to enable physical contact between the resident and the essential caregiver. The facility may not require the essential caregiver to undergo more stringent screening, testing, hygiene, personal protective equipment, and other infection control and prevention protocols than required of facility employees. The facility may restrict or revoke visitation

by an essential caregiver who fails to follow required protocols established under this subdivision.

- 44 A facility may request from the department a 45 suspension of in-person visitation by essential caregivers for a period not to exceed seven days. The department may 46 47 deny the facility's request to suspend visitation if the department determines that in-person visitation does not 48 49 pose a serious community health risk. A facility may 50 request from the department an extension of a suspension for 51 more than seven days; provided, that the department shall 52 not approve an extension period for longer than seven days 53 at a time. A facility shall not suspend in-person caregiver visitation for more than fourteen consecutive days in a 54 twelve-month period or for more than forty-five total days 55 in a twelve-month period. 56
- 7. The provisions of this section shall not be
  construed to require an essential caregiver to provide
  necessary care to a resident and a facility shall not
  require an essential caregiver to provide necessary care.
- 8. A facility, its employees, and its contractors shall be immune from civil liability for an injury or harm caused by or resulting from:
- (1) Exposure to a contagious disease or other harmful agent that is specified during the state of emergency declared pursuant to chapter 44; or
- 67 (2) Acts or omissions by essential caregivers who are 68 present in the facility;
- as a result of the implementation of the essential caregiver program under this section. The immunity described in this subsection shall not apply to any act or omission that
- 72 constitutes recklessness or willful misconduct.

208.909. 1. Consumers receiving personal care

- 2 assistance services shall be responsible for:
- 3 (1) Supervising their personal care attendant;
- 4 (2) Verifying wages to be paid to the personal care attendant;
- 6 (3) Preparing and submitting time sheets, signed by
- 7 both the consumer and personal care attendant, to the vendor
- 8 on a biweekly basis;
- 9 (4) Promptly notifying the department within ten days
- 10 of any changes in circumstances affecting the personal care
- 11 assistance services plan or in the consumer's place of
- 12 residence;
- 13 (5) Reporting any problems resulting from the quality
- 14 of services rendered by the personal care attendant to the
- 15 vendor. If the consumer is unable to resolve any problems
- 16 resulting from the quality of service rendered by the
- 17 personal care attendant with the vendor, the consumer shall
- 18 report the situation to the department;
- 19 (6) Providing the vendor with all necessary
- 20 information to complete required paperwork for establishing
- 21 the employer identification number;
- 22 (7) Allowing the vendor to comply with its quality
- 23 assurance and supervision process, which shall include, but
- 24 not be limited to, annual face-to-face home visits and
- 25 monthly case management activities; and
- 26 (8) Reporting to the department significant changes in
- their health and ability to self-direct care.
- 2. Participating vendors shall be responsible for:
- 29 (1) Collecting time sheets or reviewing reports of
- 30 delivered services and certifying the accuracy thereof;

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31 (2) The Medicaid reimbursement process, including the 32 filing of claims and reporting data to the department as 33 required by rule;

- 34 (3) Transmitting the individual payment directly to 35 the personal care attendant on behalf of the consumer;
  - (4) Ensuring all payroll, employment, and other taxes
    are paid timely;
- 38 Monitoring the performance of the personal care assistance services plan. Such monitoring shall occur 39 40 during the annual face-to-face home visit under section 208.918. The vendor shall document whether services are 41 being provided to the consumer as set forth in the plan of 42 43 If the attendant was not providing services as set forth in the plan of care, the vendor shall notify the 44 department and the department may suspend services to the 45 consumer; and 46
- 47 [(5)] (6) Reporting to the department significant
  48 changes in the consumer's health or ability to self-direct
  49 care.
- No state or federal financial assistance shall be 50 authorized or expended to pay for services provided to a 51 consumer under sections 208.900 to 208.927, if the primary 52 benefit of the services is to the household unit, or is a 53 54 household task that the members of the consumer's household may reasonably be expected to share or do for one another 55 56 when they live in the same household, unless such service is 57 above and beyond typical activities household members may 58 reasonably provide for another household member without a 59 disability.
- 4. No state or federal financial assistance shall be authorized or expended to pay for personal care assistance services provided by a personal care attendant who has not

- 43 undergone the background screening process under section
- 64 192.2495. If the personal care attendant has a
- 65 disqualifying finding under section 192.2495, no state or
- 66 federal assistance shall be made, unless a good cause waiver
- 67 is first obtained from the department in accordance with
- 68 section 192.2495.
- 69 5. (1) All vendors shall, by July 1, 2015, have,
- 70 maintain, and use a telephone tracking system for the
- 71 purpose of reporting and verifying the delivery of consumer-
- 72 directed services as authorized by the department of health
- 73 and senior services or its designee. The telephone tracking
- 74 system shall be used to process payroll for employees and
- 75 for submitting claims for reimbursement to the MO HealthNet
- 76 division. At a minimum, the telephone tracking system shall:
- 77 (a) Record the exact date services are delivered;
- 78 (b) Record the exact time the services begin and exact
- 79 time the services end;
- 80 (c) Verify the telephone number from which the
- 81 services are registered;
- (d) Verify that the number from which the call is
- 83 placed is a telephone number unique to the client;
- 84 (e) Require a personal identification number unique to
- 85 each personal care attendant;
- 86 (f) Be capable of producing reports of services
- 87 delivered, tasks performed, client identity, beginning and
- 88 ending times of service and date of service in summary
- 89 fashion that constitute adequate documentation of service;
- **90** and
- 91 (q) Be capable of producing reimbursement requests for
- 92 consumer approval that assures accuracy and compliance with
- 93 program expectations for both the consumer and vendor.

94 (2) As new technology becomes available, the 95 department may allow use of a more advanced tracking system, 96 provided that such system is at least as capable of meeting 97 the requirements of this subsection.

- (3) The department of health and senior services shall promulgate by rule the minimum necessary criteria of the telephone tracking system. Any rule or portion of a rule, as that term is defined in section 536.010, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536 and, if applicable, section 536.028. This section and chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2010, shall be invalid and void.
- 6. The vendor shall be liable to the consumer for any garnishment action occurring or that has occurred as a result of the vendor's failure to timely pay payroll, employment, or other taxes on behalf of the consumer under subsection 2 of this section. The vendor shall notify the consumer of any communication or correspondence from any federal, state, or local tax authority of any overdue or unpaid tax obligation, as well as any notice of an impending garnishment.

565.184. 1. A person commits the offense of abuse of an elderly person, a person with a disability, or a vulnerable person if he or she:

4 (1) Purposely engages in conduct involving more than 5 one incident that causes emotional distress to an elderly

- 6 person, a person with a disability, or a vulnerable person.
- 7 The course of conduct shall be such as would cause a
- 8 reasonable elderly person, person with a disability, or
- 9 vulnerable person to suffer substantial emotional distress;
- **10** or
- 11 (2) Intentionally fails to provide care, goods or
- 12 services to an elderly person, a person with a disability,
- or a vulnerable person. The result of the conduct shall be
- 14 such as would cause a reasonable elderly person, person with
- 15 a disability, or vulnerable person to suffer physical or
- 16 emotional distress; or
- 17 (3) Knowingly acts or knowingly fails to act in a
- 18 manner which results in a substantial risk to the life, body
- 19 or health of an elderly person, a person with a disability,
- or a vulnerable person.
- 21 2. The offense of abuse of an elderly person, a person
- 22 with a disability, or a vulnerable person is a class [A
- 23 misdemeanor] D felony. Nothing in this section shall be
- 24 construed to mean that an elderly person, a person with a
- 25 disability, or a vulnerable person is abused solely because
- 26 such person chooses to rely on spiritual means through
- 27 prayer, in lieu of medical care, for his or her health care,
- 28 as evidence by such person's explicit consent, advance
- 29 directive for health care, or practice.
  - 630.155. 1. A person commits the offense of patient,
- 2 resident or client abuse or neglect against any person
- 3 admitted on a voluntary or involuntary basis to any mental
- 4 health facility or mental health program in which people may
- 5 be civilly detained pursuant to chapter 632, or any patient,
- 6 resident or client of any residential facility, day program
- 7 or specialized service operated, funded or licensed by the
- 8 department if he knowingly does any of the following:

9 (1) Beats, strikes or injures any person, patient, 10 resident or client;

- 11 (2) Mistreats or maltreats, handles or treats any such
- 12 person, patient, resident or client in a brutal or inhuman
- manner;
- 14 (3) Uses any more force than is reasonably necessary
- 15 for the proper control, treatment or management of such
- 16 person, patient, resident or client;
- 17 (4) Fails to provide services which are reasonable and
- 18 necessary to maintain the physical and mental health of any
- 19 person, patient, resident or client when such failure
- 20 presents either an imminent danger to the health, safety or
- 21 welfare of the person, patient, resident or client, or a
- 22 substantial probability that death or serious physical harm
- 23 will result.
- 2. Patient, resident or client abuse or neglect is a
- 25 class A misdemeanor unless committed under subdivision (2)
- or (4) of subsection 1 of this section in which case such
- 27 abuse or neglect shall be a class [E] D felony.
  - 630.202. 1. As used in this section, the following
- 2 terms mean:
- 3 (1) "Department", the department of mental health;
- 4 (2) "Essential caregiver", a family member, friend,
- 5 quardian, or other individual selected by a facility
- 6 resident, or the guardian or legal representative of the
- 7 resident;
- 8 (3) "Facility", a residential facility licensed by the
- 9 department under this chapter.
- 10 2. During a state of emergency declared pursuant to
- 11 chapter 44, a facility shall allow a resident, a resident's
- 12 guardian, or a resident's legally authorized representative
- 13 to designate an essential caregiver for in-person visitation

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with the resident in accordance with the standards and guidelines developed by the department under this section.

- 3. The facility shall inform, in writing, residents, or guardians or legal representatives of residents, of the "Essential Caregiver Program" and the process for designating an essential caregiver.
- 4. The department shall develop standards and guidelines concerning the essential caregiver program, including, but not limited to, the following:
- 23 (1) The facility shall allow at least two individuals
  24 per resident to be designated as essential caregivers,
  25 although the facility may limit the visitation to one
  26 caregiver at a time. The caregiver shall not be required to
  27 have previously served in a caregiver capacity prior to the
  28 declared state of emergency;
- 29 (2) The facility shall establish a visitation schedule 30 to allow the essential caregiver to visit the resident for 31 at least four hours each day; and
  - (3) The facility shall establish procedures to enable physical contact between the resident and the essential caregiver. The facility may not require the essential caregiver to undergo more stringent screening, testing, hygiene, personal protective equipment, and other infection control and prevention protocols than required of facility employees. The facility may restrict or revoke visitation by an essential caregiver who fails to follow required protocols established under this subdivision.
- 5. A facility may request from the department a suspension of in-person visitation by essential caregivers for a period not to exceed seven days. The department may deny the facility's request to suspend visitation if the department determines that in-person visitation does not

- 46 pose a serious community health risk. A facility may
- 47 request from the department an extension of a suspension for
- 48 more than seven days; provided, that the department shall
- 49 not approve an extension period for longer than seven days
- 50 at a time. A facility shall not suspend in-person caregiver
- 51 visitation for more than fourteen consecutive days in a
- 52 twelve-month period or for more than forty-five total days
- in a twelve-month period.
- 6. The provisions of this section shall not be
- 55 construed to require an essential caregiver to provide
- 56 necessary care to a resident and a facility shall not
- 57 require an essential caregiver to provide necessary care.
- 7. A facility, its employees, and its contractors
- 59 shall be immune from civil liability for an injury or harm
- 60 caused by or resulting from:
- 61 (1) Exposure to a contagious disease or other harmful
- 62 agent that is specified during the state of emergency
- 63 declared pursuant to chapter 44; or
- 64 (2) Acts or omissions by essential caregivers who are
- 65 present in the facility;
- 66 as a result of the implementation of the essential caregiver
- 67 program under this section. The immunity described in this
- 68 subsection shall not apply to any act or omission that
- 69 constitutes recklessness or willful misconduct.

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