SENATE BILL NO. 1011

101ST GENERAL ASSEMBLY

INTRODUCED BY SENATOR O'LAUGHLIN.

AN ACT

To amend chapter 198, RSMo, by adding thereto five new sections relating to supplemental health care services agencies, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 198, RSMo, is amended by adding thereto

ADRIANE D. CROUSE, Secretary

- 2 five new sections, to be known as sections 198.640, 198.642,
- 3 198.644, 198.646, and 198.648, to read as follows:

198.640. As used in sections 198.640 to 198.648, the

- following terms shall mean:
- 3 (1) "Department", the department of health and senior
- 4 services;

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- 5 (2) "Controlling person", a business entity, officer,
- 6 program administrator, or director whose responsibilities
- 7 include the direction of the management or policies of a
- 8 supplemental health care services agency. Controlling
- 9 person also means an individual who, directly or indirectly,
- 10 beneficially owns an interest in a corporation, partnership,
- or other business association that is a controlling person;
- 12 (3) "Health care facility", a licensed entity defined
- 13 under subdivisions (6), (14), (22), or (23) of section
- 14 198.006;
- 15 (4) "Health care personnel", a person licensed under
- 16 chapter 335, a certified nurse assistant, or a certified
- 17 medical technician;

- 18 (5) "Person", an individual, firm, corporation, 19 partnership, or association;
- 20 (6) "Supplemental health care services agency" or
- 21 "agency", a person, firm, corporation, partnership, or
- 22 association engaged for hire in the business of providing or
- 23 procuring temporary employment in health care facilities for
- 24 health care personnel, or that operates a digital website or
- 25 digital smartphone application that facilitates the
- 26 provision of the engagement of health care personnel and
- 27 accepts requests for health care personnel through its
- 28 digital website or digital smartphone application. A
- 29 supplemental health care services agency does not include an
- 30 individual who only engages on his or her own to provide
- 31 that individual's services on a temporary basis to health
- 32 care facilities or a home health agency licensed under
- 33 **section 197.415**.
 - 198.642. 1. A person who operates a supplemental
- 2 health care services agency shall register annually with the
- 3 department. Each separate business location of the agency
- 4 shall have a separate registration with the department.
- 5 Fees collected under this section shall be deposited in the
- 6 state treasury and credited to the state general revenue
- 7 fund.
- 8 2. The department shall establish forms and procedures
- 9 for processing each supplemental health care services agency
- 10 registration application. An application for agency
- 11 registration shall include at least the following:
- 12 (1) The names and addresses of each person having an
- 13 ownership interest in an agency;
- 14 (2) If the owner is a corporation, copies of the
- 15 articles of incorporation or article of association and

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16 current bylaws, together with the names and addresses of 17 officers and directors;

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- 18 (3) Satisfactory proof of compliance with the 19 provisions of sections 198.640 to 198.648;
- 20 (4) Any other relevant information that the department 21 determines is necessary to properly evaluate an application 22 for registration;
- 23 (5) Policies and procedures that describe how the 24 agency's records will be immediately available at all times 25 to the department upon request; and
- 26 (6) A registration fee established in rule by the
 27 department as determined to be necessary to meet the
 28 expenses of the department for the administration of the
 29 provisions of sections 198.640 to 198.648, but in no case
 30 shall such fee be less than one thousand dollars.
- If an agency fails to provide the items required in this
 subsection to the department, the department shall
 immediately suspend or refuse to issue the supplemental
 health care services agency registration. An agency may
 appeal the department's decision to the administrative
 hearing commission pursuant to chapter 621.
- 37 A registration issued by the department according 38 to this section shall be effective for a period of one year 39 from the date of its issuance, unless the registration has 40 been revoked or suspended pursuant to the provisions of this 41 section, or unless the agency is sold or ownership or 42 management is transferred. When an agency is sold or 43 ownership or management is transferred, the registration of the agency shall be void, and the new owner or operator may 44 apply for a new registration. 45

- 4. The department shall be responsible for the
- 47 oversight of supplemental health care services agencies
- 48 through annual unannounced surveys, complaint
- 49 investigations, and other actions necessary to ensure
- 50 compliance with sections 198.640 to 198.648.
- 198.644. 1. Each registered supplemental health care
- 2 services agency shall be required, as a condition of
- 3 registration, to meet the following minimum criteria, which
- 4 may be supplemented by rules promulgated by the department:
- 5 (1) Provide to the health care facility to which any
- 6 temporary health care personnel are supplied documentation
- 7 that each temporary employee meets all licensing or
- 8 certification, training, and continuing education standards
- 9 for the position in which the employee will be working;
- 10 (2) Comply with all pertinent requirements relating to
- 11 the health and other qualifications of personnel employed in
- 12 health care facilities;
- 13 (3) Not restrict in any manner the employment
- 14 opportunities of its employees;
- 15 (4) Carry medical malpractice insurance to insure
- 16 against loss, damages, or expenses incident to a claim
- 17 arising out of the death or injury of any person as the
- 18 result of negligence or malpractice in the provision of
- 19 health care services by the agency or by any employee of the
- 20 agency;
- 21 (5) Carry for each employee a dishonesty bond in the
- 22 amount of ten thousand dollars;
- 23 (6) Maintain insurance coverage for workers'
- 24 compensation for all health care personnel provided or
- 25 procured by the agency;
- 26 (7) File with the department of revenue:

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27 The name and address of the bank, savings bank, or 28 savings association in which the agency deposits all 29 employee income tax withholdings; and

- 30 The name and address of any health care personnel whose income is derived from placement by the agency, if the 31 32 agency purports the income is not subject to withholding;
- Refrain in any contract with any employee or 33 34 health care facility from requiring the payment of 35 liquidated damages, employment fees, or other compensation 36 should the employee be hired as a permanent employee of a 37 health care facility;
- Document that each temporary employee provided to 38 health care facilities is an employee of the agency and is 39 40 not an independent contractor;
- Retain all records for ten calendar years in a 41 42 manner to allow them to be immediately available to the 43 department; and
 - Provide services to a health care facility during the year preceding the agency's registration renewal date.
- Failure to comply with the provisions of this 46 47 section shall subject the supplemental health care services agency to revocation or nonrenewal of its registration. 48 49 agency that has violated section 198.648 shall be subject to 50 a fine equal to two hundred percent of the amount billed or 51 received in excess of the maximum permitted under that 52 section.
- The registration of a supplemental health care 53 3. services agency that knowingly supplies to a health care 54 facility a person with an illegally or fraudulently obtained or issued diploma, registration, license, certificate, or 57 background study shall be revoked by the department upon 58 fifteen days advance written notice.

4. (1) No supplemental health care services agency's registration may be revoked without a hearing held as a contested case before the administrative hearing commission pursuant to the provisions of chapter 621.

- (2) If a controlling person has been notified by the department that the supplemental health care services agency will not receive an initial registration or that a renewal of the registration has been denied, then the controlling person or a legal representative on behalf of the agency may request and receive a hearing on the denial before the administrative hearing commission pursuant to the provisions of chapter 621.
- 5. (1) The controlling person of a supplemental health care services agency whose registration has not been renewed or has been revoked because of noncompliance with the provisions of sections 198.640 to 198.648 shall not be eligible to apply for nor be granted a registration for five years following the effective date of the nonrenewal or revocation.
- (2) The department shall not issue or renew a registration to a supplemental health care services agency if a controlling person includes any individual or entity who was a controlling person of an agency whose registration was not renewed or was revoked as described in subdivision (1) of this subsection for five years following the effective date of nonrenewal or revocation.
- 198.646. The department shall establish a system for reporting complaints against a supplemental health care services agency or its employees. Complaints may be made by any member of the public.
- 198.648. A supplemental health care services agency shall not bill or receive payments from a health care

3 facility at a rate higher than one hundred fifty percent of 4 the sum of the average wage rate, plus a factor to 5 incorporate payroll taxes for the applicable employee, if The average wage rates shall be determined by 6 7 the department on an annual basis from the labor costs 8 reported on the prior three years' Title XIX cost reports for all Medicaid participating facilities. "Wages" shall be 9 10 defined as the hourly rate of pay calculated, including 11 weekend shift differential and overtime, for the respective 12 employee nursing staff on Schedule K of the Title XIX cost report form. The department shall also determine an average 13 payroll tax factor to apply to the average wage rate based 14 15 on the prior three years' average payroll tax expense as a percentage of average total salaries from the Supplement to 16 17 Schedule B of the Title XIX cost report. The maximum rate 18 shall include all charges for administrative fees, contract fees, or other special charges, in addition to the hourly 19 20 rates for the health care personnel supplied to a health 21 care facility. A health care facility that pays for the actual travel and housing costs for health care personnel at 22 23 the facility and that pays these costs to the agency employee, the agency, or another vendor, shall not be 24 25 considered in violation of the limitation on charges 26 described in this section.

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