

SENATOR BILL WHITE

## COVID-19 RESOURCES FOR DADE, JASPER AND NEWTON COUNTIES

DISTRICT 32

*This comprehensive guide contains links to the latest information on the COVID-19 virus and contact information for our community's local resources. Feel free to reach out to my office if you have any questions or concerns, and please follow the recommended prevention guidelines.*



### Priority Items

#### [Latest Updates from the CDC](#)

**DHSS COVID-19 24-Hour Hotline: (877) 435-8411**

**[DHSS Chatbot](#)**

#### **Have symptoms of the virus?**

Dial our community's Call Center at **(417) 347-6444** weekdays from 8:00 a.m. - 5:00 p.m. If the caller meets certain criteria, the center's staff will direct the individual to the appropriate drive-through testing location.



### National Resources

*These links provide information on the actions taken at the federal level to prevent, treat and slow the spread of the virus.*

**[Centers for Disease Control](#)** provides information on how to protect yourself from the virus and what to do if you are sick.

**[CDC Video: What Older Adults Need to Know](#)**

**United States Department of Labor** has information on workplace safety; wages, hours and leave; unemployment insurance; and support for dislocated workers.

**United States Government's Response** is a comprehensive overview of the steps taken by the federal government in response to COVID-19.

**United States Small Business Administration** provides information for businesses, nonprofits and others regarding COVID-19 federal disaster loans.

**IRS COVID-19 Tax Relief** offers tax information from the IRS to help citizens, businesses and others affected by COVID-19.



*The Show-Me State is working to address the effects of the virus on its citizens. These links provide an overview of the latest initiatives and information on how to access state services.*

**Department of Health and Senior Services (DHSS) COVID-19** Check out the latest updates on COVID-19, information on the best health care practices and resources to assist the impacted businesses.

**DHSS Video Updated March 11**

24/7 Hotline (800) 435-8411	COVID-19 Chatbot <a href="https://info.mo.gov/covid">https://info.mo.gov/covid</a>	<a href="#">What You Should Know COVID-19</a>
<a href="mailto:info@health.mo.gov">info@health.mo.gov</a>		(573) 751-6400

**Missouri Department of Economic Development** has information about financial relief and assistance programs; guidance on unemployment, closures and layoffs; state issued regulatory relief; and support for essential businesses.

**Missouri Attorney General's Office** is providing consumer protection and contact information relating to COVID 19 and other issues effecting the community and state. Consumer Protection Hotline: (800) 392-9222

**Department of Labor** has frequently asked questions and answers for businesses and workers impacted by COVID-19.

**Department of Mental Health** has counseling and support services available.

- Disaster Distress Helpline (800) 985-5990
- Text "TalkWithUs" to 66746

**Department of Revenue** provides information for Missouri taxpayers. The tax filing deadline has been extended to July 15, 2020.

**Department of Social Services** has extended the call center hours and waived the phone interview requirement for SNAP (food stamps) benefits.

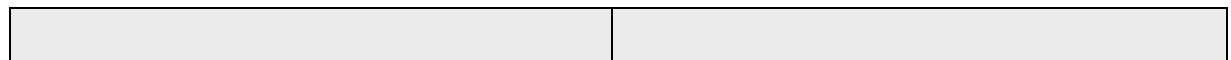
**Office of Administration** has compiled a list of state employee resources that will be frequently updated.

**State Emergency Management Agency** is providing emergency response updates on safety issues associated with COVID 19.



**U.S. Department of Veterans Affairs** offers an aggressive public health response to protect and care for veterans, their families, health care providers and staff in the face of this emerging health risk. We are working directly with the CDC and other federal partners to monitor the outbreak of the virus.

**Missouri Veterans Commission**'s vision is to provide high quality, compassionate care for veterans; seamlessly integrated with the veteran community; emphasizing a culture of transparency and excellence.



Crisis Line: (800) 273-8255 "1"	Crisis Text: 838255
Phone: (573) 751-3779	Email: <a href="mailto:movets@mvc.dps.mo.gov">movets@mvc.dps.mo.gov</a>

## **COMMUNITY SERVICE**

### **A G E N C I E S**

*These community organizations provide a wide array of resources and services for the residents of our tri-county district.*

**Community Foundation of the Ozarks** is committed to supporting our nonprofit community during the coronavirus outbreak and providing assistance with the COVID-19 Response and Recovery Fund Grant Program.

**The Alliance of Southwest Missouri** is building safer and healthier communities by assisting individuals and families in Jasper, Newton, Barton and McDonald Counties.

**United Way of Southwest Missouri and Southeast Kansas** has established a local COVID-19 Response Campaign. All funds raised will go to support efforts of the member agency network who are experiencing decreased revenue due to service disruptions and/or increased demand for services.

## Area Hospitals

**Freeman Health System**

**(417) 347-1111**

**Freeman Neosho Hospital**

**(417) 347-1111**

**Mercy Hospital Carthage**

**(417) 358-8121**

**Mercy Hospital Joplin**

**(417) 781-2727**

## Dade County

- **Dade County Health Department** ensures public health programs promote and protect the health and safety of the people within Dade County by providing services and leadership with focus on effective health strategies.
- **Dade County Emergency Management Agency** helps inform the citizens of Dade County of emergencies and provides information to keep them prepared.

## Jasper County

- **Jasper County Health Department** strives to protect and strengthen the public health of Jasper County through education and health services.
- **Joplin Health Department** provides prevention, maintenance and educational services to the citizens and visitors of the area, including social, medical and educational providers; the business community; and local, state and federal government agencies.

## Newton County

- **Newton County Health Department** is committed to providing services to local residents while also protecting the health of the community.
- **Newton County** strives to provide the best service to the residents and taxpayers of Newton County.
- **Newton County Neighbors:** This Facebook page is dedicated to “Neighbors Helping Neighbors through COVID-19”

## Utility Information

**Liberty Utilities** remains focused on providing safe, reliable energy, water and wastewater during this very difficult situation.

- *Emergency and Customer Care number for electric and water - (800) 206-2300*
- *Emergency number for gas - (800) 406-9220*
- *Customer Care for gas - (800) 424-0427*

[American Water](#) works to deliver clean, safe, reliable and affordable water services. Their website includes information regarding the precautions they are taking during the COVID-19 crisis.

## **CITY RESOURCES**

*Due to the rural nature of our district, not all towns have a website. Below are a few that have links to the latest updates, frequently asked questions, closings, changes to city services and more.*

### City of Carl Junction

- [City of Carl Junction](#) provides COVID-19 updates on their website.
- [Carl Junction's Facebook Page](#)
- [Carl Junction Chamber of Commerce](#): Developing and promoting economic, cultural and civic welfare in Carl Junction, along with providing calendar of event updates and cancellations.

### City of Carthage

- [City of Carthage](#) provides updated information relating to the city's response to the COVID-19 virus.
- [Carthage Chamber of Commerce](#)'s mission is to improve the overall business climate for its members and quality of life for the community through sponsorship of programs which promote civic and economic development, stimulate growth and support relevant political action.

### City of Greenfield

- [City of Greenfield](#) provides information regarding city events and other services.

### City of Joplin

- [City of Joplin](#) has a dedicated page on the website for updates.
- [Joplin Health Department](#) has daily updates and information regarding the COVID-19 virus.
- [Joplin Alerts and Updates](#)
- [Joplin Chamber of Commerce](#) is actively working to support the local business community and provide information and workforce [resources](#) to those affected by the COVID-19 virus.

- [\*\*Joplin Convention and Visitors Bureau\*\*](#) is in daily contact with public health authorities and monitoring the COVID-19 situation.
- [\*\*Joplin Economic Security Corporation\*\*](#) developed a virus response plan as a result of the spread of the COVID-19 virus.
- [\*\*City of Joplin Emergency Management\*\*](#) frequently updates information regarding the COVID-19 virus.

#### City of Lockwood

- [\*\*City of Lockwood\*\*](#) is providing daily news and updates regarding the COVID-19 pandemic.
- [\*\*Lockwood Chamber of Commerce\*\*](#) posts updates on the virus on its Facebook page.

#### City of Neosho

- [\*\*Neosho\*\*](#) provides announcements and updates for its residents on numerous topics.
- [\*\*Neosho Chamber of Commerce\*\*](#) dedicated a section to press releases and information regarding the COVID-19 virus.

#### City of Sarcoxie

- [\*\*City of Sarcoxie\*\*](#) provides information for the community and businesses.
- [\*\*Sarcoxie Chamber of Commerce\*\*](#) has a Facebook page that offers a COVID-19 resource guide.

#### Webb City

- [\*\*Webb City\*\*](#) is providing helpful links and resources to assist residents.
- [\*\*Webb City Chamber of Commerce\*\*](#)'s mission is to expand, retain and advocate for our economic base, support our educational programs and promote the quality of life in our community.
- [\*\*Webb City Missouri Emergency Management Agency\*\*](#) has a Facebook page that keeps readers informed on the city's latest responses and actions.

[\*\*Email Senator White\*\*](#)  
[\*\*Call \(573\) 751-2173\*\*](#)  
[\*\*Follow Senator White on Facebook\*\*](#)  
[\*\*Senator White's Website\*\*](#)