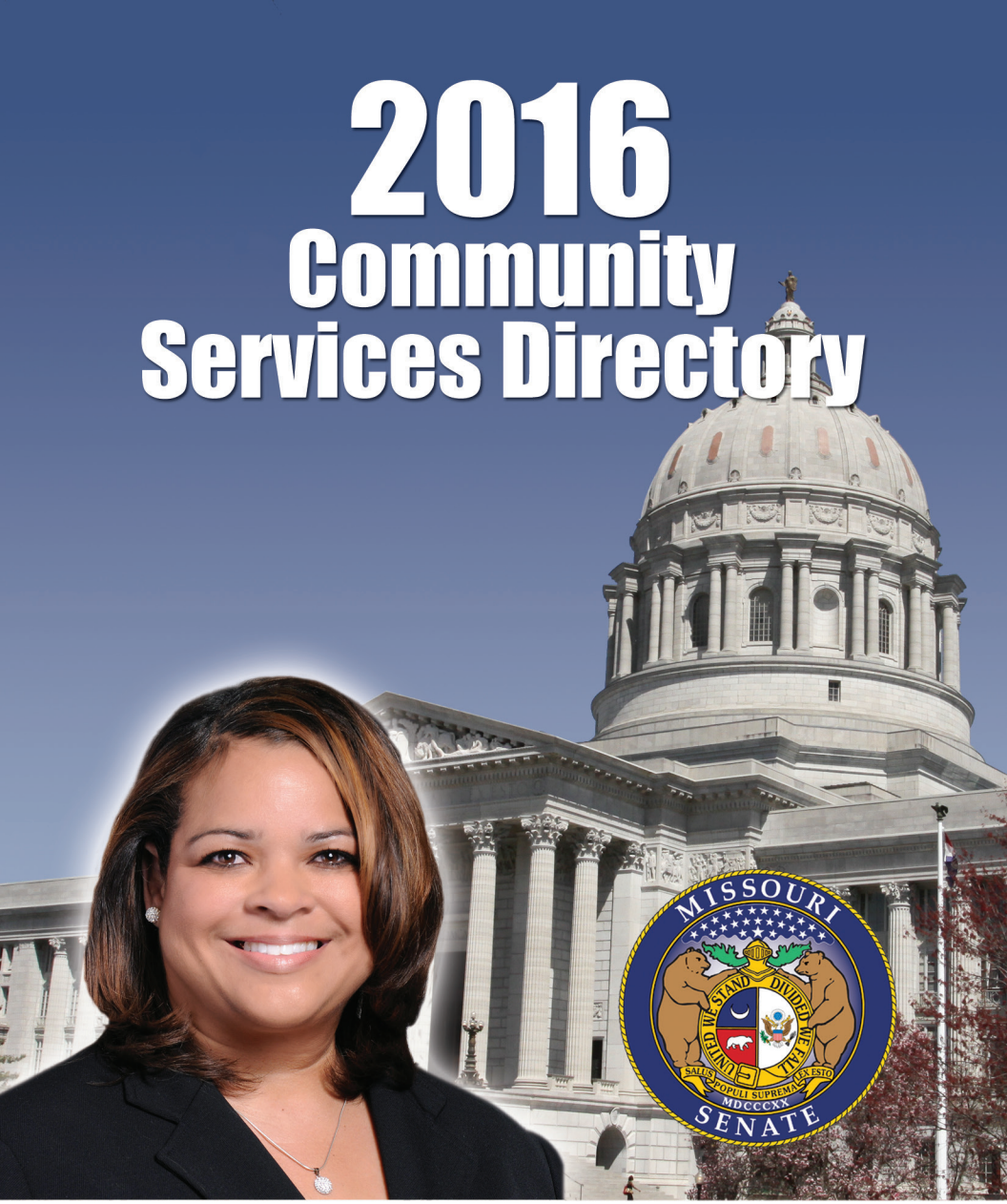
2016 Community Services Directory



State Senator

Shalonn "Kiki" Curls

District 9

CAPITOL OFFICE
State Capitol, Rm 434
201 W Capitol Ave
Jefferson City, MO 65101
Tele: (573) 751-3158
Fax: (573) 526-3969

DISTRICT OFFICE
4609 Paseo Blvd, Ste 102
Kansas City, MO 64110
Tele: (816) 923-6000
Fax: (816) 861-2845

MISSOURI SENATE

Dear Friend,

It is my pleasure to present you with this comprehensive 2016 Community Services Directory, which has been prepared for the residents of Missouri's 9th Senatorial District. I hope you will find it to be a quick and easy reference for locating contact information for our various local, state and federal government departments and programs.

An online version of this directory can be found on my Senate website: www.senate.mo.gov/curls.

It continues to be an honor representing you in the Missouri Senate. If you do not find the information you need in this directory or find your questions still unanswered, please do not hesitate to contact my office.

Sincerely,

Shalonn K. Curls

State Senator
9th District

All numbers in this directory have the area code 816 unless otherwise noted.

All numbers with an 800, 866, 877 or 888 area code are toll-free.

For users who are deaf, hearing and/or speech impaired, Relay Missouri provides free telephone accessibility by dialing 711.

Proudly serving the residents of Jackson County.

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Emergency Numbers

In case of emergency, call 911 (Police, Fire, Ambulance)
TDD Emergency Services: 711

Non-Emergency Numbers

Kansas City Fire Department 784-9200
Kansas City Police Department 234-5111
Grandview Police Department 316-4900
Raytown Police Department 737-6020
City Services Information Line 311
Jackson County Sheriff's Department 524-4302
Missouri State Highway Patrol - Troop A 622-0800
Road Conditions 622-6500
United Way of Greater Kansas City Information Line 211
Alternative numbers ..... 474-5112 or 320-5764

Utilities

KC Water Services Department 513-0567
Report a water main break 513-1313
Kansas City Power and Light Company (KCP&L) 471-5275
Report outages ..... (888) 544-4852
Call Before You Dig 811
Missouri Gas Energy ..... (800) 582-0000
Emergency number if there is a gas smell: 756-5252

Cold Weather Rule applies from Nov. 1 until March 31 of each year.

Kansas City Local Government

Kansas City Missouri City Hall www.kcmo.org
414 E 12th St, Kansas City 64106
Mayor's Office, 29th Floor 513-3500
City Council's Office, 22nd Floor 513-1368
City Hall Action Center..... 313-1313
City Ethics Hotline..... (800) 340-3132
City Prosecutor's Office 513-3806
Department of Convention and Entertainment Facilities..... 513-5000
Department of Health 513-6008
Vital Records 513-6309
Department of Housing..... 513-3036
Housing Authority of Kansas City..... 968-4100
www.hakc.org
Department of Human Relations 513-1836
Department of Neighborhood and Community Services 513-3200
Kansas City Board of Election Commissioners 842-4820
www.kceb.org
Kansas City Convention and Visitors Association 221-5242
www.visitkc.com
Municipal Court 513-2700
Public Works Department of Kansas City..... 513-2627
Bulk Item Collection (By Appointment) 513-1313
To Fix Crumbling Sidewalks and Streets..... 513-1313
Nuisance Abatement Program 513-8433
Revenue Division 513-1120
Vehicle Impound Lot..... 513-0688, 513-1313 or 311
7750 E Front St, M - F, 9 a.m. to 6 p.m.; Saturday, 9 a.m. to 3 p.m.
tow_lot@kcmo.org

Jackson County Government

Jackson County Courthouse www.jacksongov.org
415 E 12th St, Kansas City 64106
Jackson County Executive's Office..... 881-3333
Jackson County Prosecutor's Office..... 881-3555
Collections Department Property Taxes 881-3232
County Legislator's Office..... 881-3310
Assessment Department, 1M

Real Estate 881-3530
Personal Property 881-1330
Business Property 881-4672
Department of Ethics, Human Relations and Citizen Complaints 881-3670
Department of Parks & Recreation 503-4800
Drug Court Services ..... 842-1805 or 474-2121
Family Support Division 881-3171
Jackson County Detention Center 881-4200
Medical Examiner 881-6600
Public Administrator 881-3777
Public Works Department 881-4530
Recorder of Deeds 881-1576

Current Legislative Activity

www.senate.mo.gov

The full text and latest action on legislation being considered by the Missouri Senate can be accessed by going to *www.senate.mo.gov*. You can also find general Senate information, committee hearing schedules, the Journals for both the House and Senate, and even listen to live debate during session.

State Departments

Office of Administration

www.oa.mo.gov

Accounting ..... (573) 751-2971
Budget and Planning ..... (573) 751-2345
Commissioner's Office ..... (573) 751-1851
Division of Personnel ..... (573) 751-4162
Electronic Vehicle Complaint Form ..... (573) 751-0929
Facilities ..... (573) 751-2624
Missouri Technical Training ..... (573) 522-1332
Office of Equal Opportunity ..... (877) 259-2963 or (573) 751-8130
Purchasing and Materials Management ..... (573) 751-2387
State Fleet Management ..... (573) 751-4534
  After Hours and Emergency Purposes ..... (573) 526-0604
Vendor Registration System https://missouribuys.mo.gov/

Department of Agriculture

www.agriculture.mo.gov

Main Number ..... (573) 751-4211
Division of Agriculture Business Development ..... (573) 751-5624
Division of Animal Health ..... (573) 751-3377
Division of Grain Inspection and Warehousing ..... (573) 751-4112
  Grain Inspection Program Secretary ..... (573) 751-5515
Division of Plant Industries ..... (573) 751-2462
Division of Weights, Measures and Consumer Protection ... (573) 751-4316
Market News Hotline ..... (573) 522-9244
Missouri Agricultural and
  Small Business Development Authority ..... (573) 751-5624
Missouri State Fair Commission Business Office ..... (660) 530-5605
  General Information ..... (800) 422-3247
Missouri State Milk Board ..... (573) 751-3830
Missouri Wine and Grape Board ..... (573) 751-3374

Attorney General's Office

www.ago.mo.gov

Main Number ..... (573) 751-3321
attorney.general@ago.mo.gov
Check A Charity www.ago.mo.gov/divisions/consumer/check-a-charity
Complaints Against Telemarketers ..... (866) 289-9633
Consumer Protection ..... (800) 392-8222
www.ago.mo.gov/app/consumercomplaint
Medicaid Fraud Control Unit ..... (800) 286-3932
Order Free Publications http://www.ago.mo.gov/other-resources/publications
Sunshine Law Inquiries ..... (573) 751-8905

Missouri's No-Call List

www.ago.mo.gov

There are currently over 4.3 million Missouri phone lines registered on the No-Call list. The No-Call law allows Missourians to reduce unwanted telemarketing calls made to their homes or cell phones by signing up for the No-Call list, which is managed by the Attorney General's Office. There is no cost to get on the list.

To add your name to the Missouri No-Call list, call toll free at **(866) 662-2551** or register online at *www.ago.mo.gov*.

Department of Conservation

www.mdc.mo.gov

Burr Oak Woods Nature Center 228-3766
1401 NW Park Rd, Blue Springs 64015
Conservationist Magazine http://mdc.mo.gov/conmag
Conservation Agent Derek Cole 835-6084
Conservation Agent Travis Goreham 651-8867
Discovery Center 759-7300
4750 Troost Ave, Kansas City 64110
Fountain Bluff Sports Complex 439-4390
2200 E Old 210 Hwy, Liberty 64068
Education Consultants 759-7300
James A. Reid Memorial Wildlife Area 622-0900

Kansas City Regional Office 622-0900
12405 SE Ranson Rd, Lee's Summit 64082
Lake City Shooting Range 249-3194
28505 East Truman Rd, Buckner 64016
Lost Valley Hatchery ..... (660) 438-4465
28232 Hatchery Ave, Warsaw 65355
Missouri National Archery in the Schools Program ... (573) 522-4115 x3295
Parma Woods Shooting Range 891-9941
15900 NW River Rd, Parkville 64152
Private Land Conservationist Paul Lowry 431-5476

Department of Corrections

www.doc.mo.gov

Main Number..... (573) 751-2389
Constituent Services Office..... (573) 526-2695
Division of Probation & Parole ..... (573) 751-8488
www.doc.mo.gov/PP/
Employment: Merit Online Application www.ease.mo.gov
Employment: Merit Paper Application
http://oa.mo.gov/personnel/job-applicants/Missouri-merit-system/apply-merit-system-job
Employment: Non-Merit Paper Application ..... (573) 526-6484
Friends and Family Handbook http://doc.mo.gov/Documents/FFWeb.pdf
Hiring Office 632-3781 x246
207 E McElwain Dr, Cameron 64429
Informational Resources www.doc.mo.gov/Informational_Resources.php
Offender Web Search https://web.mo.gov/doc/offSearchWeb/
Office of Inspector General..... (573) 526-6504
InspectorGeneral@doc.mo.gov
Public Information Office..... (573) 522-1118
doc.media@doc.mo.gov
Religious and Spiritual Programming..... (573) 526-6489
Volunteer Services ..... (573) 526-6491
Sunshine Law Data http://doc.mo.gov/Sunshine_Law/index.php

Department of Economic Development

www.ded.mo.gov

Main Number..... (573) 751-4962
Brush Creek Enterprise Center/UMKC Innovation Center..... 235-6112
Business and Community Services Division..... (573)751-4539
dedfin@ded.mo.gov
Division of Energy..... (573) 751-2254
energy@ded.mo.gov
Division of Workforce Development www.jobs.mo.gov
Energy Loan Program..... (573) 751-3443
Export Missouri..... (573) 751-4855
exports@ded.mo.gov
FEC Career Center..... 471-2330
Independence Career Center..... 521-5700
Institute for Industrial and Applied Life Sciences..... 749-4014
Kansas City Area Development Council..... 221-2121
Kansas City FIRST Robotics http://www.kcfirst.org
KC 2.0..... 374-5659
www.thinkkc.com
Low Income Housing Tax Credit Program..... 759-6654
Missouri Development Finance Board..... (573) 751-8479
mdfb@ded.mo.gov
Development Finance Team..... (573) 522-8004
The Missouri Partnership..... (314) 725-0949
12200 NW Ambassador Dr, Ste 234, Kansas City 64163
Missouri Women's Council..... (573) 751-0810
wcouncil@ded.mo.gov
Northland Career Center..... 437-3635
Project Lead the Way
http://www.kcstem.org/organization/project-lead-the-way%C2%AE-pltw/
St. Joseph Career Center..... 387-2380

Department of Elementary & Secondary Education

www.dese.mo.gov

Main Number..... (573) 751-4212
Federal Program Unit..... (573) 751-3468
First Steps..... (866) 583-2392

Homeless State Coordinator ..... (573) 522-8763
Independent Living Program ..... (877) 907-9883
Missouri Option Program ..... (573) 751-3190
Missouri School for the Blind ..... (314) 776-4320
Missouri School for the Deaf ..... (573) 592-4000
Missouri Schools for the Severely Disabled ..... (573) 751-4427
Missouri School Violence Hotline ..... (866) 748-7047
Office of Adult Learning and Rehabilitation ..... (573) 526-7034
Office of College and Career Readiness ..... (573) 751-2660
Office of Early and Extended Learning and Quality Schools ..... (573) 751-4234
Office of Educator Quality ..... (573) 751-2931
Office of Financial and Administrative Services ..... (573) 751-2587
Office of Special Education ..... (573) 751-5739
Troops to Teachers ..... (573) 751-3487
Vocational Rehabilitation ..... (573) 751-3251

Department of Health & Senior Services

www.health.mo.gov

Main Number ..... (573) 751-6400
Directory of Programs and Services
http://health.mo.gov/about/pdf/directoryofservices.pdf
Adult Abuse and Neglect Hotline ..... (800) 392-0210
Emergency/Disease Reporting (24/7) ..... (800) 392-0272
Breath Alcohol Unit ..... (573) 840-9734
Director's Office ..... (573) 751-6002
Division of Administration Director's Office ..... (573) 751-6014
General Services Bureau ..... (573) 751-6040
Division of Community and Public Health ..... (573) 751-6080
Center for Local Public Health Services ..... (573) 751-6170
Public Health Emergency Hotline ..... (800) 392-0272
Division of Regulation and Licensure
Board of Nursing Home Administrators ..... (573) 751-3511
Family Care Safety Registry ..... (866) 422-6872
Division of Senior and Disability Services ..... (573) 526-3626
Bureau of Central Registry Unit/Adult Abuse and Neglect Hotline and Home-and-Community-Based Services Call Center
Central Registry Unit ..... (800) 392-0210
Home and Community Services Call Center ..... (866) 835-3505
Missouri Shared Care Tax Credit Registry ..... (573) 751-4842

Bureau of Home and Community Services ....387-2104 or (573) 526-8537
Bureau of Senior Programs (573) 526-4542
Long-Term Care Ombudsman Program... (800) 309-3282 or (573) 526-0727
Special Investigations Unit ..... (573) 526-8537 or (573) 751-4150
Immunology, Environmental Bacteriology, Microbiology, Molecular, Tuberculosis and Virology Units..... (573) 751-3334
Jackson County Health Department..... 404-6415
Kansas City Area Agency on Aging 474-4240
Kansas City CARE Clinic..... 753-5144
Behavioral Health 777-2722
Dental..... 777-2790
General Medicine Medication Refill..... 777-2725
General Medicine Nurse (English)..... 268-0616
General Medicine Nurse (Spanish)..... 777-2749
Kansas City Health Department 513-6008
Newborn Screening Unit ..... (573) 751-2662
Office of General Counsel..... (573) 751-6005
Employee Disqualification List Unit..... (573) 522-2449
Office of Governmental Policy and Legislation..... (573) 751-6003
Office of Minority Health..... (573) 751-6064
Office of Public Information ..... (573) 751-6062
Office on Women's Health..... (573) 526-0445
Relay Missouri..... TDD (800) 735-2966 or Voice (866) 735-2460
School Health Program ..... (573) 522-2822
Section for Child Care Regulation..... (573) 751-2450
Section for Community Health and Chronic Disease Prevention... (573) 522-2806
Bureau of Cancer and Chronic Disease Control ..... (573) 522-2806
Arthritis and Osteoporosis Control Program..... (573) 884-1220
Asthma Prevention and Control Program ..... (573) 522-2876
Comprehensive Cancer Control Program ..... (573) 522-2896
Diabetes Prevention and Control Program ..... (573) 522-2861
Heart Disease and Stroke Prevention Program..... (573) 522-2860
Organ and Tissue Donor Program ..... (888) 497-4564 or (573) 522-2847
Show Me Healthy Women..... (573) 522-2845
Wisewoman Program ..... (573) 522-2841 or 2845
Bureau of Community Health and Wellness ..(866) 726-9926 or (573) 522-2820
Adolescent Health Program; Chronic Disease Primary Prevention Program; Comprehensive Tobacco Control Program; Faith-Based Initiatives; Nutrition, Physical Activity and Obesity Prevention Program; Safe Kids Missouri; School Health Services Program; Team Nutrition Program

Abstinence Education Grant Program ..... (573) 751-5490
Injury and Violence Prevention Programs ..... (573) 751-6340
Section for Disease Prevention..... (866) 628-9891 or (573) 526-4780
Bureau of Communicable Disease Control and Prevention... (573) 751-6113
350-5442 or 350-5404
Bureau of HIV, STD and Hepatitis .....350-5414 or (573) 751-6439
Bureau of Immunizations ..... (573) 751-6124
Vaccines for Children Program ..... (800) 219-3224
Bureau of Reportable Disease Informatics ..... (573) 526-5271
Disease Reporting Toll-Free Number..... (800) 392-0272
Office of Veterinary Public Health..... (573) 526-4780
Section for Environmental Public Health ..... (573) 751-6141
Bureau of Environmental Health Services .....350-5405 or (573) 751-6095
Bureau of Environmental Epidemiology ..... (573) 751-6102
Section of Epidemiology for Public Health Practice..... (573) 751-6218
Bureau of Vital Records ..... (573) 751-6387
Bureau of Vital Statistics..... (573) 751-6272
Section for Healthy Families and Youth ..... (573) 751-6253
Bureau of Community Food and Nutrition Assistance ..... (800) 733-6251,
(573) 751-6269 or (573) 751-6250
Child and Adult Care Food Program, Commodity Supplemental Food Program
Summer Food Service Program ..... (888) 435-1464
Bureau of Genetics and Healthy Childhood... (800) 877-6246 or (573) 751-6266
Adult Cystic Fibrosis Treatment Program; Adult Hemophilia Treatment Program; Adult Sickle Cell Disease Treatment Program; Building Blocks of Missouri Program; Folic Acid Program; Genetic Services Program; Healthy Families Missouri Home Visiting; Maternal, Infant, and Early Childhood Home Visiting Grant Program; Metabolic Formula Program; Newborn Blood Spot Screening Program; Newborn Health Program; Newborn Hearing Screening Program; Sickle Cell Anemia Program
SAFE-CARE Network..... (573) 526-4405
TEL-LINK Program ..... (800) 835-5465
Bureau of WIC and Nutrition Services... (800) 392-8209 or (573) 751-6204
Special Supplemental Nutrition Program for Women, Infants and Children; Breastfeeding Peer Counseling Program; Breastfeeding Program

Section for Special Health Services ..... (800) 451-0669 or (573) 751-6246
Adult Brain Injury Program, Brain Injury Unit, Federal Traumatic Brain Injury Implementation Partnership Grant, Missouri Brain Injury Advisory Council
Bureau of Special Health Care Needs... (800) 451-0669 or (573) 751-6246
Cameron Satellite Office 632-6008
Independence Satellite Office 350-5433
Children and Youth with Special Health Care Needs Program, Healthy Children and Youth Program, Medically Fragile Adult Waiver Program

Department of Higher Education

www.dhe.mo.gov

Main Numbers .....(800) 473-6757, (573) 751-2361 or (573) 751-3940
info@dhe.mo.gov
Financial Aid and Scholarship Programs www.dhe.mo.gov/ppc/
Journey to College Monthly Reminders dhe.mo.gov/ppc/reminders2.php
Midwest Student Exchange Program http://msep.mhec.org/
Missouri Most www.missourimost.org
Program Inventory http://collegesearch.mo.gov/
Publications and Information Resources
web.dhe.mo.gov/dhe/forms/publications/puborderform1.faces

Missouri State Highway Patrol

www.mshp.dps.missouri.gov

General Headquarters ..... (573) 751-3313
Commercial Vehicle Enforcement Division ..... (573) 526-6128
Crime Lab Information..... (573) 526-6134
Criminal Justice Information Services Division ..... (573) 526-6153
Driver's Manual www.dor.mo.gov/drivers/dlguide
Drug and Crime Control Division..... (573) 751-3452
Human Resources Division ..... (573) 526-6117
Motor Vehicle Inspection Division ..... (573) 526-6132
Patrol Records Division..... (573) 526-6113
Public Information and Education Division..... (573) 526-6115
Sex Offender Registry ..... (573) 526-6348
Troop A..... 622-0800
Commercial Driver License 622-0718
Driver Examination 622-0720
Motor Vehicle Inspection 622-0717
Water Patrol Division..... (573) 751-3313 x1036

Department of Insurance, Financial Institutions & Professional Registration

www.difp.mo.gov

Main Number ..... (573) 751-4126
Behavior Analyst Advisory Board ..... (573) 526-5804
Benefit Unit ..... (573) 526-3505
Board for Architects, Professional Engineers, Professional Land Surveyors and Professional Landscape Architects ..... (573) 751-0047
Board of Accountancy ..... (573) 751-0012
Cemeteries, Endowed Care ..... (573) 751-0849
Board of Chiropractic Examiners ..... (573) 751-2104
Board of Cosmetology and Barber Examiners ..... (573) 751-1052
Board of Embalmers and Funeral Directors ..... (573) 751-0813
Board of Examiners for Hearing Instrument Specialists ..... (573) 751-0240
Board of Geologist Registration ..... (573) 526-7625
Board of Nursing ..... (573) 751-0681
Board of Occupational Therapy ..... (573) 751-0877
Board of Optometry ..... (573) 751-0814
Board of Pharmacy ..... (573) 751-0091
Board of Podiatric Medicine ..... (573) 751-0873
Board of Private Investigator and Private Fire Investigator Examiners ..... (573) 522-7744
Board for Respiratory Care ..... (573) 522-5864
Board of Therapeutic Massage ..... (573) 522-6277
CLAIM State Health Insurance Assistance Program ..... (800) 390-3330
Committee for Social Workers ..... (573) 751-0885
Committee of Dietitians ..... (573) 522-3438
Committee of Interpreters ..... (573) 526-7787
Committee of Psychologists ..... (573) 751-0099
Crime Victims' Compensation ..... (800) 347-6881
Dental Board ..... (573) 751-0040
Division of Credit Unions ..... (573) 751-3419
cu.mo.gov
Division of Finance ..... (573) 751-3242
finance.mo.gov
Early Dispute Resolution Unit ..... (573) 526-4951
Division of Professional Registration ..... (573) 751-0293
www.pr.mo.gov

Employee Hotline ..... (800) 775-2667
Fraud and Noncompliance Unit..... (800) 592-6003
Insurance Consumer Hotline ..... (800) 726-7390
www.insurance.mo.gov
Interior Design Council ..... (573) 522-4683
Medicare ..... (800) 633-4227
Medigap Rate Guide insurance.mo.gov/consumers/seniors
Missouri Acupuncturist Advisory Committee..... (573) 526-1555
Missouri Board of Registration for the Healing Arts..... (573) 751-0098
Advisory Commission for Anesthesiologist Assistants, Athletic Trainer Advisory Committee, Advisory Commission for Clinical Perfusionist, Advisory Commission for Professional Physical Therapists, Advisory Commission for Physician Assistants, Advisory Commission for Speech-Language Pathologists and Audiologists, Surgeons
Office of Athlete Agents..... (573) 751-0243
Office of Tattooing, Body Piercing and Branding ..... (573) 526-8288
Professional Counselors ..... (573) 751-0018
Real Estate Appraisers ..... (573) 751-0038
Real Estate Commission..... (573) 751-2628
Self-Insurance Unit ..... (573) 526-3692
State Committee of Marital and Family Therapists..... (573) 751-0870
To File a Complaint ..... (800) 392-8222
Veterinary Medical Board..... (573) 751-0031
Workers' Safety Program..... (573) 526-5757

Department of Labor & Industrial Relations

www.labor.mo.gov

Child Labor Concerns/Minimum Wage Complaint..... (573) 751-3403
childlabor@labor.mo.gov
www.labor.mo.gov/DLS/YouthEmployment/child_labor
minimumwage@labor.mo.gov
www.apps.labor.mo.gov/forms/minimum_wage/form.asp
Discrimination Complaint..... (573) 751-3325
mchr@labor.mo.gov
www.labor.mo.gov/mohumanrights/File_Complaint
File a Claim for Compensation..... (573) 751-4231
workerscomp@labor.mo.gov
www.labor.mo.gov/DWC/Injured_Workers/file_claim

Mine and Cave Safety Program ..... (573) 751-1422
minesafety@labor.mo.gov/cavesafety
http://labor.mo.gov/DLS/workplaceSafety/minecave
Missouri Workers' Safety Program ..... (573) 526-5757
mwsp@labor.mo.gov http://labor.mo.gov/mwsp
On-Site Consultation ..... (573) 522-7233
laborstandards@labor.mo.gov http://labor.mo.gov/onsite
Petition for Representation ..... (573) 751-3614
sbm@labor.mo.gov http://labor.mo.gov/SBM/Petitions/file_petition
Prevailing Wage Complaint ..... (573) 751-3403
prevailingwage@labor.mo.gov
www.apps.labor.mo.gov/forms/prevailing_wage/pwcforms.asp
Regional Claims Center 889-3101
esuiclaims@labor.mo.gov
Shared Work Program ..... (573) 751-9675
sharedworkinfo@labor.mo.gov
http://labor.mo.gov/DES/Employers/shared_work
SIDES ..... (573) 751-3215
http://labor.mo.gov/DES/SIDES
Unemployment Benefits Online
www.labor.mo.gov/DES/Claims
USTAR ..... (573) 751-1995
Mo-ustar.helpdesk@labor.mo.gov
https://www.ustar.labor.mo.gov/ustar/login.jsp

Missouri Lottery Commission

www.molottery.com/learnaboutus/commission.shtm

Kansas City Office 795-8811
Winning Numbers Hotline 795-0203

Department of Mental Health

www.dmh.mo.gov

Main Number ..... (573) 751-4122
Comprehensive Mental Health Services 254-3652
Crisis Hotline ..... (888) 279-8188
Division of Behavioral Health 482-5770
Division of Developmental Disabilities 889-3400
First Call Alcohol/Drug Prevention & Recovery 361-5900
www.firstcallkc.org

Information on Crisis Services www.dmh.mo.gov/crisis.html
ReDiscover 246-8000
Swope Health Services 922-7645
Truman Medical Center Behavioral Health 404-5700

Department of Natural Resources

www.dnr.mo.gov

Main Number ..... (573) 751-3443 or (800) 361-4827
contact@dnr.mo.gov
Acid Rain ..... (573) 751-4817
Air Emissions, Air Pollution Control Program, Asbestos, Automobile Inspection and Maintenance, Ozone, Vapor Recovery
Air Pollution Control Program ..... (573) 751-4817
Biodiesel, Compact Fluorescent Lamps, Complaints and Concerns, Composting, Environmental Education, Grants and Loans, Information Service, Mercury, Methyl Tertiary Butyl Ether (MTBE), Missouri Resources Magazine, Public Service Announcements
Alternative Fuel Infrastructure Tax Credit ..... (573) 751-2254
Division of Energy, Energy Prices, Energy Supplies, Ethanol, Gasoline Prices and Supply, Natural Gas Prices and Supply, Propane Prices and Supply, Renewable Energy, Solar Energy, State Fleet Efficiency and Alternative Fuels, Wind Energy, Wood Energy Tax Credit
Assessments ..... (573) 526-8913
Brownfields, Redevelopment, Tax Credits (Brownfields), Voluntary Cleanup Program
Boil Orders ..... (573) 751-5331
Consumer Confidence Reports for Drinking Water Systems Drinking Water, Disaster Resources, Public Drinking Water Branch, Public Water Systems
Camping ..... (573) 751-2479
Historic Sites, Parks, State Parks
Camping Reservations ..... (877) 422-6766
Discovery Center 759-7313
Division of Environmental Quality ..... (573) 751-0763
Energy Efficiency Information ..... (573) 751-6508
Energy Efficiency Loans
Environmental Audits ..... (573) 751-4187
Reformulated Gasoline, Registry of Abandoned and Uncontrolled Sites
Environmental Emergencies ..... (573) 634-2436
Fish Kills, Hazardous Substance Emergencies, Spill Reporting
Environmental Services Program ..... (573) 526-3315

Federal Facilities ..... (573) 751-3907
Radioactive Wastes, Restoration Advisory Board
Fish Advisories ..... (800) 392-0272
Geological Survey Program ..... (573) 368-2143
Hydraulic Fracturing, Landslides, Minerals, Sinkholes
Hazardous Materials ..... (573) 526-3349
Hazardous Materials Incident Reports
Hazardous Waste Program ..... (573) 751-3176
Hazardous Waste Generators, Household Hazardous Waste, Lead-Acid Batteries, Missouri Risk-Based Corrective Action, Small Quantity Generator, Used Oil
Individual Home Treatment System ..... (573) 751-6095
Septic Tanks
Kansas City Plant Federal Facilities Field Office 997-5790
Kansas City Regional Office 622-7000
Land Reclamation Program ..... (573) 751-4041
Lead Mining, Sand and Gravel Mining
Lead ..... (573) 526-5873
Low-Income Weatherization ..... (573) 751-6630
Weatherization Assistance Program
Missouri Geological Survey ..... (573) 368-2100
Energy Resources
Missouri State Parks ..... (573) 751-2729
Missouri Sunshine Law ..... (573) 751-1181
Natural Resource Damage Assessments ..... (573) 522-1347
News and Information ..... (573) 751-1010
Media Contacts
Operator Certification ..... (573) 751-1300
Outdoor Recreation and Trail Grants ..... (573) 751-0848
Pesticides ..... (573) 751-5504
Petroleum Storage Tanks ..... (573) 751-6822
Tanks, Underground Storage Tanks
Petroleum Storage Tank Insurance Fund ..... (573) 522-2352
Regulations ..... (573) 751-4015
Resource Recovery ..... (573) 751-3553
Soil and Water Conservation Program ..... (573) 751-4932
Envirothon; Erosion and Soil Conservation; Parks, Soils and Water Sales Tax
Solid Waste Management Program ..... (573) 751-5401
Illegal Dumping, Land Disturbance Permits, Landfills, Landfill, Disposal Bans, Recycling, Scrap Tires, West Nile Virus, Yard Waste

State Historic Preservation Office ..... (573) 751-7858
National Register of Historic Places; Native American Burial Sites; Rehabilitation Tax Incentives; Section 106 Review and Compliance; Statewide Historic and Architectural Survey; Tax Credits (Historic Preservation); Unmarked Human Burials

Stream Teams ..... (573) 751-6623
Volunteer Water Quality Monitoring

Used Oil Recycling for Do-It-Yourselfers ..... (573) 751-2032

Water Resources Center ..... (573) 751-2867

Water Protection Program ..... (573) 751-1300
Section 401 Certification and Water Quality Certification, Sewage Treatment, Stormwater Permits, Streams, Use Attainability Analysis, Wastewater Treatment, Water Pollution Control Branch

Wellhead Protection ..... (573) 368-2100

Department of Public Safety

www.dps.mo.gov

Alcohol and Tobacco Control ..... (573) 751-2333

Gaming Commission ..... (573) 526-4080

Fire Safety ..... (573) 751-2930

Highway Patrol ..... (573) 751-3313

National Guard ..... (800) 464-8273

Office of the Director ..... (573) 751-4905

State Emergency Management Agency ..... (573) 526-9100

Veterans Commission ..... (573) 751-3779

Public Service Commission

www.psc.mo.gov

pscinfo@psc.mo.gov

Community Action Organizations 358-6868
www.choose-hope.org

Federal Communications Commission ..... (888) 225-5322
www.fcc.gov

Federal Trade Commission Consumer Hotline ..... (877) 382-4357

Federal Trade Commission ID Theft ..... (877) 438-4338

Federal Trade Commission No Call List ..... (888) 382-1222
www.ftc.gov

Manufactured Housing and Modular Unit ..... (800) 819-3180

Missouri One Call System ..... (800) 344-7438
www.mo1call.com
Utility Consumer Hotline ..... (800) 392-4211

Department of Revenue

www.dor.mo.gov

General Questions ..... (573) 751-4450
dormail@dor.mo.gov
Ashley Mason ..... (573) 751-1133
Bankruptcy Attorney ..... (573) 751-5531
Business Tax Registration ..... (573) 751-5860
Collections and Taxpayer Assistance ..... (573) 751-5820
Corporation Income Tax ..... (573) 751-3804
Excise Tax (Motor Fuel and Tobacco), Sales or Use Tax (Non-Motor Vehicle or Motor Vehicle Refunds), Withholding Tax, Business Tax Bureau
Criminal Tax Investigation Bureau ..... (573) 751-4689
Delinquent Individual Income Tax ..... (573) 751-7200
Department Ombudsman ..... (573) 526-3872
Driver License ..... (573) 751-4600
Driver License Bureau ..... (573) 526-3656
Driver's Manual www.dor.mo.gov/drivers/dlguide/
Electronic Filing ..... (573) 751-8913
Estate Tax
Field Compliance Bureau (Audit) ..... (573) 751-3736
Individual and Corp. Income Tax Attorney ..... (573) 751-0961
Legal Services Division Director ..... (573) 751-4413
License Offices Bureau ..... (573) 751-3871
Military Liaison ..... (314) 877-0477
Motor Vehicle ..... (573) 526-3669
Motor Vehicle and Driver License Attorney ..... (573) 751-2580
Motor Vehicle and Driver Licensing Division Director ..... (573) 526-1827
Deputy Director
Motor Vehicle Bureau ..... (573) 751-1030
Personal Income Tax ..... (573) 751-7791
Personal Tax Bureau
Personnel, Contracts and Sunshine Requests Attorney ..... (573) 751-9568
Property Tax Credit Claim for Senior Citizens and 100% Disabled:
propertytaxcredit@dor.mo.gov
Sales and Use Tax ..... (573) 751-2836
Sales Tax Attorney ..... (573) 751-0961

Tax Refunds ..... (573) 526-8299
income@dor.mo.gov
Taxation Division, Business Registration ..... (573) 751-3958
Taxation Division Director ..... (573) 751-3470

Department of Social Services

www.dss.mo.gov

Child Abuse/Neglect Hotline ..... (800) 392-3738
Child Support Customer Service Call Center ..... (800) 313-9960
Enforcement calls only
Child Support Division ..... (573) 751-4301
Child Support Employer Information ..... (800) 585-9234
Child Support General Information ..... (800) 859-7999
Child Support Payment Information (IVR) ..... (800) 225-0530
Children's Division ..... (573) 522-8024
Customer Service Call Center ..... (855) 373-4636
Division of Youth Services ..... (573) 751-3324
Family Support Division ..... (573) 751-3221
Food Stamp Case Information ..... (800) 392-1261
Temporary Assistance/SAB/BP Case Information
MO HealthNet Case Information
Foster Adoptline ..... (800) 554-2222
Missouri Rx Plan ..... (800) 375-1406
Missouri School Violence Hotline ..... (866) 748-7047
MO HealthNet Division ..... (573) 751-3425
MO HealthNet Exception Process ..... (800) 392-8030
MO HealthNet Participant Services ..... (800) 392-2161
MO HealthNet Service Center ..... (888) 275-5908
Office of the Director ..... (573) 751-4815
Rehabilitation Services for the Blind ..... (573) 751-4249 or (800) 592-6004
State Technical Assistance Team (STAT) ..... (800) 487-1626

Department of Transportation

www.modot.org

Main Office ..... (888) 275-6636
Area Engineers 622-0500
Audits and Investigations ..... (573) 751-7446
Bridges ..... (573) 751-4676
Chief Counsel's Office ..... (573) 751-4588

Construction and Materials ..... (573) 751-3689
Customer Relations ..... (573) 751-1375
Design ..... (573) 751-2876
Director's Office ..... (573) 751-4622 or (573) 751-2803
Equal Opportunity and Diversity ..... (573) 526-5611
External Civil Rights ..... (573) 751-4309
Financial Services ..... (573) 526-8106
General Services ..... (573) 751-3720
Governmental Relations ..... (573) 522-9284
Human Resources ..... (573) 751-2804
Information Systems ..... (573) 526-8002
Kansas City District 607-2000
Maintenance ..... (573) 751-2785
Motor Carrier Services ..... (573) 522-5289
Multimodal Operations ..... (573) 526-2169
Risk and Benefits Management ..... (573) 526-5594
Traffic and Highway Safety ..... (573) 751-7643
Transportation Planning ..... (573) 526-2587

TO WRITE YOUR STATE REPRESENTATIVE:
Representative's Name
201 W. Capitol Ave., State Capitol
Jefferson City, MO 65101

TO WRITE YOUR STATE SENATOR:
Senator Shalonn "Kiki" Curls
201 W. Capitol Ave., State Capitol
Jefferson City, MO 65101

Federal Government

U.S. Department of Education www.ed.gov
General Inquiries ..... (800) 872-5327
Federal Student Aid Payments ..... (800) 621-3115
Region 7 Office 268-0400
U.S. Department of Health and Human Services ..... (877) 696-6775
Region 7 Office 426-2821
Missouri Head Start Center Locator Website:
eclkc.ohs.acf.hhs.gov/hslc/HeadStartOffices
U.S. Department of Justice ..... (202) 514-2000
Office of the Attorney General Public Comment Line ..... (202) 353-1555
AskDOJ@usdoj.gov www.usdoj.gov
U.S. Attorney's Office - Western District of Missouri 426-3122
www.justice.gov/usao/mow or (800) 733-6558
U.S. Internal Revenue Service ..... (800) 829-1040
Kansas City Local Office 966-2840
30 W. Pershing Rd, Kansas City 64108
IRS Free File Program - If you make $57,000 or less please visit www.irs.gov/freefile to prepare and e-file federal tax returns. This service is through the IRS Free File program and is possible through a partnership between the IRS and the Free File Alliance. For more information you can visit www.freefilealliance.org or www.freefile.irs.gov.
U.S. Department of Veterans Affairs (VA) ..(800) 827-1000 or (800) 829-4833
www.va.gov
Kansas City Veterans Administration Regional Office 861-4700

Helpful Numbers

Community Health Centers

Kansas City Free Health Clinic 753-5144
Richard Cabot Medical Clinic..... 471-0900
Samuel U. Rodgers Health Center 861-7070
www.rodgershealth.org
Swope Health Services 922-7645
www.swopehealth.org

Employment Resources

American Indian Council..... 471-4898
Indian Employment & Training Program
Full Employment Council Inc 471-2330
www.feckc.org
Missouri Department of Health and Senior Services ..... (573) 526-8574
Division of Senior and Disability Services
scsepemployment@health.mo.gov
www.health.mo.gov/seniors/senioremployment
Women's Employment Network 822-8083
www.kcwen.org

Family Support Centers

Bishop Sullivan Center..... 231-0984
www.bishopsullivan.org
Catholic Charities..... 221-4377
www.catholiccharities-kcsj.org
Community Assistance Council, Inc..... 763-3277
www.cackc.org
Community Housing Network Kansas City..... 482-5744
Community Linc 531-3727
www.communitylinc.org
Della Lamb Community Services..... 842-8040
www.dellalamb.org
Father Hix Center Special Hispanic Outreach Service)..... 241-9886
Forest Avenue Family Shelter..... 753-4753
www.forestavenuefamilyshelter.org
Metropolitan Lutheran Ministries of Kansas City (MLM) 931-4850
www.mlmkc.org
Mid-America Assistance Coalition, Inc..... 561-2727

New Horizons Assistance 924-4121
Renaissance West Swope Parkway Site ..... 333-2990, Ext 40
ReStart Inc 472-5664
www.restartinc.org
Rose Brooks 523-5550
Crisis Line 861-6100
www.rosebrooks.org
Salvation Army - Linwood Center
Supportive Housing Program 756-2769
Salvation Army - Bellefontaine Branch 483-8484
Salvation Army - Blue Valley Branch 241-6485
Salvation Army - Southland/Grandview 966-8300
Seton Center Family and Health Services 231-3955
Somali Foundation Inc 463-0130
United Inner City Services 994-5400
www.uicskc.com

Food Pantry Services

Beacon of Hope 483-8484
Better Living Center 523-1115
Curry Community Pantry of Forest Avenue 753-4753
Foodchain, The National Food Rescue Network ..... (800) 845-3008
Good Shepherd UMC Food Pantry 734-2216
www.goodshepherdumc.org
Harvesters, The Community Food Network 929-3000
www.harvesters.org
St. James Place 561-8515

Homeless Services

Access House 756-2769
Amethyst Place 231-8782
www.amethystplace.org
City Union Mission 474-5664
www.cityunionmission.org
Eastside Outreach 483-1962
Homeless Services Coalition of Greater Kansas City 924-7997
Kansas City Rescue Mission 421-7643
www.kcrm.org/newkcrm

Mental and Health Services

Assertive Community Outreach 404-6295
www.trumed.org

Center for Behavioral Medicine 512-7000
Health Sciences Center for Psychiatry
dmh.mo.gov/cbm
TMC Behavioral Health 404-5700
www.trumed.org
Visiting Nurse Association 474-5122
24-Hour Contact 531-1200
www.vnakc.com

Prescription Drug Assistance Services

Rx Hope ..... (877) 267-0517
CustomerService@RxHope.com
Rx Assist ..... (401) 729-3284
info@rxassist.org

Public School Districts

Adult Basic Education (ABE) 418-8202
Center School District 349-3300
www.center.k12.mo.us
Grandview School District 316-5000
www.csd4.k12.mo.us
Hickman-Mills School District 316-7000
www.hickmanmills.org
Kansas City Public Schools System 418-7000
www.kcpublicschools.org
Nova Center For Developmental Disabilities 924-1703
Raytown School District 268-7000
www.raytownschools.org
Seton Academy Alternative High School 231-3955

Rehabilitation Services

Benilde Hall (Men) 842-5836
Cornerstone of Care Ozanam (Youth) 508-3600
www.ozanam.org
Crittenton Behavioral Health of St. Luke's Hospital (Youth) 765-6600
Friendship House Catherine's Place 531-7788
ReDiscover Kansas City - Trinity Lutheran North 931-6500
www.rediscovermh.org
Welcome House, Inc 472-0760

TOUR THE CAPITAL CITY

The agencies listed below have tours available. Reservations can be made by calling the number listed with each agency. Our Jefferson City office will be glad to help arrange a tour for you. Call early to set dates and times.

GOVERNOR'S MANSION ..... (573) 751-2854
Free guided tours are provided January through November. Call for specific days and times. No tours during August and December, except for the traditional Christmas Candlelight Tours held during the holiday season. Groups of 10 or more by appointment only.

HIGHWAY PATROL SAFETY EDUCATION CENTER AND MUSEUM..... (573) 526-6149
Mon. - Fri., 8 a.m. to 5 p.m. Make reservations for groups of 10 or more.

JEFFERSON LANDING STATE HISTORIC SITE..... (573) 751-2854
March 1 - Labor Day, Tues. - Sat., 10:30 a.m. to 4 p.m. Reservations recommended for groups of 10 or more.

RUNGE CONSERVATION NATURE CENTER ..... (573) 526-5544
Open Tues., Wed., Fri. and Sat., 8 a.m. to 5 p.m.; Thur., 8 a.m. to 8 p.m. Closed Sun. and Mon.

STATE CAPITOL TOURS..... (573) 751-2854
Mon. - Fri., 9 a.m. to 4 p.m. (excluding the noon hour); Sat. and Sun., 11 a.m. and 2 p.m. Tours are available year-round. No tours on New Year's Day, Easter, Thanksgiving and Christmas. Reservations are required for groups of 10 or more..... www.mocapitoltours.com

SUPREME COURT BUILDING..... (573) 751-4144
Reservations are required.

MISSOURI STATE SENATOR

Shalonn "Kiki" Curls

201 W Capitol Ave Rm 434

Jefferson City MO 65101

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