SECOND REGULAR SESSION

SENATE BILL NO. 997

99TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR ROWDEN.

Read 1st time February 12, 2018, and ordered printed.

6329S.01I

ADRIANE D. CROUSE, Secretary.

AN ACT

To repeal sections 192.2495 and 208.909, RSMo, and to enact in lieu thereof two new sections relating to background check requirements for certain in-home service providers, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 192.2495 and 208.909, RSMo, are repealed and two

- 2 new sections enacted in lieu thereof, to be known as sections 192.2495 and
- 3 208.909, to read as follows:
 - 192.2495. 1. For the purposes of this section, the term "provider" means
- 2 any person, corporation or association who:
- 3 (1) Is licensed as an operator pursuant to chapter 198;
- 4 (2) Provides in-home services under contract with the department of social
- 5 services or its divisions:
- 6 (3) Employs health care providers as defined in section 376.1350 for
- 7 temporary or intermittent placement in health care facilities;
- 8 (4) Is an entity licensed pursuant to chapter 197;
- 9 (5) Is a public or private facility, day program, residential facility or
- 10 specialized service operated, funded or licensed by the department of mental
- 11 health; or
- 12 (6) Is a licensed adult day care provider.
- 13 2. For the purpose of this section "patient or resident" has the same
- 14 meaning as such term is defined in section 43.540.
- 15 3. Prior to allowing any person who has been hired as a full-time,
- 16 part-time or temporary position to have contact with any patient or resident the
- 17 provider shall, or in the case of temporary employees hired through or contracted

EXPLANATION—Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

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18 for an employment agency, the employment agency shall prior to sending a 19 temporary employee to a provider:

- (1) Request a criminal background check as provided in section 43.540. Completion of an inquiry to the highway patrol for criminal records that are available for disclosure to a provider for the purpose of conducting an employee criminal records background check shall be deemed to fulfill the provider's duty to conduct employee criminal background checks pursuant to this section; except that, completing the inquiries pursuant to this subsection shall not be construed to exempt a provider from further inquiry pursuant to common law requirements governing due diligence. If an applicant has not resided in this state for five consecutive years prior to the date of his or her application for employment, the provider shall request a nationwide check for the purpose of determining if the applicant has a prior criminal history in other states. The fingerprint cards and any required fees shall be sent to the highway patrol's central repository. The first set of fingerprints shall be used for searching the state repository of criminal history information. If no identification is made, the second set of fingerprints shall be forwarded to the Federal Bureau of Investigation, Identification Division, for the searching of the federal criminal history files. The patrol shall notify the submitting state agency of any criminal history information or lack of criminal history information discovered on the individual. The provisions relating to applicants for employment who have not resided in this state for five consecutive years shall apply only to persons who have no employment history with a licensed Missouri facility during that five-year period. Notwithstanding the provisions of section 610.120, all records related to any criminal history information discovered shall be accessible and available to the provider making the record request; and
- (2) Make an inquiry to the department of health and senior services whether the person is listed on the employee disqualification list as provided in section 192.2490.
- 4. When the provider requests a criminal background check pursuant to section 43.540, the requesting entity may require that the applicant reimburse the provider for the cost of such record check. When a provider requests a nationwide criminal background check pursuant to subdivision (1) of subsection 3 of this section, the total cost to the provider of any background check required pursuant to this section shall not exceed five dollars which shall be paid to the state. State funding and the obligation of a provider to obtain a nationwide

54 criminal background check shall be subject to the availability of appropriations.

- 55 5. An applicant for a position to have contact with patients or residents of a provider shall:
- 57 (1) Sign a consent form as required by section 43.540 so the provider may 58 request a criminal records review;
 - (2) Disclose the applicant's criminal history. For the purposes of this subdivision "criminal history" includes any conviction or a plea of guilty to a misdemeanor or felony charge and shall include any suspended imposition of sentence, any suspended execution of sentence or any period of probation or parole;
 - (3) Disclose if the applicant is listed on the employee disqualification list as provided in section 192.2490; and
 - (4) Disclose if the applicant is listed on any of the background checks in the family care safety registry established under section 210.903. A provider not otherwise prohibited from employing an individual listed on such background checks may deny employment to an individual listed on any of the background checks in such registry.
 - 6. An applicant who knowingly fails to disclose his or her criminal history as required in subsection 5 of this section is guilty of a class A misdemeanor. A provider is guilty of a class A misdemeanor if the provider knowingly hires or retains a person to have contact with patients or residents and the person has been found guilty in this state or any other state or has been found guilty of a crime, which if committed in Missouri would be a class A or B felony violation of chapter 565, 566 or 569, or any violation of subsection 3 of section 198.070 or section 568.020.
 - 7. Any in-home services provider agency or home health agency shall be guilty of a class A misdemeanor if such agency knowingly employs a person to provide in-home services or home health services to any in-home services client or home health patient and such person either refuses to register with the family care safety registry or [is listed on any of the background check lists in the family care safety registry pursuant to sections 210.900 to 210.937] if such person:
 - (1) Has any of the disqualifying factors listed in subsection 6 of this section;
 - (2) Has been found guilty of or pleaded guilty or nolo contendere to any felony offense under chapter 195;
 - (3) Has been found guilty of or pleaded guilty or nolo contendere

90 to any felony offense under section 568.020, 568.045, 568.050, 568.060,

- 91 568.175, 570.030, 570.090, 570.145, 570.223, 575.230, or 576.080;
- 92 (4) Has been found guilty of or pleaded guilty or nolo contendere
- 93 to a violation of section 577.010 or 577.012 and who is alleged and found
- 94 by the court to be an aggravated or chronic offender under section
- 95 577.023;

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- 96 (5) Has been found guilty of or pleaded guilty or nolo contendere
- 97 to any offense requiring registration under section 589.400;
- 98 (6) Is listed on the department of health and senior services 99 employee disqualification list under section 192,2490;
 - (7) Is listed on the department of mental health employee disqualification registry under section 630.170; or
- 102 (8) Has a finding of child abuse or neglect on the central registry 103 under sections 210.109 to 210.183.
- 8. The highway patrol shall examine whether protocols can be developed to allow a provider to request a statewide fingerprint criminal records review check through local law enforcement agencies.
- 9. A provider may use a private investigatory agency rather than the highway patrol to do a criminal history records review check, and alternatively, the applicant pays the private investigatory agency such fees as the provider and such agency shall agree.
- 111 10. Except for the hiring restriction based on the department of health and senior services employee disqualification list established pursuant to section 112192.2490, the department of health and senior services shall promulgate rules 113 114 and regulations to waive the hiring restrictions pursuant to this section for good 115 cause. For purposes of this section, "good cause" means the department has made a determination by examining the employee's prior work history and other 116 117 relevant factors that such employee does not present a risk to the health or safety of residents. 118
 - 208.909. 1. Consumers receiving personal care assistance services shall be responsible for:
 - 3 (1) Supervising their personal care attendant;
 - 4 (2) Verifying wages to be paid to the personal care attendant;
 - 5 (3) Preparing and submitting time sheets, signed by both the consumer
 - 6 and personal care attendant, to the vendor on a biweekly basis;
 - 7 (4) Promptly notifying the department within ten days of any changes in

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8 circumstances affecting the personal care assistance services plan or in the 9 consumer's place of residence;

- 10 (5) Reporting any problems resulting from the quality of services rendered 11 by the personal care attendant to the vendor. If the consumer is unable to resolve 12 any problems resulting from the quality of service rendered by the personal care 13 attendant with the vendor, the consumer shall report the situation to the 14 department; and
- 15 (6) Providing the vendor with all necessary information to complete 16 required paperwork for establishing the employer identification number.
 - 2. Participating vendors shall be responsible for:
- 18 (1) Collecting time sheets or reviewing reports of delivered services and 19 certifying the accuracy thereof;
 - (2) The Medicaid reimbursement process, including the filing of claims and reporting data to the department as required by rule;
- 22 (3) Transmitting the individual payment directly to the personal care 23 attendant on behalf of the consumer;
- 24 (4) Monitoring the performance of the personal care assistance services 25 plan.
- 3. No state or federal financial assistance shall be authorized or expended to pay for services provided to a consumer under sections 208.900 to 208.927, if the primary benefit of the services is to the household unit, or is a household task that the members of the consumer's household may reasonably be expected to share or do for one another when they live in the same household, unless such service is above and beyond typical activities household members may reasonably provide for another household member without a disability.
 - 4. No state or federal financial assistance shall be authorized or expended to pay for personal care assistance services provided by a personal care attendant who [is listed on any of the background check lists in the family care safety registry under sections 210.900 to 210.937] has not undergone the background screening process under section 192.2495. If the personal care attendant has a disqualifying finding under section 192.2495, no state or federal assistance shall be made, unless a good cause waiver is first obtained from the department in accordance with section 192.2495.
- 5. (1) All vendors shall, by July 1, 2015, have, maintain, and use a telephone tracking system for the purpose of reporting and verifying the delivery of consumer-directed services as authorized by the department of health and

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44 senior services or its designee. Use of such a system prior to July 1, 2015, shall

- 45 be voluntary. The telephone tracking system shall be used to process payroll for
- 46 employees and for submitting claims for reimbursement to the MO HealthNet
- 47 division. At a minimum, the telephone tracking system shall:
 - (a) Record the exact date services are delivered;
- 49 (b) Record the exact time the services begin and exact time the services 50 end;
 - (c) Verify the telephone number from which the services are registered;
- 52 (d) Verify that the number from which the call is placed is a telephone 53 number unique to the client;
 - (e) Require a personal identification number unique to each personal care attendant;
 - (f) Be capable of producing reports of services delivered, tasks performed, client identity, beginning and ending times of service and date of service in summary fashion that constitute adequate documentation of service; and
- 59 (g) Be capable of producing reimbursement requests for consumer 60 approval that assures accuracy and compliance with program expectations for 61 both the consumer and vendor.
 - (2) The department of health and senior services, in collaboration with other appropriate agencies, including centers for independent living, shall establish telephone tracking system pilot projects, implemented in two regions of the state, with one in an urban area and one in a rural area. Each pilot project shall meet the requirements of this section and section 208.918. The department of health and senior services shall, by December 31, 2013, submit a report to the governor and general assembly detailing the outcomes of these pilot projects. The report shall take into consideration the impact of a telephone tracking system on the quality of the services delivered to the consumer and the principles of self-directed care.
 - (3) As new technology becomes available, the department may allow use of a more advanced tracking system, provided that such system is at least as capable of meeting the requirements of this subsection.
 - (4) The department of health and senior services shall promulgate by rule the minimum necessary criteria of the telephone tracking system. Any rule or portion of a rule, as that term is defined in section 536.010, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536 and, if applicable,

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section 536.028. This section and chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2010, shall be invalid and void.

- 6. In the event that a consensus between centers for independent living and representatives from the executive branch cannot be reached, the telephony report issued to the general assembly and governor shall include a minority report which shall detail those elements of substantial dissent from the main report.
- 7. No interested party, including a center for independent living, shall be required to contract with any particular vendor or provider of telephony services nor bear the full cost of the pilot program.

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Bill

