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## **Department of Revenue Launches Improved Tax Return Status Tracker**

*New feature allows customers to get automatic alerts any time the status of their tax return changes*

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JEFFERSON CITY — Missourians can now sign up to receive automatic text and email alerts each time the status of their state tax return is updated.

“The Department of Revenue is always looking for opportunities to improve our processes in order to better serve Missouri taxpayers,” said Department Director Joel Walters. “Instead of having to wait on the phone or check online every day to see their status, customers who opt into email or text alerts will be informed as soon as something changes. This one improvement will make the tax return process easier and less stressful for our customers.”

To enroll in alerts, customers only need three pieces of information: their Social Security number, filing status and anticipated refund or balance due. Return information will be available 48 hours after filing electronically or four weeks after mailing a paper return. Customers will receive easy-to-read graphics that indicate the current status of their return, the return processing steps that have already been completed, the next steps

*Sign up to receive  
automatic updates!*

Receive text or e-mail  
notifications each time the  
status of your return changes.

Access the  
[return inquiry system](#)  
to find out how.



that the Department will take and the refund issue date, if applicable.

“Interacting with the Department of Revenue should be a simple, transparent process,” said Mark Godfrey, acting director of the Department’s Taxation Division. “With our new system, customers have a user-friendly application that automatically provides them with the information they need in a concise, straightforward manner.”

As of Wednesday, 14,200 taxpayers had signed up to receive alerts, and more than 11,700 notifications had already been distributed. To access the Missouri Return Inquiry System and sign up for automatic text and email alerts, please visit [dor.mo.gov/returnstatus/](http://dor.mo.gov/returnstatus/).

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