SENATE SUBSTITUTE

FOR

SENATE COMMITTEE SUBSTITUTE

FOR

HOUSE COMMITTEE SUBSTITUTE

FOR

HOUSE BILL NO. 1456

AN ACT

To repeal sections 43.401, 70.210, 190.300, 190.308, 190.325, 190.327, 190.328, 190.329, 190.334, 190.335, 190.400, 190.410, 190.420, 190.430, 190.440, 650.330, and 650.340, RSMo, and to enact in lieu thereof twenty new sections relating to emergency communication services, with penalty provisions.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF MISSOURI, AS FOLLOWS:

- 1 Section A. Sections 43.401, 70.210, 190.300, 190.308,
- 2 190.325, 190.327, 190.328, 190.329, 190.334, 190.335, 190.400,
- 3 190.410, 190.420, 190.430, 190.440, 650.330, and 650.340, RSMo,
- 4 are repealed and twenty new sections enacted in lieu thereof, to
- 5 be known as sections 43.401, 70.210, 190.300, 190.308, 190.325,
- 6 190.327, 190.328, 190.329, 190.334, 190.335, 190.400, 190.420,
- 7 190.455, 190.460, 190.465, 190.470, 190.475, 650.330, 650.335,
- 8 and 650.340, to read as follows:
- 9 43.401. 1. The reporting of missing persons by law
- 10 enforcement agencies, private citizens, and the responsibilities
- of the patrol in maintaining accurate records of missing persons
- 12 are as follows:

- 1 (1) A person may file a complaint of a missing person with
- 2 a law enforcement agency having jurisdiction. The complaint
- 3 shall include, but need not be limited to, the following
- 4 information:

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- 5 (a) The name of the complainant;
- 6 (b) The name, address, and phone number of the guardian, if
 7 any, of the missing person;
- 8 <u>(c)</u> The relationship of the complainant to the missing 9 person;
- [(c)] (d) The name, age, address, and all identifying characteristics of the missing person;
- [(d)] (e) The length of time the person has been missing;
 and
- [(e)] (f) All other information deemed relevant by either the complainant or the law enforcement agency;
 - (2) A report of the complaint of a missing person shall be immediately entered into the Missouri uniform law enforcement system (MULES) and the National Crime Information Center (NCIC) system by the law enforcement agency receiving the complaint, and disseminated to other law enforcement agencies who may come in contact with or be involved in the investigation or location of a missing person;
 - (3) A law enforcement agency with which a complaint of a missing child has been filed shall prepare, as soon as practicable, a standard missing child report. The missing child report shall be maintained as a record by the reporting law enforcement agency during the course of an active investigation;
 - (4) Upon the location of a missing person, or the

- determination by the law enforcement agency of jurisdiction that
- 2 the person is no longer missing, the law enforcement agency which
- 3 reported the missing person shall immediately remove the record
- 4 of the missing person from the MULES and NCIC files.
- 5 2. No law enforcement agency shall prevent an immediate
- 6 active investigation on the basis of an agency rule which
- 7 specifies an automatic time limitation for a missing person
- 8 investigation.
- 9 70.210. As used in sections 70.210 to 70.320, the following
- 10 terms mean:
- 11 (1) "Governing body", the board, body or persons in which
- the powers of a municipality or political subdivision are vested;
- 13 (2) "Municipality", municipal corporations, political
- 14 corporations, and other public corporations and agencies
- authorized to exercise governmental functions;
- 16 (3) "Political subdivision", counties, townships, cities,
- towns, villages, school, county library, city library,
- 18 city-county library, road, drainage, sewer, levee and fire
- 19 districts, soil and water conservation districts, watershed
- 20 subdistricts, county hospitals, any board of control of an art
- 21 museum, any 911 or emergency services board authorized in chapter
- 22 190 or section 321.243, the board created under sections 205.968
- 23 to 205.973, and any other public subdivision or public
- 24 corporation having the power to tax.
- 25 190.300. As used in sections 190.300 to [190.320] 190.340,
- 26 the following terms and phrases mean:
- 27 (1) "Emergency telephone service", a telephone system
- utilizing a single three digit number "911" for reporting police,

- 1 fire, medical or other emergency situations;
- 2 (2) "Emergency telephone tax", a tax to finance the
- 3 operation of emergency telephone service;
- 4 (3) "Exchange access facilities", all facilities provided
- 5 by the service supplier for local telephone exchange access to a
- 6 service user;
- 7 (4) "Governing body", the legislative body for a city,
- 8 county or city not within a county;
- 9 (5) "Person", any individual, firm, partnership,
- 10 copartnership, joint venture, association, cooperative
- organization, corporation, municipal or private, and whether
- organized for profit or not, state, county, political
- 13 subdivision, state department, commission, board, bureau or
- 14 fraternal organization, estate, trust, business or common law
- trust, receiver, assignee for the benefit of creditors, trustee
- or trustee in bankruptcy, or any other service user;
- 17 (6) "Public agency", any city, county, city not within a
- 18 county, municipal corporation, public district or public
- 19 authority located in whole or in part within this state which
- 20 provides or has authority to provide fire fighting, law
- 21 enforcement, ambulance, emergency medical, or other emergency
- 22 services;
- 23 (7) "Service supplier", any person providing exchange
- 24 telephone services to any service user in this state;
- 25 (8) "Service user", any person, other than a person
- 26 providing pay telephone service pursuant to the provisions of
- 27 section 392.520 not otherwise exempt from taxation, who is
- 28 provided exchange telephone service in this state;

(9) "Tariff rate", the rate or rates billed by a service supplier to a service user as stated in the service supplier's tariffs, [approved by the Missouri public service commission] contracts, service agreements, or similar documents governing the provision of the service, which represent the service supplier's recurring charges for exchange access facilities or their equivalent, or equivalent rates contained in contracts, service agreements, or similar documents, exclusive of all taxes, fees, licenses, or similar charges whatsoever.

- emergency telephone service pursuant to sections 190.300 to [190.320] 190.340, it shall be unlawful for any person to misuse the emergency telephone service. For the purposes of this section, "emergency" means any incident involving danger to life or property that calls for an emergency response dispatch of police, fire, EMS or other public safety organization, "misuse the emergency telephone service" includes, but is not limited to, repeatedly calling the "911" for nonemergency situations causing operators or equipment to be in use when emergency situations may need such operators or equipment and "repeatedly" means three or more times within a one-month period.
 - 2. Any violation of this section is a class B misdemeanor.
- 3. No political subdivision shall impose any fine or penalty on the owner of a pay telephone or on the owner of any property upon which a pay telephone is located for calls to the emergency telephone service made from the pay telephone. Any such fine or penalty is hereby void.
- 28 190.325. 1. In any county of the first classification

without a charter form of government with a population of at least one hundred fifty thousand inhabitants but less than two hundred fifty thousand inhabitants, and any county with a charter form of government and with more than two hundred thousand but fewer than three hundred fifty thousand inhabitants, the county commission may use all or a part of the moneys derived from the emergency telephone tax authorized pursuant to section 190.305 for central dispatching of fire protection, emergency ambulance service or any other emergency services, which may include the purchase and maintenance of communications and emergency equipment. In the event such commission chooses to use the tax provided in that section for such services, the provisions of sections 190.300 to 190.320 shall apply except as provided in this section. In any county with a charter form of government and with more than two hundred thousand but fewer than three hundred fifty thousand inhabitants or any county with a charter form of government and with more than six hundred thousand but fewer than seven hundred thousand inhabitants, the county commission may use all or a part of the moneys derived from the charge authorized under section 190.460 for public safety capital improvements.

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2. The tax shall not exceed a percentage of the base tariff rate and such percentage shall not exceed an amount equal to a maximum rate of one dollar thirty cents per line per month, the provisions of section 190.305 to the contrary notwithstanding. The tax imposed by this section and the amounts required to be collected are due monthly. The amount of tax collected in one calendar month by the service supplier shall be remitted to the

- governing body no later than one month after the close of a 1 2 calendar month. On or before the last day of each calendar month, a return for the preceding month shall be filed with the 3 4 governing body in such form as the governing body and service 5 supplier shall agree. The service supplier shall include the 6 list of any service user refusing to pay the tax imposed by this 7 section with each return filing. The service supplier required 8 to file the return shall deliver the return, together with a 9 remittance of the amount of the tax collected. The records shall 10 be maintained for a period of one year from the time the tax is collected. From every remittance to the governing body made on 11 12 or before the date when the same becomes due, the service 13 supplier required to remit the same shall be entitled to deduct 14 and retain, as a collection fee, an amount equal to two percent 15 thereof.
- 16 Nothing in this section shall be construed to require 17 any municipality or other political subdivision to join the central dispatching system established pursuant to this section. 18 19 The governing body of any municipality or other political 20 subdivision may contract with the board established pursuant to 21 section 190.327 for such services or portion of such services, or 22 for the purchase and maintenance of communication and emergency 23 equipment.

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190.327. 1. Immediately upon the decision by the commission to utilize a portion of the emergency telephone tax for central dispatching and an affirmative vote of the telephone tax, the commission shall appoint the initial members of a board which shall administer the funds and oversee the provision of

- 1 central dispatching for emergency services in the county and in
- 2 municipalities and other political subdivisions which have
- 3 contracted for such service. Beginning with the general election
- 4 in 1992, all board members shall be elected according to this
- 5 section and other applicable laws of this state. At the time of
- 6 the appointment of the initial members of the board, the
- 7 commission shall relinquish to the board and no longer exercise
- 8 the duties prescribed in this chapter with regard to the
- 9 provision of emergency telephone service and in chapter 321, with
- 10 regard to the provision of central dispatching service, and such
- 11 duties shall be exercised by the board.
- 12 2. Elections for board members may be held on general
- municipal election day, as defined in subsection 3 of section
- 14 115.121, after approval by a simple majority of the county
- 15 commission.
- 3. For the purpose of providing the services described in
- this section, the board shall have the following powers,
- 18 authority and privileges:
- 19 (1) To have and use a corporate seal;
- 20 (2) To sue and be sued, and be a party to suits, actions
- 21 and proceedings;
- 22 (3) To enter into contracts, franchises and agreements with
- any person, partnership, association or corporation, public or
- 24 private, affecting the affairs of the board;
- 25 (4) To acquire, construct, purchase, maintain, dispose of
- and encumber real and personal property, including leases and
- 27 easements:
- 28 (5) To have the management, control and supervision of all

1 the business affairs of the board and the construction,

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- 2 installation, operation and maintenance of any improvements;
- To hire and retain agents and employees and to provide 3
- for their compensation including health and pension benefits; 5 To adopt and amend bylaws and any other rules and
- 6 regulations;
 - To fix, charge and collect the taxes and fees authorized by law for the purpose of implementing and operating the services described in this section;
 - To pay all expenses connected with the first election and all subsequent elections; and
 - To have and exercise all rights and powers necessary or incidental to or implied from the specific powers granted in this subsection. Such specific powers shall not be considered as a limitation upon any power necessary or appropriate to carry out the purposes and intent of sections 190.300 to 190.329.
 - 4. (1) Notwithstanding the provisions of subsections 1 and 2 of this section to the contrary, the county commission may elect to appoint the members of the board to administer the funds and oversee the provision of central dispatching for emergency services in the counties, municipalities, and other political subdivisions which have contracted for such service upon the request of the municipalities and other political subdivisions. Upon appointment of the initial members of the board, the commission shall relinquish all powers and duties to the board and no longer exercise the duties prescribed in this chapter with regard to the provision of central dispatching service and such duties shall be exercised by the board.

1	(2) The board shall consist of seven members appointed
2	without regard to political affiliation. The members shall
3	<pre>include:</pre>
4	(a) Five members who shall serve for so long as they remain
5	in their respective county or municipal positions as follows:
6	a. The county sheriff, or his or her designee;
7	b. The heads of the municipal police department who have
8	contracted for central dispatching service in the two largest
9	municipalities wholly contained within the county, or their
10	designees; or
11	c. The heads of the municipal fire departments or fire
12	divisions who have contracted for central dispatching service in
13	the two largest municipalities wholly contained within the
14	<pre>county, or their designees;</pre>
15	(b) Two members who shall serve two year terms appointed
16	<pre>from among the following:</pre>
17	a. The head of any of the county's fire protection
18	districts who have contracted for central dispatching service, or
19	his or her designee;
20	b. The head of any of the county's ambulance districts who
21	have contracted for central dispatching service, or his or her
22	designee;
23	c. The head of any of the municipal police departments
24	located in the county who have contracted for central dispatching
25	service, or his or her designee, excluding those mentioned in
26	subparagraph b of paragraph (a) of this subdivision; and
27	d. The head of any of the municipal fire departments in the
28	county who have contracted for central dispatching service, or

his or her designee, excluding those mentioned in subparagraph c

of paragraph (a) of this subdivision.

- (3) Upon the appointment of the board under this subsection, the board shall have the powers provided in subsection 3 of this section and the commission shall relinquish all powers and duties relating to the provision of central dispatching service under this chapter to the board.
 - 190.328. 1. Beginning in 1997, within the area from which voters and the commission have approved the provision of central dispatching for emergency services by a public agency for an area containing third or fourth class cities in counties of the third classification with a population of at least thirty-two thousand but no greater than forty thousand that border a county of the first classification but do not border the Mississippi River, the initial board shall consist of two members from each township within such area and one at-large member who shall serve as the initial chairperson of such board.
 - 2. Within the area from which voters and the commission have approved the provision of central dispatching for emergency services by a public agency for an area containing third or fourth class cities in counties of the third classification with a population of at least thirty-two thousand but no greater than forty thousand that border a county of the first classification, voters shall elect a board to administer funds and oversee the provision of central dispatching for emergency services. Such board shall consist of two members elected from each of the townships within such area and one member elected at large who shall serve as the chairperson of the board.

3. Of those initially elected to the board as provided in this section, four from the townships shall be elected to a term of two years, and four from the townships and the at-large member shall be elected to a term of four years. Upon the expiration of these initial terms, all members shall thereafter be elected to terms of four years; provided that, if a board established in this section consolidates with a board established under section 190.327 or 190.335, under the provisions of section 190.470, the term of office for the existing board members shall end on the thirtieth day following the appointment of the initial board of directors for the consolidated district.

- 190.329. 1. Except in areas from which voters and the commission have approved the provision of central dispatching for emergency services by a public agency for an area containing third or fourth class cities located in counties of the third classification with a population of at least thirty-two thousand but no greater than forty thousand that border a county of the first classification but do not border the Mississippi River, the initial board shall consist of seven members appointed without regard for political party who shall be selected from and shall represent the fire protection districts, ambulance districts, sheriff's department, municipalities, any other emergency services and the general public. This initial board shall serve until its successor board is duly elected and installed in The commission shall ensure geographic representation of office. the county by appointing no more than four members from any one commission district of the county.
 - 2. Beginning in 1992, three members shall be elected from

- each commission district and one member shall be elected at large, with such at-large member to be a voting member and chairman of the board. Of those first elected, four members from commission districts shall be elected for terms of two years and two members from commission districts and the member at large shall be elected for terms of four years. In 1994, and thereafter, all terms of office shall be for four years, except as otherwise provided in this subsection or as provided in subsection 3 of this section. Any vacancy on the board shall be filled in the same manner as the initial appointment was made. Four members shall constitute a quorum. If a board established in section 190.327 consolidates with a board established under section 190.327, 190.328, or 190.335, under the provisions of section 190.470, the term of office for the existing board members shall end on the thirtieth day following the appointment of the initial board of directors for the consolidated district.
 - 3. Upon approval by the county commission for the election of board members to be held on general municipal election day, pursuant to subsection 2 of section 190.327, the terms of those board members then holding office shall be reduced by seven months. After a board member's term has been reduced, all following terms for that position shall be for four years, except as otherwise provided under subsection 2 of this section.

190.334. The state auditor shall have the authority to conduct performance and fiscal audits of any board, dispatch center, joint emergency communications entity, or trust fund established under section 190.327, 190.328, 190.329, 190.335, 190.420, 190.455, 190.460, 190.465, 190.470, or 650.325.

- 190.335. 1. In lieu of the tax levy authorized under section 190.305 for emergency telephone services, the county commission of any county may impose a county sales tax for the provision of central dispatching of fire protection, including law enforcement agencies, emergency ambulance service or any other emergency services, including emergency telephone services, which shall be collectively referred to herein as "emergency services", and which may also include the purchase and maintenance of communications and emergency equipment, including the operational costs associated therein, in accordance with the provisions of this section.
 - 2. Such county commission may, by a majority vote of its members, submit to the voters of the county, at a public election, a proposal to authorize the county commission to impose a tax under the provisions of this section. If the residents of the county present a petition signed by a number of residents equal to ten percent of those in the county who voted in the most recent gubernatorial election, then the commission shall submit such a proposal to the voters of the county.
- 20 3. The ballot of submission shall be in substantially the following form:

Shall the county of (insert name of county) impose a county sales tax of (insert rate of percent) percent for the purpose of providing central dispatching of fire protection, emergency ambulance service, including emergency telephone services, and other emergency services?

 \square YES \square NO

If a majority of the votes cast on the proposal by the qualified voters voting thereon are in favor of the proposal, then the ordinance shall be in effect as provided herein. If a majority of the votes cast by the qualified voters voting are opposed to the proposal, then the county commission shall have no power to impose the tax authorized by this section unless and until the county commission shall again have submitted another proposal to authorize the county commission to impose the tax under the provisions of this section, and such proposal is approved by a majority of the qualified voters voting thereon.

- 4. The sales tax may be imposed at a rate not to exceed one percent on the receipts from the sale at retail of all tangible personal property or taxable services at retail within any county adopting such tax, if such property and services are subject to taxation by the state of Missouri under the provisions of sections 144.010 to 144.525. The sales tax shall not be collected prior to thirty-six months before operation of the central dispatching of emergency services.
 - 5. Except as modified in this section, all provisions of sections 32.085 and 32.087 shall apply to the tax imposed under this section.
- 6. Any tax imposed pursuant to section 190.305 shall terminate at the end of the tax year in which the tax imposed pursuant to this section for emergency services is certified by the board to be fully operational. Any revenues collected from the tax authorized under section 190.305 shall be credited for the purposes for which they were intended.
 - 7. At least once each calendar year, the board shall

establish a tax rate, not to exceed the amount authorized, that together with any surplus revenues carried forward will produce sufficient revenues to fund the expenditures authorized by this act. Amounts collected in excess of that necessary within a given year shall be carried forward to subsequent years. The board shall make its determination of such tax rate each year no later than September first and shall fix the new rate which shall be collected as provided in this act. Immediately upon making its determination and fixing the rate, the board shall publish in its minutes the new rate, and it shall notify every retailer by mail of the new rate.

- 8. Immediately upon the affirmative vote of voters of such a county on the ballot proposal to establish a county sales tax pursuant to the provisions of this section, the county commission shall appoint the initial members of a board to administer the funds and oversee the provision of emergency services in the county. Beginning with the general election in 1994, all board members shall be elected according to this section and other applicable laws of this state. At the time of the appointment of the initial members of the board, the commission shall relinquish and no longer exercise the duties prescribed in this chapter with regard to the provision of emergency services and such duties shall be exercised by the board.
 - 9. The initial board shall consist of seven members appointed without regard to political affiliation, who shall be selected from, and who shall represent, the fire protection districts, ambulance districts, sheriff's department, municipalities, any other emergency services and the general

- public. This initial board shall serve until its successor board is duly elected and installed in office. The commission shall ensure geographic representation of the county by appointing no more than four members from each district of the county commission.
- 6 10. Beginning in 1994, three members shall be elected from 7 each district of the county commission and one member shall be 8 elected at large, such member to be the chairman of the board. 9 Of those first elected, four members from districts of the county 10 commission shall be elected for terms of two years and two members from districts of the county commission and the member at 11 12 large shall be elected for terms of four years. In 1996, and 13 thereafter, all terms of office shall be four years; provided 14 that, if a board established under this section consolidates with 15 a board established under this section, section 190.327, or 16 section 190.328, under the provisions of section 190.470, the 17 term of office for the existing board members shall end on the thirtieth day following the appointment of the initial board of 18 19 directors for the consolidated district. Notwithstanding any 20 other provision of law, if there is no candidate for an open 21 position on the board, then no election shall be held for that 22 position and it shall be considered vacant, to be filled pursuant 23 to the provisions of section 190.339, and, if there is only one 24 candidate for each open position, no election shall be held and 25 the candidate or candidates shall assume office at the same time 26 and in the same manner as if elected.
 - 11. Notwithstanding the provisions of subsections 8 to 10 of this section to the contrary, in any county of the first

classification with more than two hundred forty thousand three 1 2 hundred but fewer than two hundred forty thousand four hundred inhabitants or in any county of the third classification with a 3 4 township form of government and with more than twenty-eight 5 thousand but fewer than thirty-one thousand inhabitants or in any 6 county of the third classification without a township form of 7 government and with more than thirty-seven thousand but fewer 8 than forty-one thousand inhabitants and with a city of the fourth 9 classification with more than four thousand five hundred but 10 fewer than five thousand inhabitants as the county seat, any emergency telephone service 911 board appointed by the county 11 12 under section 190.309 which is in existence on the date the 13 voters approve a sales tax under this section shall continue to 14 exist and shall have the powers set forth under section 190.339. 15 Such boards which existed prior to August 25, 2010, shall not be 16 considered a body corporate and a political subdivision of the 17 state for any purpose, unless and until an order is entered upon 18 an unanimous vote of the commissioners of the county in which 19 such board is established reclassifying such board as a corporate 20 body and political subdivision of the state. The order shall 21 approve the transfer of the assets and liabilities related to the 22 operation of the emergency telephone service 911 system to the 23 new entity created by the reclassification of the board.

12. (1) Notwithstanding the provisions of subsections 8 to 10 of this section to the contrary, in any county of the second classification with more than fifty-four thousand two hundred but fewer than fifty-four thousand three hundred inhabitants or any county of the first classification with more than fifty thousand

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- 1 but fewer than seventy thousand inhabitants that has approved a
- 2 sales tax under this section, the county commission shall appoint
- 3 the members of the board to administer the funds and oversee the
- 4 provision of emergency services in the county.
- 5 (2) The board shall consist of seven members appointed
- 6 without regard to political affiliation. Except as provided in
- 7 subdivision (4) of this subsection, each member shall be one of
- 8 the following:
- 9 (a) The head of any of the county's fire protection
- 10 districts, or a designee;
- 11 (b) The head of any of the county's ambulance districts, or
- 12 a designee;
- 13 (c) The county sheriff, or a designee;
- 14 (d) The head of any of the police departments in the
- 15 county, or a designee; and
- 16 (e) The head of any of the county's emergency management
- 17 organizations, or a designee.
- 18 (3) Upon the appointment of the board under this
- 19 subsection, the board shall have the power provided in section
- 20 190.339 and shall exercise all powers and duties exercised by the
- 21 county commission under this chapter, and the commission shall
- 22 relinquish all powers and duties relating to the provision of
- emergency services under this chapter to the board.
- 24 (4) In any county of the first classification with more
- 25 than fifty thousand but fewer than seventy thousand inhabitants,
- 26 each of the entities listed in subdivision (2) of this subsection
- 27 shall be represented on the board by at least one member.
- 28 (5) In any county with more than fifty thousand but fewer

- 1 than seventy thousand inhabitants and with a county seat with
- 2 more than two thousand one hundred but fewer than two thousand
- 3 four hundred inhabitants, the entities listed in subdivision (2)
- 4 of this subsection shall be represented by one member, and two
- 5 members shall be residents of the county not affiliated with any
- of the entities listed in subdivision (2) of this subsection and
- 7 shall be known as public members.
- 8 13. Any county that has authorized a tax levy under this
- 9 section, and such levy is reduced automatically in future years,
- shall not submit to the voters of the county for approval any
- 11 proposal authorized under this section that is greater than the
- 12 <u>amount at the time of reduction.</u>
- 13 190.400. 1. As used in sections 190.400 to [190.440]
- 14 190.460, the following words and terms shall mean:
- 15 (1) ["911", the primary emergency telephone number within
- 16 the wireless system;
- 17 (2) "Board", the wireless service provider enhanced 911
- 18 advisory board;
- 19 (3)] "Active telephone number", a ten-digit North American
- Numbering Plan number that has been assigned to a subscriber and
- 21 is provisioned to generally reach, by dialing, the public
- 22 <u>switched telephone network and not only 911 or the 911 system;</u>
- 23 (2) "Communications service":
- 24 <u>(a) Any service that:</u>
- 25 a. Uses telephone numbers or their functional equivalents
- or successors;
- 27 b. Provides access to, and a connection or interface with,
- 28 a 911 system through the activation or enabling of a device,

- 1 transmission medium, or technology that is used by a customer to 2 dial, initialize, or otherwise activate the 911 system, regardless of the particular device, transmission medium, or 3 4 technology employed; 5 c. Provides and enables real-time or interactive 6 communications other than machine-to-machine communications; and 7 d. Is available to a prepaid user or a standard user; (b) The term includes, but is not limited to, the 8 9 following: 10 a. Internet protocol-enabled services and applications that are provided through wireline, cable, wireless, or satellite 11 12 facilities, or any other facility or platform that is capable of 13 connecting and enabling a 911 communication to a public safety 14 answering point; 15 b. Commercial mobile radio service; and 16 c. Interconnected voice over internet protocol service and 17 voice over power lines; and (c) The term does not include broadband internet access 18 19 service; 20 (d) For purposes of this section, if a device that is 21 capable of contacting 911 is permanently installed in a vehicle, 22 it shall not be subject to this section unless the owner of such vehicle purchases or otherwise subscribes to a commercial mobile 23 24 service as defined under 47 U.S.C. Section 332(d) of the 25 Telecommunications Act of 1996;
 - (3) "Provider" or "communications service provider", a person who provides retail communications services to the public that include 911 communications service including, but not

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limited to, a local exchange carrier, a wireless provider, and a
voice over internet protocol provider, but only if such entity
provides access to, and connection and interface with, a 911
communications service or its successor service;

- (4) "Public safety agency", a functional division of a public agency which provides fire fighting, police, medical or other emergency services. For the purpose of providing wireless service to users of 911 emergency services, as expressly provided in this section, the department of public safety and state highway patrol shall be considered a public safety agency;
- [(4)] (5) "Public safety answering point", the location at which 911 calls are [initially] answered;
 - [(5)] (6) "Subscriber", a person who contracts with and is billed by a provider for a retail communications service. In the case of wireless service and for purposes of section 190.455, the term "subscriber" means a person who contracts with a provider if the person's primary place of use is within the county or city imposing a monthly fee under section 190.455, and does not include subscribers to prepaid wireless service;
 - (7) "Wireless service provider", a provider of commercial mobile service pursuant to Section 332(d) of the Federal Telecommunications Act of 1996 (47 U.S.C. Section 151 et seq).
 - 2. Upon the request of local emergency service agencies or local jurisdictions, the following agencies and entities are authorized to enter into interoperability service agreements for shared frequencies or shared talk groups for the purpose of enhancing interoperability of radio systems or talk groups:
 - (1) Missouri department of public safety;

1 (2) Missouri	state	highway	patrol:	:

- 2 (3) Missouri department of natural resources;
- 3 (4) State emergency management agency;
- 4 (5) Missouri department of conservation; and
- 5 (6) State owned and operated radio and emergency

6 <u>communications systems.</u>

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- 190.420. 1. There is hereby established a special trust
 fund to be known as the "[Wireless Service Provider Enhanced]

 Missouri 911 Service Trust Fund". All fees collected pursuant to
 sections 190.400 to [190.440 by wireless service providers]

 190.460 shall be remitted to the director of the department of revenue.
 - 2. The director of the department of revenue shall deposit such payments into the [wireless service provider enhanced]

 Missouri 911 service trust fund. Moneys in the fund shall be used for the purpose of reimbursing expenditures actually incurred in the implementation and operation of the [wireless service provider enhanced] Missouri 911 [system] systems and for the answering and dispatching of emergency calls as determined to be appropriate by the governing body of the county or city imposing the fee.
 - 3. Any unexpended balance in the fund shall be exempt from the provisions of section 33.080, relating to the transfer of unexpended balances to the general revenue fund, and shall remain in the fund. Any interest earned on the moneys in the fund shall be deposited into the fund.
- 27 <u>4. The moneys in the trust fund shall not be deemed to be</u> 28 state funds and shall not be commingled with any funds of the

1 state. The director of revenue shall keep accurate records of 2 the amount of moneys in the trust fund which were collected in 3 each county, city not within a county, or home rule city with 4 more than fifteen thousand but fewer than seventeen thousand 5 inhabitants and partially located in any county of the third 6 classification without a township form of government and with 7 more than thirty-seven thousand but fewer than forty-one thousand 8 inhabitants under sections 190.400 to 190.460, and the records 9 shall be open to the inspection of officers of a participating 10 county or city and the public. 190.455. 1. Except as provided under subsection 9 of this 11 12 section, in lieu of the tax levy authorized under section 190.305 13 or 190.325, or the sales tax imposed under section 190.292 or 14 190.335, the governing body of any county, city not within a 15 county, or home rule city with more than fifteen thousand but 16 fewer than seventeen thousand inhabitants and partially located 17 in any county of the third classification without a township form 18 of government and with more than thirty-seven thousand but fewer 19 than forty-one thousand inhabitants may impose, by order or 20 ordinance, a monthly fee on subscribers of any communications 21 service that has been enabled to contact 911. The monthly fee 22 authorized in this section shall not exceed one dollar and shall 23 be assessed to the subscriber of the communications service, regardless of technology, based upon the number of active 24 25 telephone numbers, or their functional equivalents or successors, 26 assigned by the provider and capable of simultaneously contacting 27 the public safety answering point; provided that, for multiline 28 telephone systems and for facilities provisioned with capacity

- greater than a voice-capable grade channel or its equivalent,
- 2 regardless of technology, the charge shall be assessed on the
- 3 number of voice-capable grade channels as provisioned by the
- 4 provider that allow simultaneous contact with the public safety
- 5 answering point. Only one fee may be assessed per active
- 6 telephone number, or its functional equivalent or successor, used
- 7 to provide a communications service. No fee imposed under this
- 8 section shall be imposed on more than one hundred voice-grade
- 9 channels or their equivalent per person per location.
- 10 Notwithstanding any provision of this section to the contrary,
- 11 the monthly fee shall not be assessed on the provision of
- broadband internet access service. The fee shall be imposed
- solely for the purpose of funding 911 service in such county or
- 14 <u>city. The monthly fee authorized in this section shall be</u>
- 15 <u>limited to one fee per device. The fee authorized in this</u>
- 16 section shall be in addition to all other taxes and fees imposed
- by law and may be stated separately from all other charges and
- 18 taxes. The fee shall be the liability of the subscriber, not the
- 19 provider, except that the provider shall be liable to remit all
- 20 fees that the provider collects under this section.
- 21 <u>2. No such order or ordinance adopted under this section</u>
- 22 shall become effective unless the governing body of the county or
- 23 city submits to the voters residing within the county or city at
- a state general, primary, or special election a proposal to
- 25 authorize the governing body to impose a fee under this section.
- The question submitted shall be in substantially the following
- 27 form:
- 28 "Shall (insert name of county or city) impose a

- 1 monthly fee of (insert amount) on a subscriber of any
- 2 communications service that has been enabled to contact 911 for
- 3 the purpose of funding 911 service in the (county or
- 4 city)?"

- 6 If a majority of the votes cast on the question by the qualified
- 7 voters voting thereon are in favor of the question, the fee shall
- 8 become effective on the first day of the second calendar quarter
- 9 after the director of revenue receives notification of adoption
- of the fee. If a majority of the votes cast on the question by
- the qualified voters voting thereon are opposed to the question,
- the fee shall not become effective unless and until the question
- is resubmitted under this section to the qualified voters and
- such question is approved by a majority of the qualified voters
- 15 <u>voting on the question.</u>
- 16 3. Except as modified in this section, all provisions of
- sections 32.085 and 32.087 and subsection 7 of section 144.190
- 18 shall apply to the fee imposed under this section.
- 4. All revenue collected under this section by the director
- of the department of revenue on behalf of the county or city,
- 21 except for two percent to be withheld by the provider for the
- 22 cost of administering the collection and remittance of the fee,
- and one percent for the cost of collection which shall be
- 24 <u>deposited in the state's general revenue fund</u>, shall be deposited
- 25 in the Missouri 911 service trust fund created under section
- 26 190.420. The director of the department of revenue shall remit
- 27 such funds to the county or city on a monthly basis. The
- 28 governing body of any such county or city shall control such

- 1 <u>funds</u> remitted to the county or city unless the county or city
- 2 <u>has established an elected board for the purpose of administering</u>
- 3 <u>such funds</u>. In the event that any county or city has established
- 4 a board under any other provision of state law for the purpose of
- 5 administering funds for 911 service, such existing board may
- 6 continue to perform such functions after the county or city has
- 7 adopted the monthly fee under this section.
- 8 <u>5. Nothing in this section imposes any obligation upon a</u>
- 9 provider of a communications service to take any legal action to
- 10 enforce the collection of the tax imposed in this section. The
- 11 <u>tax shall be collected in compliance, as applicable, with the</u>
- 12 federal Mobile Telecommunications Sourcing Act, 4 U.S.C. Sections
- 13 116 to 124, as amended.
- 14 6. Notwithstanding any other provision of law to the
- contrary, proprietary information submitted under this section
- 16 shall only be subject to subpoena or lawful court order.
- 17 Information collected under this section shall only be released
- or published in aggregate amounts that do not identify or allow
- identification of numbers of subscribers or revenues attributable
- 20 to an individual communications service provider.
- 21 7. Notwithstanding any other provision of law to the
- contrary, in no event shall any communications service provider,
- 23 its officers, employees, assigns, agents, vendors, or anyone
- acting on behalf of such persons, be liable for any form of civil
- 25 <u>damages or criminal liability that directly or indirectly results</u>
- 26 from, or is caused by:
- 27 (1) An act or omission in the development, design,
- installation, operation, maintenance, performance, or provision

of service to a public safety answering point or to subscribers
that use such service, whether providing such service is required
by law or is voluntary; or

(2) The release of subscriber information to any governmental entity under this section unless such act, release of subscriber information, or omission constitutes gross negligence, recklessness, or intentional misconduct.

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Nothing in this section is intended to void or otherwise override any contractual obligation pertaining to equipment or services sold to a public safety answering point by a communications service provider. No cause of action shall lie in any court of law against any provider of communications service, commercial mobile service, or other communications-related service, or its officers, employees, assignees, agents, vendors, or anyone acting on behalf of such persons, for providing call location information concerning the user of any such service in an emergency situation to a law enforcement official or agency in order to respond to a call for emergency service by a subscriber, customer, or user of such service or for providing caller location information or doing a ping locate in an emergency situation that involves danger of death or serious physical injury to any person where disclosure of communications relating to the emergency is required without delay, whether such provision of information is required by law or voluntary.

8. The fee imposed under this section shall not be imposed on customers who pay for service prospectively, including customers of prepaid wireless telecommunications service.

Τ	9. The fee imposed under this section shall not be imposed
2	in conjunction with any tax imposed under section 190.292,
3	190.305, 190.325, or 190.335. No county or city shall
4	simultaneously impose more than one tax authorized in this
5	section or section 190.292, 190.305, 190.325, or 190.335. No fee
6	imposed under this section shall be imposed on more than one
7	hundred exchange access facilities or their equivalent per person
8	per location. The fee imposed under this section shall not be
9	imposed in conjunction with any tax imposed for central
10	dispatching of emergency services in any home rule city with more
11	than four hundred thousand inhabitants and located in more than
12	one county or any county containing a portion of such city, and
13	such city or counties shall not simultaneously impose more than
14	one tax or fee for central dispatching of emergency services;
15	provided however, if any such county approves the fee authorized
16	under this section, collection of such fee shall be in lieu of
17	any tax authorized for central dispatching of emergency services
18	in the county and any portion of the city within the county.
19	10. No county or legally authorized entity shall submit a
20	proposal to the voters of the county under this section or
21	<pre>section 190.335 until either:</pre>
22	(1) All providers of emergency telephone service as defined
23	in section 190.300 and public safety answering point operations
24	within the county are consolidated into one public agency as
25	defined in section 190.300 that provides emergency telephone
26	service for the county, or such providers and the public safety

answering point have entered into a shared services agreement for

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such services;

1 (2) The county develops a plan for consolidation of
2 emergency telephone service, as defined in section 190.300, and
3 public safety answering point operations within the county are
4 consolidated into one public agency, as defined in section
5 190.300, that provides emergency telephone service for the
6 county; or

(3) The county emergency services board, as defined in section 190.290, develops a plan for consolidation of emergency telephone service, as defined in section 190.300, and public safety answering point operations within the county that includes either consolidation or entering into a shared services agreement for such services, which shall be implemented on approval of the fee by the voters.

11. Any plan developed under subdivision (2) or (3) of subsection 10 of this section shall be filed with the Missouri 911 service board under subsection 4 of section 650.330. Any plan that is filed under this subsection shall provide for the establishment of a joint emergency communications board as described in section 70.260 unless a joint emergency communication board or emergency services board for the area in question has been previously established. The director of the department of revenue shall not remit any funds as provided under this section until the department receives notification from the Missouri 911 service board that the county has filed a plan that is ready for implementation. If, after one year following the enactment of the fee described in subsection 1 of this section, the county has not complied with the plan that the county submitted under subdivision (2) or (3) of subsection 10 of this

- section, but the county has substantially complied with the plan, the Missouri 911 service board may grant the county an extension of up to six months to comply with its plan. Not more than one extension may be granted to a county. The authority to impose the fee granted to the county in subsection 1 of this section shall be null and void if after one year following the enactment of the fee described in subsection 1 of this section the county has not complied with the plan and has not been granted an extension by the Missouri 911 service board, or if the six-month extension expires and the county has not complied with the plan.
 - 12. Each county that does not have a public agency, as defined in section 190.300, that provides emergency telephone service as defined in section 190.300 for the county shall either:

- (1) Enter into a shared services agreement for providing emergency telephone services with a public agency that provides emergency telephone service, if such an agreement is feasible; or
- services district in conjunction with any county with a public agency that provides emergency telephone service within the county. If such a district is formed under this subdivision, the governing body of such district shall be the county commissioners of each county within the district, and each county within such district shall submit to the voters of the county a proposal to impose the fee under this section.
- 13. A county operating joint or shared emergency telephone service, as defined in section 190.300, may submit to the voters of the county a proposal to impose the fee to support joint

- 1 operations and further consolidation under this section.
- 2 14. All 911 fees shall be imposed as provided in the Mobile
- 3 <u>Telecommunications Sourcing Act, 4 U.S.C. Sections 116 to 124, as</u>
- 4 amended.
- 5 15. Nothing in subsections 10, 11, 12, and 13 of this
- 6 section shall apply to a county with a charter form of government
- 7 where all public safety answering points within the county
- 8 <u>utilize a common 911 communication service as implemented by the</u>
- 9 appropriate local and county agencies prior to August 28, 2018.
- 10 16. Any home rule city with more than four hundred thousand
- 11 <u>inhabitants and located in more than one county shall establish</u>
- 12 <u>an agreement with the counties in which it is located regarding</u>
- the allocation of anticipated revenue created upon passage of a
- 14 <u>ballot proposition submitted to the voters as provided for in</u>
- 15 <u>sections 190.292, 190.305, 190.325, 190.335, and 190.455, as well</u>
- 16 as revenue provided based upon section 190.460 and the divided
- 17 costs related to regional 911 services. The allocation and
- 18 actual expenses of the regional 911 service shall be determined
- based upon the percentage of residents of each county who also
- reside in the home rule city. The agreement between the counties
- 21 and the home rule city may either be between the individual
- counties and the home rule city or jointly between all entities.
- 23 The agreement to divide costs and revenue as required in this
- 24 section shall not take effect until the passage of a ballot
- proposition as provided for in sections 190.292, 190.305,
- 26 190.325, 190.335, or 190.455. The population shall be determined
- 27 based upon the most recent decennial census. This subsection
- 28 shall not apply to a county of the first classification without a

1 charter form of government and with less than five percent of its 2 population living in any home rule city with more than four hundred thousand inhabitants and located in more than one county. 3 190.460. 1. As used in this section, the following terms 4 5 mean: 6 "Board", the Missouri 911 service board established 7 under section 650.325; 8 "Consumer", a person who purchases prepaid wireless 9 telecommunications service in a retail transaction; 10 (3) "Department", the department of revenue; "Prepaid wireless service provider", a provider that 11 12 provides prepaid wireless service to an end user; 13 (5) "Prepaid wireless telecommunications service", a 14 wireless telecommunications service that allows a caller to dial 15 911 to access the 911 system and which service shall be paid for 16 in advance and is sold in predetermined units or dollars of which 17 the number declines with use in a known amount; (6) "Retail transaction", the purchase of prepaid wireless 18 19 telecommunications service from a seller for any purpose other 20 than resale. The purchase of more than one item that provides 21 prepaid wireless telecommunication service, when such items are 22 sold separately, constitutes more than one retail transaction; 23 "Seller", a person who sells prepaid wireless 24 telecommunications service to another person; 25 "Wireless telecommunications service", commercial 26 mobile radio service as defined by 47 CFR 20.3, as amended.

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a prepaid wireless emergency telephone service charge on each

2. (1) Beginning January 1, 2019, there is hereby imposed

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- retail transaction. The amount of such charge shall be equal to three percent of the amount of each retail transaction over the minimal amount. However, if a minimal amount of prepaid wireless telecommunications service is sold with a prepaid wireless device for a single nonitemized price, the seller may elect not to apply such service charge to such transaction. For purposes of this subdivision, an amount of service denominated as less than fifteen dollars is minimal.
- 9 (2) The prepaid wireless emergency telephone service charge
 10 shall be collected by the seller from the consumer with respect
 11 to each retail transaction occurring in this state. The amount
 12 of the prepaid wireless emergency telephone service charge shall
 13 be either separately stated on an invoice, receipt, or other
 14 similar document that is provided to the consumer by the seller

or otherwise disclosed to the consumer.

- (3) For purposes of this subsection, a retail transaction that is effected in person by a consumer at a business location of the seller shall be treated as occurring in this state if that business location is in this state, and any other retail transaction shall be treated as occurring in this state if the retail transaction is treated as occurring in this state under state law.
- is the liability of the consumer and not of the seller or of any provider; except that, the seller shall be liable to remit all charges that the seller is deemed to collect if the amount of the charge has not been separately stated on an invoice, receipt, or other similar document provided to the consumer by the seller.

1 (5) The amount of the prepaid wireless emergency telephone 2 service charge that is collected by a seller from a consumer, if 3 such amount is separately stated on an invoice, receipt, or other 4 similar document provided to the consumer by the seller, shall 5 not be included in the base for measuring any tax, fee, 6 surcharge, or other charge that is imposed by this state, any 7 political subdivision of this state, or any intergovernmental 8 agency. 9 3. (1) Prepaid wireless emergency telephone service 10 charges collected by sellers shall be remitted to the department at the times and in the manner provided by state law with respect 11 to sales and use taxes. The department shall establish 12 13 registration and payment procedures that substantially coincide 14 with the registration and payment procedures that apply under 15 state law. 16 (2) Beginning on January 1, 2019, and ending on January 31, 17 2019, when a consumer purchases prepaid wireless 18 telecommunications service in a retail transaction from a seller 19 under this section, the seller shall be allowed to retain one 20 hundred percent of the prepaid wireless emergency telephone 21 service charges that are collected by the seller from the 22 consumer. Beginning on February 1, 2019, a seller shall be 23 permitted to deduct and retain three percent of prepaid wireless 24 emergency telephone service charges that are collected by the 25 seller from consumers. 26 (3) The department shall establish procedures by which a 27 seller of prepaid wireless telecommunications service may

document that a sale is not a retail transaction, which

procedures shall substantially coincide with the procedures for documenting sale for resale transactions for sales and use purposes under state law.

- wireless emergency telephone service charges into the general revenue fund for the department's use until eight hundred thousand one hundred fifty dollars is collected to reimburse its direct costs of administering the collection and remittance of prepaid wireless emergency telephone service charges. From then onward, the department shall deposit all remitted prepaid wireless emergency telephone service charges into the Missouri 911 service trust fund created under section 190.420 within thirty days of receipt for use by the board. After the initial eight hundred thousand one hundred fifty dollars is collected, the department may deduct an amount not to exceed one percent of collected charges to be retained by the department to reimburse its direct costs of administering the collection and remittance of prepaid wireless emergency telephone service charges.
- hundred percent of the prepaid wireless emergency telephone
 service charges deposited in the Missouri 911 service trust fund
 collected in counties without a charter form of government, less
 the deductions authorized in subdivision (4) of this subsection,
 that shall be remitted to such counties in direct proportion to
 the amount of charges collected in each county. The board shall
 set a rate between sixty-five and one hundred percent of the
 prepaid wireless emergency telephone service charges deposited in
 the Missouri 911 service trust fund collected in counties with a

- charter form of government and any city not within a county, less the deductions authorized in subdivision (4) of this subsection, that shall be remitted to each such county or city not within a county in direct proportion to the amount of charges collected in each such county or city not within a county. The initial percentage rate set by the board for counties with and without a charter form of government and any city not within a county may be adjusted after three years, and thereafter the rate may be adjusted every two years; however, at no point shall the board set rates that fall below twenty-five percent for counties without a charter form of government and sixty-five percent for counties with a charter form of government and any city not within a county.
 - (6) Any amounts received by a county or city under subdivision (5) of this subsection shall be used only for purposes authorized in sections 190.305, 190.325, and 190.335.

 Any amounts received by any county with a charter form of government and with more than six hundred thousand but fewer than seven hundred thousand inhabitants under this section may be used for emergency service notification systems.

- 4. (1) A seller that is not a provider shall be entitled to the immunity and liability protections under section 190.455, notwithstanding any requirement in state law regarding compliance with Federal Communications Commission Order 05-116.
- (2) A provider shall be entitled to the immunity and liability protections under section 190.455.
- 27 (3) In addition to the protection from liability provided
 28 in subdivisions (1) and (2) of this subsection, each provider and

- 1 <u>seller and its officers, employees, assigns, agents, vendors, or</u>
- 2 anyone acting on behalf of such persons shall be entitled to the
- 3 further protection from liability, if any, that is provided to
- 4 providers and sellers of wireless telecommunications service that
- 5 <u>is not prepaid wireless telecommunications service under section</u>
- 6 190.455.
- 7 5. The prepaid wireless emergency telephone service charge
- 8 imposed by this section shall be in addition to any other tax,
- 9 fee, surcharge, or other charge imposed by this state, any
- 10 political subdivision of this state, or any intergovernmental
- 11 agency for 911 funding purposes, except that such prepaid
- wireless emergency telephone service charge shall be charged in
- lieu of, and not imposed in addition to, any tax imposed under
- 14 section 190.292 or 190.335.
- 15 <u>6. This section shall expire on January 1, 2023.</u>
- 16 190.465. 1. In order to provide the best possible 911
- technology and service to all areas of the state in the most
- 18 efficient and economical manner possible, it is the public policy
- of this state to encourage the consolidation of emergency
- 20 communications operations.
- 2. Any county, city, or 911 or emergency services board
- 22 established under chapter 190 or section 321.243 may contract and
- cooperate with any other county, city, or 911 or emergency
- services board established under chapter 190 or section 321.243
- as provided in sections 70.210 to 70.320. Any contracting
- 26 counties or boards may seek assistance and advice from the
- 27 Missouri 911 service board established in section 650.325
- 28 regarding the terms of the joint contract and the administration

and operation of the contracting counties, cities, and boards.

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3. If two or more counties, cities, 911 districts, or existing emergency communications entities desire to consolidate their emergency communications operations, a joint emergency communications entity may be established by the parties through an agreement identifying the conditions and provisions of the consolidation and the operation of the joint entity. This agreement may include the establishment of a joint governing body that may be comprised of the boards of the entities forming the agreement currently authorized by statute or an elected or appointed joint board authorized under section 70.260; provided that, the representation on the joint board of each of the entities forming the agreement shall be equal. If the entities entering into an agreement under this subsection decide that any 911 service center responsible for the answering of 911 calls and the dispatch of assistance shall be physically located in a county other than a county with the lowest average county wage from the set of counties where the entities entering into an agreement under this subsection are located in whole or part, such entities shall provide a written reason for this decision to the Missouri 911 service board and such document shall be considered a public record under chapter 610. The county average wage comparison shall be conducted using the information from the Missouri department of economic development, which calculates such county average wages under section 135.950.

4. After August 28, 2018, no public safety answering point operation may be established as a result of its separation from an existing public safety answering point operation without a

- 1 study by, and the approval of, the Missouri 911 service board.
- 2 5. No provision of this section shall be construed to
- 3 prohibit or discourage in any manner the formation of multiagency
- 4 or multijurisdictional public safety answering point operations.
- 5 190.470. 1. As an alternative to the procedure provided in
- 6 section 190.465, two or more 911 central dispatch centers that
- 7 are organized under sections 190.327 to 190.329 or section
- 8 190.335 and funded by public taxes may consolidate into one 911
- 9 central dispatch center by following the procedures set forth in
- 10 this section.
- 11 2. If the consolidation of existing 911 central dispatch
- centers is desired, a number of voters residing in the existing
- 13 911 central dispatch centers' service areas equal to ten percent
- of the votes cast for governor in those service areas in the
- preceding gubernatorial election may file with the county clerk
- in which the territory or greater part of the proposed
- 17 consolidated 911 central dispatch center service area will be
- 18 situated a petition requesting consolidation of two or more 911
- 19 central dispatch centers.
- 20 3. The petition shall be in the following form:
- 21 "We, the undersigned voters residing in the service areas
- 22 for the following 911 central dispatch centers, do hereby
- petition that the following existing 911 central dispatch centers
- 25 <u>4. An alternative procedure of consolidation may be</u>
- 26 followed if each of the boards of directors of the existing 911
- 27 central dispatch centers passes a resolution in the following
- 28 form:

1	"The board of directors of the 911 central
2	dispatch center resolves that the and 911
3	central dispatch centers be consolidated into one 911 central
4	dispatch center."
5	5. Upon the filing of a petition or resolution with the
6	county clerk from each of the service areas of the 911 central
7	dispatch centers to be consolidated, the clerk shall present the
8	petition or resolution to the commissioners of the county
9	commission having jurisdiction, who shall order the submission of
10	the question to voters within the affected 911 central dispatch
11	center service areas. The filing of a petition shall be no later
12	than twelve months after any original voter's signature contained
13	therein.
14	6. The notice of election shall contain the names of the
15	existing 911 central dispatch centers to be included in the
16	consolidated 911 central dispatch center.
17	7. The question shall be submitted in substantially the
18	<pre>following form:</pre>
19	"Shall the existing 911 central dispatch centers
20	be consolidated into one 911 central dispatch center?"
21	8. If the question of consolidation of the 911 central
22	dispatch centers receives a majority of the votes cast in each
23	service area, the county commissions having joint jurisdiction
24	shall each enter an order declaring the proposition passed.
25	9. Within thirty days after the 911 central dispatch center
26	has been declared consolidated, the respective county commissions
27	having jurisdiction shall jointly meet to appoint a new seven-

person board consisting of the agencies and professions listed in

- 1 <u>subsection 9 of section 190.335, and shall ensure geographic</u>
- 2 representation by appointing no more than four members from any
- 3 one county having jurisdiction within the consolidated area for
- 4 the newly consolidated 911 central dispatch center.
- 5 10. Within thirty days after the appointment of the initial
- 6 <u>board of directors of the newly consolidated 911 central dispatch</u>
- 7 center, the board of directors shall meet at a time and place
- 8 designated by the county commissions. At the first meeting, the
- 9 newly appointed board of directors shall choose a name for the
- 10 consolidated 911 central dispatch center and shall notify the
- 11 clerks of the county commission of each county within which the
- newly consolidated 911 central dispatch center's service area now
- 13 subsumes.
- 14 11. Starting with the April election in the year after the
- appointment of the initial board of directors, one member shall
- 16 be subject to running at large as chair for a four-year term.
- 17 Four members shall be selected by lot to run for two-year terms,
- 18 and two members shall be selected by lot to run for four-year
- 19 terms. Thereafter, all terms shall be four-year terms.
- 20 12. On the thirtieth day following the appointment of the
- 21 <u>initial board of directors, the existing 911 central dispatch</u>
- centers shall cease to exist and the consolidated 911 central
- 23 dispatch center shall assume all of the powers and duties
- 24 exercised by the 911 central dispatch centers. All assets and
- 25 <u>obligations of the existing 911 central dispatch centers shall</u>
- become the assets and obligations of the newly consolidated 911
- 27 central dispatch center.
- 28 13. In any county that has a single board established under

- chapter 190 or under section 321.243, if a consolidation under
- 2 this section only affects existing 911 central dispatch centers
- 3 located wholly within such county, the existing board shall vote
- 4 as to whether the existing board shall continue to exist. Upon a
- 5 majority vote for approval of the existing board continuing to
- 6 exist, subsections 9 to 12 of this section shall not apply, and
- 7 the existing board shall continue to exist and have the powers
- 8 set forth under the applicable section or sections within chapter
- 9 190 or under section 321.243. Upon a majority vote in
- 10 disapproval of the existing board continuing to exist, all
- 11 applicable subsections of this section shall apply to the
- 12 <u>consolidation</u>. A tied vote shall be considered a disapproval of
- the existing board continuing to exist.
- 14 190.475. The director of the department of revenue shall
- maintain a centralized database, which shall be made available to
- the Missouri 911 service board established under section 650.325,
- specifying the current monthly fee or tax imposed by each county
- 18 or city under section 190.292, 190.305, 190.325, 190.335, or
- 19 190.455. The database shall be updated no less than sixty days
- 20 prior to the effective date of the establishment or modification
- of any monthly fee or tax listed in the database.
- 22 650.330. 1. The board shall consist of fifteen members,
- one of which shall be chosen from the department of public
- 24 safety, and the other members shall be selected as follows:
- 25 (1) One member chosen to represent an association domiciled
- in this state whose primary interest relates to municipalities;
- 27 (2) One member chosen to represent the Missouri 911
- 28 Directors Association;

1 (3) One member chosen to represent emergency medical services and physicians;

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- 3 (4) One member chosen to represent an association with a 4 chapter domiciled in this state whose primary interest relates to 5 a national emergency number;
 - (5) One member chosen to represent an association whose primary interest relates to issues pertaining to fire chiefs;
 - (6) One member chosen to represent an association with a chapter domiciled in this state whose primary interest relates to issues pertaining to public safety communications officers;
 - (7) One member chosen to represent an association whose primary interest relates to issues pertaining to police chiefs;
- 13 (8) One member chosen to represent an association domiciled 14 in this state whose primary interest relates to issues pertaining 15 to sheriffs:
- 16 (9) One member chosen to represent counties of the second, 17 third, and fourth classification;
 - (10) One member chosen to represent counties of the first classification, counties with a charter form of government, and cities not within a county;
- 21 (11) One member chosen to represent telecommunications 22 service providers;
- 23 (12) One member chosen to represent wireless 24 telecommunications service providers;
- 25 (13) One member chosen to represent voice over internet 26 protocol service providers; and
- 27 (14) One member chosen to represent the governor's council 28 on disability established under section 37.735.

- 2. Each of the members of the board shall be appointed by
 the governor with the advice and consent of the senate for a term
 of four years. Members of the committee may serve multiple
 terms. No corporation or its affiliate shall have more than one
 officer, employee, assign, agent, or other representative serving
 as a member of the board. Notwithstanding subsection 1 of this
 section to the contrary, all members appointed as of August 28,
 2017, shall continue to serve the remainder of their terms.
- 3. The board shall meet at least quarterly at a place and time specified by the chairperson of the board and it shall keep and maintain records of such meetings, as well as the other activities of the board. Members shall not be compensated but shall receive actual and necessary expenses for attending meetings of the board.
 - 4. The board shall:

- (1) Organize and adopt standards governing the board's formal and informal procedures;
 - (2) Provide recommendations for primary answering points and secondary answering points on technical and operational standards for 911 services;
 - (3) Provide recommendations to public agencies concerning model systems to be considered in preparing a 911 service plan;
 - (4) Provide requested mediation services to political subdivisions involved in jurisdictional disputes regarding the provision of 911 services, except that the board shall not supersede decision-making authority of local political subdivisions in regard to 911 services;
 - (5) Provide assistance to the governor and the general

- 1 assembly regarding 911 services;
- 2 (6) Review existing and proposed legislation and make
- 3 recommendations as to changes that would improve such
- 4 legislation;
- 5 (7) Aid and assist in the timely collection and
- 6 dissemination of information relating to the use of a universal
- 7 emergency telephone number;
- 8 (8) Perform other duties as necessary to promote successful
- 9 development, implementation and operation of 911 systems across
- 10 the state, including monitoring federal and industry standards
- being developed for next-generation 911 systems;
- 12 (9) Designate a state 911 coordinator who shall be
- 13 responsible for overseeing statewide 911 operations and ensuring
- compliance with federal grants for 911 funding;
- 15 (10) Elect the chair from its membership;
- 16 (11) Apply for and receive grants from federal, private,
- 17 and other sources;
- 18 (12) Report to the governor and the general assembly at
- 19 least every three years on the status of 911 services statewide,
- as well as specific efforts to improve efficiency,
- 21 cost-effectiveness, and levels of service;
- 22 (13) Conduct and review an annual survey of public safety
- 23 answering points in Missouri to evaluate potential for improved
- 24 services, coordination, and feasibility of consolidation;
- 25 (14) Make and execute contracts or any other instruments
- and agreements necessary or convenient for the exercise of its
- 27 powers and functions, including for the development and
- 28 implementation of an emergency services internet protocol network

that can be shared by all public safety agencies; [and]

- (15) Develop a plan and timeline of target dates for the testing, implementation, and operation of a next-generation 911 system throughout Missouri. The next-generation 911 system shall allow for the processing of electronic messages including, but not limited to, electronic messages containing text, images, video, or data;
- section 650.335 to those counties and any home rule city with more than fifteen thousand but fewer than seventeen thousand inhabitants and partially located in any county of the third classification without a township form of government and with more than thirty-seven thousand but fewer than forty-one thousand inhabitants that can demonstrate a financial commitment to improving 911 services by providing at least a fifty percent match and demonstrate the ability to operate and maintain ongoing 911 services. The purpose of grants and loans from the 911 service trust fund shall include:
- (a) Implementation of 911 services in counties of the state where services do not exist or to improve existing 911 systems;
 - (b) Promotion of consolidation where appropriate;
 - (c) Mapping and addressing all county locations;
- 23 <u>(d) Ensuring primary access and texting abilities to 911</u>
 24 <u>services for disabled residents;</u>
 - (e) Implementation of initial emergency medical dispatch services, including prearrival medical instructions in counties where those services are not offered as of July 1, 2019; and
 - (f) Development and implementation of an emergency services

- internet protocol network that can be shared by all public safety
 agencies;
- 3 (17) Develop an application process including reporting and
 4 accountability requirements, withholding a portion of the grant
 5 until completion of a project, and other measures to ensure funds
 6 are used in accordance with the law and purpose of the grant, and
 7 conduct audits as deemed necessary;

- (18) Set the percentage rate of the prepaid wireless emergency telephone service charges to be remitted to a county or city as provided under subdivision (5) of subsection 3 of section 190.460;
- (19) Retain in its records proposed county plans developed under subsection 10 of section 190.455 and notify the department of revenue that the county has filed a plan that is ready for implementation;
- in section 190.400, that has voluntarily submitted its contact information when any update is made to the centralized database established under section 190.475 as a result of a county or city establishing or modifying a tax or monthly fee no less than ninety days prior to the effective date of the establishment or modification of the tax or monthly fee;
- (21) Establish criteria for consolidation prioritization of public safety answering points; and
- (22) In coordination with existing public safety answering points, by December 31, 2018, designate no more than eleven regional 911 coordination centers which shall coordinate statewide interoperability among public safety answering points

within their region through the use of a statewide 911 emergency
services network.

- 5. The department of public safety shall provide staff assistance to the board as necessary in order for the board to perform its duties pursuant to sections 650.320 to 650.340. The board shall have the authority to hire consultants to administer the provisions of sections 650.320 to 650.340.
- 6. The board shall promulgate rules and regulations that are reasonable and necessary to implement and administer the provisions of sections 650.320 to 650.340. Any rule or portion of a rule, as that term is defined in section 536.010, shall become effective only if it has been promulgated pursuant to the provisions of chapter 536. This section and chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2017, shall be invalid and void.
 - than fifteen thousand but fewer than seventeen thousand inhabitants and partially located in any county of the third classification without a township form of government and with more than thirty-seven thousand but fewer than forty-one thousand inhabitants, when the prepaid wireless emergency telephone service charge is collected in the county or city, may submit an application for loan funds or other financial assistance to the board for the purpose of financing all or a portion of the costs

- 1 <u>incurred in implementing a 911 communications service project.</u>
- 2 The application shall be accompanied by a technical assistance
- 3 report. The application and the technical assistance report
- 4 shall be in such form and contain such information, financial or
- 5 otherwise, as prescribed by the board. This section shall not
- 6 preclude any applicant or borrower from joining in a cooperative
- 7 project with any other political subdivision or with any state or
- 8 <u>federal agency or entity in a 911 communications service project</u>,
- 9 provided that all other requirements of this section have been
- 10 $\underline{\text{met.}}$
- 2. Applications may be approved for loans only in those
- 12 <u>instances where the applicant has furnished the board information</u>
- satisfactory to assure that the project cost will be recovered
- during the repayment period of the loan. In no case shall a loan
- be made to an applicant unless the approval of the governing body
- of the applicant to the loan agreement is obtained and a written
- 17 certification of such approval is provided, where applicable.
- 18 Repayment periods are to be determined by the board.
- 19 3. The board shall approve or disapprove all applications
- for loans which are sent by certified or registered mail or hand
- 21 <u>delivered and received by the board upon a schedule as determined</u>
- 22 by the board.
- 23 4. Each applicant to whom a loan has been made under this
- 24 section shall repay such loan, with interest. The rate of
- interest shall be the rate required by the board. The number,
- amounts, and timing of the payments shall be as determined by the
- 27 board.
- 28 5. Any applicant who receives a loan under this section

- 1 shall annually budget an amount which is at least sufficient to 2 make the payments required under this section.
- 3 6. Repayment of principal and interest on loans shall be 4 credited to the Missouri 911 service trust fund established under 5 section 190.420.

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- 7. If a loan recipient fails to remit a payment to the 7 board in accordance with this section within sixty days of the due date of such payment, the board shall notify the director of the department of revenue to deduct such payment amount from first, the prepaid wireless emergency telephone service charge remitted to the county or city under section 190.460; and if insufficient to affect repayment of the loan, next, the regular apportionment of local sales tax distributions to that county or city. Such amount shall then immediately be deposited in the Missouri 911 service trust fund and credited to the loan recipient.
 - 8. All applicants having received loans under this section shall remit the payments required by subsection 4 of this section to the board or such other entity as may be directed by the board. The board or such other entity shall immediately deposit such payments in the Missouri 911 service trust fund.
 - 9. Loans made under this section shall be used only for the purposes specified in an approved application or loan agreement. In the event the board determines that loan funds have been expended for purposes other than those specified in an approved application or loan agreement or any event of default of the loan agreement occurs without resolution, the board shall take appropriate actions to obtain the return of the full amount of

- 1 the loan and all moneys duly owed or other available remedies.
- 2 10. Upon failure of a borrower to remit repayment to the
- 3 board within sixty days of the date a payment is due, the board
- 4 may initiate collection or other appropriate action through the
- 5 provisions outlined in subsection 7 of this section, if
- 6 applicable.
- 7 11. If the borrower is an entity not covered under the
- 8 <u>collection procedures established in this section, the board,</u>
- 9 with the advice and consent of the attorney general, may initiate
- 10 collection procedures or other appropriate action pursuant to
- 11 applicable law.
- 12 <u>12. The board may, at its discretion, audit the expenditure</u>
- of any loan, grant, or expenditure made or the computation of any
- 14 payments made.
- 15 13. The board shall not approve any application made under
- 16 this section if the applicant has failed to return the board's
- annual survey of public safety answering points as required by
- the board under section 650.330.
- 19 650.340. 1. The provisions of this section may be cited
- and shall be known as the "911 Training and Standards Act".
- 2. Initial training requirements for telecommunicators who
- 22 answer 911 calls that come to public safety answering points
- 23 shall be as follows:
- 24 (1) Police telecommunicator, 16 hours;
- 25 (2) Fire telecommunicator, 16 hours;
- 26 (3) Emergency medical services telecommunicator, 16 hours;
- 27 (4) Joint communication center telecommunicator, 40 hours.
- 28 3. All persons employed as a telecommunicator in this state

person engages in the occupation as a telecommunicator. Such
persons shall complete at least twenty-four hours of ongoing
training every three years by such persons or organizations as

shall be required to complete ongoing training so long as such

- 5 provided in subsection 6 of this section. [The reporting period
- 6 for the ongoing training under this subsection shall run

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telecommunicator.

- 7 concurrent with the existing continuing education reporting
- 8 periods for Missouri peace officers pursuant to chapter 590.]
- 4. Any person employed as a telecommunicator on August 28,
 1999, shall not be required to complete the training requirement
 as provided in subsection 2 of this section. Any person hired as
 a telecommunicator after August 28, 1999, shall complete the
 training requirements as provided in subsection 2 of this section
 within twelve months of the date such person is employed as a
- 5. The training requirements as provided in subsection 2 of this section shall be waived for any person who furnishes proof to the committee that such person has completed training in another state which is at least as stringent as the training requirements of subsection 2 of this section.
 - 6. The board shall determine by administrative rule the persons or organizations authorized to conduct the training as required by subsection 2 of this section.
 - 7. This section shall not apply to an emergency medical dispatcher or agency as defined in section 190.100, or a person trained by an entity accredited or certified under section 190.131, or a person who provides prearrival medical instructions who works for an agency which meets the requirements set forth in

- [190.410. 1. There is hereby created in the department of public safety the "Wireless Service Provider Enhanced 911 Advisory Board", consisting of eight members as follows:
- (1) The director of the department of public safety or the director's designee who shall hold a position of authority in such department of at least a division director;
- (2) The chairperson of the public service commission or the chairperson's designee; except that such designee shall be a commissioner of the public service commission or hold a position of authority in the commission of at least a division director;
- (3) Three representatives and one alternate from the wireless service providers, elected by a majority vote of wireless service providers licensed to provide service in this state; and
- (4) Three representatives from public safety answering point organizations, elected by the members of the state chapter of the associated public safety communications officials and the state chapter of the National Emergency Numbering Association.
- 2. Immediately after the board is established the initial term of membership for a member elected pursuant to subdivision (3) of subsection 1 of this section shall be one year and all subsequent terms for members so elected shall be two years. The membership term for a member elected pursuant to subdivision (4) of subsection 1 of this section shall initially and subsequently be two years. Each member shall serve no more than two successive terms unless the member is on the board pursuant to subdivision (1) or (2) of subsection 1 of this section. Members of the board shall serve without compensation, however, the members may receive reimbursement of actual and necessary expenses. Any vacancies on the board shall be filled in the manner provided for in this subsection.
 - 3. The board shall do the following:
- (1) Elect from its membership a chair and other such officers as the board deems necessary for the conduct of its business;
- (2) Meet at least one time per year for the purpose of discussing the implementation of Federal Communications Commission order 94-102;
- (3) Advise the office of administration regarding implementation of Federal Communications Commission order 94-102; and
- (4) Provide any requested mediation service to a political subdivision which is involved in a

jurisdictional dispute regarding the providing of wireless 911 services. The board shall not supersede decision-making authority of any political subdivision in regard to 911 services.

- 4. The director of the department of public safety shall provide and coordinate staff and equipment services to the board to facilitate the board's duties.]
- [190.430. 1. The commissioner of the office of administration is authorized to establish a fee, if approved by the voters pursuant to section 190.440, not to exceed fifty cents per wireless telephone number per month to be collected by wireless service providers from wireless service customers.
- The office of administration shall promulgate rules and regulations to administer the provisions of sections 190.400 to 190.440. Any rule or portion of a rule, as that term is defined in section 536.010, that is promulgated pursuant to the authority delegated in sections 190.400 to 190.440 shall become effective only if it has been promulgated pursuant to the provisions of chapter 536. All rulemaking authority delegated prior to July 2, 1998, is of no force and effect and repealed; however, nothing in this section shall be interpreted to repeal or affect the validity of any rule filed or adopted prior to July 2, 1998, if it fully complied with the provisions of chapter 536. This section and chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after July 2, 1998, shall be invalid and void.
- 3. The office of administration is authorized to administer the fund and to distribute the moneys in the wireless service provider enhanced 911 service fund for approved expenditures as follows:
- (1) For the reimbursement of actual expenditures for implementation of wireless enhanced 911 service by wireless service providers in implementing Federal Communications Commission order 94-102; and
- (2) To subsidize and assist the public safety answering points based on a formula established by the office of administration, which may include, but is not limited to the following:
- (a) The volume of wireless 911 calls received by each public safety answering point;
- (b) The population of the public safety answering point jurisdiction;

- (d) Any other criteria found to be valid by the office of administration provided that of the total amount of the funds used to subsidize and assist the public safety answering points, at least ten percent of said funds shall be distributed equally among all said public safety answering points providing said services under said section;
- (3) For the reimbursement of actual expenditures for equipment for implementation of wireless enhanced 911 service by public safety answering points to the extent that funds are available, provided that ten percent of funds distributed to public safety answering points shall be distributed in equal amounts to each public safety answering point participating in enhanced 911 service;
- (4) Notwithstanding any other provision of the law, no proprietary information submitted pursuant to this section shall be subject to subpoena or otherwise released to any person other than to the submitting wireless service provider, without the express permission of said wireless service provider. General information collected pursuant to this section shall only be released or published in aggregate amounts which do not identify or allow identification of numbers of subscribers or revenues attributable to an individual wireless service provider.
- 4. Wireless service providers are entitled to retain one percent of the surcharge money they collect for administrative costs associated with billing and collection of the surcharge.
- 5. No more than five percent of the moneys in the fund, subject to appropriation by the general assembly, shall be retained by the office of administration for reimbursement of the costs of overseeing the fund and for the actual and necessary expenses of the board.
- 6. The office of administration shall review the distribution formula once every year and may adjust the amount of the fee within the limits of this section, as determined necessary.
- 7. The provisions of sections 190.307 and 190.308 shall be applicable to programs and services authorized by sections 190.400 to 190.440.
- 8. Notwithstanding any other provision of the law, in no event shall any wireless service provider, its officers, employees, assigns or agents, be liable for any form of civil damages or criminal liability which directly or indirectly result from, or is caused by, an act or omission in the development, design, installation, operation, maintenance, performance or

provision of 911 service or other emergency wireless two- and three-digit wireless numbers, unless said acts or omissions constitute gross negligence, recklessness or intentional misconduct. Nor shall any wireless service provider, its officers, employees, assigns, or agents be liable for any form of civil damages or criminal liability which directly or indirectly result from, or is caused by, the release of subscriber information to any governmental entity as required under the provisions of this act unless the release constitutes gross negligence, recklessness or intentional misconduct.]

 [190.440. 1. The office of administration shall not be authorized to establish a fee pursuant to the authority granted in section 190.430 unless a ballot measure is submitted and approved by the voters of this state. The ballot measure shall be submitted by the secretary of state for approval or rejection at the general election held and conducted on the Tuesday immediately following the first Monday in November, 1998, or at a special election to be called by the governor on the ballot measure. If the measure is rejected at such general or special election, the measure may be resubmitted at each subsequent general election, or may be resubmitted at any subsequent special election called by the governor on the ballot measure, until such measure is approved.

2. The ballot of the submission shall contain, but is not limited to, the following language:

Shall the Missouri Office of Administration be authorized to establish a fee of up to fifty cents per month to be charged every wireless telephone number for the purpose of funding wireless enhanced 911 service? $\square \quad \text{YES} \qquad \square \quad \text{NO}$

If you are in favor of the question, place an "X" in the box opposite "Yes". If you are opposed to the question, place an "X" in the box opposite "No".

3. If a majority of the votes cast on the ballot measure by the qualified voters voting thereon are in favor of such measure, then the office of administration shall be authorized to establish a fee pursuant to section 190.430, and the fee shall be effective on January 1, 1999, or the first day of the month occurring at least thirty days after the approval of the ballot measure. If a majority of the votes cast on the ballot measure by the qualified voters voting thereon are opposed to the measure, then the office of administration shall have no power to establish the fee unless and until the measure is approved.]