FIRST REGULAR SESSION SENATE COMMITTEE SUBSTITUTE FOR HOUSE COMMITTEE SUBSTITUTE FOR

HOUSE BILL NO. 334

99TH GENERAL ASSEMBLY

Reported from the Committee on Commerce, Consumer Protection, Energy and the Environment, May 4, 2017, with recommendation that the Senate Committee Substitute do pass.

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ADRIANE D. CROUSE, Secretary.

 $0160 \mathrm{S.} 05 \mathrm{C}$

AN ACT

To repeal sections 43.401, 70.210, 190.300, 190.307, 190.308, 190.325, 190.327, 190.328, 190.329, 190.335, 190.400, 190.410, 190.420, 190.430, 190.440, 650.320, 650.325, 650.330, and 650.340, RSMo, and to enact in lieu thereof twenty-two new sections relating to emergency communication services, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 43.401, 70.210, 190.300, 190.307, 190.308, 190.325,

- 2 190.327, 190.328, 190.329, 190.335, 190.400, 190.410, 190.420, 190.430, 190.440,
- 3 650.320, 650.325, 650.330, and 650.340, RSMo, are repealed and twenty-two new
- 4 sections enacted in lieu thereof, to be known as sections 43.401, 70.210, 190.300,
- 5 190.308, 190.325, 190.327, 190.328, 190.329, 190.335, 190.400, 190.420, 190.450,
- 6 190.451, 190.455, 190.460, 190.475, 650.320, 650.325, 650.330, 650.335, 650.340,
- 7 and 1, to read as follows:
 - 43.401. 1. The reporting of missing persons by law enforcement agencies,
- 2 private citizens, and the responsibilities of the patrol in maintaining accurate
- 3 records of missing persons are as follows:
- 4 (1) A person may file a complaint of a missing person with a law
- 5 enforcement agency having jurisdiction. The complaint shall include, but need
- 6 not be limited to, the following information:
- 7 (a) The name of the complainant;
- 8 (b) The name, address, and phone number of the guardian, if any,
- 9 of the missing person;

- 10 **(c)** The relationship of the complainant to the missing person;
- 11 **[(c)] (d)** The name, age, address, and all identifying characteristics of the 12 missing person;
- [(d)] (e) The length of time the person has been missing; and
- [(e)] **(f)** All other information deemed relevant by either the complainant or the law enforcement agency;
- 16 (2) A report of the complaint of a missing person shall be immediately
 17 entered into the Missouri uniform law enforcement system (MULES) and the
 18 National Crime Information Center (NCIC) system by the law enforcement agency
 19 receiving the complaint, and disseminated to other law enforcement agencies who
 20 may come in contact with or be involved in the investigation or location of a
 21 missing person;
- 23 (3) A law enforcement agency with which a complaint of a missing child 23 has been filed shall prepare, as soon as practicable, a standard missing child 24 report. The missing child report shall be maintained as a record by the reporting 25 law enforcement agency during the course of an active investigation;
- 26 (4) Upon the location of a missing person, or the determination by the law 27 enforcement agency of jurisdiction that the person is no longer missing, the law 28 enforcement agency which reported the missing person shall immediately remove 29 the record of the missing person from the MULES and NCIC files.
- 2. No law enforcement agency shall prevent an immediate active investigation on the basis of an agency rule which specifies an automatic time limitation for a missing person investigation.
 - 70.210. As used in sections 70.210 to 70.320, the following terms mean:
- 2 (1) "Governing body", the board, body or persons in which the powers of 3 a municipality or political subdivision are vested;
- 4 (2) "Municipality", municipal corporations, political corporations, and 5 other public corporations and agencies authorized to exercise governmental 6 functions;
- (3) "Political subdivision", counties, townships, cities, towns, villages, school, county library, city library, city-county library, road, drainage, sewer, levee and fire districts, soil and water conservation districts, watershed subdistricts, county hospitals, any board of control of an art museum, any 911 or emergency services board authorized in chapter 190 or in section 321.243, the board created under sections 205.968 to 205.973, and any other
- 13 public subdivision or public corporation having the power to tax.

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190.300. As used in sections 190.300 to [190.320] **190.340**, the following terms and phrases mean:

- 3 (1) "Emergency telephone service", a telephone system utilizing a single 4 three digit number "911" for reporting police, fire, medical or other emergency 5 situations;
- 6 (2) "Emergency telephone tax", a tax to finance the operation of emergency 7 telephone service;
- 8 (3) "Exchange access facilities", all facilities provided by the service 9 supplier for local telephone exchange access to a service user;
- 10 (4) "Governing body", the legislative body for a city, county or city not 11 within a county;
- 12 (5) "Person", any individual, firm, partnership, copartnership, joint 13 venture, association, cooperative organization, corporation, municipal or private, 14 and whether organized for profit or not, state, county, political subdivision, state 15 department, commission, board, bureau or fraternal organization, estate, trust, 16 business or common law trust, receiver, assignee for the benefit of creditors, 17 trustee or trustee in bankruptcy, or any other service user;
- 18 (6) "Public agency", any city, county, city not within a county, municipal corporation, public district or public authority located in whole or in part within 20 this state which provides or has authority to provide fire fighting, law 21 enforcement, ambulance, emergency medical, or other emergency services;
- 22 (7) "Service supplier", any person providing exchange telephone services 23 to any service user in this state;
 - (8) "Service user", any person, other than a person providing pay telephone service pursuant to the provisions of section 392.520 not otherwise exempt from taxation, who is provided exchange telephone service in this state;
 - (9) "Tariff rate", the rate or rates billed by a service supplier to a service user as stated in the service supplier's tariffs, [approved by the Missouri public service commission] contracts, service agreements, or similar documents governing the provision of the service, which represent the service supplier's recurring charges for exchange access facilities or their equivalent, or equivalent rates contained in contracts, service agreements, or similar documents, exclusive of all taxes, fees, licenses, or similar charges whatsoever.
- 190.308. 1. In any county that has established an emergency telephone 2 service pursuant to sections 190.300 to [190.320] 190.340, it shall be unlawful 3 for any person to misuse the emergency telephone service. For the purposes of

- 4 this section, "emergency" means any incident involving danger to life or property
- 5 that calls for an emergency response dispatch of police, fire, EMS or other public
- 6 safety organization, "misuse the emergency telephone service" includes, but is not
- 7 limited to, repeatedly calling the "911" for nonemergency situations causing
- B operators or equipment to be in use when emergency situations may need such
- 9 operators or equipment and "repeatedly" means three or more times within a one-
- 10 month period.

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- 2. Any violation of this section is a class B misdemeanor.
- 3. No political subdivision shall impose any fine or penalty on the owner
- 13 of a pay telephone or on the owner of any property upon which a pay telephone
- 14 is located for calls to the emergency telephone service made from the pay
- 15 telephone. Any such fine or penalty is hereby void.
 - 190.325. 1. In any county of the first classification without a charter form
- 2 of government with a population of at least one hundred fifty thousand
- 3 inhabitants but less than two hundred fifty thousand inhabitants, the county
- 4 commission may use all or a part of the moneys derived from the emergency
- 5 telephone tax authorized pursuant to section 190.305 for central dispatching of
- 6 fire protection, emergency ambulance service or any other emergency services,
- 7 which may include the purchase and maintenance of communications and
- 8 emergency equipment. In the event such commission chooses to use the tax
- 9 provided in that section for such services, the provisions of sections 190.300 to
- 10 190.320 shall apply except as provided in this section.
- 11 2. The tax shall not exceed a percentage of the base tariff rate and such
- 12 percentage shall not exceed an amount equal to a maximum rate of one dollar
- 13 thirty cents per line per month, the provisions of section 190.305 to the contrary
- 14 notwithstanding. The tax imposed by this section and the amounts required to
- 15 be collected are due monthly. The amount of tax collected in one calendar month
- 16 by the service supplier shall be remitted to the governing body no later than one

month after the close of a calendar month. On or before the last day of each

- 18 calendar month, a return for the preceding month shall be filed with the
- 19 governing body in such form as the governing body and service supplier shall
- 20 agree. The service supplier shall include the list of any service user refusing to
- 21 pay the tax imposed by this section with each return filing. The service supplier
- 22 required to file the return shall deliver the return, together with a remittance of
- 23 the amount of the tax collected. The records shall be maintained for a period of
- 24 one year from the time the tax is collected. From every remittance to the

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governing body made on or before the date when the same becomes due, the service supplier required to remit the same shall be entitled to deduct and retain, as a collection fee, an amount equal to two percent thereof.

- 3. Nothing in this section shall be construed to require any municipality or other political subdivision to join the central dispatching system established pursuant to this section. The governing body of any municipality or other political subdivision may contract with the board established pursuant to section 190.327 for such services or portion of such services, or for the purchase and maintenance of communication and emergency equipment.
- 190.327. 1. Immediately upon the decision by the commission to utilize a portion of the emergency telephone tax for central dispatching and an affirmative vote of the telephone tax, the commission shall appoint the initial members of a board which shall administer the funds and oversee the provision of central dispatching for emergency services in the county and in municipalities 6 and other political subdivisions which have contracted for such service. Beginning with the general election in 1992, all board members shall be elected according to this section and other applicable laws of this state. At the time of the appointment of the initial members of the board, the commission shall 10 relinquish to the board and no longer exercise the duties prescribed in this chapter with regard to the provision of emergency telephone service and in 11 12chapter 321, with regard to the provision of central dispatching service, and such duties shall be exercised by the board. 13
- 2. Elections for board members may be held on general municipal election day, as defined in subsection 3 of section 115.121, after approval by a simple majority of the county commission.
- 3. For the purpose of providing the services described in this section, the board shall have the following powers, authority and privileges:
 - (1) To have and use a corporate seal;
 - (2) To sue and be sued, and be a party to suits, actions and proceedings;
- 21 (3) To enter into contracts, franchises and agreements with any person, 22 partnership, association or corporation, public or private, affecting the affairs of 23 the board;
- 24 (4) To acquire, construct, purchase, maintain, dispose of and encumber 25 real and personal property, including leases and easements;
- 26 (5) To have the management, control and supervision of all the business 27 affairs of the board and the construction, installation, operation and maintenance

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- 28 of any improvements;
- 29 (6) To hire and retain agents and employees and to provide for their 30 compensation including health and pension benefits;
 - (7) To adopt and amend bylaws and any other rules and regulations;
- 32 (8) To fix, charge and collect the taxes and fees authorized by law for the 33 purpose of implementing and operating the services described in this section;
- 34 (9) To pay all expenses connected with the first election and all 35 subsequent elections; and
 - (10) To have and exercise all rights and powers necessary or incidental to or implied from the specific powers granted in this subsection. Such specific powers shall not be considered as a limitation upon any power necessary or appropriate to carry out the purposes and intent of sections 190.300 to 190.329.
 - 4. (1) Notwithstanding the provisions of subsections 1 and 2 of this section to the contrary, the county commission may elect to appoint the members of the board to administer the funds and oversee the provision of central dispatching for emergency services in the counties and municipalities and other political subdivisions which have contracted for such service upon the request of the municipalities and other political subdivisions. Upon appointment of the initial members of the board, the commission shall relinquish to the board and no longer exercise the duties prescribed in this chapter with regard to the provision of central dispatching service and such duties shall be exercised by the board.
 - (2) The board shall consist of seven members appointed without regard to political affiliation. The members shall include:
- 53 (a) Five members who shall serve for so long as they remain in 54 their respective county or municipal positions as follows:
 - a. The county sheriff, or his or her designee;
 - b. The heads of the municipal police department who have contracted for central dispatching service in the two largest municipalities wholly contained within the county, or their designees; and
 - c. The heads of the municipal fire departments or fire divisions who have contracted for central dispatching service in the two largest municipalities wholly contained within the county, or their designees;
- 63 (b) Two members who shall serve two-year terms appointed from 64 among the following:

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- a. The head of any of the county's fire protection districts who have contracted for central dispatching service, or his or her designee;
- b. The head of any of the county's ambulance districts who have contracted for central dispatching service, or his or her designee;
- c. The head of any of the municipal police departments located in the county who have contracted for central dispatching service, or his or her designee, excluding those mentioned in subparagraph b of paragraph (a) of subdivision (2) of this subsection; and
 - d. The head of any of the municipal fire departments in the county who have contracted for central dispatching service, or his or her designee, excluding those mentioned in subparagraph c of paragraph (a) of subdivision (2) of this subsection.
 - (3) Upon the appointment of the board under this subsection, the board shall have the powers provided in subsection 3 of this section and the commission shall relinquish all powers and duties relating to the provision of central dispatching service under this chapter to the board.
- 190.328. 1. Beginning in 1997, within the area from which voters and the commission have approved the provision of central dispatching for emergency services by a public agency for an area containing third or fourth class cities in counties of the third classification with a population of at least thirty-two thousand but no greater than forty thousand that border a county of the first classification but do not border the Mississippi River, the initial board shall consist of two members from each township within such area and one at-large member who shall serve as the initial chairperson of such board.
- 9 2. Within the area from which voters and the commission have approved the provision of central dispatching for emergency services by a public agency for 10 an area containing third or fourth class cities in counties of the third 11 12 classification with a population of at least thirty-two thousand but no greater than forty thousand that border a county of the first classification, voters shall 13 14 elect a board to administer funds and oversee the provision of central dispatching for emergency services. Such board shall consist of two members elected from 15 each of the townships within such area and one member elected at large who 16 shall serve as the chairperson of the board. 17
- 3. Of those initially elected to the board as provided in this section, four from the townships shall be elected to a term of two years, and four from the

townships and the at-large member shall be elected to a term of four years. Upon the expiration of these initial terms, all members shall thereafter be elected to terms of four years; provided that, if a board established in this section consolidates with a board established under section 190.327 or 190.335, under the provisions of section 190.460, the term of office for the existing board members shall end on the thirtieth day following the appointment of the initial board of directors for the consolidated district.

190.329. 1. Except in areas from which voters and the commission have approved the provision of central dispatching for emergency services by a public agency for an area containing third or fourth class cities located in counties of the third classification with a population of at least thirty-two thousand but no greater than forty thousand that border a county of the first classification but do not border the Mississippi River, the initial board shall consist of seven members appointed without regard for political party who shall be selected from and shall represent the fire protection districts, ambulance districts, sheriff's department, municipalities, any other emergency services and the general public. This initial board shall serve until its successor board is duly elected and installed in 10 office. The commission shall ensure geographic representation of the county by 11 12 appointing no more than four members from any one commission district of the 13 county.

2. Beginning in 1992, three members shall be elected from each 14 commission district and one member shall be elected at large, with such at-large 15 member to be a voting member and chairman of the board. Of those first elected, 16 17 four members from commission districts shall be elected for terms of two years 18 and two members from commission districts and the member at large shall be elected for terms of four years. In 1994, and thereafter, all terms of office shall 19 20 be for four years, except as otherwise provided in this subsection or as provided in subsection 3 of this section. Any vacancy on the board shall be filled 2122in the same manner as the initial appointment was made. Four members shall constitute a quorum. If a board established in section 190.327 23consolidates with a board established under section 190.327, 190.328, or 2425190.335, under the provisions of section 190.460, the term of office for the existing board members shall end on the thirtieth day following the 2627appointment of the initial board of directors for the consolidated district. 28

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3. Upon approval by the county commission for the election of board members to be held on general municipal election day, pursuant to subsection 2 of section 190.327, the terms of those board members then holding office shall be reduced by seven months. After a board member's term has been reduced, all following terms for that position shall be for four years, except as otherwise provided under subsection 2 of this section.

190.335. 1. In lieu of the tax levy authorized under section 190.305 for emergency telephone services, the county commission of any county may impose a county sales tax for the provision of central dispatching of fire protection, including law enforcement agencies, emergency ambulance service or any other emergency services, including emergency telephone services, which shall be collectively referred to herein as "emergency services", and which may also include the purchase and maintenance of communications and emergency equipment, including the operational costs associated therein, in accordance with the provisions of this section.

- 2. Such county commission may, by a majority vote of its members, submit to the voters of the county, at a public election, a proposal to authorize the county commission to impose a tax under the provisions of this section. If the residents of the county present a petition signed by a number of residents equal to ten percent of those in the county who voted in the most recent gubernatorial election, then the commission shall submit such a proposal to the voters of the county.
- 3. The ballot of submission shall be in substantially the following form:

 Shall the county of (insert name of county) impose a county sales

 tax of (insert rate of percent) percent for the purpose of providing central
 dispatching of fire protection, emergency ambulance service, including emergency
 telephone services, and other emergency services?

 \square YES \square NO

If a majority of the votes cast on the proposal by the qualified voters voting thereon are in favor of the proposal, then the ordinance shall be in effect as provided herein. If a majority of the votes cast by the qualified voters voting are opposed to the proposal, then the county commission shall have no power to impose the tax authorized by this section unless and until the county commission shall again have submitted another proposal to authorize the county commission to impose the tax under the provisions of this section, and such proposal is approved by a majority of the qualified voters voting thereon.

- 4. The sales tax may be imposed at a rate not to exceed one percent on the receipts from the sale at retail of all tangible personal property or taxable services at retail within any county adopting such tax, if such property and services are subject to taxation by the state of Missouri under the provisions of sections 144.010 to 144.525. The sales tax shall not be collected prior to thirty-six months before operation of the central dispatching of emergency services.
 - 5. Except as modified in this section, all provisions of sections 32.085 and 32.087 shall apply to the tax imposed under this section.
 - 6. Any tax imposed pursuant to section 190.305 shall terminate at the end of the tax year in which the tax imposed pursuant to this section for emergency services is certified by the board to be fully operational. Any revenues collected from the tax authorized under section 190.305 shall be credited for the purposes for which they were intended.
 - 7. At least once each calendar year, the board shall establish a tax rate, not to exceed the amount authorized, that together with any surplus revenues carried forward will produce sufficient revenues to fund the expenditures authorized by this act. Amounts collected in excess of that necessary within a given year shall be carried forward to subsequent years. The board shall make its determination of such tax rate each year no later than September first and shall fix the new rate which shall be collected as provided in this act. Immediately upon making its determination and fixing the rate, the board shall publish in its minutes the new rate, and it shall notify every retailer by mail of the new rate.
 - 8. Immediately upon the affirmative vote of voters of such a county on the ballot proposal to establish a county sales tax pursuant to the provisions of this section, the county commission shall appoint the initial members of a board to administer the funds and oversee the provision of emergency services in the county. Beginning with the general election in 1994, all board members shall be elected according to this section and other applicable laws of this state. At the time of the appointment of the initial members of the board, the commission shall relinquish and no longer exercise the duties prescribed in this chapter with regard to the provision of emergency services and such duties shall be exercised by the board.
- 9. The initial board shall consist of seven members appointed without regard to political affiliation, who shall be selected from, and who shall represent, the fire protection districts, ambulance districts, sheriff's department,

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67 municipalities, any other emergency services and the general public. This initial 68 board shall serve until its successor board is duly elected and installed in 69 office. The commission shall ensure geographic representation of the county by 70 appointing no more than four members from each district of the county 71 commission.

72 10. Beginning in 1994, three members shall be elected from each district of the county commission and one member shall be elected at large, such member 73 to be the chairman of the board. Of those first elected, four members from 74 districts of the county commission shall be elected for terms of two years and two 75 76 members from districts of the county commission and the member at large shall be elected for terms of four years. In 1996, and thereafter, all terms of office 77 78 shall be four years; provided that, if a board established in this section 79 consolidates with a board established under this section, section 80 190.327, or section 190.328, under the provisions of section 190.460, the 81 term of office for the existing board members shall end on the thirtieth 82 day following the appointment of the initial board of directors for the consolidated district. Notwithstanding any other provision of law, if there is 83 no candidate for an open position on the board, then no election shall be held for 84 that position and it shall be considered vacant, to be filled pursuant to the 85 provisions of section 190.339, and, if there is only one candidate for each open 86 87 position, no election shall be held and the candidate or candidates shall assume 88 office at the same time and in the same manner as if elected.

11. Notwithstanding the provisions of subsections 8 to 10 of this section to the contrary, in any county of the first classification with more than two hundred forty thousand three hundred but fewer than two hundred forty thousand four hundred inhabitants or in any county of the third classification with a township form of government and with more than twenty-eight thousand but fewer than thirty-one thousand inhabitants, any emergency telephone service 911 board appointed by the county under section 190.309 which is in existence on the date the voters approve a sales tax under this section shall continue to exist and shall have the powers set forth under section 190.339. Such boards which existed prior to August 25, 2010, shall not be considered a body corporate and a political subdivision of the state for any purpose, unless and until an order is entered upon an unanimous vote of the commissioners of the county in which such board is established reclassifying such board as a corporate body and political subdivision of the state. The order shall approve the transfer of the

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assets and liabilities related to the operation of the emergency **telephone** service 911 system to the new entity created by the reclassification of the board.

- 105 12. (1) Notwithstanding the provisions of subsections 8 to 10 of this 106 section to the contrary, in any county of the second classification with more than 107 fifty-four thousand two hundred but fewer than fifty-four thousand three hundred 108 inhabitants or any county of the first classification with more than fifty thousand but fewer than seventy thousand inhabitants that has approved a sales tax under 109 110 this section, the county commission shall appoint the members of the board to administer the funds and oversee the provision of emergency services in the 111 112 county.
 - (2) The board shall consist of seven members appointed without regard to political affiliation. Except as provided in subdivision (4) of this subsection, each member shall be one of the following:
 - (a) The head of any of the county's fire protection districts, or a designee;
- (b) The head of any of the county's ambulance districts, or a designee;
- 118 (c) The county sheriff, or a designee;
- 119 (d) The head of any of the police departments in the county, or a designee; 120 and
- 121 (e) The head of any of the county's emergency management organizations, 122 or a designee.
 - (3) Upon the appointment of the board under this subsection, the board shall have the power provided in section 190.339 and shall exercise all powers and duties exercised by the county commission under this chapter, and the commission shall relinquish all powers and duties relating to the provision of emergency services under this chapter to the board.
 - (4) In any county of the first classification with more than fifty thousand but fewer than seventy thousand inhabitants, each of the entities listed in subdivision (2) of this subsection shall be represented on the board by at least one member.
- (5) In any county with more than fifty thousand but fewer than seventy thousand inhabitants and with a county seat with more than two thousand one hundred but fewer than two thousand four hundred inhabitants, the entities listed in subdivision (2) of this subsection shall be represented by one member, and two members shall be residents of the county not affiliated with any of the entities listed in subdivision (2) of this subsection and shall be known as public members.

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190.400. As used in sections 190.400 to [190.440] **190.451**, the following words and terms shall mean:

- 3 (1) ["911", the primary emergency telephone number within the wireless 4 system;
- 5 (2) "Board", the wireless service provider enhanced 911 advisory board;
- 6 (3)] "Active telephone number", a ten-digit North American 7 Numbering Plan number that has been assigned to a subscriber and is 8 provisioned to generally reach, by dialing, the public switched 9 telephone network and not only 911 or the 911 system;
 - (2) "Communications service":
 - (a) Any service that:
- 12 a. Uses telephone numbers or their functional equivalents or 13 successors:
- b. Provides access to, and a connection or interface with, a 911 system through the activation or enabling of a device, transmission medium, or technology that is used by a customer to dial, initialize, or otherwise activate the 911 system, regardless of the particular device, transmission medium, or technology employed;
- 19 c. Provides and enables real-time or interactive communications 20 other than machine-to-machine communications; and
 - d. Is available to a prepaid user or a standard user;
- 22 (b) The term includes, but is not limited to, the following:
- a. Internet protocol enabled services and applications that are provided through wireline, cable, wireless, or satellite facilities, or any other facility or platform that is capable of connecting and enabling a 911 communication to a public safety answering point;
 - b. Commercial mobile radio service; and
- 28 c. Interconnected voice over internet protocol service and voice 29 over power lines;
 - (c) The term does not include broadband internet access service;
- 31 (d) For purposes of this section, if a device that is capable of 32 contacting 911 is permanently installed in a vehicle, it shall not be 33 subject to this section unless the owner of such vehicle purchases or 34 otherwise subscribes to a commercial mobile service as defined under 35 47 U.S.C. Section 332(d) of the Telecommunications Act of 1996;
- 36 (3) "Provider or communications service provider", a person who 37 provides retail communications services to the public that include 911

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- communications service including, but not limited to, a local exchange carrier, a wireless provider, and a voice over internet protocol provider, but only if such entity provides access to, and connection and interface with, a 911 communications service or its successor service;
- 42 **(4)** "Public safety agency", a functional division of a public agency which 43 provides fire fighting, police, medical or other emergency services. For the 44 purpose of providing wireless service to users of 911 emergency services, as 45 expressly provided in this section, the department of public safety and state 46 highway patrol shall be considered a public safety agency;
- 47 [(4)] **(5)** "Public safety answering point", the location at which 911 calls 48 are [initially] answered;
 - [(5)] (6) "Subscriber", a person who contracts with and is billed by a provider for a retail communications service. In the case of wireless service and for purposes of section 190.450, the term "subscriber" means a person who contracts with a provider if the person's primary place of use is within the county or city imposing a monthly fee under section 190.450, and does not include subscribers to prepaid wireless service;
- 56 (7) "Wireless service provider", a provider of commercial mobile service 57 pursuant to Section 332(d) of the Federal Telecommunications Act of 1996 (47 58 U.S.C. Section 151 et seq).
- 190.420. 1. There is hereby established a **special trust** fund to be known as the "[Wireless Service Provider Enhanced] **Missouri** 911 Service **Trust** Fund".

 3 All fees collected pursuant to sections 190.400 to [190.440 by wireless service providers] **190.451** shall be remitted to the director of the department of revenue.
- 2. The director of the department of revenue shall deposit such payments into the [wireless service provider enhanced] Missouri 911 service trust fund. Moneys in the fund shall be used for the purpose of reimbursing expenditures actually incurred in the implementation and operation of the [wireless service provider enhanced] Missouri 911 [system] systems and for the answering and dispatching of emergency calls as determined to be appropriate by the governing body of the county or city imposing the fee.
- 3. Any unexpended balance in the fund shall be exempt from the provisions of section 33.080, relating to the transfer of unexpended balances to the general revenue fund, and shall remain in the fund. Any interest earned on

the moneys in the fund shall be deposited into the fund, and may be used to
fund the study required under subsection 18 of section 190.450.

18 4. The moneys in the trust fund shall not be deemed to be state 19 funds and shall not be commingled with any funds of the state. The director of revenue shall keep accurate records of the amount of 20 moneys in the trust fund which were collected in each county, city not 21 within a county, or home rule city with more than fifteen thousand but 22 23 fewer than seventeen thousand inhabitants and partially located in any 24 county of the third classification without a township form of government and with more than thirty-seven thousand but fewer than 25 forty-one thousand inhabitants under sections 190.400 to 190.451, and 26 the records shall be open to the inspection of officers of a participating 27 county or city and the public. 28

190.450. 1. Except as provided under subsections 9 and 10 of this section, in lieu of the tax levy authorized under section 190.305 or 3 190.325 or the sales tax imposed under section 190.292 or 190.335, the governing body of any county, city not within a county, or home rule city with more than fifteen thousand but fewer than seventeen thousand inhabitants and partially located in any county of the third classification without a township form of government and with more than thirty-seven thousand but fewer than forty-one thousand inhabitants may impose, by order or ordinance, a monthly fee on 10 subscribers of any communications service that has been enabled to contact 911. The monthly fee authorized in this section shall not 11 exceed one dollar and fifty cents and shall be assessed to the subscriber of the communications service, regardless of technology, based upon 13 the number of active telephone numbers, or their functional equivalents or successors, assigned by the provider and capable of 15 simultaneously contacting the public safety answering point; provided 16 that, for multiline telephone systems and for facilities provisioned with 17capacity greater than a voice capable grade channel or its equivalent, 18 regardless of technology, the charge shall be assessed on the number of voice-capable grade channels as provisioned by the provider that 20 21 allow simultaneous contact with the public safety answering 22 point. Only one fee may be assessed per active telephone number, or functional equivalent or successor, used to provide a 23 communications service. No fee imposed under this section shall be 24

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25imposed on more than one hundred voice-grade channels or their 26equivalent per person per location. Notwithstanding any provision to 27the contrary in this section, the monthly fee shall not be assessed on the provision of broadband internet access service. The fee shall be 2829 imposed solely for the purpose of funding 911 service in such county or 30 city. The monthly fee authorized in this section shall be limited to one 31 fee per device. The fee authorized in this section shall be in addition 32 to all other taxes and fees imposed by law and may be stated separately from all other charges and taxes. The fee shall be the liability of the 33 subscriber, not the provider, except that the provider shall be liable to 34 35 remit all fees that the provider collects under this section.

2. No such order or ordinance adopted under this section shall become effective unless the governing body of the county or city submits to the voters residing within the county or city at a state general, primary, or special election a proposal to authorize the governing body to impose a fee under this section. The question submitted shall be in substantially the following form:

"Shall (insert name of county or city) impose a monthly fee of (insert amount) on a subscriber of any communications service that has been enabled to contact 911 for the purpose of funding 911 service in the (county or city)?"

46 \square YES \square NO

If a majority of the votes cast on the question by the qualified voters voting thereon are in favor of the question, then the fee shall become effective on the first day of the second calendar quarter after the director of revenue receives notification of adoption of the fee. If a 50 majority of the votes cast on the question by the qualified voters voting 5152 thereon are opposed to the question, then the fee shall not become effective unless and until the question is resubmitted under this section 53to the qualified voters and such question is approved by a majority of the qualified voters voting on the question. The question shall not be resubmitted within three hundred fifty-nine days of the previous election at which a majority of the votes cast were opposed to the question.

59 3. Except as modified in this section, all provisions of sections 60 32.085 and 32.087 and subsection 7 of section 144.190 shall apply to the

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61 fee imposed under this section.

- 4. All revenue collected under this section by the director of the department of revenue on behalf of the county or city, except for two percent to be withheld by the provider for the cost of administering the collection and remittance of the fee and one percent for the cost of collection which shall be deposited in the state's general revenue fund, shall be deposited in the Missouri 911 service trust fund created in section 190.420. The director of the department of revenue shall remit such funds to the county or city on a monthly basis. The governing body of any such county or city shall control such funds remitted to the county or city unless the county or city has established an elected board for the purpose of administering such funds. In the event that any county or city has established a board under any other provision of state law for the purpose of administering funds for 911 service, such existing board may continue to perform such functions after the county or city has adopted the monthly fee under this section.
- 77 5. Nothing in this section imposes any obligation upon a provider of a communications service to take any legal action to enforce the 78collection of the tax imposed in this section. The tax shall be collected 79 80 compliance, $\mathbf{a}\mathbf{s}$ applicable, with the federal Telecommunications Sourcing Act, 4 U.S.C. Sections 116 to 124, as 81 82 amended.
 - 6. Notwithstanding any other provision of law to the contrary, proprietary information submitted under this section shall only be subject to subpoena or lawful court order. Information collected under this section shall only be released or published in aggregate amounts that do not identify or allow identification of numbers of subscribers or revenues attributable to an individual communications service provider.
- 7. Notwithstanding any other provision of law to the contrary, 91 in no event shall any communications service provider, its officers, 92 employees, assigns, agents, vendors, or anyone acting on behalf of such 93 persons, be liable for any form of civil damages or criminal liability 94 that directly or indirectly results from, or is caused by:
- 95 (1) An act or omission in the development, design, installation, 96 operation, maintenance, performance, or provision of service to a 97 public safety answering point or to subscribers that use such service,

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98 whether providing such service is required by law or is voluntary; or

- 99 (2) The release of subscriber information to any governmental 100 entity under this section unless such act, release of subscriber information, or omission constitutes gross negligence, recklessness, or 102 intentional misconduct. Nothing in this section is intended to void or otherwise override any 103 contractual obligation pertaining to equipment or services sold to a 104 public safety answering point by a communications service provider. 105 No cause of action shall lie in any court of law against any provider of 106 107 communications service, commercial mobile service, or other communications-related service, or its officers, employees, assignees, 108 agents, vendors, or anyone acting on behalf of such persons, for 109 110 providing call location information concerning the user of any such service in an emergency situation to a law enforcement official or 111 agency in order to respond to a call for emergency service by a 112113 subscriber, customer, or user of such service or for providing caller 114 location information or doing a ping locate in an emergency situation that involves danger of death or serious physical injury to any person 115 116 where disclosure of communications relating to the emergency is required without delay, whether such provision of information is 117 required by law or voluntary. 118
 - 8. The fee imposed under this section shall not be imposed on customers who pay for service prospectively, known as purchasers of prepaid wireless telecommunications service customers.
 - 9. No county or city shall submit a proposal to the voters under this section for a fee of more than one dollar until the county or city receives approval for the fee amount from the Missouri 911 service board established under section 650.325. Once a fee of more than one dollar has been approved by the Missouri 911 service board and the voters, the county or city shall not subsequently increase the fee until the increased fee amount has been approved by the Missouri 911 service board and the voters under this section. Any county or city seeking to impose or increase a fee of more than one dollar shall submit to the Missouri 911 service board information to justify the fee amount. The information to be provided shall include, but not be limited to, the following:
 - (1) Estimated costs of services to be provided;

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- 135 (2) Estimated revenue from all sources intended to financially 136 support the proposed 911 service;
- 137 (3) Prior revenue amounts and sources of financial support for 138 the previously funded 911 or emergency dispatch service;
- 139 (4) Efforts to secure revenue to support the proposed 911 service 140 other than the proposed fee under this section;
- 141 (5) Current level of 911 service provided and the proposed level 142 of 911 service to be provided;
- 143 (6) Any previous efforts regarding the consolidation of 911 144 services and any currently proposed efforts regarding the consolidation 145 of 911 services; and
- (7) Expected level of training of personnel and expected numberof telecommunications per shift.
- 10. The fee imposed under this section shall not be imposed in conjunction with any tax imposed under section 190.292, 190.305, 190.325, or 190.335. No county or city shall simultaneously impose more than one tax authorized in this section or section 190.292, 190.305, 190.325, or 190.335. No fee imposed under this section shall be imposed on more than one hundred exchange access facilities or their equivalent per person per location.
 - 11. No county shall submit a proposal to the voters of the county under this section or section 190.335 until the department of public safety has issued a state consolidation plan to the Missouri 911 service board and either:
 - (1) All providers of emergency telephone service as defined in section 190.300 and public safety answering point operations within the county are consolidated into one public agency as defined in section 190.300 that provides emergency telephone service for the county; and
 - (2) The county develops a plan for consolidation of emergency telephone service as defined in section 190.300, and public safety answering point operations within the county are consolidated into one public agency as defined in section 190.300 that provides emergency telephone service for the county; or
 - (3) The county develops a plan for consolidation of emergency telephone service as defined in section 190.300 and public safety answering point operations within the county that includes either consolidation or entering into a shared services agreement for such

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172 services, which shall be implemented on approval of the fee by the 173 voters.

- 174 12. Any plan developed under subdivision (2) or (3) of subsection 11 of this section shall be filed with the Missouri 911 service board 175 under subsection 4 of section 650.330, and the board shall review the 176 plan to ensure it is not inconsistent with the state consolidation plan 177 issued under subsection 18 of this section. Any plan that is filed under 178 179 this subsection shall provide for the establishment of a joint emergency 180 communications board as described in section 70.260. The director of the department of revenue shall not remit any funds as provided under 181 182this section until the department receives notification from the Missouri 911 service board that the county has filed a plan that is ready 183 for implementation and that the board has received the state 184 consolidation plan issued under subsection 18 of this section. If after 185 one year following the enactment of the fee described in subsection 1 186 187 of this section the county has not complied with the plan that the county submitted under subdivision (2) or (3) of subsection 11 of this 188 section, but the county has substantially complied with the plan, then 189 190 the Missouri 911 service board may grant the county an extension of up to six months to comply with its plan. Not more than one extension 191 may be granted to a county. The authority to impose the fee granted 192 to the county in subsection 1 of this section shall be null and void if 194 after one year following the enactment of the fee described in 195 subsection 1 of this section the county has not complied with the plan 196 and has not been granted an extension by the Missouri 911 service 197 board, or if the six-month extension expires and the county has not complied with the plan. 198
 - 13. Each county that does not have a public agency as defined in section 190.300 that provides emergency telephone service as defined in section 190.300 for the county shall either:
 - (1) Enter into a shared services agreement for providing emergency telephone services with a public agency that provides emergency telephone service, if such an agreement is feasible; or
 - (2) Form with one or more counties an emergency telephone services district in conjunction with any county with a public agency that provides emergency telephone service within the county. If such a district is formed under this subdivision, the governing body of such

- district shall be the county commissioners of each county within the district, and each county within such district shall submit to the voters of the county a proposal to impose the fee under this section.
- 14. A county operating joint or shared emergency telephone service as defined in section 190.300 may submit to the voters of the county a proposal to impose the fee to support joint operations and further consolidation under this section.
- 216 15. All 911 fees shall be imposed as provided in the Mobile 217 Telecommunications Sourcing Act, 4 U.S.C. Sections 116 to 124, as 218 amended.
- 219 16. Nothing in subsections 11, 12, 13, and 14 of this section shall 220 apply to a county with a charter form of government where all public 221 safety answering points within the county utilize a common 911 222 communication service as implemented by the appropriate local and 223 county agencies prior to August 28, 2017.
- 17. No county which contains any portion of a home rule city with more than four hundred thousand inhabitants and located in more than one county shall submit a proposal to the voters under this section until the county and the home rule city with more than four hundred thousand inhabitants and located in more than one county enter into an agreement for equitable sharing of revenue under this section and section 190.451.
- 18. By December 31, 2017, the department of public safety shall complete a study of the number of public safety answering points necessary to provide the best possible 911 technology and service to all areas of the state in the most efficient and economical manner possible, issue a state public safety answering point consolidation plan based on the study, and provide such plan to the Missouri 911 service board.

190.451. 1. As used in this section, the following terms mean:

- 2 (1) "Board", the Missouri 911 service board established under 3 section 650.325;
- 4 (2) "Consumer", a person who purchases prepaid wireless 5 telecommunications service in a retail transaction;
 - (3) "Department", the department of revenue;
- 7 (4) "Prepaid wireless service provider", a provider that provides 8 prepaid wireless service to an end user;
- 9 (5) "Prepaid wireless telecommunications service", a wireless

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- 10 telecommunications service that allows a caller to dial 911 to access the 911 system and which service shall be paid for in advance and is sold in predetermined units or dollars of which the number declines with 13 use in a known amount;
- (6) "Retail transaction", the purchase of prepaid wireless telecommunications service from a seller for any purpose other than 15 resale. The purchase of more than one item that provides prepaid 16 wireless telecommunication service, when such items are sold 17 separately, constitutes more than one retail transaction;
 - (7) "Seller", person who sells prepaid wireless telecommunications service to another person;
 - (8) "Wireless telecommunications service", commercial mobile radio service as defined by 47 CFR 20.3, as amended.
 - 2. (1) Beginning January 1, 2018, there is hereby imposed a prepaid wireless emergency telephone service charge on each retail transaction. The amount of such charge shall be equal to three percent of each retail transaction. However, if a minimal amount of prepaid wireless telecommunications service is sold with a prepaid wireless device for a single nonitemized price, then the seller may elect not to apply such service charge to such transaction. For purposes of this subdivision, an amount of service denominated as ten or fewer minutes, or five dollars or less is minimal.
 - (2) The prepaid wireless emergency telephone service charge shall be collected by the seller from the consumer with respect to each retail transaction occurring in this state. The amount of the prepaid wireless emergency telephone service charge shall be either separately stated on an invoice, receipt, or other similar document that is provided to the consumer by the seller or otherwise disclosed to the consumer.
- 39 (3) For purposes of this subsection, a retail transaction that is effected in person by a consumer at a business location of the seller 40 shall be treated as occurring in this state if that business location is in 41 this state; and any other retail transaction shall be treated as occurring 42in this state if the retail transaction is treated as occurring in this state under state law. 44
- 45 (4) The prepaid wireless emergency telephone service charge is the liability of the consumer and not of the seller or of any provider; 46

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except that, the seller shall be liable to remit all charges that the seller is deemed to collect if the amount of the charge has not been separately 48 stated on an invoice, receipt, or other similar document provided to the 49 consumer by the seller. 50

- (5) The amount of the prepaid wireless emergency telephone service charge that is collected by a seller from a consumer, if such amount is separately stated on an invoice, receipt, or other similar document provided to the consumer by the seller, shall not be included in the base for measuring any tax, fee, surcharge, or other charge that is imposed by this state, any political subdivision of this state, or any intergovernmental agency.
- 3. (1) Prepaid wireless emergency telephone service charges collected by sellers shall be remitted to the department at the times and in the manner provided by state law with respect to sales and use taxes. The department shall establish registration and payment procedures that substantially coincide with the registration and payment procedures that apply under state law.
- (2) Beginning on January 1, 2018, and ending on January 31, 2018, when a consumer purchases prepaid wireless telecommunications service in a retail transaction from a seller under this section, the seller shall be allowed to retain one hundred percent of the prepaid 68 wireless emergency telephone service charges that are collected by the seller from the consumer. Beginning on February 1, 2018, a seller shall be permitted to deduct and retain three percent of prepaid wireless emergency telephone service charges that are collected by the seller from consumers.
 - (3) The department shall establish procedures by which a seller of prepaid wireless telecommunications service may document that a sale is not a retail transaction, which procedures shall substantially coincide with the procedures for documenting sale for resale transactions for sales and use purposes under state law.
- 78 (4) The department shall deposit all remitted prepaid wireless emergency telephone service charges into the general revenue fund for 79 the department's use until eight hundred thousand one hundred fifty dollars is collected to reimburse its direct costs of administering the 81 collection and remittance of prepaid wireless emergency telephone 82 service charges. From then onward, the department shall deposit all 83

- remitted prepaid wireless emergency telephone service charges into the
 Missouri 911 service trust fund created in section 190.420 within thirty
 days of receipt for use by the board. After the initial eight hundred
 thousand one hundred fifty dollars is collected, the department may
 deduct an amount not to exceed one percent of collected charges to be
 retained by the department to reimburse its direct costs of
 administering the collection and remittance of prepaid wireless
 emergency telephone service charges.
- 92 (5) The board shall set a rate between twenty-five and seventyfive percent of the prepaid wireless emergency telephone service charges deposited in the Missouri 911 service trust fund collected in counties without a charter form of government, less the deductions 95authorized in subdivision (4) of this subsection, that shall be remitted 96 97 to such counties in direct proportion to the amount of charges collected 98 in each county. The board shall set a rate between sixty-five and seventy-five percent of the prepaid wireless emergency telephone 100 service charges deposited in the Missouri 911 service trust fund 101 collected in counties with a charter form of government and any city 102not within a county, less the deductions authorized in subdivision (4) of this subsection, that shall be remitted to each such county or city not 103 within a county in direct proportion to the amount of charges collected 104105 in each such county or city not within a county. The initial percentage rate set by the board for counties with and without a charter form of 106 107 government and any city not within a county may be adjusted after 108 three years, and thereafter the rate may be adjusted every two years; 109 however, at no point shall the board set rates that fall below twenty-five percent for counties without a charter form of government 110 111 and sixty-five percent for counties with a charter form of government and any city not within a county. 112
- 113 (6) Any amounts received by a county or city under subdivision 114 (5) of this subsection shall be used only for purposes authorized in 115 sections 190.305 and 190.335.
- 4. (1) A seller that is not a provider shall be entitled to the immunity and liability protections under section 190.450, notwithstanding any requirement in state law regarding compliance with Federal Communications Commission Order 05-116.
- 120 (2) A provider shall be entitled to the immunity and liability

- 121 protections under section 190.450.
- (3) In addition to the protection from liability provided in subdivisions (1) and (2) of this subsection, each provider and seller and its officers, employees, assigns, agents, vendors, or anyone acting on behalf of such persons shall be entitled to the further protection from liability, if any, that is provided to providers and sellers of wireless telecommunications service that is not prepaid wireless telecommunications service under section 190.450.
- 5. The prepaid wireless emergency telephone service charge imposed by this section shall be in addition to any other tax, fee, surcharge, or other charge imposed by this state, any political subdivision of this state, or any intergovernmental agency for 911 funding purposes, except that such prepaid wireless emergency telephone service charge shall be charged in lieu of, and not imposed in addition to, any tax imposed under sections 190.292 or 190.335.
- 6. The provisions of this section shall expire on December 31, 2024.
 - 190.455. 1. In order to provide the best possible 911 technology 2 and service to all areas of the state in the most efficient and economical 3 manner possible, it is the public policy of this state to encourage the 4 consolidation of emergency communications operations.
- 2. Any county, city, or 911 or emergency services board established under chapter 190 or under section 321.243 may contract and cooperate with any other county, city, or 911 or emergency services board established under chapter 190 or under section 321.243 as provided in sections 70.210 to 70.320. Any contracting counties or boards may seek assistance and advice from the Missouri 911 service board established in section 650.325 regarding the terms of the joint contract and the administration and operation of the contracting counties, cities, and boards.
- 3. If two or more counties, cities, 911 districts, or existing emergency communications entities desire to consolidate their emergency communications operations, a joint emergency communications entity may be established by the parties through an agreement identifying the conditions and provisions of the consolidation and the operation of the joint entity. This agreement may include the establishment of a joint governing body that may be

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21comprised of the boards of the entities forming the agreement currently 22authorized by statute or an elected or appointed joint board authorized 23 in section 70.260; provided that, the representation on the joint board of each of the entities forming the agreement shall be equal. If the entities entering into an agreement under this subsection decide that 25any 911 service center responsible for the answering of 911 calls and 2627 the dispatch of assistance shall be physically located in a county other 28than a county with the lowest average county wage from the set of 29counties where the entities entering into an agreement under this subsection are located in whole or part, then such entities shall provide 30 a written reason for this decision to the Missouri 911 service board and 31 32 such document shall be a public record under chapter 610. The county average wage comparison shall be conducted using the information 33 from the Missouri department of economic development, which 34 35 calculates such county average wages under section 135.950.

- 36 4. After August 28, 2017, no public safety answering point 37 operation may be established as a result of its separation from an existing public safety answering point operation without a study by 38 39 and the approval of the Missouri 911 service board.
- 5. No provision of this law shall be construed to prohibit or 40 discourage in any manner the formation of multiagency or 41 multijurisdictional public safety answering point operations.
 - 190.460. 1. As an alternative to the procedure provided in section 190.455, two or more 911 central dispatch centers that are organized under sections 190.327 to 190.329 or section 190.335 and funded by public taxes may consolidate into one 911 central dispatch center by following the procedures set forth in this section.
- 2. If the consolidation of existing 911 central dispatch centers is desired, a number of voters residing in the existing 911 central dispatch centers' service areas equal to ten percent of the votes cast for governor in those service areas in the preceding gubernatorial election 10 may file with the county clerk in which the territory or greater part of the proposed consolidated 911 central dispatch center service area will 11 be situated a petition requesting consolidation of two or more 911 central dispatch centers.
- 14 3. The petition shall be in the following form:
- "We, the undersigned voters residing in the service areas for the 15

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following 911 central dispatch centers, do hereby petition that the following existing 911 central dispatch centers be consolidated into one 17 911 central dispatch center.".

4. An alternative procedure of consolidation may be followed if 19 20 each of the boards of directors of the existing 911 central dispatch centers passes a resolution in the following form: 21

"The board of directors of the 911 central dispatch center resolves that the and 911 central dispatch centers be consolidated into one consolidated 911 central dispatch center.".

- 5. Upon the filing of a petition or resolution with the county clerk from each of the service areas of the 911 central dispatch centers to be consolidated, the clerk shall present the petition or resolution to 28 the commissioners of the county commission having jurisdiction, who shall thereupon order the submission of the question to voters within the affected 911 central dispatch center service areas. The filing of a petition shall be no later than twelve months after any original voter's signature contained therein.
- 33 6. The notice of election shall contain the names of the existing 911 central dispatch centers to be included in the consolidated 911 34 35 central dispatch center.
 - 7. The question shall be submitted in substantially the following form:

38 "Shall the existing 911 central dispatch centers be 39 consolidated into one 911 central dispatch center?".

40 \square YES \square NO

- 8. If the question of consolidation of the 911 central dispatch 41 centers receives a majority of the votes cast in each service area, the 42 43 county commissions having joint jurisdiction shall each enter an order declaring the proposition passed. 44
- 459. Within thirty days after the 911 central dispatch center has been declared consolidated, the respective county commissions having 46 jurisdiction shall jointly meet to appoint a new seven-person board 47 consisting of the agencies and professions listed in subsection 9 of 48 section 190.335, and shall ensure geographic representation by 49 appointing no more than four members from any one county having 50 jurisdiction within the consolidated area for the newly consolidated 911

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52central dispatch center.

- 10. Within thirty days after the appointment of the initial board of directors of the newly consolidated 911 central dispatch center, the board of directors shall meet at a time and place designated by the county commissions. At the first meeting, the newly appointed board 56of directors shall choose a name for the consolidated 911 central 57dispatch center and shall notify the clerks of the county commission of each county within which the newly consolidated 911 central dispatch center's service area now subsumes.
 - 11. Starting with the April election in the year after the appointment of the initial board of directors, one member shall be subject to running at large as chair for a four-year term. Four members shall be selected by lot to run for two-year terms, and two members shall be selected by lot to run for four-year terms. Thereafter, all terms shall be four-year terms.
 - 12. On the thirtieth day following the appointment of the initial board of directors, the existing 911 central dispatch centers shall cease to exist and the consolidated 911 central dispatch center shall assume all of the powers and duties exercised by the 911 central dispatch centers. All assets and obligations of the existing 911 central dispatch centers shall become the assets and obligations of the newly consolidated 911 central dispatch center.
- 13. In any county that has a single board established under chapter 190 or under section 321.243, if a consolidation under this section only affects existing 911 central dispatch centers located wholly within said county, then the existing board shall vote as to whether the existing board shall continue to exist. Upon a majority vote for approval of the existing board continuing to exist, subsections 9 to 12 of this section shall not apply, and the existing board shall continue to exist and have the powers set forth under the applicable section or 82 sections within chapter 190 or under section 321.243. Upon a majority vote in disapproval of the existing board continuing to exist, all applicable subsections of this section shall apply to the consolidation. 85 A tied vote shall be considered a disapproval of the existing board continuing to exist.

190.475. The director of the department of revenue shall maintain a centralized database, which shall be made available to the

- 3 Missouri 911 service board established under section 650.325, specifying
- 4 the current monthly fee or tax imposed by each county or city under
- 5 section 190.292, 190.305, 190.325, 190.335, or 190.450. The database shall
- 6 be updated no less than sixty days prior to the effective date of the
- 7 establishment or modification of any monthly fee or tax listed in the
- 8 database.

650.320. For the purposes of sections 650.320 to 650.340, the following

- 2 terms mean:
- 3 (1) ["Committee"] "Board", the [advisory committee for] Missouri 911 4 service [oversight] board established in section 650.325;
- 5 (2) "Public safety answering point", the location at which 911 calls are 6 [initially] answered;
- 7 (3) "Telecommunicator", any person employed as an emergency telephone
- 8 worker, call taker or public safety dispatcher whose duties include receiving,
- 9 processing or transmitting public safety information received through a 911
- 10 public safety answering point.
 - 650.325. There is hereby established within the department of public
- 2 safety the ["Advisory Committee for 911 Service Oversight"] "Missouri 911
- 3 Service Board" which is charged with assisting and advising the state in
- 4 ensuring the availability, implementation and enhancement of a statewide
- 5 emergency telephone number common to all jurisdictions through research,
- 6 planning, training, and education, but shall have no authority over
- 7 communications service providers as defined in section 190.400. The
- 8 [committee for 911 service oversight] board shall represent all entities and
- 9 jurisdictions before appropriate policy-making authorities and the general
- 10 assembly and shall strive toward the immediate access to emergency services for
- 11 all citizens of this state, including text to 911.
 - 650.330. 1. The [committee for 911 service oversight] board shall consist
- 2 of [sixteen] fifteen members, one of which shall be chosen from the department
- 3 of public safety [who shall serve as chair of the committee and only vote in the
- 4 instance of a tie vote among the other members], and the other members shall be
- 5 selected as follows:
- 6 (1) One member chosen to represent an association domiciled in this state
- 7 whose primary interest relates to [counties] municipalities;
- 8 (2) One member chosen to represent the Missouri [public service
- 9 commission 911 Directors Association;

- 10 (3) One member chosen to represent emergency medical services and 11 physicians;
- 12 (4) One member chosen to represent an association with a chapter 13 domiciled in this state whose primary interest relates to a national emergency 14 number;
- 15 (5) One member chosen to represent an association whose primary 16 interest relates to issues pertaining to fire chiefs;
- 17 (6) One member chosen to represent an association with a chapter 18 domiciled in this state whose primary interest relates to issues pertaining to 19 public safety communications officers;
- 20 (7) One member chosen to represent an association whose primary 21 interest relates to issues pertaining to police chiefs;
- 22 (8) [One member chosen to represent a league or association domiciled in 23 this state whose primary interest relates to issues pertaining to municipalities;
- 24 (9)] One member chosen to represent an association domiciled in this state 25 whose primary interest relates to issues pertaining to sheriffs;
- [(10)] (9) One member chosen to represent [911 service providers in] counties of the second, third, and fourth classification;
- [(11)] (10) One member chosen to represent [911 service providers in] counties of the first classification, **counties** with [and without] a charter [forms] form of government, and cities not within a county;
- [(12)] (11) One member chosen to represent telecommunications service providers [with at least one hundred thousand access lines located within Missouri];
- 34 [(13)] (12) One member chosen to represent wireless 35 telecommunications service providers [with less than one hundred thousand 36 access lines located within Missouri;
- 37 (14) One member chosen to represent a professional association of 38 physicians who conduct with emergency care; and
- 39 (15) One member chosen to represent the general public of Missouri who 40 represents an association whose primary interest relates to education and 41 training, including that of 911, police and fire dispatchers; and];
- 42 (13) One member chosen to represent voice over internet 43 protocol service providers; and
- 44 (14) One member chosen to represent the governor's council on disability established under section 37.735.

- 46 2. Each of the members of the [committee for 911 service oversight] 47 board shall be appointed by the governor with the advice and consent of the senate for a term of four years [; except that, of those members first appointed, 48 four members shall be appointed to serve for one year, four members shall be 49 appointed to serve for two years, four members shall be appointed to serve for 50 three years and four members shall be appointed to serve for four 51years]. Members of the committee may serve multiple terms. No corporation 52 or its affiliate shall have more than one officer, employee, assign, agent, 53 representative serving as a member of the 54 other board. Notwithstanding subsection 1 of this section to the contrary, all 55 members appointed as of August 28, 2017, shall continue to serve the 56 remainder of their terms. 57
- 58 3. The [committee for 911 service oversight] board shall meet at least 59 quarterly at a place and time specified by the chairperson of the [committee] board and it shall keep and maintain records of such meetings, as well as the 60 other activities of the [committee] board. Members shall not be compensated but 62 shall receive actual and necessary expenses for attending meetings of the 63 [committee] board.
 - 4. The [committee for 911 service oversight] board shall:
- (1) Organize and adopt standards governing the [committee's] board's 65 66 formal and informal procedures;
- 67 (2) Provide recommendations for primary answering points and secondary answering points on [statewide] technical and operational standards for 911 68 69 services;
- 70 (3) Provide recommendations to public agencies concerning model systems 71to be considered in preparing a 911 service plan;
- 72 (4) Provide requested mediation services to political subdivisions involved 73 in jurisdictional disputes regarding the provision of 911 services, except that 74 [such committee] the board shall not supersede decision-making authority of 75local political subdivisions in regard to 911 services;
- 76 (5) Provide assistance to the governor and the general assembly regarding 911 services; 77
- 78 (6) Review existing and proposed legislation and make recommendations as to changes that would improve such legislation; 79
- 80 (7) Aid and assist in the timely collection and dissemination of 81 information relating to the use of a universal emergency telephone number;

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- 82 (8) Perform other duties as necessary to promote successful development, 83 implementation and operation of 911 systems across the state, including 84 monitoring federal and industry standards being developed for next 85 generation 911 systems; [and]
- 86 (9) [Advise the department of public safety on establishing rules and 87 regulations necessary to administer the provisions of sections 650.320 to 650.340] 88 Elect the chair from its membership;
 - (10) Designate a state 911 coordinator;
- 90 (11) Apply for and receive grants from federal, private, and other 91 sources;
- 92 (12) Administer and authorize grants and loans under section 650.335 to those counties and any home rule city with more than fifteen 93 thousand but fewer than seventeen thousand inhabitants and partially 94 located in any county of the third classification without a township 95 96 form of government and with more than thirty-seven thousand but fewer than forty-one thousand inhabitants that can demonstrate a 97 financial commitment to improving 911 services by providing at least 99 a fifty percent match and demonstrate the ability to operate and 100 maintain ongoing 911 services. The purpose of grants and loans from 101 the 911 service trust fund shall include:
- 102 (a) Implementation of 911 services in counties of the state where 103 services do not exist or to improve existing 911 systems;
 - (b) Promotion of consolidation where appropriate;
 - (c) Mapping and addressing all county locations;
- 106 (d) Ensuring primary access and texting abilities to 911 services 107 for disabled residents; and
- 108 (e) Implementation of initial emergency medical dispatch 109 services including prearrival medical instructions in counties where 110 those services are not offered as of July 1, 2017;
- 111 (13) Develop an application process including reporting and 112 accountability requirements, withholding a portion of the grant until 113 completion of a project, and other measures to ensure funds are used 114 in accordance with the law and purpose of the grant, then conduct 115 audits as deemed necessary;
- 116 (14) Report to the governor and the general assembly at least 117 every three years on the status of 911 services statewide, as well as 118 specific efforts to improve efficiency, cost-effectiveness, and levels of

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- 120 (15) Conduct and review an annual survey of public safety 121 answering points in Missouri to evaluate potential for improved 122 services, coordination, and feasibility of consolidation;
- 123 (16) Set the percentage rate of the prepaid wireless emergency 124 telephone service charges to be remitted to a county or city as provided 125 under subdivision (5) of subsection 3 of section 190.451;
- 126 (17) Make and execute contracts or any other instruments and 127 agreements necessary or convenient for the exercise of its powers and 128 functions;
- 129 (18) Approve a proposal of a county or city to impose a fee of 130 more than one dollar under section 190.450;
 - (19) Retain in its records proposed county plans developed under subsection 11 of section 190.450 and notify the department of revenue that the county has filed a plan that is ready for implementation;
 - (20) Notify any communications service provider, as defined in section 190.400, that has voluntarily submitted its contact information when any update is made to the centralized database established under section 190.475 as a result of a county or city establishing or modifying a tax or monthly fee no less than ninety days prior to the effective date of the establishment or modification of the tax or monthly fee; and
 - (21) Develop a plan and timeline of target dates for the testing, implementation, and operation of a next generation 911 system throughout Missouri. The next generation 911 system shall allow for the processing of electronic messages including, but not limited to, electronic messages containing text, images, video, or data.
- 5. The department of public safety shall provide staff assistance to the [committee for 911 service oversight] board as necessary in order for the [committee] board to perform its duties pursuant to sections 650.320 to 650.340.

 The board shall have the authority to hire consultants to administer
- The board shall have the authority to hire consultants to administer the provisions of sections 650.320 to 650.340.
- 6. The [department of public safety is authorized to adopt those] board shall promulgate rules and regulations that are reasonable and necessary [to accomplish the limited duties specifically delegated within section] to implement and administer the provisions of sections 650.320 to 650.340. Any rule or portion of a rule, as that term is defined in section 536.010, shall become effective only if it has been promulgated pursuant to the provisions

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of chapter 536. This section and chapter 536 are nonseverable, and if any of the 156 157 powers vested with the general assembly pursuant to chapter 536 to review, to 158 delay the effective date or to disapprove and annul a rule are subsequently held 159 unconstitutional, then the grant of rulemaking authority and any rule proposed 160 or adopted after August 28, [1999] 2017, shall be invalid and void.

650.335. 1. Any county or any home rule city with more than 2 fifteen thousand but fewer than seventeen thousand inhabitants and partially located in any county of the third classification without a township form of government and with more than thirty-seven thousand but fewer than forty-one thousand inhabitants, when the prepaid wireless emergency telephone service charge is collected in the county or city, may submit an application for loan funds or other financial assistance to the board for the purpose of financing all or a portion of the costs incurred in implementing a 911 communications 10 service project. The application shall be accompanied by a technical assistance report. The application and the technical assistance report 11 12 shall be in such form and contain such information, financial or 13 otherwise, as prescribed by the board. This section shall not preclude 14 any applicant or borrower from joining in a cooperative project with 15 any other political subdivision or with any state or federal agency or entity in a 911 communications service project, provided that all other requirements of this section have been met.

- 2. Applications may be approved for loans only in those instances where the applicant has furnished the board information satisfactory to assure that the project cost will be recovered during the repayment period of the loan. In no case shall a loan be made to an applicant unless the approval of the governing body of the applicant to the loan agreement is obtained and a written certification of such approval is provided, where applicable. Repayment periods are to be determined by the board.
- 3. The board shall approve or disapprove all applications for loans which are sent by certified or registered mail or hand delivered and received by the board upon a schedule as determined by the board.
- 29 4. Each applicant to whom a loan has been made under this section shall repay such loan, with interest. The rate of interest shall 30 be the rate required by the board. The number, amounts, and timing 31 of the payments shall be as determined by the board. 32

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- 5. Any applicant who receives a loan under this section shall annually budget an amount which is at least sufficient to make the payments required under this section.
 - 6. Repayment of principal and interest on loans shall be credited to the Missouri 911 service trust fund established under section 190.420.
 - 7. If a loan recipient fails to remit a payment to the board in accordance with this section within sixty days of the due date of such payment, the board shall notify the director of the department of revenue to deduct such payment amount from first, the prepaid wireless emergency telephone service charge remitted to the county or city under section 190.451; and if insufficient to affect repayment of the loan, next, the regular apportionment of local sales tax distributions to that county or city. Such amount shall then immediately be deposited in the Missouri 911 service trust fund and credited to the loan recipient.
 - 8. All applicants having received loans under this section shall remit the payments required by subsection 4 of this section to the board or such other entity as may be directed by the board. The board or such other entity shall immediately deposit such payments in the Missouri 911 service trust fund.
 - 9. Loans made under this section shall be used only for the purposes specified in an approved application or loan agreement. In the event the board determines that loan funds have been expended for purposes other than those specified in an approved application or loan agreement or any event of default of the loan agreement occurs without resolution, the board shall take appropriate actions to obtain the return of the full amount of the loan and all moneys duly owed or other available remedies.
 - 10. Upon failure of a borrower to remit repayment to the board within sixty days of the date a payment is due, the board may initiate collection or other appropriate action through the provisions outlined in subsection 7 of this section, if applicable.
 - 11. If the borrower is an entity not covered under the collection procedures established in this section, the board, with the advice and consent of the attorney general, may initiate collection procedures or other appropriate action pursuant to applicable law.
 - 12. The board may, at its discretion, audit the expenditure of any

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loan, grant, or expenditure made or the computation of any payments 71made.

650.340. 1. The provisions of this section may be cited and shall be known as the "911 Training and Standards Act". 2

- 3 2. Initial training requirements for telecommunicators who answer 911 calls that come to public safety answering points shall be as follows: 4
 - (1) Police telecommunicator, 16 hours;
- 6 (2) Fire telecommunicator, 16 hours;
- 7 (3) Emergency medical services telecommunicator, 16 hours;
- 8 (4) Joint communication center telecommunicator, 40 hours.
- 9 3. All persons employed as a telecommunicator in this state shall be 10 required to complete ongoing training so long as such person engages in the 11 occupation as a telecommunicator. Such persons shall complete at least 12 twenty-four hours of ongoing training every three years by such persons or organizations as provided in subsection 6 of this section. The reporting period for 13 the ongoing training under this subsection shall run concurrent with the existing 15 continuing education reporting periods for Missouri peace officers pursuant to chapter 590. 16
- 4. Any person employed as a telecommunicator on August 28, 1999, shall not be required to complete the training requirement as provided in subsection 18 2 of this section. Any person hired as a telecommunicator after August 28, 1999, 19 shall complete the training requirements as provided in subsection 2 of this section within twelve months of the date such person is employed as a telecommunicator.
- 23 5. The training requirements as provided in subsection 2 of this section 24 shall be waived for any person who furnishes proof to the committee that such person has completed training in another state which [are] is at least as 25 26 stringent as the training requirements of subsection 2 of this section.
- 27 6. The [department of public safety] board shall determine by 28 administrative rule the persons or organizations authorized to conduct the 29 training as required by subsection 2 of this section.
- 30 7. This section shall not apply to an emergency medical dispatcher or agency as defined in section 190.100, or a person trained by an entity accredited 31 32or certified under section 190.131, or a person who provides prearrival medical 33 instructions who works for an agency which meets the requirements set forth in section 190.134. 34

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Section 1. The state auditor shall have the authority to conduct performance and fiscal audits of any board, dispatch center, joint emergency communications entity, or trust fund established under section 190.327, 190.328, 190.329, 190.335, 190.420, 190.455, 190.460, or 650.325.

[190.307. 1. No public agency or public safety agency, nor any officer, agent or employee of any public agency, shall be liable for any civil damages as a result of any act or omission except willful and wanton misconduct or gross negligence, in connection with developing, adopting, operating or implementing any plan or system required by sections 190.300 to 190.340.

- 2. No person who gives emergency instructions through a system established pursuant to sections 190.300 to 190.340 to persons rendering services in an emergency at another location, nor any persons following such instructions in rendering such services, shall be liable for any civil damages as a result of issuing or following the instructions, unless issuing or following the instructions constitutes willful and wanton misconduct, or gross negligence.]
- [190.410. 1. There is hereby created in the department of public safety the "Wireless Service Provider Enhanced 911 Advisory Board", consisting of eight members as follows:
- (1) The director of the department of public safety or the director's designee who shall hold a position of authority in such department of at least a division director;
- (2) The chairperson of the public service commission or the chairperson's designee; except that such designee shall be a commissioner of the public service commission or hold a position of authority in the commission of at least a division director;
- (3) Three representatives and one alternate from the wireless service providers, elected by a majority vote of wireless service providers licensed to provide service in this state; and
- (4) Three representatives from public safety answering point organizations, elected by the members of the state chapter of the associated public safety communications officials and the state chapter of the National Emergency Numbering Association.

- 2. Immediately after the board is established the initial term of membership for a member elected pursuant to subdivision (3) of subsection 1 of this section shall be one year and all subsequent terms for members so elected shall be two years. The membership term for a member elected pursuant to subdivision (4) of subsection 1 of this section shall initially and subsequently be two years. Each member shall serve no more than two successive terms unless the member is on the board pursuant to subdivision (1) or (2) of subsection 1 of this section. Members of the board shall serve without compensation, however, the members may receive reimbursement of actual and necessary expenses. Any vacancies on the board shall be filled in the manner provided for in this subsection.
 - 3. The board shall do the following:
- (1) Elect from its membership a chair and other such officers as the board deems necessary for the conduct of its business;
- (2) Meet at least one time per year for the purpose of discussing the implementation of Federal Communications Commission order 94-102;
- (3) Advise the office of administration regarding implementation of Federal Communications Commission order 94-102; and
- (4) Provide any requested mediation service to a political subdivision which is involved in a jurisdictional dispute regarding the providing of wireless 911 services. The board shall not supersede decision-making authority of any political subdivision in regard to 911 services.
- 4. The director of the department of public safety shall provide and coordinate staff and equipment services to the board to facilitate the board's duties.]

[190.430. 1. The commissioner of the office of administration is authorized to establish a fee, if approved by the voters pursuant to section 190.440, not to exceed fifty cents per wireless telephone number per month to be collected by wireless service providers from wireless service customers.

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- 2. The office of administration shall promulgate rules and regulations to administer the provisions of sections 190.400 to 190.440. Any rule or portion of a rule, as that term is defined in section 536.010, that is promulgated pursuant to the authority delegated in sections 190.400 to 190.440 shall become effective only if it has been promulgated pursuant to the provisions of chapter 536. All rulemaking authority delegated prior to July 2, 1998, is of no force and effect and repealed; however, nothing in this section shall be interpreted to repeal or affect the validity of any rule filed or adopted prior to July 2, 1998, if it fully complied with the provisions of chapter 536. This section and chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after July 2, 1998, shall be invalid and void.
- 3. The office of administration is authorized to administer the fund and to distribute the moneys in the wireless service provider enhanced 911 service fund for approved expenditures as follows:
- (1) For the reimbursement of actual expenditures for implementation of wireless enhanced 911 service by wireless service providers in implementing Federal Communications Commission order 94-102; and
- (2) To subsidize and assist the public safety answering points based on a formula established by the office of administration, which may include, but is not limited to the following:
- (a) The volume of wireless 911 calls received by each public safety answering point;
- (b) The population of the public safety answering point jurisdiction;
- (c) The number of wireless telephones in a public safety answering point jurisdiction by zip code; and
 - (d) Any other criteria found to be valid by the office of

administration provided that of the total amount of the funds used to subsidize and assist the public safety answering points, at least ten percent of said funds shall be distributed equally among all said public safety answering points providing said services under said section;

- (3) For the reimbursement of actual expenditures for equipment for implementation of wireless enhanced 911 service by public safety answering points to the extent that funds are available, provided that ten percent of funds distributed to public safety answering points shall be distributed in equal amounts to each public safety answering point participating in enhanced 911 service;
- (4) Notwithstanding any other provision of the law, no proprietary information submitted pursuant to this section shall be subject to subpoena or otherwise released to any person other than to the submitting wireless service provider, without the express permission of said wireless service provider. General information collected pursuant to this section shall only be released or published in aggregate amounts which do not identify or allow identification of numbers of subscribers or revenues attributable to an individual wireless service provider.
- 4. Wireless service providers are entitled to retain one percent of the surcharge money they collect for administrative costs associated with billing and collection of the surcharge.
- 5. No more than five percent of the moneys in the fund, subject to appropriation by the general assembly, shall be retained by the office of administration for reimbursement of the costs of overseeing the fund and for the actual and necessary expenses of the board.
- 6. The office of administration shall review the distribution formula once every year and may adjust the amount of the fee within the limits of this section, as determined necessary.
- 7. The provisions of sections 190.307 and 190.308 shall be applicable to programs and services authorized by sections 190.400 to 190.440.
 - 8. Notwithstanding any other provision of the law, in no

event shall any wireless service provider, its officers, employees, assigns or agents, be liable for any form of civil damages or criminal liability which directly or indirectly result from, or is caused by, an act or omission in the development, design, installation, operation, maintenance, performance or provision of 911 service or other emergency wireless two- and three-digit wireless numbers, unless said acts or omissions constitute gross negligence, recklessness or intentional misconduct. Nor shall any wireless service provider, its officers, employees, assigns, or agents be liable for any form of civil damages or criminal liability which directly or indirectly result from, or is caused by, the release of subscriber information to any governmental entity as required under the provisions of this act unless the release constitutes gross negligence, recklessness or intentional misconduct.]

[190.440. 1. The office of administration shall not be authorized to establish a fee pursuant to the authority granted in section 190.430 unless a ballot measure is submitted and approved by the voters of this state. The ballot measure shall be submitted by the secretary of state for approval or rejection at the general election held and conducted on the Tuesday immediately following the first Monday in November, 1998, or at a special election to be called by the governor on the ballot measure. If the measure is rejected at such general or special election, the measure may be resubmitted at each subsequent general election, or may be resubmitted at any subsequent special election called by the governor on the ballot measure, until such measure is approved.

2. The ballot of the submission shall contain, but is not limited to, the following language:

Shall the Missouri Office of Administration be authorized to establish a fee of up to fifty cents per month to be charged every wireless telephone number for the purpose of funding wireless enhanced 911 service?

 \square YES \square NO

If you are in favor of the question, place an "X" in the box opposite "Yes". If you are opposed to the question, place an "X" in the box opposite "No".

3. If a majority of the votes cast on the ballot measure by the qualified voters voting thereon are in favor of such measure, then the office of administration shall be authorized to establish a fee pursuant to section 190.430, and the fee shall be effective on January 1, 1999, or the first day of the month occurring at least thirty days after the approval of the ballot measure. If a majority of the votes cast on the ballot measure by the qualified voters voting thereon are opposed to the measure, then the office of administration shall have no power to establish the fee unless and until the measure is approved.

Bill

