SECOND REGULAR SESSION

SENATE BILL NO. 862

98TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR WIELAND.

Read 1st time January 6, 2016, and ordered printed.

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ADRIANE D. CROUSE, Secretary.

AN ACT

To amend chapter 379, RSMo, by adding thereto one new section relating to selfservice storage facilities.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 379, RSMo, is amended by adding thereto one new 2 section, to be known as section 379.1640, to read as follows:

379.1640. 1. As used in this section, the following terms shall mean:

- 3 (1) "Department", the department of insurance, financial 4 institutions and professional registration;
- 5 (2) "Director", the director of the department of insurance, 6 financial institutions and professional registration;
- 7 (3) "Limited lines self-service storage insurance producer", an 8 owner, operator, lessor, or sublessor of a self-service storage facility, 9 or an agent or other person authorized to manage the facility, duly 10 licensed by the department of insurance, financial institutions and 11 professional registration;
- 12 (4) "Offer and disseminate", provide general information, 13 including a description of the coverage and price, as well as process the 14 application, collect premiums, and perform other nonlicensable 15 activities permitted by the state;
- 16 (5) "Self-service storage insurance", insurance coverage for the 17 loss of, or damage to, tangible personal property in a self-service 18 storage facility as defined in section 415.405 or in transit during the 19 rental period.
 - 2. Notwithstanding any other provision of law:
- 21 (1) Individuals may offer and disseminate self-service storage

insurance on behalf of and under the control of a limited lines selfservice storage insurance producer only if the following conditions are met:

- 25 (a) The limited lines self-service storage insurance producer 26 provides to purchasers of self-service storage insurance:
- a. A description of the material terms or the actual material terms of the insurance coverage;
 - b. A description of the process for filing a claim;
 - c. A description of the review or cancellation process for the selfservice storage insurance policy; and
 - d. The identity and contact information of the insurer and limited lines self-service storage insurance producer;
 - (b) At the time of licensure, the limited lines self-service storage insurance producer shall establish and maintain a register on a form prescribed by the director of each individual that offers self-service storage insurance on the limited lines self-service storage insurance producer's behalf. The register shall be maintained and updated annually by the limited lines self-service storage insurance producer and shall include the name, address, and contact information of the limited lines self-service storage insurance producer and an officer or person who directs or controls the limited lines self-service storage insurance producer's operations, and the self-service storage facility's federal tax identification number. The limited lines self-service storage insurance producer shall submit such register within thirty days upon request by the department. The limited lines self-service storage insurance producer shall also certify that each individual listed on the self-service storage register complies with 18 U.S.C. 1033;
 - (c) The limited lines self-service storage insurance producer has designated one of its employees who is a licensed individual producer as a person responsible for the business entity's compliance with the self-service storage insurance laws, rules, and regulations of this state;
 - (d) An individual applying for a limited lines self-service storage insurance producer license shall make application to the director on the specified application and declare under penalty of refusal, suspension or revocation of the license that the statements made on the application are true, correct and complete to the best of the knowledge and belief of the applicant. Before approving the application, the

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59 director shall find that the individual:

- a. Is at least eighteen years of age;
- b. Has not committed any act that is a ground for denial, suspension, or revocation set forth in section 375.141;
 - c. Has paid a license fee in the sum of one hundred dollars; and
- d. Has completed a qualified training program regarding self-65 service storage insurance policies, which has been filed with and 66 approved by the director;
- 67 (e) Individuals applying for limited lines self-service storage insurance producer licenses shall be exempt from examination. The director may require any documents reasonably necessary to verify the 69 70 information contained in an application. Within thirty working days after the change of any information submitted on the application, the 72 self-service storage insurance producer shall notify the director of the change. No fee shall be charged for any such change. If the director has taken no action within twenty-five working days of receipt of an application, the application shall be deemed approved and the 75applicant may act as a licensed self-service storage insurance producer, 76unless the applicant has indicated a conviction for a felony or a crime 77 78 involving moral turpitude;
 - (f) The limited lines self-service storage insurance producer requires each employee and authorized representative of the self-service storage insurance producer whose duties include offering and disseminating self-service storage insurance to receive a program of instruction or training, that has been reviewed and approved by the director. The training material shall, at a minimum, contain instructions on the types of insurance offered, ethical sales practices, and required disclosures to prospective customers;
 - (2) Any individual offering or disseminating self-service storage insurance shall provide to prospective purchasers brochures or other written materials that:
 - (a) Provide the identity and contact information of the insurer and the limited lines self-service storage insurance producer;
 - (b) Explain that the purchase of self-service storage insurance is not required in order to lease self-storage units;
- 94 (c) Explain that an unlicensed self-service storage operator is 95 permitted to provide general information about the insurance offered

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96 by the self-service storage operator, including a description of the 97 coverage and price, but is not qualified or authorized to answer 98 technical questions about the terms and conditions of the insurance 99 offered by the self-service storage operator or to evaluate the adequacy 100 of the customer's existing insurance coverage; and

- 101 (d) Disclose that self-service storage insurance may provide 102 duplication of coverage already provided by an occupant's, 103 homeowner's, renters, or other source of coverage;
 - (3) A limited lines self-service storage producer's employee or authorized representative, who is not licensed as an insurance producer, may not:
 - (a) Evaluate or interpret the technical terms, benefits, and conditions of the offered self-service storage insurance coverage;
- 109 **(b)** Evaluate or provide advice concerning a prospective 110 purchaser's existing insurance coverage; or
- 111 (c) Hold themselves or itself out as a licensed insurer, licensed 112 producer, or insurance expert;
 - (4) If self-service storage insurance is offered to the customer, premium or other charges specifically applicable to self-service storage insurance shall be listed as a separate amount and apart from other charges relating to the lease and/or procurement of a self-service storage unit on all documentation pertinent to the transaction.
 - 3. Notwithstanding any other provision of law, a limited lines self-service storage insurance provider whose insurance-related activities, and those of its employees and authorized representatives, are limited to offering and disseminating self-service storage insurance on behalf of and under the direction of a limited lines self-service storage insurance producer meeting the conditions stated in this section is authorized to do so and receive related compensation, upon registration by the limited lines self-service storage insurance producer as described in paragraph (b) of subdivision (1) of subsection 2 of this section.
- 4. Self-service storage insurance may be provided under an individual policy or under a group or master policy.
- 5. Limited lines self-service storage insurance producers, operators, employees and authorized representatives offering and disseminating self-service storage insurance under the limited lines

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self-service storage insurance producer license shall be subject to the provisions of chapters 374 and 375, except as provided for in this section.

- 6. Limited lines self-service storage insurance producers, operators, employees and authorized representatives may offer and disseminate self-service storage insurance policies in an amount not to exceed five thousand dollars of coverage per customer per storage unit.
- 140 7. The director may promulgate rules to effectuate this section. Any rule or portion of a rule, as that term is defined in section 141 536.010 that is created under the authority delegated in this section 142 shall become effective only if it complies with and is subject to all of 143 the provisions of chapter 536, and, if applicable, section 536.028. This 144 145 section and chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536, to review, to 146 delay the effective date, or to disapprove and annul a rule are 147 148 subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2016, shall 149 be invalid and void. 150

