# SECOND REGULAR SESSION [PERFECTED]

#### SENATE SUBSTITUTE FOR

### SENATE COMMITTEE SUBSTITUTE FOR

## SENATE BILL NO. 510

### 97TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR KRAUS.

Offered March 10, 2014.

Senate Substitute adopted, March 10, 2014.

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TERRY L. SPIELER, Secretary.

### AN ACT

To repeal sections 288.030 and 288.050, RSMo, and to enact in lieu thereof two new sections relating to disqualification from unemployment benefits.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 288.030 and 288.050, RSMo, are repealed and two new

- 2 sections enacted in lieu thereof, to be known as sections 288.030 and 288.050, to
- 3 read as follows:
  - 288.030. 1. As used in this chapter, unless the context clearly requires
- 2 otherwise, the following terms mean:
- 3 (1) "Appeals tribunal", a referee or a body consisting of three referees
- 4 appointed to conduct hearings and make decisions on appeals from administrative
- 5 determinations, petitions for reassessment, and claims referred pursuant to
- 6 subsection 2 of section 288.070;
- 7 (2) "Base period", the first four of the last five completed calendar
- 8 quarters immediately preceding the first day of an individual's benefit year;
- 9 (3) "Benefit year", the one-year period beginning with the first day of the
- 10 first week with respect to which an insured worker first files an initial claim for
- 11 determination of such worker's insured status, and thereafter the one-year period
- 12 beginning with the first day of the first week with respect to which the
- 13 individual, providing the individual is then an insured worker, next files such an

- 14 initial claim after the end of the individual's last preceding benefit year;
- 15 (4) "Benefits", the money payments payable to an insured worker, as 16 provided in this chapter, with respect to such insured worker's unemployment;
- 17 (5) "Calendar quarter", the period of three consecutive calendar months 18 ending on March thirty-first, June thirtieth, September thirtieth, or December
- 19 thirty-first;
- 20 (6) "Claimant", an individual who has filed an initial claim for 21 determination of such individual's status as an insured worker, a notice of 22 unemployment, a certification for waiting week credit, or a claim for benefits;
- 23 (7) "Commission", the labor and industrial relations commission of 24 Missouri;
- 25 (8) "Common paymaster", two or more related corporations in which one 26 of the corporations has been designated to disburse remuneration to concurrently 27 employed individuals of any of the related corporations;
- 28 (9) "Contributions", the money payments to the unemployment 29 compensation fund required by this chapter, exclusive of interest and penalties;
- 30 (10) "Decision", a ruling made by an appeals tribunal or the commission 31 after a hearing;
- 32 (11) "Deputy", a representative of the division designated to make 33 investigations and administrative determinations on claims or matters of 34 employer liability or to perform related work;
- 35 (12) "Determination", any administrative ruling made by the division 36 without a hearing;
- 37 (13) "Director", the administrative head of the division of employment 38 security;
- 39 (14) "Division", the division of employment security which administers 40 this chapter;
- (15) "Employing unit", any individual, organization, partnership, 41 42 corporation, common paymaster, or other legal entity, including the legal representatives thereof, which has or, subsequent to June 17, 1937, had in its 43 employ one or more individuals performing services for it within this state. All 44 individuals performing services within this state for any employing unit which 45 maintains two or more separate establishments within this state shall be deemed 47to be employed by a single employing unit for all the purposes of this chapter. Each individual engaged to perform or to assist in performing the work 48 49 of any person in the service of an employing unit shall be deemed to be engaged

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50 by such employing unit for all the purposes of this chapter, whether such individual was engaged or paid directly by such employing unit or by such person, provided the employing unit had actual or constructive knowledge of the work;

- 53 (16) "Employment office", a free public employment office operated by this 54 or any other state as a part of a state controlled system of public employment 55 offices including any location designated by the state as being a part of the 56 one-stop career system;
  - (17) "Equipment", a motor vehicle, straight truck, tractor, semi-trailer, full trailer, any combination of these and any other type of equipment used by authorized carriers in the transportation of property for hire;
- 60 (18) "Fund", the unemployment compensation fund established by this 61 chapter;
  - (19) "Governmental entity", the state, any political subdivision thereof, any instrumentality of any one or more of the foregoing which is wholly owned by this state and one or more other states or political subdivisions and any instrumentality of this state or any political subdivision thereof and one or more other states or political subdivisions;
  - (20) "Initial claim", an application, in a form prescribed by the division, made by an individual for the determination of the individual's status as an insured worker;
    - (21) "Insured work", employment in the service of an employer;
- 71 (22) (a) As to initial claims filed after December 31, 1990, "insured 72worker", a worker who has been paid wages for insured work in the amount of 73 one thousand dollars or more in at least one calendar quarter of such worker's 74 base period and total wages in the worker's base period equal to at least one and one-half times the insured wages in that calendar quarter of the base period in 75 which the worker's insured wages were the highest, or in the alternative, a 76 worker who has been paid wages in at least two calendar quarters of such 77worker's base period and whose total base period wages are at least one and 78 one-half times the maximum taxable wage base, taxable to any one employer, in 79 accordance with subsection 2 of section 288.036. For the purposes of this 80 definition, "wages" shall be considered as wage credits with respect to any benefit 81 82 year, only if such benefit year begins subsequent to the date on which the 83 employing unit by which such wages were paid has become an employer;
  - (b) As to initial claims filed after December 31, 2004, wages for insured work in the amount of one thousand two hundred dollars or more, after December

31, 2005, one thousand three hundred dollars or more, after December 31, 2006, one thousand four hundred dollars or more, after December 31, 2007, one thousand five hundred dollars or more in at least one calendar quarter of such worker's base period and total wages in the worker's base period equal to at least one and one-half times the insured wages in that calendar quarter of the base period in which the worker's insured wages were the highest, or in the alternative, a worker who has been paid wages in at least two calendar quarters of such worker's base period and whose total base period wages are at least one and one-half times the maximum taxable wage base, taxable to any one employer, in accordance with subsection 2 of section 288.036;

- (23) "Misconduct", [an act of wanton or willful disregard of the employer's interest, a deliberate violation of the employer's rules, a disregard of standards of behavior which the employer has the right to expect of his or her employee, or negligence in such degree or recurrence as to manifest culpability, wrongful intent or evil design, or show an intentional and substantial disregard of the employer's interest or of the employee's duties and obligations to the employer] only as the term is used in this chapter, conduct or failure to act in a manner that is connected with work, regardless of whether such conduct or failure to act occurs at the workplace or during work hours, which shall include:
- (a) Conduct or a failure to act demonstrating knowing disregard of the employer's interest or a knowing violation of the standards which the employer expects of his or her employee;
- (b) Conduct or a failure to act demonstrating carelessness or negligence in such degree or recurrence as to manifest culpability, wrongful intent, or a knowing disregard of the employer's interest or of the employee's duties and obligations to the employer;
- (c) A violation of an employer's no-call, no-show policy; chronic absenteeism or tardiness in violation of a known policy of the employer; or two or more unapproved absences following a written reprimand or warning relating to an unapproved absence unless such absences are protected by law;
- (d) A knowing violation of a state standard or regulation by an employee of an employer licensed or certified by the state, which would cause the employer to be sanctioned or have its license or certification suspended or revoked; or

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- 122 (e) A violation of an employer's rule, unless the employee can 123 demonstrate that:
- a. He or she did not know, and could not reasonably know, of the rule's requirements;
  - b. The rule is not lawful; or
- 127 c. The rule is not fairly or consistently enforced;
- 128 (24) "Referee", a representative of the division designated to serve on an 129 appeals tribunal;
- 130 (25) "State" includes, in addition to the states of the United States of 131 America, the District of Columbia, Puerto Rico, the Virgin Islands, and the 132 Dominion of Canada;
- 133 (26) "Temporary employee", an employee assigned to work for the clients 134 of a temporary help firm;
- 135 (27) "Temporary help firm", a firm that hires its own employees and 136 assigns them to clients to support or supplement the clients' workforce in work 137 situations such as employee absences, temporary skill shortages, seasonal 138 workloads, and special assignments and projects;
- 139 (28) (a) An individual shall be deemed "totally unemployed" in any week 140 during which the individual performs no services and with respect to which no 141 wages are payable to such individual;
  - (b) a. An individual shall be deemed "partially unemployed" in any week of less than full-time work if the wages payable to such individual for such week do not equal or exceed the individual's weekly benefit amount plus twenty dollars;
- b. Effective for calendar year 2007 and each year thereafter, an individual shall be deemed "partially unemployed" in any week of less than full-time work if the wages payable to such individual for such week do not equal or exceed the individual's weekly benefit amount plus twenty dollars or twenty percent of his or her weekly benefit amount, whichever is greater;
- 150 (c) An individual's "week of unemployment" shall begin the first day of the 151 calendar week in which the individual registers at an employment office except 152 that, if for good cause the individual's registration is delayed, the week of unemployment shall begin the first day of the calendar week in which the 153 individual would have otherwise registered. The requirement of registration may 154 155 by regulation be postponed or eliminated in respect to claims for partial unemployment or may by regulation be postponed in case of a mass layoff due to 156 157 a temporary cessation of work;

- 158 (29) "Waiting week", the first week of unemployment for which a claim is 159 allowed in a benefit year or if no waiting week has occurred in a benefit year in 160 effect on the effective date of a shared work plan, the first week of participation 161 in a shared work unemployment compensation program pursuant to section 162 288.500.
- 2. The Missouri average annual wage shall be computed as of June thirtieth of each year, and shall be applicable to the following calendar year. The Missouri average annual wage shall be calculated by dividing the total wages reported as paid for insured work in the preceding calendar year by the average of mid-month employment reported by employers for the same calendar year. The Missouri average weekly wage shall be computed by dividing the Missouri average annual wage as computed in this subsection by fifty-two.
  - 288.050. 1. Notwithstanding the other provisions of this law, a claimant shall be disqualified for waiting week credit or benefits until after the claimant has earned wages for work insured pursuant to the unemployment compensation laws of any state equal to ten times the claimant's weekly benefit amount if the deputy finds:
- 6 (1) That the claimant has left work voluntarily without good cause attributable to such work or to the claimant's employer. A temporary employee of a temporary help firm will be deemed to have voluntarily quit employment if the employee does not contact the temporary help firm for reassignment prior to filing for benefits. Failure to contact the temporary help firm will not be deemed a voluntary quit unless the claimant has been advised of the obligation to contact 11 the firm upon completion of assignments and that unemployment benefits may be denied for failure to do so. "Good cause", for the purposes of this 13 subdivision, shall include only that cause which would compel a 14 reasonable employee to cease working or which would require 15 16 separation from work due to illness or disability. The claimant shall not 17 be disqualified:
- 18 (a) If the deputy finds the claimant quit such work for the purpose of 19 accepting a more remunerative job which the claimant did accept and earn some 20 wages therein;
- 21 (b) If the claimant quit temporary work to return to such claimant's 22 regular employer; or
- 23 (c) If the deputy finds the individual quit work, which would have been 24 determined not suitable in accordance with paragraphs (a) and (b) of subdivision

25 (3) of this subsection, within twenty-eight calendar days of the first day worked;

- (d) As to initial claims filed after December 31, 1988, if the claimant presents evidence supported by competent medical proof that she was forced to leave her work because of pregnancy, notified her employer of such necessity as soon as practical under the circumstances, and returned to that employer and offered her services to that employer as soon as she was physically able to return to work, as certified by a licensed and practicing physician, but in no event later than ninety days after the termination of the pregnancy. An employee shall have been employed for at least one year with the same employer before she may be provided benefits pursuant to the provisions of this paragraph;
- (e) If the deputy finds that, due to the spouse's mandatory and permanent military change of station order, the claimant quit work to relocate with the spouse to a new residence from which it is impractical to commute to the place of employment and the claimant remained employed as long as was reasonable prior to the move. The claimant's spouse shall be a member of the U.S. Armed Forces who is on active duty, or a member of the National Guard or other reserve component of the U.S. Armed Forces who is on active National Guard or reserve duty. The provisions of this paragraph shall only apply to individuals who have been determined to be an insured worker as provided in subdivision (22) of subsection 1 of section 288.030;
- (2) That the claimant has retired pursuant to the terms of a labor agreement between the claimant's employer and a union duly elected by the employees as their official representative or in accordance with an established policy of the claimant's employer; or
- (3) That the claimant failed without good cause either to apply for available suitable work when so directed by a deputy of the division or designated staff of an employment office as defined in subsection 1 of section 288.030, or to accept suitable work when offered the claimant, either through the division or directly by an employer by whom the individual was formerly employed, or to return to the individual's customary self-employment, if any, when so directed by the deputy. An offer of work shall be rebuttably presumed if an employer notifies the claimant in writing of such offer by sending an acknowledgment via any form of certified mail issued by the United States Postal Service stating such offer to the claimant at the claimant's last known address. Nothing in this subdivision shall be construed to limit the means by which the deputy may establish that the claimant has or has not been sufficiently notified of available work.

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- (a) In determining whether or not any work is suitable for an individual, the division shall consider, among other factors and in addition to those enumerated in paragraph (b) of this subdivision, the degree of risk involved to the individual's health, safety and morals, the individual's physical fitness and prior training, the individual's experience and prior earnings, the individual's length of unemployment, the individual's prospects for securing work in the individual's customary occupation, the distance of available work from the individual's residence and the individual's prospect of obtaining local work; except that, if an individual has moved from the locality in which the individual actually resided when such individual was last employed to a place where there is less probability of the individual's employment at such individual's usual type of work and which is more distant from or otherwise less accessible to the community in which the individual was last employed, work offered by the individual's most recent employer if similar to that which such individual performed in such individual's last employment and at wages, hours, and working conditions which are substantially similar to those prevailing for similar work in such community, or any work which the individual is capable of performing at the wages prevailing for such work in the locality to which the individual has moved, if not hazardous to such individual's health, safety or morals, shall be deemed suitable for the individual;
- (b) Notwithstanding any other provisions of this law, no work shall be deemed suitable and benefits shall not be denied pursuant to this law to any otherwise eligible individual for refusing to accept new work under any of the following conditions:
- a. If the position offered is vacant due directly to a strike, lockout, or other labor dispute;
- b. If the wages, hours, or other conditions of the work offered are substantially less favorable to the individual than those prevailing for similar work in the locality;
  - c. If as a condition of being employed the individual would be required to join a company union or to resign from or refrain from joining any bona fide labor organization.
- 2. If a deputy finds that a claimant has been discharged for misconduct connected with the claimant's work, such claimant shall be disqualified for waiting week credit and benefits, and no benefits shall be paid nor shall the cost of any benefits be charged against any employer for any period of employment

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97 within the base period until the claimant has earned wages for work insured under the unemployment laws of this state or any other state as prescribed in 98 this section. In addition to the disqualification for benefits pursuant to this 99 100 provision the division may in the more aggravated cases of misconduct cancel all 101 or any part of the individual's wage credits, which were established through the 102 individual's employment by the employer who discharged such individual, 103 according to the seriousness of the misconduct. A disqualification provided for 104 pursuant to this subsection shall not apply to any week which occurs after the 105 claimant has earned wages for work insured pursuant to the unemployment compensation laws of any state in an amount equal to six times the claimant's 106 107 weekly benefit amount. Should a claimant be disqualified on a second or 108 subsequent occasion within the base period or subsequent to the base period the 109 claimant shall be required to earn wages in an amount equal to or in excess of six 110 times the claimant's weekly benefit amount for each disqualification.

- 3. [Absenteeism or tardiness may constitute a rebuttable presumption of misconduct, regardless of whether the last incident alone constitutes misconduct, if the discharge was the result of a violation of the employer's attendance policy, provided the employee had received knowledge of such policy prior to the occurrence of any absence or tardy upon which the discharge is based.
- 116 4. Notwithstanding the provisions of subsection 1 of this section, a 117 claimant may not be determined to be disqualified for benefits because the 118 claimant is in training approved pursuant to Section 236 of the Trade Act of 1974, 119 as amended, (19 U.S.C.A. Sec. 2296, as amended), or because the claimant left 120 work which was not suitable employment to enter such training. For the purposes of this subsection "suitable employment" means, with respect to a 121 122 worker, work of a substantially equal or higher skill level than the worker's past adversely affected employment, and wages for such work at not less than eighty 123 percent of the worker's average weekly wage as determined for the purposes of 124 125 the Trade Act of 1974.