FIRST REGULAR SESSION

SENATE BILL NO. 324

97TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR WALLINGFORD.

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1622S.01I

TERRY L. SPIELER, Secretary.

AN ACT

To amend chapter 375, RSMo, by adding thereto one new section relating to limited lines travel insurance producer licensing.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 375, RSMo, is amended by adding thereto one new 2 section, to be known as section 375.159, to read as follows:

375.159. 1. As used in this section, the following terms shall

- 2 mean:
- 3 (1) "Limited lines travel insurance producer", a:
- 4 (a) Licensed managing general underwriter;
- 5 (b) Licensed managing general agent or third party 6 administrator; or
- 7 (c) Licensed insurance producer, including a limited lines 8 producer, designated by an insurer as the travel insurance supervising 9 entity as set forth in subsection 5 of this section below;
- 10 (2) "Offer and disseminate", provide general information, 11 including a description of the coverage and price, as well as process the 12 application, collect premiums, and perform other non-licensable 13 activities permitted by the state;
- 14 (3) "Travel insurance", insurance coverage for personal risks 15 incident to planned travel, including, but not limited to:
- 16 (a) Interruption or cancellation of trip or event;
- 17 (b) Loss of baggage or personal effects;
- 18 (c) Damages to accommodations or rental vehicles; or
- 19 (d) Sickness, accident, disability, or death occurring during 20 travel.
- 21 Travel insurance does not include major medical plans, which provide

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22comprehensive medical protection for travelers with trips lasting six months or longer, including, for example, those persons working 2324overseas as expatriates or military personnel being deployed;

- 25 (4) "Travel retailer", a business entity that makes, arranges, or 26 offers travel services and may offer and disseminate travel insurance as a service to its customers on behalf of and under the direction of a 27 limited lines travel insurance producer. 28
 - 2. Notwithstanding any other provision of law:
 - (1) The director may issue to an individual or business entity that has complied with the requirements of this subsection a limited lines travel insurance producer license which authorizes the limited lines travel insurance producer to sell, solicit, or negotiate travel insurance through a licensed insurer;
 - (2) As a prerequisite for issuance of a limited license under this subsection, there shall be filed with the director an application for such limited license in a form and manner prescribed by the director;
 - (3) A travel retailer may offer and disseminate travel insurance under a limited lines travel insurance producer business entity license only if the following conditions are met:
- 41 (a) The limited lines travel insurance producer or travel retailer 42 provides to purchasers of travel insurance:
- a. A description of the material terms or the actual material 43 44 terms of the insurance coverage;
 - b. A description of the process for filing a claim;
- 46 c. A description of the review or cancellation process for the travel insurance policy; and 47
- d. The identity and contact information of the insurer and 48 limited lines travel insurance producer; 49
- (b) At the time of licensure, the limited lines travel insurance producer shall establish and maintain a register on a form prescribed by the director of each travel retailer that offers travel insurance on 52the limited lines travel insurance producer's behalf. The register shall 53 be maintained and updated annually by the limited lines travel 54insurance producer and shall include the name, address, and contact information of the travel retailer and an officer or person who directs or controls the travel retailer's operations, and the travel retailer's federal tax identification number. The limited lines travel insurance

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59 producer shall submit such register within thirty days upon request by 60 the department. The limited lines travel insurance producer shall also 61 certify that the travel retailer register complies with 18 U.S.C. 1033;

- (c) The limited lines travel insurance producer has designated one of its employees who is a licensed individual producer as a person responsible for the business entity's compliance with the travel insurance laws, rules, and regulations of this state;
- (d) The designated person under paragraph (c) of this subdivision, president, secretary, treasurer, and any other officer or person who directs or controls the limited lines travel insurance producer's insurance operations complies with the fingerprinting requirements applicable to insurance producers in the resident state of the business entity;
- 72 (e) The limited lines travel insurance producer has paid all 73 applicable insurance producer licensing fees as set forth in applicable 74 state law;
 - (f) The limited lines travel insurance producer requires each employee and authorized representative of the travel retailer whose duties include offering and disseminating travel insurance to receive a program of instruction or training, which may be subject to review by the director. The training material shall, at a minimum, contain instructions on the types of insurance offered, ethical sales practices, and required disclosures to prospective customers;
 - (4) Any travel retailer offering or disseminating travel insurance shall make available to prospective purchasers brochures or other written materials that:
- 85 (a) Provide the identity and contact information of the insurer 86 and the limited lines travel insurance producer;
 - (b) Explain that the purchase of travel insurance is not required to purchase any other product or service from the travel retailer; and
 - (c) Explain that an unlicensed travel retailer is permitted to provide general information about the insurance offered by the travel retailer, including a description of the coverage and price, but is not qualified or authorized to answer technical questions about the terms and conditions of the insurance offered by the travel retailer or to evaluate the adequacy of the customer's existing insurance coverage;
 - (5) A travel retailer's employee or authorized representative,

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96 who is not licensed as an insurance producer, may not:

- 97 (a) Evaluate or interpret the technical terms, benefits, and conditions of the offered travel insurance coverage; 98
- 99 (b) Evaluate or provide advice concerning a prospective 100 purchaser's existing insurance coverage; or
- 101 (c) Hold himself or itself out as a licensed insurer, licensed 102 producer, or insurance expert.
- 3. Notwithstanding any other provision of law, a travel retailer whose insurance-related activities, and those of its employees and authorized representatives, are limited to offering and disseminating travel insurance on behalf of and under the direction of a limited lines 107 travel insurance producer meeting the conditions stated in this section, 108 is authorized to do so and receive related compensation, upon registration by the limited lines travel insurance producer as described in paragraph (b) of subdivision (3) of subsection 2 of this section.
- 111 4. Travel insurance may be provided under an individual policy 112 or under a group or master policy.
- 113 5. As the insurer designee, the limited lines travel insurance 114 producer is responsible for the acts of the travel retailer and shall use reasonable means to ensure compliance by the travel retailer with this 115 116 section.
- 117 6. The limited lines travel insurance producer and any travel 118 retailer offering and disseminating travel insurance under the limited 119 lines travel insurance producer license shall be subject to the trade 120practices and enforcement provisions of this state.

