SECOND REGULAR SESSION

SENATE BILL NO. 484

96TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR RUPP.

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4252S.01I

TERRY L. SPIELER, Secretary.

AN ACT

To repeal sections 130.047, 407.1095, 407.1098, 407.1101, 407.1104, 407.1107, and 407.1110, RSMo, and to enact in lieu thereof nine new sections relating to telephone calls.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 130.047, 407.1095, 407.1098, 407.1101, 407.1104,

- 2 407.1107, and 407.1110, RSMo, are repealed and nine new sections enacted in
- 3 lieu thereof, to be known as sections 130.047, 407.1095, 407.1098, 407.1101,
- 4 407.1104, 407.1107, 407.1112, 407.1113, and 407.1115, to read as follows:

130.047. Any person who is not a defined committee who makes an

- 2 expenditure or expenditures aggregating five hundred dollars or more in support
- 3 of, or opposition to, one or more candidates or in support of, or in opposition to,
- 4 the qualification or passage of one or more ballot measures, other than a
- 5 contribution made directly to a candidate or committee, shall file a report signed
- 6 by the person making the expenditures, or that person's authorized agent. The
- 7 report shall include the name and address of the person making the expenditure,
- 8 the date and amount of the expenditure or expenditures, the name and address
- 9 of the payee, and a description of the nature and purpose of each
- 10 expenditure. Except as otherwise required under subsection 5 of section
- 11 407.1112, such report shall be filed with the appropriate officer having
- 12 jurisdiction over the election of the candidate or ballot measure in question as set
- 13 forth in section 130.026 no later than fourteen days after the date of making an
- 14 expenditure which by itself or when added to all other such expenditures during
- 15 the same campaign equals five hundred dollars or more. If, after filing such
- 16 report, additional expenditures are made, a further report shall be filed no later

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than fourteen days after the date of making the additional expenditures; except 17

- that, if any such expenditure is made within fourteen days prior to an election, 18
- the report shall be filed no later than forty-eight hours after the date of such 19
- 20expenditure. The provisions of this subsection shall not apply to a person who
- 21uses only the person's funds or resources to make an expenditure or expenditures
- 22in support of or in coordination or consultation with a candidate or committee;
- provided that, any such expenditure is recorded as a contribution to such 23
- 24candidate or committee and so reported by the candidate or committee being
- 25supported by the expenditure or expenditures.

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407.1095. As used in sections 407.1095 to 407.1110, the following words 2 and phrases mean:

- 3 (1) "Automated call", any prerecorded or synthesized voice message resulting from the use of an automatic dialing-announcing device but does not include communication: 5
- (a) To any residential subscriber with that subscriber's prior 6 express invitation or permission;
- 8 (b) By or on behalf of any person or entity with whom a residential subscriber has had a business contact within the past one 9 hundred eighty days or a current business or personal relationship; 10
- 11 (c) When the message is preceded by a live operator who obtains 12the subscriber's consent before the message is delivered;
- 13 (d) From a public safety agency or other entity notifying a person of an emergency. Such calls may include Amber alert 14 15 notification issued under section 210.1012;
 - (e) From school districts to students, parents, or employees;
- (f) From employers to employees regarding employment-related 17 18 matters;
- 19 (g) From a telecommunications company, as defined in section 20 386.020, or the directory publisher affiliates of any such company, 21calling solely for the purpose of verifying the delivery of products or 22services that were provided at no charge to the residential subscriber; 23 \mathbf{or}
- (h) From a person or entity requesting the residential subscriber's personal opinion regarding a public policy matter, political 2526candidate, or issue before the voters or which may come before the voters, where the request for an opinion is made for a bona fide 27information-gathering purpose;

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- (2) "Automatic dialing-announcing device", a device that selects and dials telephone numbers and that, working alone or in conjunction with other equipment, disseminates a prerecorded or synthesized voice message to the telephone number called;
- (3) "Caller identification service", a type of telephone service which
 permits telephone subscribers to see the telephone number of incoming telephone
 calls;
 - (4) "Political solicitation", any voice communication from a live operator or through the use of an automatic dialing-announcing device for the purpose of promoting, advertising, or campaigning for or against a political candidate or political issue;
 - [(2)] (5) "Residential subscriber", a person who, for primarily personal and familial use, has subscribed to residential telephone service [from a local exchange company], wireless service or similar service, or the other persons living or residing with such person;
- [(3)] (6) "Telephone solicitation", any voice [communication over a telephone line from a live operator, through the use of ADAD equipment or by other means], facsimile, or SMS text messaging communications, for the purpose of encouraging the purchase or rental of, or investment in, property, goods or services, but does not include communications:
 - (a) To any residential subscriber with that subscriber's prior express invitation or permission;
 - (b) By or on behalf of any person or entity with whom a residential subscriber has had a business contact within the past one hundred eighty days or a current business or personal relationship;
- (c) By or on behalf of an entity organized pursuant to Chapter 501(c)(3) of the United States Internal Revenue Code, while such entity is engaged in fund-raising to support the charitable purpose for which the entity was established provided that a bona fide member of such exempt organization makes the voice communication;
- 59 (d) By or on behalf of any entity over which a federal agency has 60 regulatory authority to the extent that:
- a. Subject to such authority, the entity is required to maintain a license, permit or certificate to sell or provide the merchandise being offered through telemarketing; and
 - b. The entity is required by law or rule to develop and maintain a no-call

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- 66 (e) By a natural person responding to a referral, or working from his or 67 her primary residence, or a person licensed by the state of Missouri to carry out 68 a trade, occupation or profession who is setting or attempting to set an 69 appointment for actions relating to that licensed trade, occupation or profession 70 within the state or counties contiguous to the state.
 - 407.1098. [1.] No person or entity shall make or cause to be made any telephone solicitation or automated call to [the telephone line of] any residential subscriber in this state who has given notice to the attorney general, in accordance with rules promulgated pursuant to section 407.1101 of such subscriber's objection to receiving telephone solicitations and automated calls.
 - [2. This section shall take effect on July 1, 2001.]
- 407.1101. 1. The attorney general shall establish and provide for the operation of a database to compile a list of telephone numbers of residential subscribers who object to receiving telephone solicitations and automated calls. [The attorney general shall have such database in operation no later than July 1, 2001.] Such list is not intended to include any telephone number primarily used for business or commercial purposes.
 - 2. [No later than January 1, 2001,] The attorney general shall promulgate rules and regulations governing the establishment of a state no-call database as he or she deems necessary and appropriate to fully implement the provisions of sections 407.1095 to 407.1110. The rules and regulations shall include those which:
- 12 (1) Specify the methods by which each residential subscriber may give 13 notice to the attorney general or its contractor of his or her objection to receiving 14 such solicitations **and calls** or revocation of such notice. There shall be no cost 15 to the subscriber for joining the database;
- 16 (2) Specify the length of time for which a notice of objection shall be 17 effective and the effect of a change of telephone number on such notice;
- 18 (3) Specify the methods by which such objections and revocations shall be 19 collected and added to the database;
- 20 (4) Specify the methods by which any person or entity desiring to make 21 telephone solicitations will obtain access to the database as required to avoid 22 calling the telephone numbers of residential subscribers included in the database, 23 including the cost assessed to that person or entity for access to the database;
- 24 (5) Specify such other matters relating to the database that the attorney

25 general deems desirable.

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- 3. If the Federal Communications Commission establishes a single national database of telephone numbers of subscribers who object to receiving telephone solicitations pursuant to 47 U.S.C., Section 227(c)(3), the attorney general shall include that part of such single national database that relates to Missouri in the database established pursuant to this section.
- 4. Information contained in the database established pursuant to this section shall be used only for the purpose of compliance with section 407.1098 and this section or in a proceeding or action pursuant to section 407.1107. Such information shall not be considered a public record pursuant to chapter 610.
 - 5. In April, July, October and January of each year, the attorney general shall be encouraged to obtain subscription listings of [consumers] residential subscribers in this state who have arranged to be included on any national do-not-call list and add those [names] telephone numbers to the state do-not-call list.
 - 6. The attorney general may utilize moneys appropriated from general revenue and moneys appropriated from the merchandising practices revolving fund established in section 407.140 for the purposes of establishing and operating the state no-call database.
- 7. Any rule or portion of a rule, as that term is defined in section 536.010, 44 45 that is created under the authority delegated in sections 407.1095 to 407.1110 shall become effective only if it complies with and is subject to all of the 46 47 provisions of chapter 536 and, if applicable, section 536.028. This section and 48 chapter 536 are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date or to 49 disapprove and annul a rule are subsequently held unconstitutional, then the 50 grant of rulemaking authority and any rule proposed or adopted after August 28, 51522000, shall be invalid and void.
- 407.1104. 1. Any person or entity who makes a telephone solicitation to 2 [the telephone line of] any residential subscriber in this state shall, at the 3 beginning of such [call] solicitation, state clearly the identity of the person or 4 entity initiating the [call] solicitation.
- 2. No person or entity who makes a telephone solicitation [to the telephone line of a residential subscriber] or automated call in this state shall knowingly use any method to block or otherwise circumvent [such] any subscriber's use of a caller identification service.

3. No person or entity shall call a residential subscriber using an automatic dialing-announcing device unless the device is designed and operated to disconnect within ten seconds after the subscriber terminates the telephone call.

407.1107. 1. The attorney general may initiate proceedings relating to a knowing violation or threatened knowing violation of section 407.1098 or 407.1104. Such proceedings may include, without limitation, an injunction, a civil penalty up to a maximum of five thousand dollars for each knowing violation and additional relief in any court of competent jurisdiction. The attorney general may issue investigative demands, issue subpoenas, administer oaths and conduct hearings in the course of investigating a violation of section 407.1098 or 407.1104.

- 2. In addition to the penalties provided in subsection 1 of this section, any person or entity that violates section 407.1104 shall be subject to all penalties, remedies and procedures provided in sections 407.010 to 407.130. The remedies available in this section are cumulative and in addition to any other remedies available by law.
- 3. Any person who has received more than one telephone solicitation or automated call within any twelve-month period by or on behalf of the same person or entity in violation of section 407.1098 or 407.1104 may either:
 - (1) Bring an action to enjoin such violation;
- 17 (2) Bring an action to recover for actual monetary loss from such knowing 18 violation or to receive up to five thousand dollars in damages for each such 19 knowing violation, whichever is greater; or
- 20 (3) Bring both such actions.

- 4. It shall be a defense in any action or proceeding brought pursuant to this section that the defendant has established and implemented, with due care, reasonable practices and procedures to effectively prevent telephone solicitations or automated calls in violation of section 407.1098 or 407.1104.
- 25 5. No action or proceeding may be brought pursuant to this section:
- 26 (1) More than two years after the person bringing the action knew or 27 should have known of the occurrence of the alleged violation; or
- 28 (2) More than two years after the termination of any proceeding or action 29 arising out of the same violation or violations by the state of Missouri, whichever 30 is later.
- 31 6. A court of this state may exercise personal jurisdiction over any 32 nonresident or his or her executor or administrator as to an action or proceeding

33 authorized by this section in the manner otherwise provided by law.

- 7. The remedies, duties, prohibitions and penalties of sections 407.1095 to [407.1104] **407.1107** are not exclusive and are in addition to all other causes of action, remedies and penalties provided by law.
- 8. No provider of telephone caller identification service shall be held liable for violations of section 407.1098 or 407.1104 committed by other persons or entities.
- 9. [Section 407.1104 and this section shall take effect on July 1, 2001.]
 When a residential subscriber does not answer a call defined in
 paragraph (c) of subdivision (1) of section 407.1095, it shall not be
 considered a violation of section 407.1098 or 407.1104 for the automated
 message to be left on such residential subscriber's answering machine
 or voice mail message system, provided such automated message is
 preceded by an announcement of such message by the live operator.
 - 407.1112. 1. Any person or entity making a political solicitation to any residential subscriber in this state shall clearly state who paid for the solicitation by using the words "This message is paid for by" followed by the proper identification of the sponsor.
- 5 (1) In regard to any political solicitation paid for by a candidate, 6 as defined in section 130.011, from the candidate's personal funds, it 7 shall be sufficient identification to state the first and last name by 8 which the candidate is known.
- 9 (2) In regard to any political solicitation paid for by a committee, 10 it shall be sufficient identification to state the name of the committee 11 as required to be registered by subsection 5 of section 130.021, and the 12 name and title of the committee treasurer serving at the time the 13 solicitation is made, and the political affiliation of the committee, if 14 any.
- (3) In regard to any political solicitation paid for by a corporation or other business entity, labor organization, or any other organization not defined to be a committee under section 130.011, and not organized especially for influencing one or more elections, it shall be sufficient identification to state the name of the entity.
- 20 (4) In regard to any solicitation paid for by an individual or 21 individuals, it shall be sufficient identification to state the name of the 22 individual or individuals.

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2. No person or entity shall agree to make a political solicitation

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or make such solicitation until the solicitation meets the requirements of this section. Such person or entity shall maintain a record of the name and address of the person or entity who purchased or requested such services and the amount paid for such services. The record required by this subsection shall be kept for a period of two years after the date upon which payment was received for such services.

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- 3. Notwithstanding the provisions of sections 105.955 and 105.957 to the contrary, any residential subscriber who receives a political solicitation in violation of this section may file a complaint with the Missouri ethics commission. The Missouri ethics commission shall address any complaint filed under this section in the same manner as it addresses violations of subsection 8 of section 130.031.
- 4. Any committee making a political solicitation under the provisions of this section shall be registered with the Missouri ethics commission.
- 39 5. Any entity described in subdivision (3) of subsection 1 of this section making an automated call for the purpose of making a political 40 41 solicitation, as the terms "automated call" and "political solicitation" are defined in section 407.1095, the cost of which individually or in 4243 aggregate exceeds five hundred dollars, shall register with the secretary of state and the Missouri ethics commission prior to making any such automated political solicitation. Any such solicitation by the 4546 entity shall additionally state who engaged the organization to make 47 the solicitation.
 - 407.1113. In addition to any other information provided to a candidate at the time such candidate files for an elective office with the secretary of state, the secretary of state shall provide a summary of the provisions of section 407.1112 to the candidate.
 - 407.1115. Any entity making a radio advertisement that is made for the purpose of promoting, advertising, or campaigning for or against a political candidate or political issue that gives out the phone number of an elected official and requests that listeners contact the official by telephone shall register with the Missouri ethics commission and shall disclose the identity of the entity or person paying for such advertisement.

[407.1110. The attorney general shall establish an advisory group composed of government entities, local telecommunications

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companies, businesses, and senior citizen and other community advocates to compile and promote a list of educational literature to help consumers understand their options with regard to telephone solicitations. The attorney general shall work with local exchange telecommunications companies to disseminate to their residential subscribers information about the availability of and instructions about how to request educational literature from the attorney general. The attorney general may enter into agreements with those companies for the purpose of dissemination of the educational literature. The attorney general shall include on his or her Internet web site information that informs residential subscribers of their rights to be placed on a no-call list and the various methods, including notice to the attorney general, of placing their names on this no-call list. The attorney general shall have this literature developed for dissemination to the public no later than January 1, 2001.]



