

SECOND REGULAR SESSION

# SENATE BILL NO. 947

95TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR DEMPSEY.

Read 1st time February 16, 2010, and ordered printed.

TERRY L. SPIELER, Secretary.

5073S.011

## AN ACT

To amend chapter 407, RSMo, by adding thereto one new section relating to telecommunications service cancellation.

*Be it enacted by the General Assembly of the State of Missouri, as follows:*

Section A. Chapter 407, RSMo, is amended by adding thereto one new section, to be known as section 407.175, to read as follows:

**407.175. 1. As used in this section, "telecommunications service" shall mean the transmission of information by wire, radio, optical cable, electronic impulse, or other similar means.**

**2. Any time that a provider of telecommunications service makes available a procedure for a consumer to use to sign up for or request service from the provider, the provider shall make available a reasonably similar procedure for a consumer to use to cancel or request termination of the service. No procedure to cancel or to request termination of a telecommunications service shall require a consumer to perform any significantly additional steps or spend a significantly larger amount of time than what was required of the consumer to acquire the service.**

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