SECOND REGULAR SESSION SENATE COMMITTEE SUBSTITUTE FOR

SENATE BILL NO. 878

95TH GENERAL ASSEMBLY

Reported from the Committee on Health, Mental Health, Seniors and Families, March 4, 2010, with recommendation that the Senate Committee Substitute do pass.

4691S.02C

TERRY L. SPIELER, Secretary.

AN ACT

To repeal section 143.790, RSMo, and to enact in lieu thereof two new sections relating to a debt setoff for unpaid healthcare expenses.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Section 143.790, RSMo, is repealed and two new sections

- 2 enacted in lieu thereof, to be known as sections 143.789 and 143.790, to read as
- 3 follows:
 - 143.789. The director of the department shall have the authority
- 2 to impose an offset against a refund owed to any taxpayer for the
- 3 following items and in the following order of priority:
- 4 (1) Delinquent taxes owed by the taxpayer to the state of
- 5 Missouri;
- 6 (2) Child support obligations, owed by such taxpayer, which are
- 7 enforced by the division of family services on behalf of a person who is
- 8 receiving support enforcement services under section 454.425;
- 9 (3) Debts owed by such taxpayer to any state agency;
- 10 (4) Collection assistance fees authorized under section 143.790;
- 11 and
- 12 (5) Eligible claims under section 143.790.
 - 143.790. 1. [Any hospital or health care provider who has provided health
 - 2 care services to an individual who was not covered by a health insurance policy
- 3 or was not eligible to receive benefits under the state's medical assistance
- 4 program of needy persons, Title XIX, P.L. 89-97, 1965 amendments to the federal
- 5 Social Security Act, 42 U.S.C. Section 301, et seq., under chapter 208, RSMo, and

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the health insurance for uninsured children under sections 208.631 to 208.657, RSMo, at the time such health care services were administered, and such person has failed to pay for such services for a period greater than ninety days, may submit a claim to the director of the department of health and senior services for the unpaid health care services. The director of the department of health and senior services shall review such claim. If the claim appears meritorious on its face, the claim for the unpaid medical services shall constitute a debt of the department of health and senior services for purposes of sections 143.782 to 143.788, and the director may certify the debt to the department of revenue in order to set off the debtor's income tax refund. Once the debt has been certified, the director of the department of health and senior services shall submit the debt to the department of revenue under the setoff procedure established under section 143.783.

- 2. At the time of certification, the director of the department of health and senior services shall supply any information necessary to identify each debtor whose refund is sought to be set off pursuant to section 143.784 and certify the amount of the debt or debts owed by each such debtor.
- 3. If a debtor identified by the director of the department of health and senior services is determined by the department of revenue to be entitled to a refund, the department of revenue shall notify the department of health and senior services that a refund has been set off on behalf of the department of health and senior services for purposes of this section and shall certify the amount of such setoff, which shall not exceed the amount of the claimed debt certified. When the refund owed exceeds the claimed debt, the department shall send the excess amount to the debtor within a reasonable time after such excess is determined.
- 4. The department of revenue shall notify the debtor by certified mail the taxpayer whose refund is sought to be set off that such setoff will be made. The notice shall contain the provisions contained in subsection 3 of section 143.794, including the opportunity for a hearing to contest the setoff provided therein, and shall otherwise substantially comply with the provisions of subsection 3 of section 143.784.
- 5. Once a debt has been set off and finally determined under the applicable provisions of sections 143.782 to 143.788, and the department of health and senior services has received the funds transferred from the department of revenue, the department of health and senior services shall settle with each

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hospital or health care provider for the amounts that the department of revenue set off for such party. At the time of each settlement, each hospital or health care provider shall be charged for administration expenses which shall not exceed twenty percent of the collected amount.

- 6. Lottery prize payouts made under section 313.321, RSMo, shall also be subject to the setoff procedures established in this section and any rules and regulations promulgated thereto.
- 7. The director of the department of revenue shall have priority to offset any delinquent tax owed to the state of Missouri. Any remaining refund shall be offset to pay a state agency debt or to meet a child support obligation that is enforced by the division of family services on behalf of a person who is receiving support enforcement services under section 454.425, RSMo.
 - 8.] As used in this section, the following terms shall mean:
- 55 (1) "Appeals committee", a committee consisting of at least three 56 people appointed by a provider to hear patient appeals of review 57 officer rulings:
 - (a) That the provider has a valid claim;
 - (b) Regarding the amount of the claim;
 - (c) That a claim qualifies as an eligible claim under this section;
 - (2) "Collection assistance fee", a fee in the amount of seven dollars payable to the department for each debt setoff being processed and an additional seventeen dollars payable to the claim clearinghouse for each debt being processed by the claim clearinghouse shall be recovered from each eligible claim to recover the costs incurred in collecting debts under this section;
- 67 (3) "Court", the supreme court, court of appeals, or any circuit 68 court of the state;
 - (4) "Department", the department of revenue;
- (5) "Claim", a claim by a provider to receive payment of fifty dollars or more for health care services provided by such provider to a patient which has not been paid in whole or in part by the patient or third party payer for more than ninety days after the date the patient was first billed for such health care services;
 - (6) "Claim clearinghouse", an entity that submits eligible claims on behalf of a provider in accordance with this section. A claim clearinghouse shall be an entity designated by the Missouri ambulance

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services industry, acceptable to the department and registered with the 7879department as a claim clearinghouse. Once a claim clearinghouse registers with, and is approved by, the department under this subsection, no other claim clearinghouse may register to submit debts 81 82 for collection under this section;

- (7) "Health care services", any services that a provider renders to a patient in the course of such provider's furnishing of ambulance 84services. Health care services shall include, but not be limited to, treatment of patients and transporting of patients incidental, or 86 pursuant, to the delivery of ambulance services by a provider or in 87 furtherance of the purposes for which such provider is organized and licensed;
- (8) "Patient", an individual who has received health care services from a provider and who was not, at the time such health care services were provided, eligible to receive benefits under the state's medical 93 assistance program for needy persons under chapter 208 and the health insurance for uninsured children under sections 208.631 to 208.657; 94
- 95 (9) "Provider", any provider of ambulance services licensed by 96 the Missouri department of health and senior services in accordance 97 with chapter 190;
- 98 (10) "Refund", a patient's Missouri income tax refund which the 99 department determines to be due pursuant to the provisions of this 100 chapter;
- 101 (11) "Review officer", a person designated by a provider to review 102 claims, at the request of a patient, to determine whether such provider has a valid claim, the amount of such claim, and whether such claim 103 104 qualifies as an eligible claim under this section.
- 2. Prior to submission of a claim to the claim clearinghouse, a 105 provider shall send written notice to a patient that such provider 106 107 intends to submit a claim to the claim clearinghouse for collection by setoff under this section. The notice shall: 108
 - (1) Provide the basis for the claim;
- (2) State that the provider intends to request that the 110 111 department apply the patient's refund against the claim;
- 112 (3) State that a collection assistance fee will be added to the claim if it is submitted for setoff; 113
- 114 (4) Inform the patient of the right to contest the validity or

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amount such claim by filing a request for a review with the provider; and

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- 117 (5) State the time limit and procedure for requesting such 118 review, and that failure to request a review within thirty days 119 following receipt of the notice required under this section shall result 120 in submission of the claim to the claim clearinghouse for setoff of the 121 debt by the department.
 - 3. Upon receipt of the notice required under subsection 2 of this section, any patient seeking review of a claim with the provider shall file a written request for review within thirty days of receipt of such notice. A request for a review shall be deemed filed when properly addressed and delivered to the United States Postal Service for mailing with postage prepaid. A review officer shall be appointed by the provider to review such claim. In reviewing a claim, any issue that has previously been litigated in a court proceeding shall not be considered by the review officer. If the patient seeks a review of the claim and the review officer finds either that the claim is invalid or the claim does not qualify as an eligible claim under this section, the review officer's determination shall be final and binding on the provider and such provider shall have no right to appeal such determination. If all or part of the claim is found by the review officer to be valid and eligible for setoff under this section, the review officer shall notify the provider and the patient of such fact. Such notice shall:
 - (1) Inform the patient that the patient has the right to appeal the review officer's determination by filing an appeal with the appeals committee;
- 141 (2) State the time limit and procedure for requesting such an 142 appeal; and
 - (3) State that failure to request the appeal within thirty days following receipt of the notice required under this subsection shall result in submission of the claim to the claim clearinghouse for setoff of the debt by the department.
 - 4. Upon receipt of the notice required under subsection 3 of this section, any patient seeking an appeal of a determination of a review officer under subsection 4 of this section shall file a written request for such appeal within thirty days following receipt of such notice. An appeal shall be deemed filed when properly addressed and delivered to

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152 the United States Postal Service for mailing with postage prepaid. An 153 appeal of a review officer's determination shall be heard by an appeals committee. In an appeal under this section, any issue that has been 154previously litigated in a court proceeding shall not be considered. A 155decision made after an appeal under this section shall determine 156 whether a claim is owed to the provider, the amount of the claim, and 157whether the claim is an eligible claim under this section. If the appeals 158committee finds a claim to be invalid or otherwise ineligible under this 159160 section, the decision of the appeals committee shall be final and binding on the provider and may not be appealed by the provider. If 161 a claim is found by the appeals committee to be valid and eligible for 162setoff under this section, the provider shall submit the claim to the 163 claim clearinghouse for setoff by the department. 164

- 5. Any provider may submit a claim to the claim clearinghouse for review. If the claim clearinghouse receives sufficient evidence that a provider has fully complied with the notice requirements provided under this section and finds the claim valid, the claim shall be deemed eligible for setoff by the department under this section and shall be forwarded to the department.
- 6. If a provider is found to have failed to comply with any applicable requirements contained in this section, such provider shall send the patient the entire amount of the claim setoff by the department plus an amount equal to the collection assistance fee.
- 7. If the department determines that a patient identified by a provider in an eligible claim filed with the department is entitled to a refund, the department shall notify the claim clearinghouse that a refund is available for setoff and the amount of such refund.
- 8. At that time, the department shall also notify the patient by regular mail that setoff against his or her tax refund has been authorized under this section. The notice shall include the following information:
- 183 (1) The amount of the eligible claim and the name of the provider seeking setoff;
- 185 (2) That a setoff to the patient's refund against the eligible claim 186 has been performed;
- 187 (3) Any amount of the refund remaining after the offset of the 188 eligible claim; and

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189 (4) The patient's right to request a hearing to contest the setoff, 190 including information regarding how to make such a request, which 191 shall include but not be limited to:

- 192 (a) The name and mailing address of the department for 193 purposes of requesting such a hearing;
- 194 **(b)** A statement regarding all information that the patient must 195 include for the hearing;
 - (c) A statement that the patient's failure to apply for such a hearing, in writing, within thirty days of the notice provided under this subsection, shall be deemed a waiver of the opportunity to contest the setoff and shall cause the refund to be reduced by the amount of the eligible claim and the collection assistance fee.
 - 9. If an application for hearing by the department alleges a defense to the nature or amount of the claim upon which the setoff is based which requires an evidentiary hearing, the department shall promptly conduct such hearing in accordance with the provisions of chapter 536. If the eligible claim is based on a court or administrative order, the patient shall be entitled to assert only those defenses which arose subsequent to such court or administrative order, and no issue may be raised at the hearing which has previously been litigated. If no factual issue has been raised by an application for a hearing contesting a setoff or the eligible claim upon which the setoff is based, or the only issues raised have been previously litigated, the department may enter its order without conducting an evidentiary hearing, and such order shall be a final decision entitled to judicial review as provided in sections 536.100 to 536.140. Appeals from actions taken at the hearing allowed under this section shall be in accordance with the provisions of chapter 536.
 - 10. Only after all applicable provisions of this section have been satisfied, the department shall pay to the claim clearinghouse requesting a setoff under this section the amount that the department has setoff for such provider, which shall include the collection assistance allocable to the claim clearing. In the event the department is unable to setoff the entire eligible claim and collection assistance fee under this section, the setoff of the collection assistance fee shall have priority over the setoff of the eligible claim.
 - 11. In addition to refunds, lottery prize payouts made under

section 313.321 shall be subject to the setoff procedures established in this section.

12. The director of the department of revenue and the director of the department of health and senior services shall promulgate rules and regulations necessary to administer the provisions of this section. Any rule or portion of a rule, as that term is defined in section 536.010, RSMo, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536, RSMo, and, if applicable, section 536.028, RSMo. This section and chapter 536, RSMo, are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536, RSMo, to review, to delay the effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2007, shall be invalid and void.

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