

Community Service Directory

*Providing information on county, state and federal
elected officials and departments, hospitals, recycling
and other important hotlines to aid the citizens of
Boone and Randolph Counties*

Compliments of Your State Senator

**Kurt
Schaefer**
19th District



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Dear Friend,

This directory has been especially prepared for the residents of our district. Whether you are a new resident or have lived here for a lifetime, we hope the listings will prove helpful in determining the right person or office to contact for your specific question or need.

Whether you have an urgent problem or simply need information and cannot find the information you are seeking, please feel free to contact me at my Capitol Office.

I have included a limited number of helpful local and federal phone numbers due to space limitations. For other listings, please refer to your local telephone directory.

Thank you for giving me the opportunity to serve you in the Senate.

Sincerely,

A handwritten signature in black ink, appearing to read "Kurt Schaefer", with a stylized flourish at the end.

Kurt Schaefer

201 W. Capitol Ave., Room 226
Jefferson City, MO 65101
(573) 751-3931
www.senate.mo.gov/schaefer

BOONE COUNTY OFFICIALS

Courthouse: 705 E. Walnut
Columbia, MO 65201
Government Center: 801 E. Walnut
Columbia, MO 65201

ASSESSOR, Tom Schauwecker..... (573) 886-4270
AUDITOR, June Pitchford..... (573) 886-4275
CIRCUIT CLERK, Christy Blakemore (573) 886-4000
COLLECTOR, Pat Lensmeyer (573) 886-4285
COLUMBIA LICENSE OFFICE, 1500 Vandiver (573) 474-4700
COMMISSIONER – PRESIDING, Ken Pearson (573) 886-4305
COMMISSIONER – DISTRICT I, Karen M. Miller (573) 886-4305
COMMISSIONER – DISTRICT II, Skip Elkin..... (573) 886-4305
COUNTY CLERK, Wendy Noren..... (573) 886-4295
FAMILY COURT COMMISSIONER, Sara Miller (573) 886-4050
HEALTH DEPARTMENT, CLINIC, & NURSING SERVICES..... (573) 874-7356
LICENSE BUREAU..... (573) 474-4700
MEDICAL EXAMINER, Edward Adelstein, Carl Stacy..... (573) 474-2700
RECORDER, Bettie Johnson..... (573) 886-4345
PROSECUTING ATTORNEY, Daniel Knight (573) 886-4100
PUBLIC ADMINISTRATOR, Cathy Richards..... (573) 886-4190
SHERIFF, Dwayne Carrey, 2121 County Drive (573) 875-1111
TREASURER, Kay Murray (573) 886-4365
UNIVERSITY EXTENSION..... (573) 445-9792

ASHLAND (65010)

CITY HALL..... (573) 657-2091
POST OFFICE..... (573) 657-2103
MAYOR, Michael Jackson..... (573) 657-1350
BOARD OF ALDERMEN
Ward 1 David Thomas Larry Reberry
Ward 2 Randy Wyatt John Hills
Ward 3 Matt Uhrig Randy Eckley

HARTSBURG (65039)

POST OFFICE..... (573) 657-2300
BOARD OF TRUSTEES
Nancy Grant Douglas Lammers Jeanette Crawford
Laura Cays Mike Rodemeyer

ROCHEPORT (65279)

CITY OFFICE..... (573) 698-3245
POST OFFICE..... (573) 698-2605
MAYOR, John Zondca
BOARD OF ALDERMEN
Ward 1 Joe Wolfe Conrad Yates
Ward 2 Mike Friedemann Don Moreau

CENTRALIA (65240)

CITY HALL, 114 S Rollins Street.....	(573) 682-2139
MAYOR, Tim Grenke	(573) 682-2139
CENTRALIA CHAMBER OF COMMERCE, 101 W. Singleton	(573) 682-2272
CHIEF OF POLICE, Larry Dudgeon	(573) 682-2132
CITY ADMINISTRATOR, Lynn Behrns	(573) 682-2139
CITY ALDERMEN:	
Ward 1 Jeremy Parmeley Catherine Simmons	
Ward 2 Don Bormann Jerry Hensley	
Ward 3 Paul Million Jessica Orsini	
CITY ATTORNEY, Merritt Beck III, 116 N. Allen	(573) 682-2114
CITY CLERK, Kathy Colvin	(573) 682-2139
CITY PHYSICIAN, William W. Bradley, M.D	
FIRE CHIEF, Marvin Rogers	
FOOD PANTRY	(573) 682-5731
LIBRARY, 210 S. Jefferson.....	(573) 682-2036
LIGHT AND WATER OFFICE	(573) 682-2139
PARKS AND RECREATION, James Enlow	(573) 682-5063
POST OFFICE, 104 W. Sneed Street	(573) 682-2912
PROSECUTING ATTORNEY, April Wilson	
PUBLIC LIBRARY	(573) 682-2036
TREASURER, William H. Miller	

COLUMBIA (65201-65203)

AIRPORT	(573) 442-9770
ANIMAL CONTROL	(573) 449-1888
CITY HALL, 701 E. Broadway, 65201.....	(573) 874-7111
MAYOR, Darwin Hindman.....	(573) 874-7222
CITY CLERK, Sheela Amin	(573) 874-7208
CITY COUNCIL MEMBERS	
Ward 1 Paul Sturtz	
Ward 2 Jason Thornhill	
Ward 3 Karl Skala	
Ward 4 Jerry Wade	
Ward 5 Laura Nauser	
Ward 6 Barbara Hoppe	
CITY MANAGER, Bill Watkins	(573) 874-7214
CONVENTION AND VISITORS BUREAU, 300 S. Providence	(573) 875-1231
CULTURAL AFFAIRS.....	(573) 874-6386
ECONOMIC DEVELOPMENT, 300 S. Providence	(573) 442-8303
EMERGENCY MANAGEMENT	(573) 874-7400
FIRE DEPARTMENT	(573) 874-7391
GOVERNMENT INFORMATION (24-hour community line).....	(573) 874-7650
HEALTH DEPARTMENT, 1005 W. Worley	(573) 874-7347
LIBRARY, 100 W. Broadway.....	(573) 443-3161
MUNICIPAL COURT, 600 E. Broadway	(573) 874-7230
PARKS AND RECREATION, 1 S. 7th.....	(573) 874-7460
POLICE CHIEF, Kenneth Burton	(573) 874-7404
POST OFFICE, 511 E. Walnut Street	1-800-275-8777
PROSECUTOR	(573) 874-7229
PUBLIC WORKS DEPARTMENT, 701 E. Broadway	(573) 874-7250

RECREATION HOTLINE (573) 874-7663
WATER AND LIGHT DEPARTMENT, 15 N. 7th..... (573) 874-7325

HALLSVILLE (65255)

CITY HALL, 202 Hwy. 124 E., PO Box 170 (573) 696-3885
MAYOR, Carl South..... (573) 696-3885
BOARD OF ALDERMEN (573) 696-3885
 Ward 1 Jane Alexander Mickey Nichols
 Ward 2 Jim Bunton Jeff Levernez
CHAMBER OF COMMERCE..... (573) 696-3885
CHIEF OF POLICE, Pete Herring (573) 696-3838
CITY ADMINISTRATOR, Robert Hipple
CITY ATTORNEY/CITY PROSECUTOR, John Whiteside
CITY CLERK, Cheri Reisch (573) 696-3885
MUNICIPAL JUDGE, Richard B. Hicks
PARKS AND RECREATION INFORMATION..... (573) 696-3885
POST OFFICE, 319 Highway 124 (573) 696-3434

HARRISBURG (65256)

COYOTE HILL CHRISTIAN CHILDREN'S HOME..... (573) 256-5440
FIRE DEPARTMENT (573) 682-2131
POST OFFICE..... (573) 875-5613

STURGEON (65284)

CITY HALL (573) 687-3321
POST OFFICE..... (573) 687-3885

JUDICIAL SYSTEM

ASSOCIATE CIRCUIT JUDGES..... (573) 886-4050
 Gene Hamilton, Kevin Crane, Larry Bryson, Carol England, Gary Oxenhandler, Jodie Capshaw Asel,
 Cary Augustine, Christine Carpenter, Leslie Schneider, Deborah Daniels

RANDOLPH COUNTY OFFICIALS

County Courthouse: 110 South Main Street
Huntsville, MO 65259-1009

ASSESSOR, Richard Tregnago	(660) 277-4716
CIRCUIT CLERK, Peggy Boots	(660) 277-4604
COLLECTOR, Shiela Miller	(660) 277-4713
COMMISSIONER – PRESIDING, Susan Carter	(660) 998-1403
COMMISSIONER – EASTERN DISTRICT, Wayne Wilcox	(660) 263-8885
COMMISSIONER – WESTERN DISTRICT, Randy Asbury	(660) 273-9903
CORONER, Gerald Lunsford	(660) 670-1461
EMERGENCY	911
COUNTY CLERK, Jim Sears	(660) 277-4717
JUVENILE OFFICE	(660) 263-2970
LICENSE BUREAU	(660) 263-4447
PROSECUTING ATTORNEY, Mike Fusselman	(660) 263-6390
PUBLIC ADMINISTRATOR, Martha Creed	(660) 263-1216
RECORDER, Mark Price	(660) 277-4718
SHERIFF, Mark Nichols	(660) 277-5095
TREASURER, Rebecca Brown	(660) 277-4714

CAIRO (65239)

CITY HALL	(660) 263-0850
EMERGENCY	911
SHERIFF	(660) 277-5095

CLARK (65243)

CITY HALL	(660) 641-5713
EMERGENCY	911
SHERIFF	(660) 277-5095

CLIFTON HILL (65244)

EMERGENCY	911
FIRE DEPARTMENT	(660) 277-3322
SHERIFF	(660) 277-5095

HIGBEE (65257)

CITY CLERK	(660) 456-7414
FIRE PROTECTION DISTRICT	(660) 263-2222
POLICE DEPARTMENT	(660) 456-7244

HUNTSVILLE (65259)

CITY COLLECTOR	(660) 277-3348
CITY HALL	(660) 277-3110
EMERGENCY	911
FIRE DEPARTMENT	(660) 277-3322
POLICE DEPARTMENT	(660) 277-4500
WATER DEPARTMENT	(660) 277-3348

JACKSONVILLE (65260)

CITY HALL (660) 295-4499
EMERGENCY 911
SHERIFF (660) 277-5095

MOBERLY (65270)

BRADLEY AIRPORT (660) 263-4835
CHAMBER OF COMMERCE (660) 263-6070
CITY CLERK, Diana Galloway (660) 269-8705
CITY HALL (660) 263-4420
CITY MANAGER, Andrew Morris (660) 269-8705
ECONOMIC DEVELOPMENT (660) 262-8811
EMERGENCY 911
FIRE DEPARTMENT, Kenny Brandow (660) 263-8705
MAYOR, Don Burton (660) 269-8705
MOBERLY SPECIAL ROAD DISTRICT (660) 263-5494
PARKS AND RECREATION, Mike Bork (660) 269-8705
POLICE DEPARTMENT, Dennis Cupp (660) 263-0346
PUBLIC WORKS, Thomas Sanders (660) 269-8705
WATER DEPARTMENT, Keith Phipps (660) 269-8205

RENICK (65278)

CITY HALL (660) 263-5294
FIRE DEPARTMENT (660) 263-2222
MAYOR (660) 263-1661
POLICE (660) 277-5095

JUDICIAL SYSTEM

CIRCUIT JUDGES

Circuit 14 – Scott Hayes – Howard and Randolph counties (660) 277-4240

ASSOCIATE CIRCUIT JUDGES

Cindy Suter – Randolph County (660) 277-4601

STATE OFFICIALS

The mailing address for the following officials (except for the Attorney General) is:
State Capitol, 201 W. Capitol Avenue, Jefferson City 65201

Governor

JAY NIXON, Room 216 (573) 751-3222
St. Louis Office..... (573) 340-6900

Lt. Governor

PETER KINDER, Room 224 (573) 751-4727

Secretary of State

ROBIN CARNAHAN, Room 208..... (573) 751-4936

State Auditor

SUSAN MONTEE, Room 121 (573) 751-4824

State Treasurer

CLINT ZWEIFEL, Room 229 (573) 751-2411

Attorney General

CHRIS KOSTER (573) 751-3321
Supreme Court Building, 207 W. High Street, Jefferson City 65101

State Senator

KURT SCHAEFER, Room 226 (573) 751-3931
www.senate.mo.gov/schaefer

State Representatives

District 9 – **PAUL QUINN**, Room 101J (573) 751-4028
District 21 – **STEVE HOBBS**, Room 206A (573) 751-9458
District 22 – **THERESE SANDER**, Room 404A (573) 751-6566
District 23 – **STEPHEN WEBBER**, Room 106A (573) 751-9753
District 24 – **CHRIS KELLY**, Room 106B (573) 751-4189
District 25 – **MARY STILL**, Room 101H..... (573) 751-1169

MISSOURI STATE DEPARTMENTS

All departments can be accessed through
MISSOURI'S STATE GOVERNMENT HOME PAGE
www.mo.gov

The Legislature establishes each state department's intent when it is created. Divisions under departments may change as missions and goals change by order of the Legislature. Several departments have special constituent services to register complaints, offer informative pamphlets on different issues, and have designated numbers to answer questions. If you are unsuccessful in reaching a state department by phone, you may write the department at the addresses listed here or contact your state lawmaker.

AGRICULTURE (573) 751-4211
PO Box 630, Jefferson City, 65102 www.mda.mo.gov

CONSERVATION..... (573) 751-4115
PO BOX 180, Jefferson City 65102 www.conservation.mo.gov
Research Center (Columbia) (573) 882-9880
Services available M-F 8 a.m.-5 p.m.

Columbia	(573) 884-6861
Hannibal	(573) 248-2530
Operation Forest Arson	1-800-392-1111
Operation Game Thief	1-800-392-1111
Toll-free 24-hour hotline for reporting unlawful hunting of protected or out-of-season animals and fish.	
Hunting/Fishing Permits (purchase)	1-800-392-4115
CORRECTIONS	(573) 751-2389
PO BOX 236, Jefferson City 65102	www.doc.mo.gov
Probation and Parole Central Office	(573) 751-8488
	Fax: (573) 751-8501
ECONOMIC DEVELOPMENT	(573) 751-4962
PO Box 1157, Jefferson City 65102	www.ded.mo.gov
Business and Community Services Division	1-800-523-1434
Missouri Division of Tourism	(573) 751-4133
Travel Kit	1-800-810-5500
Public Service Commission Consumer Hotline www.psc.mo.gov	1-800-392-4211
Workforce Development www.MissouriCareerSource.com	(573) 751-3349
Missouri Career Centers	1-888-728-JOBS (5627)
ELEMENTARY AND SECONDARY EDUCATION	(573) 751-4212
PO Box 480, Jefferson City 65102	www.dese.mo.gov
	E-Mail: pubinfo@dese.mo.gov
HEALTH AND SENIOR SERVICES	(573) 751-6001
PO Box 570, Jefferson City 65102	or (573) 751-6400
	www.dhss.mo.gov
Family Care Safety Registry	1-866-422-6872
Background information on registered caregivers and licensure information on regulated providers.	
Elder Abuse and Neglect Hotline	1-800-392-0210
24-hour hotline to report abuse, neglect or exploitation of those age 60 and older or those physically or mentally impaired age 18 through 59.	
Long-Term Care Ombudsman Program	1-800-309-3282
Ombudsman services (advocacy and education) to residents of all long-term care facilities.	
Vital Records, PO Box 570, Jefferson City 65102	
Copies of birth certificates (\$15 each) or death certificates (\$13 each) can be obtained from a local public health agency or by mailing a request and fee, along with as much information regarding the date and place of event, parents' names, county of event and other vital information to the above address.	
Birth Records	(573) 751-6387
Provide: Name, father's name, mother's maiden name, birth date and birth place. Must be a relative.	
Death Records www.dhss.mo.gov/birhanddeathrecords	(573) 751-6387
HIGHER EDUCATION	(573) 751-2361
3515 Amazonas Drive, Jefferson City, 65109	www.dhe.mo.gov
Divisions: Academic Affairs; Missouri Student Loan Group; Financial Assistance and Outreach; Contracts and Compliance	
INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGISTRATION	(573) 751-4126
Administrative Offices, PO Box 690, Jefferson City 65102-0690	www.difp.mo.gov
Consumer Toll-free Hotline	1-800-726-7390
Hearing Impaired	(573) 526-4536
CLAIM Program www.missouricclaim.org	1-800-390-3330
Provides counseling to seniors and disabled Missourians regarding Medicare coverage, as well as supplemental and long term care insurance, including help with billing and claim problems.	

Workers' Compensation Counseling Hotlines:**Employee** **1-800-775-2667****Employer** **1-888-837-6069****LABOR AND INDUSTRIAL RELATIONS** **(573) 751-4091**

PO Box 504, Jefferson City 65102

www.dolir.mo.gov

Agencies: Labor and Industrial Relations Commission; Missouri Commission on Human Rights; and the Divisions of Employment Security, Labor Standards, and Workers' Compensation.

Labor and Industrial Relations Commission **(573) 751-2461****Administration** **(573) 751-3978****Division of Employment Security** **(573) 751-3215****Commission on Human Rights** **(573) 751-3325****Division of Labor Standards** **(573) 751-3403****Division Workers' Compensation** **(573) 751-4231****MENTAL HEALTH** **(573) 751-4122**or **1-800-364-9687**

PO Box 687, 1706 E. Elm, Jefferson City 65102

www.dmh.mo.gov

Information by request on Mental Illness; Developmental Disabilities; and Alcohol and Drug Abuse.

NATURAL RESOURCES **(573) 751-3443**

PO Box 176, Jefferson City, 65102

or **1-800-361-4827**www.dnr.mo.gov**State Parks** **1-800-334-6946****Environmental Emergency Response (24 hours a day)** **(573) 634-2436****PUBLIC SAFETY** **(573) 751-4905**

PO Box 749, Jefferson City 65102

www.dps.mo.gov

Divisions are: Missouri National Guard (Adjutant General); SEMA (State Emergency Management Agency); Veterans Commission; Fire Safety; Highway Patrol; Alcohol and Tobacco Control; Missouri Water Patrol; Missouri Gaming Commission; Capitol Police.

Arson Hotline **1-800-392-7766**

Anonymous hotline for reporting arson information. Rewards may be given for information leading to arrest.

METH Hotline **1-888-823-METH**

(Highway Patrol Headquarters) Anonymous hotline for reporting methamphetamine information.

Fire Marshal **(573) 751-2930****REVENUE** **(573) 751-4450**

PO Box 311, Jefferson City 65105

www.dor.mo.gov**Driver License** **(573) 751-1887****Motor Vehicle** **(573) 751-4509****State tax forms** **(573) 751-5337 or 1-800-877-6881****State tax refund** **www.dor.mo.gov/tax or (573) 526-8299****FAX** **(573) 751-7150****TTY** **1-800-735-2966****SOCIAL SERVICES** **(573) 751-4815**

PO Box 1527, Jefferson City 65102

www.dss.mo.gov**Child Abuse/Neglect** **1-800-392-3738****Child Support Enforcement Customer Service** **1-866-313-9960****Family Support Automated Customer Service** **1-800-392-1261****Medicaid Recipient Services** **1-800-392-2161****TRANSPORTATION** **(573) 751-2551**

PO Box 270, Jefferson City 65102

www.modot.org**Customer Service** **1-888-ASK-MODOT (275-6636)****Road Conditions Hotline** **1-800-222-6400**

FEDERAL ELECTED OFFICIALS

BARACK OBAMA

President of the United States

The White House, 1600 Pennsylvania Avenue

Washington, D.C. 20502-0039

Presidential Greetings: Greetings from the President are available for anyone 80 or older or a couple celebrating a 50th (or higher) anniversary. Send request at least one month in advance. The address is:

The White House Greetings Office

Room 39

Washington, D.C. 20502-0039

Fax: (202) 395-1232

UNITED STATES SENATORS

CHRISTOPHER S. BOND(202) 224-5721
274 Russell Senate Office Building, Washington, D.C. 20510 www.bond.senate.gov
Columbia Office(573) 442-8151
1001 Cherry Street, Suite 204, Columbia 65201 Fax: (573) 442-8162

CLAIRE McCASKILL(202) 224-6154
SH-717, Hart Senate Office Building, Washington, D.C. 20510 www.mccaskill.senate.gov
Columbia Office(573) 442-7130
915 E. Ash Street, Columbia 65201 Fax: (573) 442-7140

UNITED STATES REPRESENTATIVE

You can e-mail your representative at this website: www.house.gov/writerep

DISTRICT 9 – BLAINE LUETKEMEYER(202) 225-2956
1118 Longworth HOB, Washington, D.C. 20515 www.house.gov/luetkemeyer
Columbia Office(573) 886-8929
3610 Buttonwood Drive, Suite 200, Columbia 65203

DEPARTMENTS OF FEDERAL GOVERNMENT AND CABINET SECRETARIES

DEPARTMENT OF AGRICULTURE (202) 720-2791
Honorable Thomas J. Vilsack
200-A Whitten Building, 1400 Independence Avenue SW, Washington, D.C. 20250

DEPARTMENT OF COMMERCE (202) 482-2000
Honorable Gary F. Locke
14th and Constitution Avenue NW, Washington, D.C. 20230

DEPARTMENT OF DEFENSE (703) 545-6700
Honorable Robert M. Gates
Pentagon, 1000 Defense, Washington, D.C. 20230

DEPARTMENT OF EDUCATION (202) 401-2000
Honorable Arne Duncan
600 Independence Avenue, SW, Federal Office Building No. 6, Washington, D.C. 20202

DEPARTMENT OF ENERGY..... (202) 586-5000
Honorable Steven Chu
1000 Independence Avenue, SW, Washington, D.C. 20585

DEPARTMENT OF HEALTH AND HUMAN SERVICES (202) 619-0257
Honorable Kathleen Sebelius
200 Independence Avenue, SW, Washington, D.C. 20585

DEPARTMENT OF HOMELAND SECURITY (202) 282-8000
Honorable Janet A. Napolitano
Washington, D.C. 20528

DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (202) 708-1422
Honorable Shaun L.S. Donovan
451 7th Street, SW, Washington, D.C. 20410

DEPARTMENT OF INTERIOR (202) 208-1923
Honorable Kenneth L. Salazar
1849 C Street, NW, Washington, D.C. 20240-6229

DEPARTMENT OF JUSTICE (202) 514-2000
Attorney General Eric H. Holder, Jr.
10th Street and Constitution Avenue, NW, Washington, D.C. 20530-0001

DEPARTMENT OF LABOR (202) 693-5000
Honorable Hilda L. Solis
200 Constitution Avenue, NW, Washington, D.C. 20210

DEPARTMENT OF STATE..... (202) 647-4000
Honorable Hillary Clinton
2201 C Street, NW, Washington, D.C. 20520

DEPARTMENT OF TRANSPORTATION (202) 366-4000
Honorable Raymond L. LaHood
400 7th Street, SW, Washington, D.C. 20590

DEPARTMENT OF TREASURY (202) 622-2000
Honorable Timothy F. Geithner
1500 Pennsylvania Avenue, NW, Washington, D.C. 20220

DEPARTMENT OF VETERANS AFFAIRS 1-866-341-0743
Honorable Eric K. Shinseki
810 Vermont Avenue, NW, Washington, D.C. 20420

OTHER HELPFUL INFORMATION

CRISIS SERVICES

AA - Alcoholics Anonymous	(573) 442-4424
www.aa.columbia.missouri.org	
Aid to Families with Dependent Children	1-800-392-1261
AIDS Hotline	(314) 516-2761
Arson Hotline	1-800-392-7766
Cancer Information Services	1-800-422-6237
www.hsc.missouri.edu/ellisfischel	
Child Abuse and Neglect Hotline	1-800-392-3738
Elderly Abuse and Neglect Hotline	1-800-392-0210
Mental Health Crisis Hotline	1-800-811-4760
National Suicide Hotline	1-800-SUICIDE
www.suicidehotlines.com/missouri	
Missing Children Hotline	1-800-843-5678
National Runaway Switchboard	1-800-786-2727
Parental Stress Helpline	1-800-367-2543
Poison Control Center (Regional)	(573) 882-1000
Rape & Abuse Hotline	1-800-303-0013

EMPLOYMENT

There are two parts to getting a job. First, you have to know it's available, and second, you need to have the required qualifications. For the location of the largest file of available jobs and to apply for unemployment compensation, contact:

Missouri Division of Employment Security	(573) 751-3215
421 E. Dunklin St.	www.dolir.mo.gov/es
PO Box 59, Jefferson City 65104	

For specialized guidance, training, and preparation for job interviews, try:

Missouri Vocational Rehabilitation Central Office	1-877-222-8963
3024 Dupont Circle, Jefferson City 65109-0525	www.vr.dese.mo.gov

HOSPITALS

Boone Hospital Center (573) 815-8000

1600 East Broadway, Columbia 65201

www.boone.org/bhc

Boone Hospital Center is a 394-bed, full service hospital located in Columbia, MO. It is a regional referral center located in the center of the state. The hospital provides progressive health care programs, services, and technology to people in 25 mid-Missouri counties. Although the hospital is full service, areas in which Boone Hospital Center excels are cardiology, neurology, oncology, surgical, obstetrical services, and numerous other specialties. The hospital maintains a 24-hour emergency center with hospital-based ambulance service and a helipad for incoming emergency air transportation. The hospital employs more than 2,000 staff members and 350 physicians.

University of Missouri Hospitals and Clinics (573) 882-4141

One Hospital Drive, Columbia 65212

www.muhealth.org

One of the most comprehensive health care networks in Missouri, University of Missouri's five hospitals and clinics, all staffed by University Physicians, offer the finest primary, secondary and tertiary health care services. University of Missouri's Hospitals and Clinics also provide education for future health care providers and participate in important research.

Missouri Psychiatric Center (573) 884-1300

Children's Hospital (573) 882-7500

Children's Hospital is mid-Missouri's largest and most comprehensive pediatric health care facility. Dedicated exclusively to meeting the health care needs of children, the hospital has more than 115 beds.

Ellis Fischel Cancer Center (573) 882-2100

115 Business Loop 70 West, Columbia 65203

This center is committed to providing patients the best possible care through comprehensive services, advanced technologies and compassionate care team. Thousands of people from across Missouri are served each year through cancer prevention, detection and treatment services.

Columbia Regional Hospital (573) 875-9000

404 Keane Street, Columbia 65201

Since opening in December 1974, the hospital has administered its blend of personal and professional care to thousands of patients. The 189-bed hospital serves mid-Missouri as a full-service acute care facility. With a professional medical staff of more than 200 physicians, Columbia Regional Hospital offers state-of-the-art diagnostic and medical treatment and the finest in patient care. As a member of University of Missouri Health Care System, the hospital brings together the accessibility and customer friendliness of a community-based hospital with the advantages of a university medical center affiliation.

Moberly Regional Medical Center (660) 269-3101

1515 Union Avenue, Moberly 65270

Highly trained physicians and staff, advanced medical technology and updated facilities bring mid-Missouri citizens exceptional health care in their own backyard.

Truman VA Medical Center..... (573) 442-5711
800 Hospital Drive, Columbia 65201 www.columbiamo.va.gov
Part of VA Heartland Network, the Harry S. Truman Memorial Veterans' Hospital, located in the center of Missouri on the edge of the University of Missouri campus, provides care and treatment to eligible veterans from throughout Missouri. A full continuum of care is provided in both inpatient and outpatient settings. The facility is committed to excellence in patient care, education and research.

The Veterans Crisis Intervention Hotline **1-888-899-9377**
Sponsored by the VA Heartland Network, this hotline is available 24/7. Callers can remain anonymous if they desire.

Suicide Prevention Hotline **1-800-273-8255**

LEGAL

The Supreme Court has ruled that arrested people are entitled to legal counsel regardless of whether they can afford it. However, questions often come up about the various laws and regulations that govern our daily lives. For professional assistance contact:

Bankruptcy Court/St. Louis (314) 244-4601
Missouri Bar (573) 635-4128
www.mobar.org

RECYCLING INFORMATION

Advantage Metals Recycling (573) 442-1771
705 N. Proctor Dr, Columbia 65202-7074 www.advantagerecycling.com

Mid-Mo Recycling (573) 474-3997
6104 Brown Station Road, Columbia 65202 www.midmorecycling.com

Civic Recycling (573) 474-9526
3300 Brown Station Road, Columbia 65202

Safety-Kleen - Missouri Oil Recycling..... (573) 443-5412
2400 Big Bear Court, Columbia 65202-3735 www.safety-kleen.com

City of Columbia Recycling Information (573) 874-6291
www.gocolumbiamo.com

Braik Bros Tree Care & Green Waste Recycling (573) 474-7336
4802 Santana Circle, Columbia 65203 www.braikbrothers.com

Battery Man Recycling Inc (573) 442-1371
1406 Indiana Avenue, Columbia 65203-3922

SENIOR CITIZEN SERVICES

Boone County Council on Aging (573) 443-1111
1123 Wilkes Blvd., Suite 100, Columbia 65201 www.bcca.missouri.org

Boone County Council on Aging serves low-income seniors who are 55 years or older and live in Boone County. BCCA is a community-based senior agency that specializes in matching needs with resources.

Elderly Abuse and Neglect Hotline 1-800-392-0210

If help is needed to tend to basic needs in the home, if minimum standards for care or cleanliness are not being met in a nursing home, or if a citizen feels that they have been swindled or taken advantage of, an investigation will be made, and they may request a copy of the report.

MEDICAID

Often a senior citizen's income is at a level eligible for Medicaid, a health assistance program administered by the state according to federal guidelines. A person can be covered by both Medicare and Medicaid if eligibility requirements are met. For information, contact:

Missouri Division of Family Services (573) 882-9180
1500 Vandiver Drive, Columbia 65102 www.dss.mo.gov

Missouri Adult Day Care Association (573) 634-3566
2420 Hyde Park, Ste. A, Jefferson City 65109 www.moadca.org

Older Adults Transportation System (OATS) South County 1-800-201-6287

Public Service Commission (573) 751-3234
www.psc.mo.gov

SeniorRX Program 1-800-375-1406
www.dhss.mo.gov/MoSeniorRx

SOCIAL SECURITY

Almost every American reaching age 65 today is eligible for Social Security benefits. Those reaching this age need to check their eligibility with the nearest Social Security district office at least 3 months before their 65th birthday. They may apply for these benefits at age 62 if they prefer, but early payment will reduce the monthly benefit amount for the rest of their life. Social Security district offices can give citizens specific personal information. Individuals need to take their birth certificate and Social Security card with them when they visit the SSA office.

Social Security Administration Office (573) 443-1379
803 Gray Oak Drive, Columbia 65201 www.ssa.gov

The Social Security Office also makes determinations on claims for disability benefits. Benefits are paid to people who are totally disabled, if they have worked five of the last 10 years. A new program has taken the place of the federal-state programs of public assistance payments to aged, blind or disabled individuals. Citizens may apply for this assistance, called "supplemental security income payments," at the SSA office.

SOCIAL SERVICES

Numerous specialized health services are available from the Boone County Health Department, including assistance with utility bills, service to crippled children and adults, eyeglass assistance and dental care for low-income families. These services are available at area clinics throughout the county. For further information or the location of the nearest clinic, contact:

Boone County Health Department (573) 874-7355
1005 W. Worley St., Columbia 65201 www.gocolumbiamo.com/contact.php

For special information regarding Missouri's Food Stamp Program, contact:

Food Stamp Information 1-800-392-1261
www.dss.mo.gov/fsd/fstamp

TAX INFORMATION

Each year, new federal and state legislation brings changes in Missouri tax laws. Some of these new laws bring tax relief to most, if not all, citizens. In any event, they do make the task of preparing income tax returns challenging and sometimes frustrating. For information and assistance, contact:

Federal Tax Information 1-800-829-1040
Refunds 1-800-829-4477
Order Forms 1-800-829-3676
www.irs.gov

Missouri Department of Revenue Individual Income Tax (written questions)
PO Box 2200, Jefferson City 65105 www.dor.mo.gov

TRANSPORTATION

For special assistance on transportation or to obtain information about our state highways, statewide law enforcement assistance or drivers license examinations, try the following:

Motor Vehicle & Drivers License Office (573) 474-4700
403 Vandiver, Suite B, Columbia 65202 www.metrostlouis.org

VETERANS BENEFITS

The federal government has made numerous special benefits available to veterans. To check on questions concerning disability benefits, veterans pensions, scholarships and loans under the GI bill, contact:

U.S. Veterans Affairs Department (573) 814-6000
800 Hospital Drive, Columbia 65201 www.columbiamo.va.gov
Missouri Veterans Commission (573) 882-5135
1500 Vandiver Drive, Columbia 65102 www.mvc.dps.mo.gov

VOTER REGISTRATION

Voting is a right and a responsibility of all qualified citizens. The only requirements are that citizens have to be at least 18 years old and be registered to vote. The following is information on how to go about meeting the second requirement — getting registered.

Upon turning 17 or moving to Missouri, anyone desiring to register to vote in the state can do so by taking valid identification to a local registration location. This must be done by the 4th Wednesday prior to any election in order to vote in that particular election. After becoming 18 and registering, citizens are then eligible to vote in any election.

To obtain a list of local places to register to vote, contact the **Boone County Clerk at (573) 886-4375, Randolph County Clerk at (660) 277-4717** or check any of the following places:

- local library
- city hall
- local school district office

If citizens need to vote by absentee ballot, they can do so by mail or in person. In addition, a relative or guardian may apply for them at the county clerk's office:

Boone County — **Boone Co. Government Center, 801 E. Walnut, Columbia 65201**
Randolph County — **110 S. Main St., Suite A, Huntsville 65259**

Absentee ballots may be obtained if a person is absent from the county on election day, ill or disabled, has religious beliefs or practices preventing voting in person, is employed by an election authority, or is in the armed forces.

Once a citizen has applied for and received the absentee ballot, they need to fill out all information on the envelope provided. The ballot then must be sent by mail or delivered in person to the election authority.

HOTLINES

For directory assistance with toll-free numbers	1-800-555-1212
AFDC Hotline	1-800-392-1261
Arson Alert Program	1-800-392-7766
Ask MODOT	1-888-275-6636
Attorney General Hotline	1-800-392-8222
Auditor's Office	1-800-347-8597
Central MO Regional Center	1-888-671-1041
Child Support Payment Center.....	1-800-225-0530
Child Support Customer Relations Helpline	1-800-859-7999
Consumer Product Safety Commission	1-800-688-9889
Poison Control Hotline	1-800-222-1222
Council on the Arts	(314) 340-6845
DIG Rite	1-800-344-7483
Dislocated Workers/Training	1-800-877-8698
Division of Family Services Hotline	1-800-392-3738
Division of Senior Services Hotline	1-800-392-0210
Don't Call List	1-866-289-9633
Economic Development Programs	1-800-523-1434
Emissions Locations	1-888-748-1247
Energy Conservation Info.....	1-800-361-4827
Environmental Spills	1-800-424-8802
MO Department of Natural Resources	(573) 634-2436
Fair Housing and Equal Opportunity Hotline	1-800-669-9777
Family Care Registry	1-866-422-6872
Family Support Payment Center	1-800-225-0530
Federal Deposit Insurance Corporation - Chicago	1-800-944-5343
www.fdic.gov	
Federal Communications Commission	1-888-225-5322
Federal Elections Commission	1-800-424-9530
Federal Information Operator	1-800-688-9889
Fire Marshal.....	1-800-392-7766
First Stop Shot-Economic Development	1-800-523-1434
Food Stamp Eligibility	1-800-392-1261
Foster Parents	1-800-554-2222
Governor's Council on Disability Hotline	1-800-877-8249
www.gcd.oa.mo.gov/contact.shtml	
Highway & Transportation/permits	1-800-877-8499
Housing Discrimination	1-800-669-9777
Insurance-Consumer Problems	1-800-726-7390
Medicaid-Medical Services	1-800-392-2161
Appeals/Reviews	1-800-392-8030

Medicaid-Providers	1-800-392-0938
Medicare Information	1-800-633-4227
Missouri Bar Lawyer Referral	(573) 636-3635
Missouri Dental Association	(573) 634-3436
Missouri Medical Association	(573) 636-5151
Missouri Senate Hotline	1-800-877-5982
(bill tracking information - January – May) www.senate.mo.gov	
Missouri Natural Resources	1-800-334-6946
MOST Program (Higher Education)	1-888-414-6678
National Highway Traffic Safety	1-800-424-9393
National Resources Information	1-800-361-4827
Occupational Safety & Health	1-800-392-7743
Operation Game Thief	1-800-392-1111
Organ Donor Program	1-800-366-6791
Public Assistance Inquiry/Complaints Information Hotline	1-800-392-1261
Public Service Commission Consumer Hotline	1-800-392-4211
Relay MO/Deaf Phone Service	1-800-735-2966
Non-Impaired	1-800-735-2466
Runaway/Troubled Youth National Hotline	1-800-621-4000
School Violence	1-866-748-7047
SIDS Resources	1-800-421-3511
Social Security Information	1-800-772-1213
Social Services-Civil Rights	1-800-776-8014
State Parks & Historic Sites	1-800-334-6946
Suicide Hotline	1-800-SUICIDE
Tourism	1-800-877-1234
Unemployment-Claims/Requests	1-800-320-2519
Utility Complaints	1-800-392-4211
Waste In State Government	1-800-347-8597
Welfare Fraud	1-800-392-1261
Wolfner State Library	1-800-392-2614
Women's Support and Community Services	(314) 531-2003
Veterans Administration	1-800-827-1000

CAPITAL CITY TOURS

STATE CAPITOL (573) 751-2854

Monday through Friday on the half hour, from 8 a.m. to 11:30 a.m. and 1 p.m. to 4 p.m. when the Legislature is in session; otherwise on the hour.

All four floors of the State Capitol are open to the public. A guided tour lasting 30 minutes is recommended. On the tour, visitors will see the House of Representatives; the House Lounge, which contains the Thomas Hart Benton mural, "A Social History of the State of Missouri;" the rotunda and the murals of Frank Brangwyn; the Missouri State Museum; and other historic and decorative features.

GOVERNOR'S MANSION (573) 751-7929

www.missourimansion.org

The Governor's Mansion, home of Missouri's first families since 1871, is open for tours from 10 a.m. to noon and 1 p.m. to 3 p.m. each Tuesday and Thursday except in August and December. Christmas candlelight tours are held during the holiday season. Reservations are required for groups of 10 or more. Mansion tours are accessible for people with disabilities. The Governor's Garden is available for public use, including picnics, concerts, and weddings.

JEFFERSON LANDING (573) 751-3475

www.mostateparks.com/jeffersonland.htm

Daily from 8:30 a.m. to 4:30 p.m.

Jefferson Landing, one of the few remaining 19th century riverfront landings, is located on the south bank of the Missouri River between the Capitol and the Governor's Mansion. The Landing consists of three buildings: the Union Hotel, the Lohman Building, and the Christopher Maus House. The Union Hotel, once known as the Missouri Hotel, houses a gallery for art, crafts, and educational exhibits. The Lohman Building served as a "boat store" and now serves as a visitors' center and support facility for the Missouri State Museum. Slide shows and a museum are available to the public.

SUPREME COURT BUILDING (573) 751-4144

www.courts.mo.gov

Located across the street from the Capitol Building, the Supreme Court Building houses the offices of the Missouri Attorney General, as well as the State Supreme Court. Reservations are required for tours. Tours are provided when court is not in session.

HIGHWAY PATROL HEADQUARTERS (573) 526-6149

www.mshp.dps.mo.gov

Weekdays from 8 a.m. to Noon and 1 p.m. to 5 p.m. (Reservations required for groups of more than 10 people.) The Missouri State Highway Patrol's Safety Education Center and Law Enforcement Museum features law enforcement antiques and guns, alcohol, drug, and seat belt displays.

RUNGE CONSERVATION NATURE CENTER (573) 526-5544

www.conservation.mo.gov/areas/cnc/runge

The Runge Conservation Nature Center is a 27,000-square-foot facility, accessible to people with disabilities, and features Missouri's habitats and wildlife, including a 3,400 gallon aquarium, a wildlife viewing area, library, art gallery, classrooms, and an auditorium.

The facility is located in the midst of 120 acres of forests and fields with five hiking trails.