FIRST REGULAR SESSION

[PERFECTED]

SENATE SUBSTITUTE FOR

SENATE COMMITTEE SUBSTITUTE FOR

SENATE BILL NO. 1

95TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR SCOTT.

Offered February 10, 2009.

Senate Substitute adopted, February 12, 2009.

Taken up for Perfection February 12, 2009. Bill declared Perfected and Ordered Printed, as amended.

0404S.05P

TERRY L. SPIELER, Secretary,

AN ACT

To repeal sections 208.010, 436.005, 436.007, 436.011, 436.015, 436.021, 436.027, 436.031, 436.035, 436.038, 436.041, 436.045, 436.048, 436.051, 436.053, 436.055, 436.061, 436.063, 436.065, 436.067, 436.069, and 436.071, RSMo, and to enact in lieu thereof thirty-five new sections relating to preneed funeral contracts, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 208.010, 436.005, 436.007, 436.011, 436.015, 436.021,

- $2 \quad 436.027, \, 436.031, \, 436.035, \, 436.038, \, 436.041, \, 436.045, \, 436.048, \, 436.051, \, 436.053,$
- 3 436.055, 436.061, 436.063, 436.065, 436.067, 436.069, and 436.071, RSMo, are
- 4 repealed and thirty-five new sections enacted in lieu thereof, to be known as
- 5 sections 208.010, 333.300, 333.310, 333.315, 333.320, 333.325, 333.330, 333.335,
- $6\quad 333.340,\, 436.400,\, 436.405,\, 436.410,\, 436.412,\, 436.415,\, 436.420,\, 436.425,\, 436.430,\\$
- 7 436.435, 436.440, 436.445, 436.450, 436.455, 436.456, 436.457, 436.458, 436.460,
- 8 436.465, 436.470, 436.480, 436.485, 436.490, 436.500, 436.505, 436.510, and
- 9 436.520, to read as follows:

208.010. 1. In determining the eligibility of a claimant for public

- 2 assistance pursuant to this law, it shall be the duty of the division of family
- 3 services to consider and take into account all facts and circumstances

EXPLANATION—Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

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surrounding the claimant, including his or her living conditions, earning capacity, income and resources, from whatever source received, and if from all the facts and circumstances the claimant is not found to be in need, assistance shall be denied. In determining the need of a claimant, the costs of providing medical treatment which may be furnished pursuant to sections 208.151 to 208.158 and 208.162 shall be disregarded. The amount of benefits, when added to all other income, resources, support, and maintenance shall provide such persons with reasonable 10 11 subsistence compatible with decency and health in accordance with the standards 12 developed by the division of family services; provided, when a husband and wife are living together, the combined income and resources of both shall be 13 considered in determining the eligibility of either or both. "Living together" for 14 the purpose of this chapter is defined as including a husband and wife separated 15 for the purpose of obtaining medical care or nursing home care, except that the 16 income of a husband or wife separated for such purpose shall be considered in 17determining the eligibility of his or her spouse, only to the extent that such 18 income exceeds the amount necessary to meet the needs (as defined by rule or 19 20 regulation of the division) of such husband or wife living separately. In determining the need of a claimant in federally aided programs there shall be 2122 disregarded such amounts per month of earned income in making such 23determination as shall be required for federal participation by the provisions of 24the federal Social Security Act (42 U.S.C.A. 301 et seq.), or any amendments thereto. When federal law or regulations require the exemption of other income 2526 or resources, the division of family services may provide by rule or regulation the amount of income or resources to be disregarded. 27

- 2. Benefits shall not be payable to any claimant who:
- (1) Has or whose spouse with whom he or she is living has, prior to July 1, 1989, given away or sold a resource within the time and in the manner specified in this subdivision. In determining the resources of an individual, unless prohibited by federal statutes or regulations, there shall be included (but subject to the exclusions pursuant to subdivisions (4) and (5) of this subsection, and subsection [5] 6 of this section) any resource or interest therein owned by such individual or spouse within the twenty-four months preceding the initial investigation, or at any time during which benefits are being drawn, if such individual or spouse gave away or sold such resource or interest within such period of time at less than fair market value of such resource or interest for the purpose of establishing eligibility for benefits, including but not limited to

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40 benefits based on December, 1973, eligibility requirements, as follows:

- 41 (a) Any transaction described in this subdivision shall be presumed to 42 have been for the purpose of establishing eligibility for benefits or assistance 43 pursuant to this chapter unless such individual furnishes convincing evidence to 44 establish that the transaction was exclusively for some other purpose;
- (b) The resource shall be considered in determining eligibility from the date of the transfer for the number of months the uncompensated value of the disposed of resource is divisible by the average monthly grant paid or average Medicaid payment in the state at the time of the investigation to an individual or on his or her behalf under the program for which benefits are claimed, provided that:
- a. When the uncompensated value is twelve thousand dollars or less, the resource shall not be used in determining eligibility for more than twenty-four months; or
 - b. When the uncompensated value exceeds twelve thousand dollars, the resource shall not be used in determining eligibility for more than sixty months;
 - (2) The provisions of subdivision (1) of this subsection shall not apply to a transfer, other than a transfer to claimant's spouse, made prior to March 26, 1981, when the claimant furnishes convincing evidence that the uncompensated value of the disposed of resource or any part thereof is no longer possessed or owned by the person to whom the resource was transferred;
 - (3) Has received, or whose spouse with whom he or she is living has received, benefits to which he or she was not entitled through misrepresentation or nondisclosure of material facts or failure to report any change in status or correct information with respect to property or income as required by section 208.210. A claimant ineligible pursuant to this subsection shall be ineligible for such period of time from the date of discovery as the division of family services may deem proper; or in the case of overpayment of benefits, future benefits may be decreased, suspended or entirely withdrawn for such period of time as the division may deem proper;
- 70 (4) Owns or possesses resources in the sum of one thousand dollars or 71 more; provided, however, that if such person is married and living with spouse, 72 he or she, or they, individually or jointly, may own resources not to exceed two 73 thousand dollars; and provided further, that in the case of a temporary assistance 74 for needy families claimant, the provision of this subsection shall not apply;
 - (5) Prior to October 1, 1989, owns or possesses property of any kind or

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character, excluding amounts placed in an irrevocable prearranged funeral or 76 77 burial contract pursuant to subsection 2 of section 436.035, RSMo, and subdivision (5) of subsection 1 of section 436.053, RSMo, or has an interest in 78 79 property, of which he or she is the record or beneficial owner, the value of such property, as determined by the division of family services, less encumbrances of 80 record, exceeds twenty-nine thousand dollars, or if married and actually living together with husband or wife, if the value of his or her property, or the value of 82 83 his or her interest in property, together with that of such husband and wife, 84 exceeds such amount;

- (6) In the case of temporary assistance for needy families, if the parent, stepparent, and child or children in the home owns or possesses property of any kind or character, or has an interest in property for which he or she is a record or beneficial owner, the value of such property, as determined by the division of family services and as allowed by federal law or regulation, less encumbrances of record, exceeds one thousand dollars, excluding the home occupied by the claimant, amounts placed in an irrevocable prearranged funeral or burial contract pursuant to subsection 2 of section 436.035, RSMo, and subdivision (5) of subsection 1 of section 436.053, RSMo, one automobile which shall not exceed a value set forth by federal law or regulation and for a period not to exceed six months, such other real property which the family is making a good-faith effort to sell, if the family agrees in writing with the division of family services to sell such property and from the net proceeds of the sale repay the amount of assistance received during such period. If the property has not been sold within six months, or if eligibility terminates for any other reason, the entire amount of assistance paid during such period shall be a debt due the state;
- 101 (7) Is an inmate of a public institution, except as a patient in a public 102 medical institution.
 - 3. In determining eligibility and the amount of benefits to be granted pursuant to federally aided programs, the income and resources of a relative or other person living in the home shall be taken into account to the extent the income, resources, support and maintenance are allowed by federal law or regulation to be considered.
- 4. In determining eligibility and the amount of benefits to be granted pursuant to federally aided programs, the value of burial lots or any amounts placed in an irrevocable prearranged funeral or burial contract pursuant to [subsection 2 of section 436.035] chapter 436, RSMo, [and subdivision (5) of

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112 subsection 1 of section 436.053, RSMo,] shall not be taken into account or 113 considered an asset of the burial lot owner or the beneficiary of an irrevocable prearranged funeral or funeral contract. For purposes of this section, "burial lots" 114 115 means any burial space as defined in section 214.270, RSMo, and any memorial, monument, marker, tombstone or letter marking a burial space. If the 116 117 beneficiary, as defined in chapter 436, RSMo, of an irrevocable prearranged 118 funeral or burial contract receives any public assistance benefits pursuant to this 119 chapter and if the purchaser of such contract or his or her successors in interest 120 cancel or amend the contract so that any person will be entitled to a refund, such refund shall be paid to the state of Missouri up to the amount of public assistance 121 122 benefits provided pursuant to this chapter with any remainder to be paid to those persons designated in chapter 436, RSMo. 123

- 5. In determining eligibility and the amount of benefits to be granted pursuant to federally aided programs, any amounts up to ten thousand dollars placed in an irrevocable trust designated to pay for, at the time of need, the final disposition of a dead human body, funeral or burial services or facilities, or funeral merchandise, as those terms are defined in section 436.405, RSMo, that is not a preneed funeral contract as defined in such section, shall not be considered an asset of the beneficiary. Any overages after final disposition shall be paid to the state of Missouri up to the amount of public assistance benefits provided to the beneficiary pursuant to this chapter with any remainder to be paid to those designated in the trust.
- 6. In determining the total property owned pursuant to subdivision (5) of subsection 2 of this section, or resources, of any person claiming or for whom public assistance is claimed, there shall be disregarded any life insurance policy, or prearranged funeral or burial contract, or any two or more policies or contracts, or any combination of policies and contracts, which provides for the payment of one thousand five hundred dollars or less upon the death of any of the following:
 - (1) A claimant or person for whom benefits are claimed; or
- 143 (2) The spouse of a claimant or person for whom benefits are claimed with whom he or she is living.
- 145 If the value of such policies exceeds one thousand five hundred dollars, then the 146 total value of such policies may be considered in determining resources; except 147 that, in the case of temporary assistance for needy families, there shall be

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- disregarded any prearranged funeral or burial contract, or any two or more contracts, which provides for the payment of one thousand five hundred dollars or less per family member.
- 151 [6.] 7. Beginning September 30, 1989, when determining the eligibility of institutionalized spouses, as defined in 42 U.S.C. Section 1396r-5, for medical 152153 assistance benefits as provided for in section 208.151 and 42 U.S.C. Sections 154 1396a et seq., the division of family services shall comply with the provisions of the federal statutes and regulations. As necessary, the division shall by rule or 155 156 regulation implement the federal law and regulations which shall include but not be limited to the establishment of income and resource standards and 157158 limitations. The division shall require:
- (1) That at the beginning of a period of continuous institutionalization that is expected to last for thirty days or more, the institutionalized spouse, or the community spouse, may request an assessment by the division of family services of total countable resources owned by either or both spouses;
- 163 (2) That the assessed resources of the institutionalized spouse and the community spouse may be allocated so that each receives an equal share;
 - (3) That upon an initial eligibility determination, if the community spouse's share does not equal at least twelve thousand dollars, the institutionalized spouse may transfer to the community spouse a resource allowance to increase the community spouse's share to twelve thousand dollars;
 - (4) That in the determination of initial eligibility of the institutionalized spouse, no resources attributed to the community spouse shall be used in determining the eligibility of the institutionalized spouse, except to the extent that the resources attributed to the community spouse do exceed the community spouse's resource allowance as defined in 42 U.S.C. Section 1396r-5;
- 174 (5) That beginning in January, 1990, the amount specified in subdivision 175 (3) of this subsection shall be increased by the percentage increase in the 176 Consumer Price Index for All Urban Consumers between September, 1988, and 177 the September before the calendar year involved; and
- 178 (6) That beginning the month after initial eligibility for the 179 institutionalized spouse is determined, the resources of the community spouse 180 shall not be considered available to the institutionalized spouse during that 181 continuous period of institutionalization.
- 182 [7.] 8. Beginning July 1, 1989, institutionalized individuals shall be 183 ineligible for the periods required and for the reasons specified in 42 U.S.C.

- 184 Section 1396p.
- 185 [8.] 9. The hearings required by 42 U.S.C. Section 1396r-5 shall be conducted pursuant to the provisions of section 208.080.
- 187 [9.] 10. Beginning October 1, 1989, when determining eligibility for 188 assistance pursuant to this chapter there shall be disregarded unless otherwise 189 provided by federal or state statutes, the home of the applicant or recipient when 190 the home is providing shelter to the applicant or recipient, or his or her spouse 191 or dependent child. The division of family services shall establish by rule or 192 regulation in conformance with applicable federal statutes and regulations a 193 definition of the home and when the home shall be considered a resource that 194 shall be considered in determining eligibility.
- [10.] 11. Reimbursement for services provided by an enrolled Medicaid provider to a recipient who is duly entitled to Title XIX Medicaid and Title XVIII Medicare Part B, Supplementary Medical Insurance (SMI) shall include payment in full of deductible and coinsurance amounts as determined due pursuant to the applicable provisions of federal regulations pertaining to Title XVIII Medicare Part B, except the applicable Title XIX cost sharing.
- 201 [11.] **12.** A "community spouse" is defined as being the 202 noninstitutionalized spouse.
- [12.] 13. An institutionalized spouse applying for Medicaid and having a spouse living in the community shall be required, to the maximum extent permitted by law, to divert income to such community spouse to raise the community spouse's income to the level of the minimum monthly needs allowance, as described in 42 U.S.C. Section 1396r-5. Such diversion of income shall occur before the community spouse is allowed to retain assets in excess of the community spouse protected amount described in 42 U.S.C. Section 1396r-5.
 - 333.300. As used in sections 333.300 to 333.340, unless the context otherwise requires, the following terms shall mean:
 - 3 (1) "Board", the Missouri state board of embalmers and funeral directors;
 - 5 (2) "Funeral merchandise", caskets, grave vaults, receptacles, and 6 other personal property incidental to the final disposition of a dead 7 human body including grave lots, grave spaces, grave markers, 8 monuments, tombstones, crypts, niches, mausoleums, and urns;
 - 9 (3) "Person", any individual, partnership, corporation, 10 cooperative, association, or other entity;

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11 (4) "Preneed agent", any person authorized to sell a preneed 12 contract for or on behalf of a seller;

- 13 (5) "Preneed contract", any contract or other arrangement which provides for the final disposition of a dead human body, funeral or 14 burial services or facilities, or funeral merchandise, where such 15 disposition, services, facilities, or merchandise are not immediately 16 required. Such contracts include, but are not limited to, agreements 17providing for a membership fee or any other fee for the purpose of 18 furnishing final disposition, funeral or burial services or facilities, or 19 20 funeral merchandise at a discount or at a future date;
- 21 (6) "Preneed trust", a trust established to receive deposits of, 22 administer, and disburse payments received under preneed contracts, 23 together with income thereon;
- 24 (7) "Provider", the person designated to provide the final 25 disposition, funeral or burial services or facilities, or funeral 26 merchandise described in a preneed contract;
- 27 (8) "Purchaser", the person who is obligated to pay under a 28 preneed contract;
- 29 (9) "Seller", the person who executes a preneed contract with a 30 purchaser and who is obligated under such preneed contract to remit 31 payment to the provider;
- 32 (10) "Trustee", the trustee of a preneed trust, including successor 33 trustees.
- 333.310. The provisions of sections 333.300 to 333.340 shall not apply to a cemetery operator who sells contracts or arrangements for services for which payments received by, or on behalf of, the purchaser are required to be placed in an endowed care fund or for which a deposit into a segregated account is required under chapter 214, RSMo, provided that a cemetery operator shall comply with sections 333.300 to 333.340 if the contract or arrangement sold by the operator includes services that may only be provided by a licensed funeral director or embalmer.
- 333.315. 1. No person shall be designated as a provider, or agree to perform the obligations of a provider under a preneed contract unless, at the time of such agreement or designation, such person is licensed as a preneed provider by the board. Nothing in this section shall exempt any person from meeting the licensure requirements for

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6 a funeral establishment as provided in this chapter.

- 2. An applicant for a preneed provider license shall:
- 8 (1) File an application on a form established by the board and 9 pay a licensing fee in an amount established by the board by rule;

- 10 (2) Be authorized and registered with the Missouri secretary of 11 state to conduct business in Missouri;
- 12 (3) Identify the name and address of a custodian of records 13 responsible for maintaining the books and records of the provider 14 relating to preneed contracts;
- 15 (4) Identify the name and address of each seller authorized by 16 the provider to sell preneed contracts in which the provider is 17 designated or obligated as the provider;
- 18 (5) File with the state board, a written consent authorizing the 19 state board to inspect or order an investigation, examination, or audit 20 of the provider's books and records which contain information 21 concerning preneed contracts sold for or on behalf of a seller or in 22 which the applicant is named as a provider; and
- 23 (6) Be of good moral character. If the applicant is a corporation, 24 each officer, director, manager, or controlling shareholder, shall be of 25 good moral character.
- 3. Each preneed provider shall apply to renew his or her license on or before October thirty-first of each year or a date established by the board by rule. A license which has not been renewed prior to the renewal date shall expire. Applicants for renewal shall:
- 30 (1) File an application for renewal on a form established by the 31 board by rule;
- 32 (2) Pay a renewal fee in an amount established by the board by 33 rule;
- 34 (3) Be authorized and registered with the Missouri secretary of 35 state to conduct business in Missouri;
- 36 (4) File an annual report with the state board which shall 37 contain:
- 38 (a) The name and address of a custodian of records responsible 39 for maintaining the books and records of the provider relating to 40 preneed contracts;
- 41 (b) The business name or names used by the provider and all 42 addresses from which it engages in the practice of its business;

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- (c) The name and address of each seller with whom it has entered into a written agreement since last filing an annual report with the board authorizing the seller to designate or obligate the licensee as the provider in a preneed contract; and
 - (d) Any information required by the board by rule.
- 48 4. A license which has not been renewed as provided by this section shall expire. A licensee who fails to apply for renewal may apply for reinstatement within two years of the renewal date by satisfying the requirements of subsection 3 of this section and paying a delinquent fee as established by the board by rule.
- 333.320. 1. No person shall sell, perform, or agree to perform the seller's obligations under, or be designated as the seller of, any preneed contract unless, at the time of the sale, performance, agreement, or designation, such person is licensed by the board as a seller and authorized and registered with the Missouri secretary of state to conduct business in Missouri.
- 7 2. An applicant for a preneed seller license shall:
- 8 (1) File an application on a form established by the board and 9 pay a licensing fee in an amount established by the board by rule;
- 10 (2) Be an individual resident of Missouri of eighteen years of age 11 or a business entity registered with the Missouri secretary of state to 12 transact business in Missouri;
- (3) Be of good moral character. If the applicant is a corporation,
 each officer, director, manager, or controlling shareholder, shall be of
 good moral character;
 - (4) Meet all requirements for licensure;
- 17 (5) Identify the name and address of a custodian of records 18 responsible for maintaining the books and records of the seller relating 19 to preneed contracts;
- 20 (6) Identify the name and address of each licensed provider that 21 has authorized the seller to designate such person as a provider under 22 a preneed contract;
- (7) Have established, as grantor, a preneed trust or an agreement to utilize a preneed trust with terms consistent with sections 436.400 to 436.520, RSMo. A trust shall not be required if the applicant certifies to the board that the seller will only sell insurance funded or joint account funded preneed contracts;

- 28 (8) Identify the name and address of a trustee or, if applicable, 29 the financial institution where any preneed trust or joint accounts will 30 be maintained; and
- (9) File with the board, a written consent authorizing the state board to inspect or order an investigation, examination, or audit of the seller's books and records which contain information concerning preneed contracts sold by or on behalf of the seller.
- 35. Each seller shall apply to renew his or her license on or before 36. October thirty-first of each year or a date established by the board by 37 rule. A license which has not been renewed prior to the renewal date 38 shall expire. Applicants for renewal shall:
- 39 (1) File an application for renewal on a form established by the 40 board by rule;
- 41 (2) Pay a renewal fee in an amount established by the board by 42 rule; and
- 43 (3) File annually with the board, a signed and notarized annual 44 report as required by section 436.460, RSMo.
- 4. Any license which has not been renewed as provided by this section shall expire. A licensee who fails to apply for renewal within two years of the renewal date may apply for reinstatement by satisfying the requirements of subsection 3 of this section and paying a delinquent fee as established by the board by rule.
- 333.325. 1. No person shall sell, negotiate, or solicit the sale of preneed contracts for, or on behalf of, a seller unless registered with the board as a preneed agent except for individuals who are licensed as funeral directors under this chapter. The board shall maintain a registry of all preneed agents registered with the board. The registry shall be deemed an open record and made available on the board's web site.
- 8 2. An applicant for a preneed agent registration shall:
- 9 (1) File an application on a form established by the board and 10 pay a registration fee in an amount established by the board by rule 11 which shall not exceed fifty percent of the application fee established 12 by the board under this chapter for a funeral director license;
 - (2) Be eighteen years of age;

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(3) Be of good moral character. If the applicant is a corporation,
 each officer, director, manager, or controlling shareholder, shall be of

16 good moral character;

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- 17 (4) Have successfully passed the Missouri law examination as 18 designated by the board;
- 19 (5) Provide the name and address of each seller for whom the 20 applicant is authorized to execute, sell, negotiate, or solicit the sale of 21 preneed contracts for, or on behalf of.
- 3. Each preneed agent shall apply to renew his or her registration on or before October thirty-first of each year or a date established by the board by rule. A registration which has not been renewed prior to the renewal date shall expire. Applicants for renewal shall:
- 27 (1) File an application for renewal on a form established by the 28 board by rule;
- (2) Pay a renewal fee in an amount established by the board by rule which shall not exceed fifty percent of the application fee established by the board under this chapter for a funeral director license renewal:
- 33 (3) Provide the name and address of each seller for whom the 34 preneed agent is authorized to execute, sell, negotiate, or solicit the 35 sale of preneed contracts for or on behalf of; and
 - (4) Any funeral director acting as a preneed agent shall be required to report the name and address of each preneed seller for whom the funeral director is authorized to sell, negotiate, or solicit the sale of preneed contracts as part of their biennial renewal form.
- 4. Any registration which has not been renewed as provided by
 this section shall expire and the registrant shall be immediately
 removed from the preneed agent registry by the board. A registrant
 who fails to apply for renewal may apply for reinstatement within two
 years of the renewal date by satisfying the requirements of subsection
 of this section and paying a delinquent fee as established by the
 board.
- 333.330. 1. The board may refuse to issue any certificate of registration or authority, permit, or license required under sections 333.300 to 333.340 for one or any combination of causes stated in subsection 2 of this section. The board shall notify the applicant in writing of the reasons for the refusal and shall advise the applicant of his or her right to file a complaint with the administrative hearing

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7 commission as provided by chapter 621, RSMo. The board is hereby 8 granted the authority to hire outside legal counsel to advise and 9 represent the board in any of its duties or in any legal or 10 administrative actions authorized by chapters 333 and 436, RSMo.

- 2. The board may cause a complaint to be filed with the administrative hearing commission as provided by chapter 621, RSMo, against any holder of any certificate of registration or authority, permit, or license required by sections 333.300 to 333.340 or any person who has failed to renew or has surrendered his or her certificate of registration or authority, permit, or license for any one or any combination of the following causes:
 - (1) Use of any controlled substance, as defined in chapter 195, RSMo, or alcoholic beverage to an extent that such use impairs a person's ability to perform the work of any profession licensed or regulated under sections 333.300 to 333.340;
 - (2) The person has been finally adjudicated and found guilty, or entered a plea of guilty or nolo contendere, in a criminal prosecution under the laws of any state or of the United States, for any offense reasonably related to the qualifications, functions, or duties of any profession licensed or regulated under this chapter, for any offense involving a controlled substance, or for any offense an essential element of which is fraud, dishonesty, or an act of violence, or for any offense involving moral turpitude, whether or not sentence is imposed;
 - (3) Use of fraud, deception, misrepresentation, or bribery in securing any certificate of registration or authority, permit, or license issued under this chapter or in obtaining permission to take any examination given or required under this chapter;
- 34 (4) Obtaining or attempting to obtain any fee, charge, tuition, or 35 other compensation by fraud, deception, or misrepresentation;
- 36 (5) Incompetency, misconduct, gross negligence, fraud, 37 misrepresentation, or dishonesty in the performance of the functions 38 or duties of any profession licensed or regulated under sections 333.300 39 to 333.340;
- 40 (6) Violation of, or assisting or enabling any person to violate, 41 any provision of sections 436.400 to 436.520, RSMo, regulating preneed, 42 or of any lawful rule or regulation adopted pursuant thereto;
 - (7) Impersonation of any person holding a certificate of

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registration or authority, permit, or license or allowing any person to use his or her certificate of registration or authority, permit, license, or diploma from any school;

- 47 (8) Disciplinary action against the holder of a license or other 48 right to practice any profession regulated under sections 333.300 to 49 333.340 granted by another state, territory, federal agency, or country 50 upon grounds for which revocation or suspension is authorized in this 51 state;
- 52 (9) A person is finally adjudged mentally incompetent by a court 53 of competent jurisdiction;
 - (10) Misappropriation or theft of preneed funds;
- (11) Assisting or enabling any person to practice or offer to practice any profession licensed or regulated by the provisions of sections 333.300 to 333.340 regulating preneed who is not licensed or registered and currently eligible to practice thereunder;
- (12) Issuance of a certificate of registration or authority, permit,
 or license based upon a material mistake of fact;
- 61 (13) Failure to display a valid certificate or license if so required 62 by sections 436.400 to 436.520, RSMo, regulating preneed or any rule 63 established thereunder;
 - (14) Violation of any professional trust or confidence;
- 65 (15) Making or filing any report required by sections 436.400 to 66 436.520, RSMo, regulating preneed which the licensee knows to be false 67 or knowingly failing to make or file a report required by such sections;
- 68 (16) Use of any advertisement or solicitation which is false, 69 misleading, or deceptive to the general public or persons to whom the 70 advertisement or solicitation is primarily directed; or
- 71 (17) Willfully and through undue influence selling a preneed 72 contract.
- 3. After the filing of such complaint, the proceedings shall be conducted in accordance with the provisions of chapter 621, RSMo. Upon a finding by the administrative hearing commission that the grounds, provided in subsection 2 of this section, for disciplinary action are met, the board may, singly or in combination, censure or place the person named in the complaint on probation on such terms and conditions as the board deems appropriate for a period not to exceed five years, or may suspend, for a period not to exceed three

81 years, or revoke the license or registration.

- 82 4. Notwithstanding any other provision of this section to the 83 contrary, the board may, if necessary to protect the public, seek an injunction upon a showing of good cause in the circuit court of Cole 84 county to immediately suspend a preneed seller license if the board 85 finds, after an inspection, examination, investigation, or audit, a 86 shortage in any preneed trust or joint account which exceeds twenty 87 percent of the total amount required to be held or deposited in the 88 89 trust or account pursuant to the provisions of sections 436.400 to 436.520, RSMo. 90
- 5. Any person whose license is suspended under subsection 4 of 91 this section may appeal such suspension to the administrative hearing 92commission. Notice of such appeal shall be received by the 93 administrative hearing commission within ninety days of mailing, by 94certified mail, the notice of suspension. Failure of a person whose 95 license was suspended to notify the administrative hearing commission 96 of his or her intent to appeal waives all rights to appeal the 97 98 suspension. Upon notice of such person's intent to appeal, a hearing 99 shall be held before the administrative hearing commission pursuant 100 to chapter 621, RSMo. The burden shall be on the board to prove 101 adequate grounds for suspension.
- 6. Use of the procedures set out in this section shall not preclude the application of the provisions of subsection 2 of section 333.061.
 - 333.335. 1. Upon application by the board, and the necessary burden having been met, a court of general jurisdiction may grant an injunction, restraining order, or other order as may be appropriate to enjoin a person from:
 - (1) Offering to engage or engaging in the performance of any acts or practices for which a registration or authority, permit, or license is required by sections 333.300 to 333.340, upon a showing that such acts or practices were performed or offered to be performed without the required registration or authority, permit, or license; or
- 10 (2) Engaging in any practice or business authorized by a 11 registration or authority, permit, or license issued pursuant to sections 12 333.300 to 333.340, that is in violation of sections 333.300 to 333.340, or 13 upon a showing that the holder presents a substantial probability of 14 serious danger to the health, safety, or welfare of any resident of this

15 state or client or customer of the licensee or registrant; or

- 16 (3) Engaging in any practice or business that presents a 17 substantial probability of serious danger to the solvency of any seller.
- 2. Any such action shall be commenced either in the county in which such conduct occurred or in the county in which the defendant resides or, in the case of a firm or corporation, where the firm or corporation maintains its principal office or in Cole county.
- 3. Any action brought under this section shall be in addition to and not in lieu of any penalty provided by sections 333.300 to 333.340, and may be brought concurrently with other actions to enforce sections 333.300 to 333.340.
- 333.340. 1. The board shall establish the amount of the fees authorized under sections 333.300 to 333.340 and required by rules established thereunder. Such fees shall be set at a level to produce revenue which does not substantially exceed the cost and expense of administering sections 333.300 to 333.340 and sections 436.400 to 436.520, RSMo.
- The board shall promulgate and enforce rules for the transaction of its business and for standards of service and practice to be followed for the licensing and registration of providers, sellers, and preneed agents deemed necessary for the public good and consistent with the laws of this state.
- 12 3. Any rule or portion of a rule, as that term is defined in section 13 536.010, RSMo, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to 14all of the provisions of chapter 536, RSMo, and, if applicable, section 15536.028, RSMo. This section and chapter 536, RSMo, are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536, RSMo, to review, to delay the effective date, or to 18 disapprove and annul a rule are subsequently held unconstitutional, 19 then the grant of rulemaking authority and any rule proposed or 20adopted after August 28, 2009, shall be invalid and void. 21
- 436.400. The provisions of sections 436.400 to 436.520 shall be referenced as the "Missouri Preneed Funeral Contract Act" and shall apply only to preneed contracts entered into, and accounts created on or after, August 28, 2009, unless otherwise specified.

5 436.405. As used in sections 436.400 to 436.520, unless the context

- 6 otherwise requires, the following terms shall mean:
- 7 (1) "Beneficiary", the individual who is to be the subject of the 8 disposition or who will receive funeral services, facilities, or 9 merchandise described in a preneed contract;
- 10 (2) "Board", the Missouri state board of embalmers and funeral directors:
- 12 (3) "Division", the division of professional registration of the 13 department of insurance, financial institutions and professional 14 registration;
- (4) "Funeral merchandise", caskets, grave vaults, or receptacles, and other personal property incidental to the final disposition of a dead human body and such term shall also include grave lots, grave spaces, grave markers, monuments, tombstones, crypts, niches, mausoleums, and urns;
- 20 (5) "Guaranteed contract", a preneed contract in which the seller 21 promises, assures, or guarantees to the purchaser that all or any 22 portion of the costs for the disposition, services, facilities, or 23 merchandise identified in a preneed contract will be no greater than 24 the price designated in the contract upon the preneed beneficiary's 25 death or that such costs will be otherwise limited or restricted;
 - (6) "Insurance funded preneed contract", a preneed contract which is designated to be funded by payments or proceeds from an insurance policy or annuity contract;
- (7) "Joint account funded preneed contract", a preneed contract
 which designates that payments for the preneed contract made by or
 on behalf of the purchaser will be deposited and maintained in a joint
 account in the names of the purchaser and provider;
 - (8) "Market value", a fair market value:

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- (a) As to cash, the amount thereof;
- 35 (b) As to a security as of any date, the price for the security as
 36 of that date obtained from a generally recognized source, or to the
 37 extent no generally recognized source exists, the price to sell the
 38 security in an orderly transaction between unrelated market
 39 participants at the measurement date; and
- (c) As to any other asset, the price to sell the asset in an orderly transaction between unrelated market participants at the measurement date consistent with statements of financial accounting standards;

- (9) "Non-guaranteed contract", a preneed contract in which the seller does not promise, assure, or guarantee that all or any portion of the costs for the disposition, facilities, service, or merchandise identified in a preneed contract will be limited to the price designated
- 47 in the contract upon the preneed beneficiary's death or that such costs
- 48 will be otherwise limited or restricted;
- 49 (10) "Person", any individual, partnership, corporation, 50 cooperative, association, or other entity;
- 51 (11) "Preneed agent", any person authorized to sell a preneed 52 contract for, or on behalf of, a seller;
- (12) "Preneed contract", any contract or other arrangement 53 which provides for the final disposition of a dead human body, funeral 54or burial services or facilities, or funeral merchandise, where such 55disposition, services, facilities, or merchandise are not immediately 5657required. Such contracts include, but are not limited to, agreements providing for a membership fee or any other fee for the purpose of 58 furnishing final disposition, funeral or burial services or facilities, or 59 60 funeral merchandise at a discount or at a future date;
- (13) "Preneed trust", a trust established to receive deposits of,
 administer, and disburse payments received under preneed contracts,
 together with income thereon;
- (14) "Provider", the person designated to provide the disposition,
 funeral or burial services or facilities, or merchandise described in a
 preneed contract;
- 67 (15) "Purchaser", the person who is obligated to pay under a 68 preneed contract;
- 69 (16) "Seller", the person who executes a preneed contract with a 70 purchaser and who is obligated under such preneed contract to remit 71 payment to the provider;
- 72 (17) "Trustee", the trustee of a preneed trust, including successor 73 trustees;
- 74 (18) "Trust funded preneed contract", a preneed contract which 75 provides that payments for the preneed contract shall be deposited and 76 maintained in trust;
- 436.410. The provisions of sections 436.400 to 436.520 shall not 2 apply to any contract or other arrangement sold by a cemetery 3 operator for which payments received by or on behalf of the purchaser

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4 are required to be placed in an endowed care fund or for which a
5 deposit into a segregated account is required under chapter 214, RSMo,
6 provided that a cemetery operator shall comply with sections 436.400
7 to 436.520 if the contract or arrangement sold by the operator includes
8 services that may only be provided by a licensed funeral director or
9 embalmer.

436.412. Each preneed contract made before August 28, 2009, and all payments and disbursements under such contract shall continue to be governed by this chapter as the chapter existed at the time the contract was made. A licensee may be disciplined by the board for any violations of this chapter as it existed at the time the conduct occurred.

436.415. 1. Except as otherwise provided in sections 436.400 to 2 436.520, the provider designated in a preneed contract shall be 3 obligated to provide final disposition, funeral or burial services and 4 facilities, and funeral merchandise as described in the preneed 5 contract.

2. The seller designated in a preneed contract shall be obligated to administer all payments made by, or on behalf of, a purchaser of a preneed contract and ensure the preneed contract is managed and fulfilled, and payments remitted, in compliance with sections 436.400 to 436.520 and as provided by the contract.

436.420. 1. No person shall be designated as a provider in a preneed contract unless the provider has a written contractual agreement with the seller. Any seller who designates a person as a provider in a preneed contract without a contractual relationship with such person is in violation of the provisions of sections 436.400 to 436.520.

- 2. The written agreement required by this section shall include:
- 8 (1) Written consent from the provider authorizing the seller to 9 designate or obligate the provider under a preneed contract;
- 10 (2) Procedures for tracking preneed contract funds or payments 11 received by the provider and for remitting such funds or payments to 12 the seller, including, the time period authorized by the seller for the 13 remittance of funds and payments; and
- 14 (3) The signatures of the seller and the provider or their 15 authorized representatives and the date such signature was obtained.
- 3. A provider shall notify the board within fifteen days of

authorizing or otherwise agreeing to allow a seller to designate himself
 or herself as the provider under any preneed contract.

- 19 4. Any person who knowingly permits a seller to sell a preneed contract designating him or her as the provider shall be obligated to 20provide the final disposition, funeral and burial services and facilities, 21and funeral merchandise as described in the preneed contract for the 22beneficiary. A provider who has knowledge that a seller has designated 23himself or herself as a provider under a preneed contract without 2425 authorization, shall notify the board in writing within thirty days of obtaining such knowledge. 26
- 5. Failure to comply with the provisions of this section shall be cause for discipline of a person licensed or registered by the board under sections 333.300 to 333.340, RSMo.
- 6. Upon request of the board, a licensed seller, provider, or preneed agent shall provide a copy of any preneed contract or any contract or agreement with a seller or provider to the board.
- 436.425. 1. All preneed contracts shall be in writing and shall 2 clearly and conspicuously:
- 3 (1) Include the name, address and phone number of the 4 purchaser, beneficiary, provider and seller;
- 5 (2) Identify the name, address, phone and license number of the 6 provider and the seller;
- 7 (3) Set out in detail the disposition, funeral and burial services 8 and facilities, and merchandise requested;
- 9 (4) Identify whether the contract is trust funded, insurance 10 funded, or joint account funded;
- 11 (5) Include notice that the cancellation of the contract shall not 12 cancel any life insurance funding the contract, and that insurance 13 cancellation is required to be made in writing to the insurer;
- 14 (6) Include notice that the purchaser will only receive the cash
 15 surrender value of any insurance policy funding the contract if
 16 cancelled after a designated time, which may be less than the amount
 17 paid into the policy;
- 18 (7) Include notice that the purchaser has the right to transfer the 19 provider designation to another provider;
- 20 (8) Prominently identify whether the contract is revocable or 21 irrevocable;

- 22 (9) Set forth the terms for cancellation by the purchaser or by 23 the seller;
- 24 (10) Identify any preneed trust or joint account into which 25 contract payments shall be deposited, including the name and address 26 of the corresponding trustee or financial institution;
- 27 (11) Include the name, address and phone number of any 28 insurance company issuing an insurance policy used to fund the 29 preneed contract;
- 30 (12) Include the name and signature of the purchaser, the 31 preneed agent responsible for the sale of the contract, and the seller or 32 its authorized representative;
- 33 (13) Prominently identify whether the contract is a guaranteed or non-guaranteed contract in a recognizable font;
- 35 (14) Include any applicable consumer disclosures required by the 36 board by rule and;
- 37 (15) Comply with the provisions of sections 436.400 to 436.520 or 38 any rule promulgated thereunder.
- 2. A preneed contract shall be voidable and unenforceable at the option of the purchaser, or the purchaser's legal representative, if the contract is not in compliance with this section or not issued by a seller licensed under sections 333.300 to 333.340, RSMo. Upon exercising the option, all payments made under such contract shall be recoverable by the purchaser, or the purchaser's legal representative, from the contract seller or other payee thereof.
- 3. A preneed contract shall only be designated as irrevocable if the purchaser is using the contract to qualify for Mo HealthNet services under chapter 208, RSMo. All purchasers shall have the right to cancel or rescind a revocable preneed contract and transfer any preneed contract with or without cause.
- 4. A preneed contract, including contracts entered into before August 28, 2009, shall not be changed from a trust funded, insurance funded, or joint account funded preneed contract without the consent of the purchaser.
- 436.430. 1. A trust funded preneed contract shall comply with sections 436.400 to 436.520 and the specific requirements of this section.
- 2. In a trust funded preneed contract, a seller shall be allowed
 4 to charge a non-refundable origination fee of up to five percent of the

total amount of the preneed contract which shall not be commingled with any funds in any preneed trust. A seller shall deposit one hundred percent of the payments received on a trust funded preneed contract, minus the origination fee, if any is charged, into a trust designated by this section within sixty days of receipt of such funds by the seller or its designee. A seller may withdraw from the trust, up to ten percent of the total payments deposited into the trust on the trust funded contract.

- 3. The trustee of a preneed trust shall be a state or federally chartered financial institution authorized to exercise trust powers in Missouri. The trustee shall accept all deposits made to it for a preneed contract and shall hold, administer, and distribute such deposits, in trust, as trust principal, pursuant to sections 436.400 to 436.520.
- 4. The financial institution referenced herein may neither control, be controlled by, nor be under common control with the seller or preneed agent. The terms "control", "controlled by" and "under common control with" means, the direct or indirect possession of the power to direct or cause the direction of the management and policies of a person, whether through the ownership of voting securities, by contract other than a commercial contract for goods or nonmanagement services, or otherwise, unless the power is the result of an official position with or corporate office held by the person. Control shall be presumed to exist if any person, directly or indirectly, owns, controls, holds with the power to vote, or holds proxies representing ten percent or more of the voting securities issued by any other person. This presumption may be rebutted by a showing to the board that control does not in fact exist.
- 5. Payments regarding two or more preneed contracts may be deposited into and commingled in the same preneed trust, so long as the trustee maintains adequate records that individually and separately identify the payments, earnings, and distributions for each preneed contract.
- 6. Within a reasonable time after accepting a trusteeship or receiving trust assets, a trustee shall review the trust assets and make and implement decisions concerning the retention and disposition of assets in order to bring the trust portfolio into compliance with the purposes, terms, distribution requirements, other circumstances of the

- 42 trust, and all other requirements of sections 436.400 to 436.520.
- 7. All expenses of establishing and administering a preneed trust, including trustee's fees, legal and accounting fees, investment expenses, and taxes may be paid from income generated from the investment of the trust assets.
- 8. The seller and provider of a trust funded preneed contract 47 shall be entitled to all income, including, but not limited to, interest, 48 dividends, capital gains, and losses generated by the investment of 49 preneed trust property regarding such contract as stipulated in the 50 contract. Income of the trust, excluding expenses allowed under 51 subsection 7 of this section, shall accrue through the life of the 52trust. Except in instances when a contract is cancelled, the trustee of 53 the trust may distribute all principal and interest and income, net of 54losses, to the seller upon, but not before, the final disposition of the 55 beneficiary and provision of the funeral and burial services and 56 facilities, and merchandise to, or for, the benefit of the 57 beneficiary. This subsection shall apply to trusts established on or 58 59 after August 28, 2009.
- 9. Providers shall request payment by submitting a certificate of performance to the seller certifying that the provider has rendered services pursuant to the contract or as requested. The certificate shall be signed by both the provider and the person authorized to make arrangements on behalf of the beneficiary. Sellers shall remit payment to the provider within thirty days of receiving the certificate.
- 10. The trustee of a preneed trust, including trusts established 66 before August 28, 2009, shall maintain adequate books and records of 67 all transactions administered over the life of the trust and pertaining 68 to the trust generally. The trustee shall assist the seller who 69 established the trust or its successor in interest in the preparation of 70 the annual report described in section 436.460, RSMo. The seller shall 71furnish to each contract purchaser, within fifteen days after receipt of 72the purchaser's written request, a written statement of all deposits 73 made to such trust regarding such purchaser's contract including the 7475 principal and interest paid to date, and the principal and interest to be paid over the life of the trust. 76
- 77 11. A preneed trust, including trusts established before August 78 28, 2009, shall terminate when the trust principal no longer includes

insurance product.

- 79 any payments made under any preneed contract, and upon such
- 80 termination the trustee shall distribute all trust property, including
- 81 principal and undistributed income, to the seller which established the
- 82 trust.

- 436.435. 1. The provisions of this section shall apply to all preneed trusts, including trusts established before August 28, 2009.
- 2. All property held in a preneed trust, including principal and undistributed income, shall be invested and reinvested by the trustee thereof and shall only be invested and reinvested in investments which have reasonable potential for growth or producing income. Funds in, or belonging to, a preneed trust shall not be invested in any term life
- 3. A trustee shall invest and manage trust assets as a prudent investor would, by considering the purposes, terms, distribution requirements, and other circumstances of the trust. In satisfying this
- 12 standard, the trustee shall exercise reasonable care, skill, and caution.
- 13 A trustee who has special skills or expertise, or is named trustee in
- 14 reliance upon the trustee's representation that the trustee has special
- 15 skills or expertise, has a duty to use those special skills or expertise
- 16 when investing and managing trust assets.
- 4. A trustee shall diversify the investments of the trust unless the trustee reasonably determines that, because of special circumstances, the purpose of the trust is better served without diversification.
- 5. In investing and managing trust assets, a trustee shall consider the following as are relevant to the trust:
 - (1) General economic conditions;
- 23 (2) The possible effect of inflation or deflation;
- 24 (3) The expected tax consequences of investment decisions or 25 strategies;
- 26 (4) The role that each investment or course of action plays within the overall trust portfolio;
- 28 (5) The expected total return from income and the appreciation 29 of capital;
- 30 (6) Needs for liquidity, regularity of income, and preservation or 31 appreciation of capital;
- 32 (7) An asset's special relationship or special value, if any, to the 33 purposes of the trust or to one or more of the beneficiaries; and

- 34 (8) The size of the portfolio, nature and estimated duration of the 35 fiduciary relationship, and distribution requirements under the 36 governing instrument.
- 6. Any seller, provider, or preneed agent shall not procure or ascept a loan against any investment or asset of or belonging to a preneed trust.
 - 436.440. 1. The provisions of this section shall apply to all preneed trusts, including trusts established before August 28, 2009.
- 2. A preneed trustee may delegate to an agent, duties and powers that a prudent trustee of comparable skills would reasonably delegate under the circumstances. The trustee shall exercise reasonable care, skill, and caution in:
- 7 (1) Selecting an agent;
- 8 (2) Establishing the scope and terms of the agency, consistent 9 with the purposes and terms of the trust; and
- 10 (3) Periodically reviewing the agent's actions in order to monitor 11 the agent's performance and compliance with the terms of the agency.
- 3. In performing a delegated function, an agent owes a duty to the trust to exercise reasonable care to comply with the terms of the agency.
- 4. By accepting a delegation of powers or duties from the trustee of a preneed trust, an agent submits to the jurisdiction of the courts of this state.
- 5. Delegation of duties and powers to an agent shall not relieve the trustee of any duty or responsibility imposed on the trustee by sections 436.400 to 436.520 or the trust agreement.
- 436.445. A trustee of any preneed trust, including trusts established before August 28, 2009, shall not sell, invest, or authorize any transaction involving the investment or management of trust property with:
 - (1) The spouse of the trustee;

- 6 (2) The descendants, siblings, parents, or spouses of a seller or 7 an officer, manager, director or employee of a seller, provider, or 8 preneed agent;
- 9 (3) Agents or attorneys of a trustee, seller, or provider; or
- 10 (4) A corporation or other person or enterprise in which the 11 trustee, seller, or provider owns a significant interest or has an interest

- 12 that might affect the trustee's judgment.
 - 436.450. 1. A preneed contract funded by permanent life insurance or a single premium annuity shall comply with sections 436.400 to 436.520 and the specific requirements of this section.
- 2. A seller, provider, or any preneed agent, shall not receive or collect from the purchaser of an insurance or annuity funded preneed contract, any amount in excess of what is required to pay the premiums on the insurance policy or annuity as assessed or required by the insurer as premium payments for the insurance policy. A seller shall not receive or collect any administrative or other fee from the purchaser for or in connection with an insurance or annuity funded preneed contract, other than those fees or amounts assessed by the insurer.
- 3. Payments collected by or on behalf of a seller for an insurance funded preneed contract shall be promptly remitted to the insurer or the insurer's designee as required by the insurer, provided that payments shall not be retained or held by the seller or preneed agent for more than thirty days from the date of receipt.
- 4. A preneed contract shall not be funded by:
- 19 (1) Term life insurance; or
- 20 (2) An annuity that permits or requires payment of more than 21 one consideration.
- 5. A seller, provider, or preneed agent shall not procure or accept a loan against any insurance or annuity contract used to fund a preneed contract.
- 6. Laws regulating insurance shall not apply to preneed contracts, but shall apply to any insurance or annuity sold with a preneed contract.
- 7. This section shall apply to all preneed contracts including those entered into before August 28, 2009.
- 436.455. 1. A joint account funded preneed contract shall comply
 with sections 436.400 to 436.520 and the specific requirements of this
 section.
- 2. In lieu of a trust funded or insurance funded preneed contract, the seller and the purchaser may agree in writing that all funds paid by the purchaser for the preneed contract shall be deposited with a financial institution chartered and regulated by the federal or state

8 government authorized to do business in Missouri in an account in the 9 joint names and under the joint control of the seller and 10 purchaser. There shall be a separate joint account established for each 11 preneed contract sold or arranged under this section. Funds shall only 12 be withdrawn or paid from the account upon the signatures of both the 13 seller and purchaser or under a pay-on-death designation.

- 3. All consideration paid by the purchaser under a joint account funded contract shall be deposited into a joint account as authorized by this section within ten days of receipt of payment by the seller.
- 4. The financial institution shall hold, invest, and reinvest funds deposited under this section in other accounts offered to depositors by the financial institutions as provided in the written agreement of the purchaser and the seller, provided the financial institution shall not invest or reinvest any funds deposited under this section in term life insurance or any investment that does not reasonably have the potential to gain income or increase in value.
- 5. Income generated by preneed funds deposited under this section shall administering the account, and the balance of the income shall be accrue through the life of the joint account until the preneed contract is cancelled or fulfilled pursuant to subsection 6 of this section.
- 6. Within fifteen days after a provider and a witness certifies to the financial institution in writing, that the provider has furnished the final disposition, funeral and burial services and facilities, and merchandise as required by the preneed contract, or has provided alternative funeral benefits for the beneficiary under special arrangements made with the purchaser, the financial institution shall distribute the deposited funds, if the certification has been approved by the purchaser.
- 7. The seller shall pay the provider pursuant to the written as agreement.

436.456. At any time before final disposition, or before the funeral or burial services, facilities, or merchandise described in a preneed contract are furnished, the purchaser may cancel the contract, if designated as revocable, without cause. In order to cancel the contract the purchaser shall:

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(1) In the case of a joint account funded preneed contract,

- 7 deliver written notice of the cancellation to the seller and the financial
- 8 institution. Within fifteen days of receipt of notice of the cancellation,
- 9 the financial institution shall distribute all deposited funds to the
- 10 purchaser. Interest shall be distributed as provided in the agreement
- 11 with the seller and purchaser;
- 12 (2) In the case of an insurance funded preneed contract, deliver 13 written notice of the cancellation to the seller. Within fifteen days of 14 receipt of notice of the cancellation, the seller shall notify the 15 purchaser that the cancellation of the contract shall not cancel any life
- purchaser that the cancellation of the contract shall not cancel any file
- 16 insurance funding the contract and that insurance cancellation is
- 17 required to be made in writing to the insurer;
- 18 (3) In the case of a trust funded preneed contract, deliver
- 19 written notice of the cancellation to the seller and trustee. Within
- 20 fifteen days of receipt of notice of the cancellation, the trustee shall
- 21 distribute one hundred percent of the trust property, including any
- 22 percentage of the total payments received on the trust funded contract
- 23 that have been withdrawn from the account under section 436.430 but
- 24 excluding interest, to the purchaser of the contract.
 - 436.457. 1. A seller shall have the right to cancel the contract if the purchaser is in default of payment for sixty days.
- 3 2. Prior to canceling the contract, the seller shall notify the
- 4 purchaser in writing that the contract shall be cancelled if payment is
- 5 not received within thirty days of the postmarked date of the
- 6 notice. The notice shall include the amount of payments due, the date
- 7 the payment is due, and the date of cancellation.
- 8 3. The purchaser shall have the opportunity to remit the default
- 9 payment in arrears if the seller chooses not to cancel the contract prior
- to the death of the beneficiary and subsequent need for disposition,
- 11 services, facilities, or merchandise under the contract. If the arrearage
- 12 is not remitted, the seller shall credit the purchaser's preneed
- 13 payments toward the immediate costs for disposition, services,
- 14 facilities, and merchandise. If credit is applied, the seller may
- ,
- 15 determine such costs based on the seller's prices on the date of the
- 16 provision of the disposition, services, facilities, and merchandise.
- 17 4. Upon cancellation by the seller under this section, eighty
- 18 percent of the contract payments shall be refunded to the purchaser.
 - 436.458. 1. A purchaser may select an alternative provider as the

designated provider under the original contract if the purchaser notifies the seller in writing of the purchaser's intent, stating the name of the alternative provider and the alternative provider consents to the new designation. Purchasers shall not be penalized or assessed any additional fee or cost for such a transfer of the provider designation.

2. The seller shall pay the newly designated provider all payments owed to the original provider under the contract. The newly designated provider shall assume all rights, duties, obligations, and liabilities as the original provider under the contract. Interest shall continue to be allocated to the seller as provided for under the contract.

3. In the case of a trust funded contract and upon written notice to the seller of the purchaser's intent to select an alternative provider under subsection 1 of this section, the seller shall either continue the trust with the new provider in place of, and to receive all payments owed to, the original provider under the original agreement, or pay to the new provider all of the trust property, including principal and income.

436.460. 1. Each seller shall file an annual report with the board which shall contain the following information:

- 3 (1) The name, addresses and the contract number, if any, of all 4 purchasers as reflected in any preneed contract sold since the filing of 5 the last report;
- 6 (2) The total number and total face value of preneed contracts
 7 sold since the filing of the last report;
- 8 (3) The contract amount of each preneed contract sold since the 9 filing of the last report, identified by contract;
- (4) The name, address, and license number of all preneed agents
 authorized to sell preneed contracts on behalf of the seller;
- 12 (5) The date the report is submitted and the date of the last 13 report;
- 14 (6) The number of all Missouri preneed contracts fulfilled by the 15 seller during the preceding calendar year;
- 16 (7) The name and address of each provider with whom it is under 17 contract;
- 18 (8) The name and address of the person designated by the seller 19 as custodian of the seller's books and records relating to the sale of

- 20 preneed contracts;
- 21 (9) Written consent authorizing the board to order an
- 22 examination and, if necessary, an audit of any joint or trust account
- 23 established under sections 436.400 to 436.520, designated by depository
- 24 or account number;
- 25 (10) Written consent authorizing the board to order an
- 26 investigation, examination and if necessary an audit of its books and
- 27 records relating to the sale of preneed contracts; and
- 28 (11) Certification under oath that the report is complete and
- 29 correct attested to by an officer of the seller. The seller or officer shall
- 30 be subject to the penalty of making a false affidavit or declaration.
- 31 2. A seller that sells or has sold trust funded preneed contracts
- 32 shall also include in the annual report required by section 1 of this
- 33 section:
- 34 (1) The name and address of the financial institution in which it
- 35 maintains a preneed trust account and the account numbers of such
- 36 trust accounts;
- 37 (2) The trust fund balance as reported in the previous year's
- 38 report;

- (3) The current trust fund balance;
- 40 (4) Principal contributions received by the trustee since the
- 41 previous report;
- 42 (5) Total trust earnings and total distributions to the seller since
- 43 the previous report;
- 44 (6) A statement of all assets and investments of the trust showing
- 45 cost, acquisition date, and current market value of each asset and
- 46 investment;
- 47 (7) Total expenses, excluding distributions to the seller, since the
- 48 previous report; and
- 49 (8) Certification under oath that the information required by
- 50 subdivisions (1) to (7) of this subsection is complete and correct and
- 51 attested to by a corporate officer of the trustee. The trustee shall be
- 52 subject to the penalty of making a false affidavit or declaration.
- 3. A seller that sells or who has sold joint account funded
- 54 preneed contracts shall also include in the annual report required by
- 55 subsection 1 of this section:
- 56 (1) The name and address of the financial institution in Missouri

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57 in which it maintains the joint account and the account numbers for 58 each joint account;

- (2) The amount on deposit in each joint account;
- (3) The joint account balance as reported in the previous year'sreport;
- 62 (4) Principal contributions placed into each joint account since 63 the filing of the previous report;
 - (5) Total earnings since the previous report;
- 65 (6) Total distributions to the seller from each joint account since 66 the previous report;
- 67 (7) Total expenses deducted from the joint account, excluding 68 distributions to the seller, since the previous report; and
- 69 (8) Certification under oath that the information required by
 70 subdivisions (1) to (7) of this subsection is complete and correct and
 71 attested to by an authorized representative of the financial
 72 institution. The affiant shall be subject to the penalty of making a false
 73 affidavit or declaration.
- 4. A seller that sells or who has sold any insurance funded prened contracts shall also include in the annual report required by subsection 1 of this section:
- 77 (1) The name and address of each insurance company issuing 78 insurance to fund a preneed contract sold by the seller during the 79 preceding year;
- 80 (2) The status, total face value and total cash surrender value of 81 each policy; and
- (3) Certification under oath that the information required by subsections 1 to 5 of this section is complete and correct attested to by an authorized representative of the insurer. The affiant shall be subject to the penalty of making a false affidavit or declaration.
- 5. Each seller shall remit an annual reporting fee in an amount established by the board by rule for each preneed contract sold in the year since the date the seller filed its last annual report with the board. This reporting fee shall be paid annually and may be collected from the purchaser of the preneed contract as an additional charge or remitted to the board from the funds of the seller. The reporting fee shall be in addition to any other fees authorized under sections 436.400 to 436.520.

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- 6. All reports required by this section shall be filed by the thirtyfirst day of October of each year or by the date established by the board by rule. Annual reports filed after the date provided herein shall
- 97 be subject to a late fee in an amount established by rule of the board.
- 7. A seller who fails to file the annual report on or before the date specified by the board shall be prohibited from selling any preneed contracts until the annual report has been filed and all applicable fees have been paid to the board.
- 8. This section shall apply to contracts entered into before August 28, 2009.

436.465. A seller shall maintain:

- 2 (1) Adequate records of all preneed contracts and related 3 agreements with providers, trustees of a preneed trust, and financial 4 institutions holding a joint account established under sections 436.400 5 to 436.520;
- 6 (2) Records of preneed contracts, including financial institution 7 statements and death certificates, shall be maintained by the seller for 8 the duration of the contract and for no less than five years after the 9 performance or cancellation of the contract.
- 436.470. 1. The board shall have authority to conduct inspections and investigations of providers, sellers, and preneed agents and conduct financial examinations of the books and records of providers, sellers, and preneed agents and any trust or joint account to determine compliance with sections 436.400 to 436.520, or to determine whether grounds exist for disciplining a person licensed or registered under sections 333.300 to 333.340, RSMo, at the discretion of the board and with or without cause. The board shall conduct a financial examination of the books and records of each seller as authorized by this section at least once every five years, subject to available funding.
 - 2. Upon determining that an inspection, investigation, examination, or audit shall be conducted, the board shall issue a notice authorizing an employee or other person appointed by the board to perform such inspection, investigation, examination, or audit. The notice shall instruct the person appointed by the board as to the scope of the inspection, investigation, examination or audit.
- 3. The board shall not appoint or authorize any person to conduct an inspection, investigation, examination, or audit under this

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section if the individual has a conflict of interest or is affiliated with 19 20 the management of, or owns a pecuniary interest in, any person subject to inspection, investigation, examination, or audit under chapter 333, 2122RSMo, or sections 436.400 to 436.520.

- 23 4. The board may request that the director of the division of professional registration, the director of the department of insurance, financial institutions and professional registration, or the office of the attorney general designate one or more investigators or financial 26examiners to assist in any investigation, examination, or audit, and 27such assistance shall not be unreasonably withheld. 28
- 29 5. The person conducting the inspection, investigation, or audit may enter the office, premises, establishment, or place of business of 30 any seller or licensed provider of preneed contracts, or any office, 31 32premises, establishment, or place where the practice of selling or providing preneed funerals is conducted, or where such practice is advertised as being conducted for the purpose of conducting the 34 inspection, investigation, examination, or audit. 35
- 36 6. Upon request by the board, a licensee or registrant shall make 37 the books and records of the licensee or registrant available to the 38 board for inspection and copying at any reasonable time, including, any 39 insurance, trust, joint account, or financial institution records deemed necessary by the board to determine compliance with sections 436.400 40 41 to 436.520.
- 42 7. The board shall have the power to issue subpoenas to compel the production of records and papers by any licensee, trustee or 43 registrant of the board. Subpoenas issued under this section shall be 44 served in the same manner as subpoenas in a civil case. 45
- 46 8. All sellers, providers, preneed agents, and trustees shall cooperate with the board or its designee, the division of finance, the department of insurance, financial institutions and professional 48 registration, and the office of the attorney general, in any inspection, 49 investigation, examination, or audit brought under this section. 50
- 9. This section shall not be construed to limit the board's 5152authority to file a complaint with the administrative hearing commission charging a licensee or registrant with any actionable 53 conduct or violation, regardless of whether such complaint exceeds the 54scope of acts charged in a preliminary public complaint filed with the 55

- 56 board and whether any public complaint has been filed with the board.
- 57 10. The board, the division of finance, the department of
- 58 insurance, financial institutions and professional registration, and the
- 59 office of the attorney general may share information relating to any
- 60 preneed inspection, investigation, examination, or audit.
- 11. If an inspection, investigation, examination, or audit reveals
- 62 a violation of sections 436.400 to 436.520, the office of the attorney
- 63 general, with the consent and cooperation of the division of finance, the
- 64 office of the Comptroller of Currency or the Federal Deposit Insurance
- 65 Corporation, may initiate a judicial proceeding to:
- 66 (1) Declare rights;
- 67 (2) Approve a nonjudicial settlement;
- 68 (3) Interpret or construe the terms of the trust;
- 69 (4) Determine the validity of a trust or of any of its terms;
- 70 (5) Compel a trustee to report or account;

a trustee any necessary or desirable power;

- 71 (6) Enjoin a seller, provider, or preneed agent from performing 72 a particular act;
- 73 (7) Enjoin a trustee from performing a particular act or grant to
- 75 (8) Review the actions of a trustee, including the exercise of a
- 77 (9) Appoint or remove a trustee;
- 78 (10) Determine trustee liability and grant any available remedy
- 79 for a breach of trust:

discretionary power;

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- 80 (11) Approve employment and compensation of preneed agents;
- 81 (12) Determine the propriety of investments;
- 82 (13) Determine the timing and quantity of distributions and
- 83 dispositions of assets; or
- 84 (14) Utilize any other power or authority vested in the attorney
- 85 general by law.
 - 436.480. Upon the death or legal incapacity of a purchaser, all
- 2 rights and remedies granted to the purchaser under sections 436.400 to
- 3 436.520 shall be enforceable by and accrue to the benefit of the
- 4 purchaser's legal representative or his designated successor, and all
- 5 payments otherwise payable to the purchaser shall be paid to that
- 6 person.
 - 436.485. 1. Any person, including the officers, directors,

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partners, agents, or employees of such person, who shall knowingly and willfully violate or assist or enable any person to violate any provision of sections 436.400 to 436.520 by incompetence, misconduct, gross negligence, fraud, misrepresentation, or dishonesty is guilty of a class C felony. Each violation of any provision of sections 436.400 to 436.520 constitutes a separate offense and may be prosecuted individually. The attorney general shall have concurrent jurisdiction with any local prosecutor to prosecute under this section.

10 2. Any violation of the provisions of sections 436.400 to 436.520 shall constitute a violation of the provisions of section 407.020, RSMo. 11 In any proceeding brought by the attorney general for a violation of the 12provisions of sections 436.400 to 436.520, the court may order all relief 13 and penalties authorized under chapter 407, RSMo, and, in addition to 14 imposing the penalties provided for in sections 436.400 to 436.520, order 15 16 the revocation or suspension of the license or registration of a defendant seller, provider, or preneed agent. 17

436.490. 1. A provider that intends to sell or otherwise dispose of all or a majority of its business assets, or its stock if a corporation, shall notify the board at least sixty days prior to selling or otherwise disposing of its business assets or stock, or ceasing to do business as a provider, and shall file a notification report on a form established by the board.

- 2. The report required by this section shall include:
- 8 (1) The name, phone number, and address of the purchasers of 9 any outstanding preneed contract for which the licensee is the 10 designated provider;
- 11 (2) The name and license numbers of all sellers authorized to 12 designate the licensee as a provider in a preneed contract;
- 13 (3) The name, address, and license number of the provider 14 assuming or agreeing to assume the licensee's obligations as a provider 15 under a preneed contract, if any;
- (4) The name, address, and phone number of a custodian who will maintain the books and records of the provider containing information about preneed contracts in which the licensee is or was formerly designated as provider;
- 20 (5) A final annual report containing the information required by 21 section 436.460;

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- 22 (6) The date the provider intends to sell or otherwise dispose of 23 its business assets or stock, or cease doing business; and
- 24 (7) Any other information required by the board by rule.
- 3. Within three days after the provider sells or disposes of its assets or stock or ceases doing business, the former provider shall notify each seller in writing that the former provider has sold or disposed of its assets or stock or has ceased doing business.
 - 436.500. 1. A seller that intends to sell or otherwise dispose of all or a majority of its business assets or its stock, shall notify the board at least sixty days prior to selling or otherwise disposing of its assets or stock, or ceasing to do business as a seller, and shall file a notification report on a form established by the board.
 - 2. The report required by this section shall include:
- 7 (1) A notarized and signed statement from the person assuming
 8 or agreeing to assume the obligations of the seller indicating that the
 9 assuming seller has been provided with a copy of the seller's final
 10 annual report and has consented to assuming the outstanding
 11 obligations of the seller;
- 12 (2) In lieu of the notarized statement required by subdivision (1)
 13 of this subsection, the seller may file a plan detailing how the assets of
 14 the seller will be set aside and used to service all outstanding preneed
 15 contracts sold by the seller; and
 - (3) Any other information required by the board by rule.
- 3. Within thirty days after assuming the obligations of a seller under this section, the assuming seller shall:
- 19 (1) Notify each provider in writing that the former seller has 20 sold or disposed of its assets or stock or has ceased doing business; and
 - (2) Provide written notification to the purchasers of each preneed contract assumed by the seller indicating that the former seller has transferred ownership or has ceased doing business.
- 4. Nothing in this section shall be construed to require the board to audit, inspect, investigate, examine, or edit the books and records of a seller subject to the provisions of this section nor shall this section be construed to amend, rescind, or supersede any duty imposed on, or due diligence required of, an entity assuming the obligations of the seller.
 - 5. The office of the attorney general shall have the authority to

initiate legal action to compel or otherwise ensure compliance with this
section by a former provider licensee.

436.505. A preneed contract may offer the purchaser the option to acquire and maintain credit life insurance on the life of the purchaser. Such insurance shall provide for the payment of death benefits to the seller in an amount equal to the total of all contract payments unpaid as of the date of such purchaser's death, and shall be used solely to make those unpaid payments.

436.510. If a seller shall fail to make timely payment of an amount due a purchaser or a provider under the provisions of sections 436.400 to 436.520, the purchaser or provider, as appropriate, shall have the right, in addition to other rights and remedies against such seller, to make demand upon the trustee of the preneed trust for the contract to distribute to the purchaser or provider from the trust, as damages, an amount equal to all deposits made into the trust for the contract.

436.520. 1. The board shall promulgate and enforce rules for administration and enforcement of sections 436.400 to 436.520 including the establishment of the amount of any fees authorized thereunder for the transaction of its business and for standards of service and practice to be followed for the licensing and registration of providers, sellers, and preneed agents deemed necessary for the public good and consistent with the laws of this state. Such fees shall be set at a level to produce revenue which does not substantially exceed the cost and expense of administering this chapter.

10 2. Any rule or portion of a rule, as that term is defined in section 536.010, RSMo, that is created under the authority delegated in this 11 section shall become effective only if it complies with and is subject to all of the provisions of chapter 536, RSMo, and, if applicable, section 536.028, RSMo. This section and chapter 536, RSMo, are nonseverable 14 and if any of the powers vested with the general assembly under 15 chapter 536, RSMo, to review, to delay the effective date, or to 16 disapprove and annul a rule are subsequently held unconstitutional, 17then the grant of rulemaking authority and any rule proposed or 18 adopted after August 28, 2009, shall be invalid and void.

[436.005. As used in sections 436.005 to 436.071, unless the context otherwise requires, the following terms shall mean:

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(1) "Beneficiary", the individual who is to be the subject of

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the disposition and who will receive funeral services, facilities or merchandise described in a preneed contract;

- (2) "Division", the division of professional registration;
- (3) "Funeral merchandise", caskets, grave vaults, or receptacles, and other personal property incidental to a funeral or burial service, and such term shall also include grave lots, grave space, grave markers, monuments, tombstones, crypts, niches or mausoleums if, but only if, such items are sold:
- (a) By a companion agreement which is sold in contemplation of trade or barter for grave vaults or funeral or burial services and funeral merchandise; or
- (b) At prices, in excess of prevailing market prices, intended to be offset by reductions in the costs of funeral or burial services or facilities which are not immediately required;
- (4) "Person", any individual, partnership, corporation, cooperative, association, or other entity;
- which requires the current payment of money or other property in consideration for the final disposition of a dead human body, or for funeral or burial services or facilities, or for funeral merchandise, where such disposition, services, facilities or merchandise are not immediately required, including, but not limited to, an agreement providing for a membership fee or any other fee having as its purpose the furnishing of burial or funeral services or merchandise at a discount, except for contracts of insurance, including payment of proceeds from contracts of insurance, unless the preneed seller or provider is named as the owner or beneficiary in the contract of insurance;
- (6) "Preneed trust", a trust established by a seller, as grantor, to receive deposits of, administer, and disburse payments received under preneed contracts by such seller, together with income thereon;
- (7) "Provider", the person obligated to provide the disposition and funeral services, facilities, or merchandise described in a preneed contract;
 - (8) "Purchaser", the person who is obligated to make

40 payments under a preneed contract; 41 (9) "Seller", the person who sells a preneed contract to a purchaser and who is obligated to collect and administer all 42 43 payments made under such preneed contract; (10) "State board", the Missouri state board of embalmers 44 45 and funeral directors; 46 (11) "Trustee", the trustee of a preneed trust, including 47 successor trustees.] [436.007. 1. Each preneed contract made after August 13, 2 1982, shall be void and unenforceable unless: 3 (1) It is in writing; (2) It is executed by a seller who is in compliance with the 4 provisions of section 436.021; 5 6 (3) It identifies the contract beneficiary and sets out in detail the final disposition of the dead body and funeral services, 7 8 facilities, and merchandise to be provided; 9 (4) It identifies the preneed trust into which contract 10 payments shall be deposited, including the name and address of the trustee thereof; 11 12 (5) The terms of such trust and related agreements among 13 two or more of the contract seller, the contract provider, and the 14 trustee of such trust are in compliance with the provisions of 15 sections 436.005 to 436.071; 16 (6) It contains the name and address of the seller and the provider. 17 2. If a preneed contract does not comply with the provisions 18 of sections 436.005 to 436.071, all payments made under such 19 contract shall be recoverable by the purchaser, his heirs, or legal 20 21representative, from the contract seller or other payee thereof, 22together with interest at the rate of ten percent per annum and all reasonable costs of collection, including attorneys' fees. 23 24 3. Each preneed contract made before August 13, 1982, and 25all payments and disbursements under such contract shall continue 26 to be governed by sections 436.010 to 436.080, as those sections existed at the time the contract was made; but, the provisions of 27

subsection 2 of section 436.035 may be applied to all preneed

contracts which are executory on August 13, 1982.

- 4. Subject to the provisions of subdivision (5) of section 436.005, the provisions of sections 436.005 to 436.071 shall apply to the assignment of proceeds of any contract of insurance for the purpose of funding a preneed contract or written in conjunction with a preneed contract. Laws regulating insurance shall not apply to preneed contracts, but shall apply to any insurance sold with a preneed contract.
- 5. No preneed contract shall become effective unless and until the purchaser thereof has placed his signature in a space provided on such contract, or application therefor, and the purchaser has received a copy of such contract signed by the seller.
- 6. The seller and the provider of a preneed contract may be the same person.]

[436.011. 1. Any seller who designates a person as a provider in a preneed contract without a contractual relationship with such person is in violation of the provisions of sections 436.005 to 436.071.

- 2. Any person who knowingly permits a seller to sell a preneed contract designating him as the provider or as one of two or more providers who will furnish the funeral merchandise and services described in the preneed contract shall provide the funeral merchandise and services described in the preneed contract for the beneficiary. Failure of any such person to do so shall be a violation of the provisions of sections 436.005 to 436.071 and shall be cause for suspension or revocation of that person's license under the provisions of section 333.061, RSMo.
- 3. If a provider has knowledge that a seller is designating him as the provider of funeral merchandise and services under any preneed contract and fails within thirty days after first obtaining such knowledge to take action to prevent the seller from so designating him as the provider, the provider shall be deemed to have consented to such designation.]

[436.015. 1. No person shall perform or agree to perform the obligations of, or be designated as, the provider under a preneed contract unless, at the time of such performance,

agreement or designation:

- (1) Such person is licensed by the state board as a funeral establishment pursuant to the provisions of section 333.061, RSMo, but such person need not be licensed as a funeral establishment if he is the owner of real estate situated in Missouri which has been formally dedicated for the burial of dead human bodies and the contract only provides for the delivery of one or more grave vaults at a future time and is in compliance with the provisions of chapter 214, RSMo; and
- (2) Such person is registered with the state board and files with the state board a written consent authorizing the state board to order an examination and if necessary an audit by the staff of the division of professional registration who are not connected with the board of its books and records which contain information concerning preneed contracts sold for, in behalf of, or in which he is named as provider of the described funeral merchandise or services.
 - 2. Each provider under one or more preneed contracts shall:
- (1) Furnish the state board in writing with the name and address of each seller authorized by the provider to sell preneed contracts in which the provider is named as such within fifteen days after the provider signs a written agreement or authorization permitting the seller to sell preneed contracts designating or obligating the provider as the "provider" under the contract. This notification requirement shall include a provider who, itself, acts as seller;
- (2) File annually with the state board a report which shall contain:
- (a) The business name or names of the provider and all addresses from which it engages in the practice of its business;
- (b) The name and address of each seller with whom it has entered into a written agreement since last filing a report;
- (c) The name and address of the custodian of its books and records containing information about preneed contract sales and services;
 - (3) Cooperate with the state board, the office of the attorney

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general of Missouri, and the division in any investigation, examination or audit brought under the provisions of sections 436.005 to 436.071;

- (4) At least thirty days prior to selling or otherwise disposing of its business assets, or its stock if a corporation, or ceasing to do business, give written notification to the state board and to all sellers with whom it has one or more preneed contracts of its intent to engage in such sale or to cease doing business. In the case of a sale of assets or stock, the written notice shall also contain the name and address of the purchaser. Upon receipt of such written notification, the state board may take reasonable and necessary action to determine that any preneed contracts which the provider is obligated to service will be satisfied at the time of need. The state board may waive the requirements of this subsection, or may shorten the period of notification whenever in its discretion it determines that compliance with its provisions are not necessary. Failure of the state board to take action regarding such sale or termination of business within thirty days shall constitute such a waiver.
- 3. It is a violation of the provisions of sections 436.005 to 436.071 and subdivision (3) of section 333.121, RSMo, for any person to sell, transfer or otherwise dispose of the assets of a provider without first complying with the provisions of subdivision (4) of subsection 2 of this section. This violation shall be in addition to the provisions of section 436.061.
- 4. If any licensed embalmer, funeral director or licensed funeral establishment shall knowingly allow such licensee's name to be designated as the provider under, or used in conjunction with the sale of, any preneed contract, such licensee shall be liable for the provider's obligations under such contract.
- 5. With respect to a provider or seller licensed under the provisions of chapter 333, RSMo, any violation of the provisions of sections 436.005 to 436.071 shall constitute a violation of subdivision (3) of section 333.121, RSMo.]

[436.021. 1. No person, including without limitation a person who is a provider under one or more preneed contracts,

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shall sell, perform or agree to perform the seller's obligations 3 4 under, or be designated as the seller of, any preneed contract unless, at the time of that sale, performance, agreement, or 5 6 designation, that person shall: 7 (1) Be an individual resident of Missouri or a business 8 entity duly authorized to transact business in Missouri; 9 (2) Have established, as grantor, a preneed trust or trusts 10 with terms consistent with sections 436.005 to 436.071; 11 (3) Have registered with the state board. 12 2. Each seller under one or more preneed contracts shall: 13 (1) Maintain adequate records of all such contracts and related agreements with providers and the trustee of preneed 14 trusts regarding such contracts, including copies of all such 15 16 agreements; (2) Notify the state board in writing of the name and 17 address of each provider who has authorized the seller to sell one 18 19 or more preneed contracts under which the provider is designated 20 or obligated as the contract's "provider"; (3) File annually with the state board a signed and 2122notarized report on forms provided by the state board. Such a 23report shall only contain: 24 (a) The date the report is submitted and the date of the last 25report; (b) The name and address of each provider with whom it is 26 27under contract; (c) The total number of preneed contracts sold in Missouri 28since the filing of the last report; 29(d) The total face value of all preneed contracts sold in 30 31 Missouri since the filing of the last report; (e) The name and address of the financial institution in 32Missouri in which it maintains the trust accounts required under 33 34 the provisions of sections 436.005 to 436.071 and the account

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(f) A consent authorizing the state board to order an examination and if necessary an audit by staff of the division of professional registration who are not connected with the board of

numbers of such trust accounts:

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the trust account, designated by depository and account number. The staff of the division of professional registration in conducting the audit shall not release a detailed accounting of the trust account to the board unless there exist circumstances indicating that the account does not comply with the requirements of sections 436.005 to 436.071, but shall provide the board with a summary of the examination or audit showing general compliance with the provisions of sections 436.005 to 436.071;

- (4) File with the state board a consent authorizing the state board to order an examination and if necessary an audit by staff of the division of professional registration who are not connected with the board of its books and records relating to the sale of preneed contracts and the name and address of the person designated by the seller as custodian of these books and records. The staff of the division of professional registration in conducting the audit shall not release a detailed accounting of the trust account to the board unless there exist circumstances indicating that the account does not comply with the requirements of sections 436.005 to 436.071, but shall provide the board with a summary of the examination or audit showing general compliance with the provisions of sections 436.005 to 436.071;
- (5) Cooperate with the state board, the office of the attorney general, and the division in any investigation, examination or audit brought under the provisions of sections 436.005 to 436.071.
- 3. Prior to selling or otherwise disposing of a majority of its business assets, or a majority of its stock if a corporation, or ceasing to do business as a seller, the seller shall provide written notification to the state board of its intent to engage in such sale at least sixty days prior to the date set for the closing of the sale, or of its intent to cease doing business at least sixty days prior to the date set for termination of its business. The written notice shall be sent, at the same time as it is provided to the state board, to all providers who are then obligated to provide funeral services or merchandise under preneed contracts sold by the seller. Upon receipt of the written notification, the state board may take reasonable and necessary action to determine that the seller has

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made proper plans to assure that the trust assets of the seller will be set aside and used to service outstanding preneed contracts sold by the seller. The state board may waive the requirements of this subsection or may shorten the period of notification whenever in its discretion it determines that compliance with its provisions are not necessary. Failure of the state board to take action regarding such sale or termination of business within sixty days shall constitute such a waiver.

4. It is a violation of the provisions of sections 436.005 to 436.071 for any person to sell, transfer or otherwise dispose of the assets of a seller without first complying with the provisions of subsection 3 of this section.]

[436.027. The seller may retain as his own money, for the purpose of covering his selling expenses, servicing costs, and general overhead, the initial funds so collected or paid until he has received for his use and benefit an amount not to exceed twenty percent of the total amount agreed to be paid by the purchaser of such prepaid funeral benefits as such total amount is reflected in the contract.]

[436.031. 1. The trustee of a preneed trust shall be a state or federally chartered financial institution authorized to exercise trust powers in Missouri. The trustee shall accept all deposits made to it by the seller of a preneed contract and shall hold, administer, and distribute such deposits, in trust, as trust principal, pursuant to the provisions of sections 436.005 to 436.071. Payments regarding two or more preneed contracts may be deposited into and commingled in the same preneed trust, so long as the trust's grantor is the seller of all such preneed contracts and the trustee maintains adequate records of all payments received.

2. All property held in a preneed trust, including principal and undistributed income, shall be invested and reinvested by the trustee thereof. The trustee shall exercise such judgment and care under circumstances then prevailing which men of ordinary prudence, discretion, and intelligence exercise in the management of their own affairs, not in regard to speculation but in regard to

the permanent disposition of their funds, considering the probable income therefrom as well as the probable safety of their capital. A preneed trust agreement may provide that when the principal and interest in a preneed trust exceeds two hundred fifty thousand dollars, investment decisions regarding the principal and undistributed income may be made by a federally registered or Missouri-registered independent qualified investment advisor designated by the seller who established the trust; provided, that title to all investment assets shall remain with the trustee and be kept by the trustee to be liquidated upon request of the advisor of the seller. In no case shall control of said assets be divested from the trustee nor shall said assets be placed in any investment which would be beyond the authority of a reasonably prudent trustee to invest in. The trustee shall be relieved of all liability regarding investment decisions made by such qualified investment advisor.

- 3. The seller of a preneed contract shall be entitled to all income, including, without limitation, interest, dividends, and capital gains, and losses generated by the investment of preneed trust property regarding such contract, and the trustee of the trust may distribute all income, net of losses, to the seller at least annually; but no such income distribution shall be made to the seller if, and to the extent that, the distribution would reduce the aggregate market value on the distribution date of all property held in the preneed trust, including principal and undistributed income, below the sum of all deposits made to such trust pursuant to subsection 1 of this section for all preneed contracts then administered through such trust.
- 4. All expenses of establishing and administering a preneed trust, including, without limitation, trustee's fees, legal and accounting fees, investment expenses, and taxes, shall be paid or reimbursed directly by the seller of the preneed contracts administered through such trust and shall not be paid from the principal of a preneed trust.
- 5. The trustee of a preneed trust shall maintain adequate books of account of all transactions administered through the trust and pertaining to the trust generally. The trustee shall assist

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seller who established the trust or its successor in interest in the preparation of the annual report described in subdivision (3) of subsection 2 of section 436.021. The seller shall furnish to each contract purchaser, within fifteen days after receipt of the purchaser's written request, a written statement of all deposits made to such trust regarding such purchaser's contract.

- 6. The trustee of a preneed trust shall, from time to time, distribute trust principal as provided by sections 436.005 to 436.071.
- 7. A preneed trust shall terminate when trust principal no longer includes any payments made under any preneed contract, and upon such termination the trustee shall distribute all trust property, including principal and undistributed income, to the seller which established the trust.]

[436.035. 1. At any time before the final disposition of the dead body, or before funeral services, facilities, or merchandise described in a preneed contract are provided by the provider designated in the preneed contract, the purchaser may cancel the contract without cause by delivering written notice thereof to the seller and the provider. Within fifteen days after its receipt of such notice, the seller shall pay to the purchaser a net amount equal to all payments made into trust under the contract. Upon delivery of the purchaser's receipt for such payment to the trustee, the trustee shall distribute to the seller from the trust an amount equal to all deposits made into the trust for the contract.

- 2. Notwithstanding the provisions of subsection 1 of this section, if a purchaser is eligible, becomes eligible, or desires to become eligible, to receive public assistance under chapter 208, RSMo, or any other applicable state or federal law, the purchaser may irrevocably waive and renounce his right to cancel the contract pursuant to the provisions of subsection 1 of this section, which waiver and renunciation shall be made in writing and delivered to the contract seller; but the purchaser may designate and redesignate the provider in the irrevocable agreement or plan where applicable by the terms of the contract.
 - 3. Notwithstanding the provisions of subsection 1 of this

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section, any purchaser, within thirty days of receipt of the executed contract, may cancel the contract without cause by delivering written notice thereof to the seller and the provider, and receive a full refund of all payments made on the contract. Notice of this provision and the appropriate addresses for notice of cancellation shall be so designated on the face of the contract.]

[436.038. If the death of the beneficiary occurs outside the general area served by the provider designated in a preneed contract, then the seller shall either provide for the furnishing of comparable funeral services and merchandise by a licensed mortuary selected by the next of kin of the purchaser or, at the seller's option, shall pay over to the purchaser in fulfillment of all obligations under the contract, an amount equal to all sums actually paid in cash by the purchaser under the preneed contract together with interest to be provided for in the contract. Upon seller's full performance under the provisions of this section, the trustee of the preneed trust for the contract shall distribute to the seller from the trust an amount equal to all deposits made into the trust for the contract.]

[436.041. If the payments payable under a preneed contract shall be more than three months in arrears, the seller may cancel the contract by delivering written notice thereof to the purchaser and the provider, and by making payment to the purchaser of a net amount equal to all payments made into trust under the contract. Upon delivery of the purchaser's receipt of such payment to the trustee, the trustee shall distribute to the seller from the trust an amount equal to all deposits made into the trust for the contract.]

[436.045. Within thirty days after a provider and a witness shall certify in writing to the seller that the provider has provided the final disposition of the dead body, and funeral services, facilities, and merchandise described in the contract, or has provided alternative funeral benefits for the beneficiary pursuant to special arrangements made with the purchaser, the seller shall pay to the provider a net amount equal to all payments required to be made pursuant to the written agreement between the seller and

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the provider or all payments made under the contract. Upon delivery to the trustee of the provider's receipt for such payment, the trustee shall distribute to the seller from the trust an amount equal to all deposits made into the trust for the contract.]

[436.048. If a seller shall fail to make timely payment of an amount due a purchaser or a provider pursuant to the provisions of sections 436.005 to 436.071, the purchaser or provider, as appropriate, shall have the right, in addition to other rights and remedies against such seller, to make demand upon the trustee of the preneed trust for the contract to distribute to the purchaser or provider from the trust, as damages for its breach, an amount equal to all deposits made into the trust for the contract.]

[436.051. Upon the death or legal incapacity of a purchaser, all rights and remedies granted to the purchaser pursuant to the provisions of sections 436.005 to 436.071 shall be enforceable by and accrue to the benefit of the purchaser's legal representative or his successor designated in such contract, and all payments otherwise payable to the purchaser shall be paid to that person.]

[436.053. 1. Notwithstanding the provisions of sections 436.021 to 436.048, the provider and the purchaser may agree that all funds paid the provider by the purchaser shall be deposited with financial institutions chartered and regulated by the federal or state government authorized to do business in Missouri in an account in the joint names and under the joint control of the provider and purchaser. If the purchaser has irrevocably waived and renounced his right to cancel the agreement between the provider and the purchaser pursuant to subdivision (5) of this subsection, such agreement may provide that all funds held in the account at the beneficiary's death shall be applied toward the purchase of funeral or burial services or facilities, or funeral merchandise, selected by the purchaser or the responsible party after the beneficiary's death, in lieu of the detailed identification of such items required by subdivision (3) of subsection 1 of section 436.007. The agreement between the provider and purchaser shall provide that:

(1) The total consideration to be paid by the purchaser under the contract shall be made in one or more payments into the joint account at the time the agreement is executed or, thereafter within five days of receipt, respectively;

- (2) The financial institution shall hold, invest, and reinvest the deposited funds in savings accounts, certificates of deposit or other accounts offered to depositors by the financial institutions, as the agreement shall provide;
- (3) The income generated by the deposited funds shall be used to pay the reasonable expenses of administering the agreement, and the balance of the income shall be distributed or reinvested as provided in the agreement;
- (4) At any time before the final disposition, or before funeral services, facilities, and merchandise described in a preneed contract are furnished, the purchaser may cancel the contract without cause by delivering written notice thereof to the provider and the financial institution, and within fifteen days after its receipt of the notice, the financial institution shall distribute the deposited funds to the purchaser;
- (5) Notwithstanding the provisions of subdivision (4) of this subsection, if a purchaser is eligible, becomes eligible, or desires to become eligible to receive public assistance under chapter 208, RSMo, or any other applicable state or federal law, the purchaser may irrevocably waive and renounce his right to cancel such agreement. The waiver and renunciation must be in writing and must be delivered to the provider and the financial institution;
- (6) If the death of the beneficiary occurs outside the general area served by the provider, then the provider shall either provide for the furnishing of comparable funeral services and merchandise by a licensed mortuary selected by the purchaser or, at the provider's option, shall pay over to the purchaser in fulfillment of the obligation of the preneed contract, an amount equal to the sums actually paid in cash by such purchaser under such preneed contract together with interest to be provided for in the contract, in which event the financial institution shall distribute the deposited funds to the provider;

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(7) Within fifteen days after a provider and a witness certifies in writing to the financial institution that he has furnished the final disposition, or funeral services, facilities, and merchandise described in a contract, or has provided alternative funeral benefits for the beneficiary pursuant to special arrangements made with the purchaser, if the certification has been approved by the purchaser, then the financial institution shall distribute the deposited funds to the provider.

- 2. There shall be a separate joint account as described in subsection 1 of this section for each prened contract sold or arranged under this section.
- 3. If the total face value of the contracts sold by a provider operating solely under the provisions of this section does not exceed thirty-five thousand dollars in any one fiscal year, such a provider shall not be required to pay the annual reporting fee for such year required under subsection 1 of section 436.069.]

[436.055. 1. All complaints received by the state board which allege a registrant's noncompliance with the provisions of sections 436.005 to 436.071 shall be forwarded to the division of professional registration for investigation, except minor complaints which the state board can mediate or otherwise dispose of by contacting the parties involved. A copy of each such complaint shall be forwarded to the subject registrant, except that each complaint in which the complainant alleges under oath that a registrant has misappropriated preneed contract payments may be forwarded to the division of professional registration without notice to the subject registrant.

2. The division shall investigate each complaint forwarded from the state board using staff who are not connected with the state board and shall forward the results of such investigation to the subject registrant and to the attorney general for evaluation. If the attorney general, after independent inquiry using staff of the attorney general's office who have not represented the board, determines that there is no probable cause to conclude that the registrant has violated sections 436.005 to 436.071, the registrant and the state board shall be so notified and the complaint shall be

dismissed; but, if the attorney general determines that there is such probable cause the registrant shall be so notified and the results of such evaluation shall be transmitted to the state board for further action as provided in sections 436.061 and 436.063.]

[436.061. 1. Each person who shall knowingly and willfully violate any provision of sections 436.005 to 436.071, and any officer, director, partner, agent, or employee of such person involved in such violation is guilty of a class D felony. Each violation of any provision of sections 436.005 to 436.071 constitutes a separate offense and may be prosecuted individually.

2. Any violation of the provisions of sections 436.005 to 436.071 shall constitute a violation of the provisions of section 407.020, RSMo. In any proceeding brought by the attorney general for a violation of the provisions of sections 436.005 to 436.071, the court may, in addition to imposing the penalties provided for in sections 436.005 to 436.071, order the revocation or suspension of the registration of a defendant seller.]

[436.063. Whenever the state board determines that a registered seller or provider has violated or is about to violate any provision of sections 436.005 to 436.071 following a meeting at which the registrant is given a reasonable opportunity to respond to charges of violations or prospective violations, it may request the attorney general to apply for the revocation or suspension of the seller's or provider's registration or the imposition of probation upon terms and conditions deemed appropriate by the state board in accordance with the procedure set forth in sections 621.100 to 621.205, RSMo. Use of the procedures set out in this section shall not preclude the application of the provisions of subsection 2 of section 436.061.]

[436.065. A preneed contract may offer the purchaser the option to acquire and maintain credit life insurance on the life of the purchaser. Such insurance shall provide for the payment of death benefits to the seller in an amount equal to the total of all contract payments unpaid as of the date of such purchaser's death, and shall be used solely to make those unpaid payments.]

[436.067. No information given to the board, the division or

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the attorney general pursuant to the provisions of sections 436.005 to 436.071 shall, unless ordered by a court for good cause shown, be produced for inspection or copying by, nor shall the contents thereof be disclosed to, any person other than the seller, or the provider who is the subject thereof, the authorized employee of the board, the attorney general or the division, without the consent of the person who produced such material. However, under such reasonable conditions and terms as the board, the division or the attorney general shall prescribe, such material shall be available for inspection and copying by the person who produced such material or any duly authorized representative of such person. The state board, the division or the attorney general, or his duly authorized assistant, may use such documentary material or copies thereof in the enforcement of the provisions of sections 436.005 to 436.071 by presentation before any court or the administrative hearing commission, but any such material which contains trade secrets shall not be presented except with the approval of the court, or the administrative hearing commission, in which the action is pending after adequate notice to the person furnishing such material. No documentary material provided the board, the division or the attorney general pursuant to the provisions of sections 436.005 to 436.071 shall be disclosed to any person for use in any criminal proceeding.

[436.069. 1. After July 16, 1985, each seller shall remit an annual reporting fee in an amount of two dollars for each preneed contract sold in the year since the date the seller filed its last annual report with the state board. This reporting fee shall be paid annually and may be collected from the purchaser of the preneed contract as an additional charge or remitted to the state board from the funds of the seller.

- 2. After July 16, 1985, each provider shall remit an annual reporting fee of thirty dollars.
- 3. The reporting fee authorized by subsections 1 and 2 of this section are in addition to the fees authorized by section 436.071.]

[436.071. Each application for registration under the

- provisions of section 436.015 or 436.021 shall be accompanied by a
- 3 preneed registration fee as determined by the board pursuant to
- 4 the provisions of section 333.111, subsection 2.]

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