## SECOND REGULAR SESSION

## SENATE BILL NO. 1106

## 94TH GENERAL ASSEMBLY

INTRODUCED BY SENATOR SCOTT.

Read 1st time February 7, 2008, and ordered printed.

4641S.01I

TERRY L. SPIELER, Secretary.

## AN ACT

To repeal sections 210.109, 210.110, 210.135, 210.145, 210.150, 210.152, 210.153, 210.183, and 210.903, RSMo, and to enact in lieu thereof nine new sections relating to child abuse and neglect, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 210.109, 210.110, 210.135, 210.145, 210.150, 210.152,

- 2 210.153, 210.183, and 210.903, RSMo, are repealed and nine new sections enacted
- 3 in lieu thereof, to be known as sections 210.109, 210.110, 210.135, 210.145,
- 4 210.150, 210.152, 210.153, 210.183, and 210.903, to read as follows:

210.109. 1. The children's division shall establish a child protection

- 2 system for the entire state.
- 3 2. The child protection system shall promote the safety of children and the
- 4 integrity and preservation of their families by conducting investigations or family
- 5 assessments and providing services in response to reports of child abuse or
- 6 neglect. The system shall coordinate community resources and provide assistance
- 7 or services to children and families identified to be at risk, and to prevent and
- 8 remedy child abuse and neglect.
- 9 3. In addition to any duties specified in section 210.145, in implementing
- 10 the child protection system, the division shall:
- 11 (1) Maintain a central registry;
- 12 (2) Receive reports and establish and maintain an information system
- 13 operating at all times, capable of receiving and maintaining reports;
- 14 (3) Attempt to obtain the name and address of any person making a report
- 15 in all cases, after obtaining relevant information regarding the alleged abuse or
- 16 neglect, although reports may be made anonymously; except that, reports by

EXPLANATION—Matter enclosed in bold-faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

mandatory reporters under section 210.115, including employees of the children's division, juvenile officers, and school personnel shall not be made anonymously, provided that the reporter shall be informed, at the time of the report, that the reporter's name and any other personally identifiable information shall be held as confidential and shall not be made public as provided under this section and section 211.319, RSMo;

- (4) Upon receipt of a report, check with the information system to determine whether previous reports have been made regarding actual or suspected abuse or neglect of the subject child, of any siblings, and the perpetrator, and relevant dispositional information regarding such previous reports;
- (5) Provide protective or preventive services to the family and child and to others in the home to prevent abuse or neglect, to safeguard their health and welfare, and to help preserve and stabilize the family whenever possible. The juvenile court shall cooperate with the division in providing such services;
- (6) Collaborate with the community to identify comprehensive local services and assure access to those services for children and families where there is risk of abuse or neglect;
- 35 (7) Maintain a record which contains the facts ascertained which support 36 the determination as well as the facts that do not support the determination;
  - (8) Whenever available and appropriate, contract for the provision of children's services through children's services providers and agencies in the community; except that the state shall be the sole provider of child abuse and neglect hotline services, the initial child abuse and neglect investigation, and the initial family assessment. The division shall attempt to seek input from child welfare service providers in completing the initial family assessment. In all legal proceedings involving children in the custody of the division, the division shall be represented in court by either division personnel or persons with whom the division contracts with for such legal representation. All children's services providers and agencies shall be subject to criminal background checks pursuant to chapter 43, RSMo, and shall submit names of all employees to the family care safety registry;
  - (9) Maintain a criminal charges pending list and shall display prominently in the central registry the fact that such a list exists, how to access the list, and the definition of the list as contained in section 210.110. It shall also prominently display at the same location on the

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central registry and at the top of the criminal charges pending list the following language: "All persons charged are presumed innocent until found guilty in a court of law. The persons whose names appear on this list have NOT been found guilty in a court of law and are, therefore, presumed innocent." When the division learns that any person whose name is on the list has been acquitted, that person's name shall be removed immediately from the list.

As used in this subsection, "report" includes any telephone call made pursuant to section 210.145.

210.110. As used in sections 210.109 to 210.165, and sections 210.180 to 210.183, the following terms mean:

- 3 (1) "Abuse", any physical injury, sexual abuse, or emotional abuse 4 inflicted on a child other than by accidental means by those responsible for the 5 child's care, custody, and control, except that discipline including spanking, 6 administered in a reasonable manner, shall not be construed to be abuse;
- 7 (2) "Assessment and treatment services for children under ten years old",
  8 an approach to be developed by the children's division which will recognize and
  9 treat the specific needs of at-risk and abused or neglected children under the age
  10 of ten. The developmental and medical assessment may be a broad physical,
  11 developmental, and mental health screening to be completed within thirty days
  12 of a child's entry into custody and every six months thereafter as long as the child
  13 remains in care. Screenings may be offered at a centralized location and include,
  14 at a minimum, the following:
  - (a) Complete physical to be performed by a pediatrician familiar with the effects of abuse and neglect on young children;
- 17 (b) Developmental, behavioral, and emotional screening in addition to early periodic screening, diagnosis, and treatment services, including a core set 18 of standardized and recognized instruments as well as interviews with the child 19 and appropriate caregivers. The screening battery may be performed by a 2021licensed mental health professional familiar with the effects of abuse and neglect on young children, who will then serve as the liaison between all service 2223providers in ensuring that needed services are provided. Such treatment services may include in-home services, out-of-home placement, intensive twenty-four-hour 2425treatment services, family counseling, parenting training and other best practices.  $^{26}$ Children whose screenings indicate an area of concern may complete a comprehensive, in-depth health, psychodiagnostic, or developmental assessment 27

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28 within sixty days of entry into custody;

- (3) "Central registry", a registry of persons where the [division has found probable cause to believe prior to August 28, 2004, or by a preponderance of the 30 31 evidence after August 28, 2004,] child abuse and neglect review board has 32 made a final determination by a preponderance of the evidence or the 33 children's division has made a preliminary finding of abuse or neglect 34 and the accused has not appealed that finding on the basis of a claim of a due process violation following the procedures set forth in section 3536 210.152, or a court has substantiated through court adjudication that the individual has committed child abuse or neglect or the person has pled guilty or 38 has been found guilty of a crime pursuant to section 565.020, 565.021, 565.023, 39 565.024 or 565.050, RSMo, if the victim is a child less than eighteen years of age, 40 section 566.030 or 566.060, RSMo, if the victim is a child less than eighteen years of age, or other crime pursuant to chapter 566, RSMo, if the victim is a child less 41 42than eighteen years of age and the perpetrator is twenty-one years of age or older, section 567.050, RSMo, if the victim is a child less than eighteen years of age, 43 section 568.020, 568.030, 568.045, 568.050, 568.060, 568.080, or 568.090, RSMo, section 573.025 or 573.035, RSMo, or an attempt to commit any such crimes. Any persons placed on the registry prior to August 28, 2004, shall remain on the registry for the duration of time required by section 210.152;
- (4) "Child", any person, regardless of physical or mental condition, under 48 49 eighteen years of age;
  - (5) "Children's services providers and agencies", any public, quasi-public, or private entity with the appropriate and relevant training and expertise in delivering services to children and their families as determined by the children's division, and capable of providing direct services and other family services for children in the custody of the children's division or any such entities or agencies that are receiving state moneys for such services;
  - (6) "Criminal charges pending list", a list of persons who have pending, unresolved charges of criminal abuse, neglect, sexual assault, rape, assault, or murder. The division shall develop a process by which the division obtains the names of such persons from the prosecuting attorney's or circuit attorney's office;
- (7) "Director", the director of the Missouri children's division within the 61 62 department of social services;
- 63 [(7)] (8) "Division", the Missouri children's division within the

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64 department of social services;

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- 65 [(8)] (9) "Family assessment and services", an approach to be developed by the children's division which will provide for a prompt assessment of a child 66 67 who has been reported to the division as a victim of abuse or neglect by a person responsible for that child's care, custody or control and of that child's family, 68 69 including risk of abuse and neglect and, if necessary, the provision of 70 community-based services to reduce the risk and support the family;
- [(9)] (10) "Family support team meeting" or "team meeting", a meeting 72convened by the division or children's services provider in behalf of the family and/or child for the purpose of determining service and treatment needs, 74determining the need for placement and developing a plan for reunification or other permanency options, determining the appropriate placement of the child, evaluating case progress, and establishing and revising the case plan; 76
- 77 [(10)] (11) "Investigation", the collection of physical and verbal evidence to determine if a child has been abused or neglected; 78
- 79 [(11)] (12) "Jail or detention center personnel", employees and volunteers working in any premises or institution where incarceration, evaluation, care, 80 treatment or rehabilitation is provided to persons who are being held under 81 82 custody of the law;
  - [(12)] (13) "Neglect", failure to provide, by those responsible for the care, custody, and control of the child, the proper or necessary support, education as required by law, nutrition or medical, surgical, or any other care necessary for the child's well-being;
- [(13)] (14) "Preponderance of the evidence", that degree of evidence that 87 is of greater weight or more convincing than the evidence which is offered in 88 opposition to it or evidence which as a whole shows the fact to be proved to be 89 90 more probable than not;
- [(14)] (15) "Probable cause", available facts when viewed in the light of 91 92 surrounding circumstances which would cause a reasonable person to believe a 93 child was abused or neglected;
- [(15)] (16) "Report", the communication of an allegation of child abuse 94 95 or neglect to the division pursuant to section 210.115;
- 96 [(16)] (17) "Those responsible for the care, custody, and control of the 97 child", those included but not limited to the parents or guardian of a child, other members of the child's household, or those exercising supervision over a child for 98 any part of a twenty-four-hour day. Those responsible for the care, custody and 99

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control shall also include any adult who, based on relationship to the parents of the child, members of the child's household or the family, has access to the child.

210.135. Any person, official, or institution complying with the provisions of sections 210.110 to 210.165 in the making of a report, the taking of color photographs, or the making of radiologic examinations pursuant to sections 210.110 to 210.165, or both such taking of color photographs and making of radiologic examinations, or the removal or retaining a child pursuant to sections 210.110 to 210.165, or in cooperating with the division, or any other law enforcement agency, juvenile office, court, or child-protective service agency of this or any other state, in any of the activities pursuant to sections 210.110 to 210.165, or any other allegation of child abuse, neglect or assault, pursuant to 10 sections 568.045 to 568.060, RSMo, shall have immunity from any liability, civil or criminal, that otherwise might result by reason of such actions. Provided, 11 however, that any person, official or institution intentionally filing a false report 1213 or intentionally providing false information in a report, or acting in bad faith, or with ill intent, shall not have immunity from any liability, civil or 14 criminal. Any such person, official, or institution shall have the same immunity 15 subject to the same exceptions with respect to participation in any judicial 16 proceeding resulting from the report. In any civil action brought against a 17 18 person or institution for a false report, there shall be a rebuttable 19 presumption that a false report of child abuse causes damage or injury 20 to the reputation of the individual or institution against whom the 21report is made. In addition to any civil damages awarded, a prevailing 22plaintiff may obtain the reasonable costs of attorney's fees and costs expended defending the false charges in any administrative proceeding 23or judicial review proceeding. 24

210.145. 1. The division shall develop protocols which give priority to:

- 2 (1) Ensuring the well-being and safety of the child in instances where 3 child abuse or neglect has been alleged;
  - (2) Promoting the preservation and reunification of children and families consistent with state and federal law;
    - (3) Providing due process for those accused of child abuse or neglect; and
- 7 (4) Maintaining an information system operating at all times, capable of 8 receiving and maintaining reports. This information system shall have the ability 9 to receive reports over a single, statewide toll-free number. Such information 0 system shall maintain the results of all investigations, family assessments and

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11 services, and other relevant information.

- 2. The division shall utilize structured decision-making protocols for classification purposes of all child abuse and neglect reports. The protocols developed by the division shall give priority to ensuring the well-being and safety of the child. All child abuse and neglect reports shall be initiated within twenty-four hours and shall be classified based upon the reported risk and injury to the child. The division shall promulgate rules regarding the structured decision-making protocols to be utilized for all child abuse and neglect reports.
- 3. Upon receipt of a report, the division shall determine if the report 19 merits investigation, including reports which if true would constitute a suspected 20 21 violation of any of the following: section 565.020, 565.021, 565.023, 565.024, or 565.050, RSMo, if the victim is a child less than eighteen years of age, section 22566.030 or 566.060, RSMo, if the victim is a child less than eighteen years of age, 23 or other crimes under chapter 566, RSMo, if the victim is a child less than 24 eighteen years of age and the perpetrator is twenty-one years of age or older, 25 section 567.050, RSMo, if the victim is a child less than eighteen years of age, 26 27 section 568.020, 568.030, 568.045, 568.050, 568.060, 568.080, or 568.090, RSMo, section 573.025, 573.035, 573.037, or 573.040, RSMo, or an attempt to commit any 28 such crimes. The division shall immediately communicate all reports that merit 29 30 investigation to its appropriate local office and any relevant information as may be contained in the information system. The local division staff shall determine, 31 32 through the use of protocols developed by the division, whether an investigation 33 or the family assessment and services approach should be used to respond to the 34 allegation. The protocols developed by the division shall give priority to ensuring the well-being and safety of the child. 35
  - 4. The local office shall contact the appropriate law enforcement agency immediately upon receipt of a report which division personnel determine merits an investigation and provide such agency with a detailed description of the report received. In such cases the local division office shall request the assistance of the local law enforcement agency in all aspects of the investigation of the complaint. The appropriate law enforcement agency shall either assist the division in the investigation or provide the division, within twenty-four hours, an explanation in writing detailing the reasons why it is unable to assist.
  - 5. The local office of the division shall cause an investigation or family assessment and services approach to be initiated in accordance with the protocols established in subsection 2 of this section, except in cases where the sole basis for

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the report is educational neglect. If the report indicates that educational neglect 47 is the only complaint and there is no suspicion of other neglect or abuse, the 48 49 investigation shall be initiated within seventy-two hours of receipt of the report. 50 If the report indicates the child is in danger of serious physical harm or threat to life, an investigation shall include direct observation of the subject child within 51 52twenty-four hours of the receipt of the report. Local law enforcement shall take all necessary steps to facilitate such direct observation. If the parents of the 53 54child are not the alleged abusers, a parent of the child must be notified prior to 55 the child being interviewed by the division. If the abuse is alleged to have occurred in a school or child-care facility the division shall not meet with the 56 child in any school building or child-care facility building where abuse of such 57 58 child is alleged to have occurred. When the child is reported absent from the residence, the location and the well-being of the child shall be verified. For 59 60 purposes of this subsection, child-care facility shall have the same meaning as such term is defined in section 210.201. 61

- 6. The director of the division shall name at least one chief investigator for each local division office, who shall direct the division response on any case involving a second or subsequent incident regarding the same subject child or perpetrator. The duties of a chief investigator shall include verification of direct observation of the subject child by the division and shall ensure information regarding the status of an investigation is provided to the public school district liaison. The public school district liaison shall develop protocol in conjunction with the chief investigator to ensure information regarding an investigation is shared with appropriate school personnel. The superintendent of each school district shall designate a specific person or persons to act as the public school district liaison. Should the subject child attend a nonpublic school the chief investigator shall notify the school principal of the investigation. Upon notification of an investigation, all information received by the public school district liaison or the school shall be subject to the provisions of the federal Family Educational Rights and Privacy Act (FERPA), 20 U.S.C., Section 1232g, and federal rule 34 C.F.R., Part 99.
- 78 7. The investigation shall include but not be limited to the nature, extent, 79 and cause of the abuse or neglect; the identity and age of the person responsible 80 for the abuse or neglect; the names and conditions of other children in the home, 81 if any; the home environment and the relationship of the subject child to the 82 parents or other persons responsible for the child's care; any indication of

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83 incidents of physical violence against any other household or family member; and 84 other pertinent data.

- 8. When a report has been made by a person required to report under section 210.115, the division shall contact the person who made such report within forty-eight hours of the receipt of the report in order to ensure that full information has been received and to obtain any additional information or medical records, or both, that may be pertinent.
- 9. Upon completion of the investigation, if the division suspects that the report was made maliciously or for the purpose of harassment, the division shall refer the report and any evidence of malice or harassment to the local prosecuting or circuit attorney.
- 10. Multidisciplinary teams shall be used whenever conducting the investigation as determined by the division in conjunction with local law enforcement. Multidisciplinary teams shall be used in providing protective or preventive social services, including the services of law enforcement, a liaison of the local public school, the juvenile officer, the juvenile court, and other agencies, both public and private.
- 100 11. For all family support team meetings involving an alleged victim of child abuse or neglect, the parents, legal counsel for the parents, foster parents, 101 102 the legal guardian or custodian of the child, the guardian ad litem for the child, 103 and the volunteer advocate for the child shall be provided notice and be permitted 104 to attend all such meetings. Family members, other than alleged perpetrators, 105 or other community informal or formal service providers that provide significant 106 support to the child and other individuals may also be invited at the discretion of the parents of the child. In addition, the parents, the legal counsel for the 107 parents, the legal guardian or custodian and the foster parents may request that 108 other individuals, other than alleged perpetrators, be permitted to attend such 109 team meetings. Once a person is provided notice of or attends such team 110 meetings, the division or the convenor of the meeting shall provide such persons 111 112 with notice of all such subsequent meetings involving the child. Families may determine whether individuals invited at their discretion shall continue to be 113 114 invited.
- 12. If the appropriate local division personnel determine after an investigation has begun that completing an investigation is not appropriate, the division shall conduct a family assessment and services approach. The division shall provide written notification to local law enforcement prior to terminating

any investigative process. The reason for the termination of the investigative process shall be documented in the record of the division and the written notification submitted to local law enforcement. Such notification shall not preclude nor prevent any investigation by law enforcement.

- 13. If the appropriate local division personnel determines to use a family 124 assessment and services approach, the division shall:
- 125 (1) Assess any service needs of the family. The assessment of risk and 126 service needs shall be based on information gathered from the family and other 127 sources;
  - (2) Provide services which are voluntary and time-limited unless it is determined by the division based on the assessment of risk that there will be a high risk of abuse or neglect if the family refuses to accept the services. The division shall identify services for families where it is determined that the child is at high risk of future abuse or neglect. The division shall thoroughly document in the record its attempt to provide voluntary services and the reasons these services are important to reduce the risk of future abuse or neglect to the child. If the family continues to refuse voluntary services or the child needs to be protected, the division may commence an investigation;
- 137 (3) Commence an immediate investigation if at any time during the family
  138 assessment and services approach the division determines that an investigation,
  139 as delineated in sections 210.109 to 210.183, is required. The division staff who
  140 have conducted the assessment may remain involved in the provision of services
  141 to the child and family;
  - (4) Document at the time the case is closed, the outcome of the family assessment and services approach, any service provided and the removal of risk to the child, if it existed.
  - 14. [Within thirty days of an oral report of abuse or neglect, the local office shall update the information in the information system. The information system shall contain, at a minimum, the determination made by the division as a result of the investigation, identifying information on the subjects of the report, those responsible for the care of the subject child and other relevant dispositional information. The division shall complete all investigations within thirty days, unless good cause for the failure to complete the investigation is documented in the information system. If a child involved in a pending investigation dies, the investigation shall remain open until the division's investigation surrounding the death is completed. If the investigation is not completed within thirty days, the

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information system shall be updated at regular intervals and upon the completion of the investigation. The information in the information system shall be updated to reflect any subsequent findings, including any changes to the findings based on an administrative or judicial hearing on the matter.] The division shall complete all investigations within thirty days. If the investigation is not completed in thirty days, the division shall promptly notify all parties to the investigation of its proposed extension and give reasons why the extension is necessary. Any party may object to the extension by filing an objection with the child abuse and neglect review board, which shall rule on the objection within seven days, and shall grant the extension only if it finds good cause to do so. If the extension is granted, the board shall set a new deadline for completion of the investigation which may only be extended by the division applying in writing with written notice to all parties, before the deadline expires, for its further extension for good cause shown. Should the extension not be granted, then the investigation will be deemed completed on the date the board denies the extension. Following the investigation, the division shall make a preliminary determination by a preponderance of the evidence as to whether abuse or neglect has likely occurred, and follow the procedures outlined in section 210.152. No determination of the division shall be entered in the central registry until:

- (1) The alleged perpetrator fails to request review by the child abuse and neglect review board or trial de novo in the circuit court within the thirty-day period provided in subsection 3 of section 210.152; or
- (2) A determination is made by the child abuse and neglect review board that abuse or neglect exists, subject to subdivisions (2) and (3) of subsection 5 of section 210.152.
- 15. A person required to report under section 210.115 to the division and any person making a report of child abuse or neglect made to the division which is not made anonymously shall be informed by the division of his or her right to obtain information concerning the disposition of his or her report. Such person shall receive, from the local office, if requested, information on the general disposition of his or her report. Such person may receive, if requested, findings and information concerning the case. Such release of information shall be at the discretion of the director based upon a review of the reporter's ability to assist in protecting the child or the potential harm to the child or other children within the

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192 family. The local office shall respond to the request within forty-five days. The 193 findings shall be made available to the reporter within five days of the outcome of the investigation. If the report is determined to be unsubstantiated, the 194 195 reporter may request that the report be referred by the division to the office of child advocate for children's protection and services established in sections 37.700 196 197 to 37.730, RSMo. Upon request by a reporter under this subsection, the division 198 shall refer an unsubstantiated report of child abuse or neglect to the office of 199 child advocate for children's protection and services.

- 200 16. In any judicial proceeding involving the custody of a child the fact that 201 a report may have been made pursuant to sections 210.109 to 210.183 shall not 202 be admissible. However:
  - (1) Nothing in this subsection shall prohibit the introduction of evidence from independent sources to support the allegations that may have caused a report to have been made; and
  - (2) The court may on its own motion, or shall if requested by a party to the proceeding, make an inquiry not on the record with the children's division to determine if such a report has been made. If a report has been made, the court may stay the custody proceeding until the children's division completes its investigation.
- 211 17. In any judicial proceeding involving the custody of a child where the 212 court determines that the child is in need of services pursuant to subdivision (d) 213 of subsection 1 of section 211.031, RSMo, and has taken jurisdiction, the child's 214 parent, guardian or custodian shall not be entered into the registry.
- 215 18. The children's division is hereby granted the authority to promulgate 216 rules and regulations pursuant to the provisions of section 207.021, RSMo, and 217 chapter 536, RSMo, to carry out the provisions of sections 210.109 to 210.183.
  - 19. Any rule or portion of a rule, as that term is defined in section 536.010, RSMo, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536, RSMo, and, if applicable, section 536.028, RSMo. This section and chapter 536, RSMo, are nonseverable and if any of the powers vested with the general assembly pursuant to chapter 536, RSMo, to review, to delay the effective date or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2000, shall be invalid and void.

210.150. 1. The children's division shall ensure the confidentiality of all

reports and records made pursuant to sections 210.109 to 210.183 and maintained by the division, its local offices, the central registry, and other appropriate persons, officials, and institutions pursuant to sections 210.109 to 210.183. To 5 protect the rights of the family and the child named in the report as a victim and the due process rights of the alleged perpetrator, the children's division 6 shall establish guidelines which will ensure that any disclosure of information concerning the abuse and neglect involving that child is made only to persons or 8 agencies that have a right to such information. The division may require persons 9 10 to make written requests for access to records maintained by the division. Under no circumstances shall any information regarding an investigation be 11 released to any persons, including but not limited to those persons listed in subsection 2 of this section, other than treating physicians, 13 14 nurses, and hospitals for the sole purpose of providing medical treatment to the alleged victim and employees of the division, law 15 enforcement agencies, or the juvenile offices who are participating in 16 an investigation described in section 210.145, until either: 17

- (1) The alleged perpetrator fails to request review by the child abuse and neglect review board or trial de novo in the circuit court within the thirty-day period provided under subsection 3 of section 21 210.152; or
- 22 (2) A determination is made by the child abuse and neglect 23 review board that abuse or neglect exists, subject to subdivisions (2) 24 and (3) of subsection 5 of section 210.152.
- Once permitted to release information under this subsection, the division shall only release information to persons who have a right to such information. The division shall notify persons receiving information pursuant to subdivisions (2), (7), (8) and (9) of subsection 2 of this section of the purpose for which the information is released and of the penalties for unauthorized dissemination of information. Such information shall be used only for the purpose for which the information is released.
  - 2. Only the following persons shall have access to investigation records contained in the central registry:

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- 34 (1) Appropriate federal, state or local criminal justice agency personnel, 35 or any agent of such entity, with a need for such information under the law to 36 protect children from abuse or neglect;
  - (2) A physician or a designated agent who reasonably believes that the

38 child being examined may be abused or neglected;

- (3) Appropriate staff of the division and of its local offices, including interdisciplinary teams which are formed to assist the division in investigation, evaluation and treatment of child abuse and neglect cases or a multidisciplinary provider of professional treatment services for a child referred to the provider;
- (4) Any child named in the report as a victim, or a legal representative, or the parent, if not the alleged perpetrator, or guardian of such person when such person is a minor, or is mentally ill or otherwise incompetent, but the names of reporters shall not be furnished to persons in this category. Prior to the release of any identifying information, the division shall determine if the release of such identifying information may place a person's life or safety in danger. If the division makes the determination that a person's life or safety may be in danger, the identifying information shall not be released. The division shall provide a method for confirming or certifying that a designee is acting on behalf of a subject;
- (5) Any alleged perpetrator named in the report, but the names of reporters shall not be furnished to persons in this category. Prior to the release of any identifying information, the division shall determine if the release of such identifying information may place a person's life or safety in danger. If the division makes the determination that a person's life or safety may be in danger, the identifying information shall not be released. However, the investigation reports will not be released to any alleged perpetrator with pending criminal charges arising out of the facts and circumstances named in the investigation records until an indictment is returned or an information filed;
- (6) A grand jury, juvenile officer, prosecuting attorney, law enforcement officer involved in the investigation of child abuse or neglect, juvenile court or other court conducting abuse or neglect or child protective proceedings or child custody proceedings, and other federal, state and local government entities, or any agent of such entity, with a need for such information in order to carry out its responsibilities under the law to protect children from abuse or neglect;
- (7) Any person engaged in a bona fide research purpose, with the permission of the director; provided, however, that no information identifying the child named in the report as a victim [or], the reporters, the alleged perpetrators, or witnesses shall be made available to the researcher, unless the identifying information is essential to the research or evaluation and the child named in the report as a victim, if the child is less than eighteen years of age,

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74 through the child's parent, or guardian provides written permission;

- (8) Any child-care facility; child-placing agency; residential-care facility, including group homes; juvenile courts; public or private elementary schools; public or private secondary schools; or any other public or private agency exercising temporary supervision over a child or providing or having care or custody of a child who may request an examination of the central registry from the division for all employees and volunteers or prospective employees and volunteers, who do or will provide services or care to children. Any agency or business recognized by the division or business which provides training and places or recommends people for employment or for volunteers in positions where they will provide services or care to children may request the division to provide an examination of the central registry. Such agency or business shall provide verification of its status as a recognized agency. Requests for examinations shall be made to the division director or the director's designee in writing by the chief administrative officer of the above homes, centers, public and private elementary schools, public and private secondary schools, agencies, or courts. The division shall respond in writing to that officer. The response shall include information pertaining to the nature and disposition of any report or reports of abuse or neglect revealed by the examination of the central registry. This response shall not include any identifying information regarding any person other than the alleged perpetrator of the abuse or neglect;
- 95 (9) Any parent or legal guardian who inquires about a child abuse or 96 neglect report involving a specific person or child-care facility who does or may provide services or care to a child of the person requesting the 97 information. Request for examinations shall be made to the division director or 98 the director's designee, in writing, by the parent or legal guardian of the child 99 and shall be accompanied with a signed and notarized release form from the 100 person who does or may provide care or services to the child. The notarized 101 102 release form shall include the full name, date of birth and Social Security number 103 of the person who does or may provide care or services to a child. The response shall include information pertaining to the nature and disposition of any report 104 105 or reports of abuse or neglect revealed by the examination of the central 106 registry. This response shall not include any identifying information regarding 107 any person other than the alleged perpetrator of the abuse or neglect. The response shall be given within ten working days of the time it was received by the 108 109 division;

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(10) Any person who inquires about a child abuse or neglect report involving a specific child-care facility, child-placing agency, residential-care facility, public and private elementary schools, public and private secondary schools, juvenile court or other state agency. The information available to these persons is limited to the nature and disposition of any report contained in the central registry and shall not include any identifying information pertaining to any person mentioned in the report;

- (11) Any state agency acting pursuant to statutes regarding a license of any person, institution, or agency which provides care for or services to children;
- 119 (12) Any child fatality review panel established pursuant to section 120 210.192 or any state child fatality review panel established pursuant to section 121 210.195[;
  - (13) Any person who is a tenure-track or full-time research faculty member at an accredited institution of higher education engaged in scholarly research, with the permission of the director. Prior to the release of any identifying information, the director shall require the researcher to present a plan for maintaining the confidentiality of the identifying information. The researcher shall be prohibited from releasing the identifying information of individual cases].
- 3. Only the following persons shall have access to records maintained by the division pursuant to section 210.152 [for which the division has received a report of child abuse and neglect and which the division has determined that there is insufficient evidence or] in which the division proceeded with the family assessment and services approach:
  - (1) Appropriate staff of the division;
- (2) Any child named in the report as a victim, or a legal representative, 134 or the parent or guardian of such person when such person is a minor, or is 135 mentally ill or otherwise incompetent. The names or other identifying 136 information of reporters shall not be furnished to persons in this category. Prior 137 to the release of any identifying information, the division shall determine if the 138 release of such identifying information may place a person's life or safety in 139 danger. If the division makes the determination that a person's life or safety may 140 141 be in danger, the identifying information shall not be released. The division shall 142provide for a method for confirming or certifying that a designee is acting on 143 behalf of a subject;
- 144 (3) Any alleged perpetrator named in the report, but the names of 145 reporters shall not be furnished to persons in this category. Prior to the release

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of any identifying information, the division shall determine if the release of such identifying information may place a person's life or safety in danger. If the division makes the determination that a person's life or safety may be in danger, the identifying information shall not be released. However, the investigation reports will not be released to any alleged perpetrator with pending criminal charges arising out of the facts and circumstances named in the investigation records until an indictment is returned or an information filed;

- (4) Any child fatality review panel established pursuant to section 210.192 or any state child fatality review panel established pursuant to section 210.195;
  - (5) Appropriate criminal justice agency personnel or juvenile officer;
- (6) Multidisciplinary agency or individual including a physician or physician's designee who is providing services to the child or family, with the consent of the parent or guardian of the child or legal representative of the child;
- (7) Any person engaged in bona fide research purpose, with the permission of the director; provided, however, that no information identifying the subjects of the reports [or], the reporters, the witnesses, or alleged perpetrators shall be made available to the researcher, unless the identifying information is essential to the research or evaluation and the [subject] child, through the child's parent or guardian, provides written permission.
- 4. Any person who knowingly violates the provisions of this section, or who permits or encourages the unauthorized dissemination of information contained in the information system or the central registry and in reports and records made pursuant to sections 210.109 to 210.183, shall be guilty of a class A misdemeanor.
- 5. Nothing in this section shall preclude the release of findings or information about cases which resulted in a child fatality or near fatality. Such release is at the sole discretion of the director of the department of social services, based upon a review of the potential harm to other children within the immediate family.
  - 210.152. 1. All identifying information, including telephone reports reported pursuant to section 210.145, relating to reports of abuse or neglect received by the division shall be retained by the division and removed from the records of the division as follows:
  - (1) For investigation reports contained in the central registry **as a result** of a final determination under this section, identifying information shall be retained by the division;

- 8 (2) (a) For investigation reports initiated against a person required to 9 report pursuant to section 210.115, where insufficient evidence of abuse or neglect 10 is found by the division and where the division determines the allegation of abuse 11 or neglect was made maliciously, for purposes of harassment or in retaliation for 12 the filing of a report by a person required to report, identifying information shall 13 be expunged by the division within forty-five days from the conclusion of the 14 investigation;
  - (b) For investigation reports, where insufficient evidence of abuse or neglect is found by the division and where the division determines the allegation of abuse or neglect was made maliciously, for purposes of harassment or in retaliation for the filing of a report, identifying information shall be expunged by the division within forty-five days from the conclusion of the investigation;
  - (c) For investigation reports initiated by a person required to report under section 210.115, where insufficient evidence of abuse or neglect is found by the division, identifying information shall be retained for five years from the conclusion of the investigation. For all other investigation reports where insufficient evidence of abuse or neglect is found by the division, identifying information shall be retained for two years from the conclusion of the investigation. Such reports shall include any exculpatory evidence known by the division, including exculpatory evidence obtained after the closing of the case. At the end of such time period, the identifying information shall be removed from the records of the division and destroyed;
  - (3) For reports where the division uses the family assessment and services approach, identifying information shall be retained by the division;
  - (4) For reports in which the division is unable to locate the child alleged to have been abused or neglected, identifying information shall be retained for ten years from the date of the report and then shall be removed from the records of the division;
  - (5) (a) For reports in which a determination of abuse or neglect is not made under this section, identifying information shall be expunged by the division within forty-five days of the conclusion of the investigation or the final determination against a finding that abuse or neglect occurs. In cases where the division in writing finds a need to provide continuing services to a family in order to prevent conduct that may lead to future abuse, this subdivision shall not apply;
- (b) Any person whose name is in the central registry as a result

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of a determination that is or was subsequently reversed by the child abuse and neglect review board or by a court may submit evidence of such reversal in writing to the director of the children's division. The 46 director shall cause the relevant entry of such person's name to be 47removed from the central registry within thirty days after receiving 48 such written evidence of reversal. The director shall notify the person in writing that the relevant entry has been removed. If the person is in the central registry on the basis of other determinations of abuse or neglect that were never reversed, such entries shall remain in the 52central registry after the relevant entry has been removed. 53

- 2. Within ten days following the preliminary determination of the division as described in subsection 14 of section 210.145 or ninety days after receipt of a report of abuse or neglect that is investigated, whichever first occurs, the alleged perpetrator named in the report and the parents of the child named in the report, if the alleged perpetrator is not a parent, shall be notified in writing of [any] the preliminary determination made by the division based on the investigation. The notice shall advise [either:
- (1)] that the division has determined by a [probable cause finding prior to August 28, 2004, or by a] preponderance of the evidence [after August 28, 2004], that abuse or neglect exists and that the division shall retain all identifying information regarding the abuse or neglect; that such information shall remain confidential and will not be released except to law enforcement agencies, prosecuting or circuit attorneys, or as provided in section 210.150; that the alleged perpetrator has sixty days from the date of receipt of the notice to seek reversal of the division's determination through a review by the child abuse and neglect review board as provided in subsection 3 of this section[; or
- (2) That the division has not made a probable cause finding or determined by a preponderance of the evidence that abuse or neglect exists] or a trial de novo as provided in subsection 5 of this section.
- 3. Any person named in an investigation as [a] an alleged perpetrator who is aggrieved by a determination of abuse or neglect by the division as provided in this section may seek a trial de novo under subsection 5 of this section or an administrative review by the child abuse and neglect review board pursuant to the provisions of subsection 4 of this section and section 210.153. Such request for review shall be made within sixty days of notification of the division's decision under this section. If an aggrieved party fails to

request a review of the division's preliminary determination by the child abuse and neglect review board or trial de novo within the sixty-day period allowed, the preliminary determination of the division shall be considered the final determination of abuse or neglect. In those cases where criminal charges arising out of facts of the investigation are pending, the request for review shall be made within sixty days from the court's final disposition or dismissal of the charges.

- 4. (1) If review by the child abuse and neglect review board is requested by the aggrieved party under subsection 3 of this section, the child abuse and neglect review board shall schedule a hearing within ninety days following such request. In any [such] action for administrative review, the child abuse and neglect review board shall sustain the division's determination if such determination [was supported by evidence of probable cause prior to August 28, 2004, or] is supported by a preponderance of the evidence [after August 28, 2004, and is not against the weight of such evidence]. The child abuse and neglect review board hearing shall be closed to all persons except the parties, their attorneys and those persons providing testimony on behalf of the parties;
- (2) At no time following the alleged perpetrator's request for an administrative review by the child abuse and neglect review board shall either the alleged perpetrator or the division, or their legal representatives, have any ex parte contact with any member of the child abuse and neglect review board regarding the facts of the specific case in question. If any party to a child abuse and neglect review board proceeding submits written material on their behalf, the opposing party shall be simultaneously provided with a copy of each document submitted.
- 5. (1) If the alleged perpetrator is aggrieved by the preliminary decision of the division or the decision of the child abuse and neglect review board, the alleged perpetrator may seek de novo judicial review in the circuit court in the county in which the alleged perpetrator resides and in circuits with split venue, in the venue in which the alleged perpetrator resides, or in Cole County. If the alleged perpetrator is not a resident of the state, proper venue shall be in Cole County. The case may be assigned to the family court division where such a division has been established. The request for a [judicial review] trial de novo shall be made within sixty days of written notification of the preliminary

116 decision of the division or of the child abuse and neglect review board decision.

- 117 In reviewing such decisions, the circuit court shall provide the alleged perpetrator
- 118 the opportunity to appear and present testimony. The alleged perpetrator may
- 119 subpoena any witnesses except the alleged victim or the reporter. However, the
- 120 circuit court shall have the discretion to allow the parties to submit the case upon
- 121 a stipulated record[.];
- 122 (2) An alleged perpetrator who files a request for a trial de novo
- 123 may, simultaneously with such request, apply to the circuit court for a
- 124 stay order preventing the division from entering the alleged
- 125 perpetrator's name in the central registry. The circuit court may grant
- 126 the stay order unless the division makes a showing that:
  - (a) The alleged abuse was sexual abuse;
- 128 (b) The alleged abuse caused serious physical injury to the
- 129 alleged victim; and

- 130 (c) The alleged victim is likely to be subject to future abuse by
- 131 the alleged perpetrator;
- 132 (3) The circuit court may dissolve any stay order granted under
- 133 subdivision (2) of this subsection upon a showing that the facts and
- 134 circumstances have changed or that the alleged perpetrator is engaging
- 135 in deliberate delay of the proceedings;
- 136 (4) All trial de novo proceedings in circuit court shall be
- 137 conducted in accordance with the Missouri criminal rules of evidence
- 138 and the Missouri rules of civil procedure; except that, the circuit court
- 139 shall have the discretion to allow the parties to submit the case upon
- 140 a stipulated record;
- 141 (5) The court conducting judicial review shall grant reasonable
- 142 attorney's fees and costs to the petitioner when the petitioner
- 143 prevails. The only circumstances under which the reviewing court is
- 144 not required to grant attorney's fees to a prevailing petitioner include
- 145 the following:
- 146 (a) When the petitioner prevails based upon the death or
- 147 unavailability of the alleged victim of abuse or neglect and the division
- 148 was not aware of the death or unavailability of the alleged victim at the
- 149 time of its initial determination regarding the allegation of abuse or
- 150 neglect; or
- 151 (b) When the division otherwise consents to the petition of an
- 152 alleged perpetrator within thirty days of service of the petition upon

153 the division;

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- 154 (6) The court may grant attorney's fees and costs to the 155 prevailing petitioner upon a finding by the court that the abuse or 156 neglect allegations were without merit and that the division knew or 157 should have known that the allegations were without merit following 158 an investigation. The factors the court may consider in making such 159 determination include, but are not limited to, the following:
  - (a) Whether the alleged perpetrator was subjected to criminal prosecution and, if so, the results of the criminal prosecution;
  - (b) The quality of the division's initial investigation, including but not limited to consideration of exculpatory evidence.
- 6. In any such action for administrative review, the child abuse and neglect review board shall notify the child or the parent, guardian or legal representative of the child that a review has been requested.
  - 210.153. 1. There is hereby created in the department of social services the "Child Abuse and Neglect Review Board", which shall provide an independent review of child abuse and neglect determinations in instances in which the alleged perpetrator is aggrieved by the decision of the children's division. The division may establish more than one board to assure timely review of the determination.
- The board shall consist of nine members, who shall be appointed by the governor with the advice and consent of the senate, and [shall include] no more than five members shall be of the same political party as the governor. Members shall serve for a term of three years. Of the nine members of the board, there shall be at least:
- 12 (1) [A] One physician, [nurse or other medical professional] who shall 13 not be an employee of the state or any of its agencies or political 14 subdivisions; and
  - (2) [A licensed child or family psychologist, counselor or social worker;
- 16 (3) An attorney who has acted as a guardian ad litem or other attorney 17 who has represented a subject of a child abuse and neglect report;
- 18 (4) A representative from law enforcement or a juvenile office.
- 3. Other members of the board may be selected from:
- 20 (1) A person from another profession or field who has an interest in child 21 abuse or neglect;
- 22 (2) A college or university professor or elementary or secondary teacher;

23 (3) A child advocate;

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- 24 (4) A parent, foster parent or grandparent.
- 4.] Three attorneys, each of whom has engaged in the private practice of law in the state of Missouri for no less than ten years, including some experience in trial work. One such attorney member shall be selected annually by a majority vote of the members of the board to act as chairperson and to rule on issues of procedure, law, and evidence.
- 31 3. The following persons may participate in a child abuse and neglect review board review:
- 33 (1) Appropriate children's division staff and legal counsel for the 34 department;
  - (2) The alleged perpetrator, who may be represented pro se or be represented by legal counsel. The alleged perpetrator's presence is not required for the review to be conducted. The alleged perpetrator may submit a written statement for the board's consideration in lieu of personal appearance; and
- 39 (3) Witnesses providing information on behalf of the child, the alleged 40 perpetrator or the department. Witnesses shall only be allowed to attend that 41 portion of the review in which they are presenting [information] evidence.
- [5.] 4. The members of the board shall serve without compensation, but shall receive reimbursement for reasonable and necessary expenses actually incurred in the performance of their duties.
- [6.] 5. All records and information compiled, obtained, prepared or maintained by the child abuse and neglect review board in the course of any review shall be confidential information.
- [7.] 6. The department shall promulgate rules and regulations governing the operation of the child abuse and neglect review board except as otherwise provided for in this section. These rules and regulations shall, at a minimum, describe [the length of terms, the selection of the chairperson,] confidentiality, and notification of parties and time frames for the completion of the review consistent with the provisions of section 210.152.
- [8.] 7. Findings of probable cause to suspect prior to August 28, 2004, or findings by a preponderance of the evidence after August 28, 2004, of child abuse and neglect by the division which are substantiated by court adjudication shall not be heard by the child abuse and neglect review board.
  - 210.183. 1. At the time of the initial investigation of a report of child

2 abuse or neglect, the division employee conducting the investigation shall provide

3 the alleged perpetrator with a written description of the investigation

- 4 process. Such written notice shall be given substantially in the following form:
- 5 "The investigation is being undertaken by the Children's Division pursuant
- 6 to the requirements of chapter 210 of the Revised Missouri Statutes in response
- 7 to a report of child abuse or neglect.
- 8 The identity of the person who reported the incident of abuse or neglect
- 9 is confidential and may not even be known to the Division since the report could
- 10 have been made anonymously.
- This investigation is required by law to be conducted in order to enable the
- 12 Children's Division to identify incidents of abuse or neglect in order to provide
- 13 protective or preventive social services to families who are in need of such
- 14 services. The division shall make every reasonable attempt to complete the
- 15 investigation within thirty days, except if a child involved in the pending
- 16 investigation dies, the investigation shall remain open until the division's
- 17 investigation surrounding the death is completed. Otherwise, within ninety days
- 18 you will receive a letter from the Division which will inform you of one of the
- 19 following:
- 20 (1) That the Division has found insufficient evidence of abuse or neglect;
- 21 or
- 22 (2) That [there appears to be] a preliminary determination has been
- 23 made by a preponderance of the evidence that there appears to be reason to
- 24 suspect the existence of child abuse or neglect in the judgment of the Division and
- 25 that the Division will contact the family to offer social services.
- 26 If the Division finds by a preponderance of the evidence reason to believe
- 27 child abuse or neglect has occurred or the case is substantiated by court
- 28 adjudication, a record of the report and information gathered during the
- 29 investigation will remain on file with the Division.
- 30 If you disagree with the determination of the Division and feel that there
- 31 is insufficient reason to believe by a preponderance of the evidence that abuse or
- 32 neglect has occurred, you have a right to request a trial de novo or an
- 33 administrative review at which time you may hire an attorney to represent you.
- 34 If you request an administrative review on the issue, you will receive a hearing
- 35 within ninety days of your request. You will be notified of the date and
- 36 time of your administrative review hearing by the child abuse and neglect review
- 37 board. If the Division's decision is reversed by the child abuse and neglect review

- 38 board, the Division records concerning the report and investigation will be
- 39 updated to reflect such finding. If the child abuse and neglect review board
- 40 upholds the Division's decision, an appeal may be filed in circuit court within
- 41 sixty days of the child abuse and neglect review board's decision."
- 42 2. If the division uses the family assessment approach, the division shall
- 43 at the time of the initial contact provide the parent of the child with the following
- 44 information:
- 45 (1) The purpose of the contact with the family;
- 46 (2) The name of the person responding and his or her office telephone
- 47 number;
- 48 (3) The assessment process to be followed during the division's
- 49 intervention with the family including the possible services available and
- 50 expectations of the family.
  - 210.903. 1. To protect children, the elderly, and disabled individuals in
  - 2 this state, and to promote family and community safety by providing information
  - 3 concerning family caregivers, there is hereby established within the department
  - 4 of health and senior services a "Family Care Safety Registry and Access Line"
  - 5 which shall be available by January 1, 2001.
  - 6 2. The family care safety registry shall contain information on child-care
  - 7 workers', elder-care workers', and personal-care workers' background and on
- 8 child-care, elder-care and personal-care providers through:
- 9 (1) The patrol's criminal record check system pursuant to section 43.540,
- 10 RSMo, including state and national information, to the extent possible;
- 11 (2) (a) Probable cause findings of abuse and neglect prior to August 28,
- 12 2004, or findings of abuse and neglect by a preponderance of the evidence after
- 13 August 28, 2004, pursuant to sections 210.109 to 210.183 and, as of January 1,
- 14 2003, financial exploitation of the elderly or disabled, pursuant to section
- 15 570.145, RSMo;
- 16 (b) Any person whose name is in the registry under paragraph
- 17 (a) of this subdivision and whose appeal of the finding of abuse or
- 18 neglect was reversed by the child abuse and neglect review board or a
- 19 court may submit evidence of such reversal in writing to the director
- 20 of the department of health and senior services. The director shall
  - 1 cause the relevant entry of such person's name to be removed from the
- 22 family care safety registry within thirty days after receiving such
- 23 written evidence of reversal. The director shall notify the person in

- writing that the relevant entry has been removed. If the person is in the family care safety registry on the basis of other determinations of abuse or neglect that were never reversed, such entries shall remain in the central registry after the relevant entry has been removed;
- 28 (3) The division of aging's employee disqualification list pursuant to 29 section 660.315, RSMo;
- 30 (4) As of January 1, 2003, the department of mental health's employee 31 disqualification registry;
- 32 (5) Foster parent licensure denials, revocations and involuntary 33 suspensions pursuant to section 210.496;
- 34 (6) Child-care facility license denials, revocations and suspensions 35 pursuant to sections 210.201 to 210.259;
- 36 (7) Residential living facility and nursing home license denials, 37 revocations, suspensions and probationary status pursuant to chapter 198, RSMo; 38 and
- 39 (8) As of January 1, 2004, a check of the patrol's Missouri uniform law 40 enforcement system (MULES) for sexual offender registrations pursuant to 41 section 589.400, RSMo.

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