



*Compliments of
Senator*

*Rita Heard Days
14th Senatorial District*

SENATOR RITA HEARD DAYS – DISTRICT 14

MISSOURI STATE SENATE
State Capitol
Jefferson City, MO 65101

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Dear Friends,

There are many resources available to Missouri citizens through state and local agencies. However, in many cases, people fail to take advantage of these services because they are unfamiliar with existing organizations and the programs they offer.

I am pleased to provide an information directory for your reference and convenience. This guide includes phone numbers, addresses and other pertinent data that you may find helpful.

If you don't find the information you need -- or if you have a question about state government, legislation or the legislature -- please feel free to write or call. It is my pleasure to serve you!

Sincerely,

Rita Heard Days
State Senator
14th Senatorial District

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The services and information contained in this book were available and accurate as of June

imply eligibility or availability

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EMERGENCY SERVICES

FOR ALL AMBULANCE,
FIRE OR POLICE EMERGENCIES

DIAL **911**

For your safety and convenience, St. Louis City and County have consolidated their respective emergency numbers and established a 911 emergency number. At any time of the day or night, you may contact needed emergency services simply by dialing 911 and giving the following information:

1. Nature of the emergency.
2. Exact location - street address, community.
3. Number of the phone from which you are calling.

Poison Control (314) 772-5200

Arson Alert Program 1-800-392-7766

▼ POLICE ▼

St. Louis County (314) 889-2341

Municipalities See name of city, pages 31-32

▼ STATE HIGHWAY PATROL ▼

Troop C - St. Louis County (314) 340-4000

599 Mason Road

St. Louis, MO 63141

Highway Patrol Road Conditions 1-800-222-6400

◆ CRISIS HOTLINES ◆

The Division of Family Services provides a toll free, confidential telephone service to report all suspected cases of child abuse and neglect. Social workers will investigate all complaints.

Child Abuse & Neglect Hotline (24 hours) 1-800-392-3738

Drug & Alcohol Rehab Treatment Hotline (314) 569-2161

Elderly Abuse Hotline 1-800-392-0210

St. Louis County (314) 615-8086

KUTO (Teen Suicide) Business Office (314) 963-7571
(after 4:00 p.m.) (314) 644-5886

Life Crisis Services, Inc. (24 Hours) (Adults) (314) 647-4357

Suicide Crisis and Referral Center

1423 S. Big Bend Blvd., 63117 Office (314) 647-3100

Parental Stress Hotline 1-800-367-2543

Rape Hotline (314) 531-RAPE (7273)

St. Louis Housing Resource Center (Homeless Hotline) (314) 802-5444

Women's Support & Community Service Hotline (314) 531-2003

Youth Emergency Service Hotline (314) 727-6294

WHEN YOU NEED HELP

◆ ALCOHOLISM AND DRUG ABUSE ◆

Alcoholics Anonymous (314) 647-3677
2683 Big Bend Blvd., 63143

Alcohol & Drug Abuse Referral Hotline 1-800-252-6465

Al-Anon & Alateen (314) 645-1572

(DART) Drug & Alcohol Rehabilitation Treatment (314) 569-3105
1307 Lindbergh Plaza Center, 63132

Eastern Region of Alcohol & Drug Abuse (314) 877-0370
Dept. of Mental Health, Div. of Alcohol & Drug Abuse
5400 Arsenal St., Mail Slot A-419, 63139

Harbor Light (314) 652-3310
3010 Washington, 63103

St. Louis Area National Council on Alcoholism & Drug Abuse (314) 962-3456
8790 Manchester, 63144

◆ CHILDREN & FAMILY SERVICES ◆

American Red Cross — St. Louis Area Chapter	(314) 516-2800
Annie Malone Children & Family	(314) 531-0120
Child Abuse Counseling	(314) 534-9350
3309 S. Kingshighway, 63139	
Child Abuse & Neglect	1-800-392-3738
Child Day Care Association	(314) 531-1412
Citizens for Missouri's Children	314-647-2003
Department of Family Services-Information Line	1-800-392-1261
DIAL HELP (Catholic Charities)	(314) 371-4357
Provides services to children, seniors, families, including counseling, emergency shelter for victims of abuse or neglect, employment preparation & others.	
Division of Child Support Enforcement	see Page 29
Division of Family Services, Children Services	(314) 426-8401
9900 Page (Switchboard)	(314) 426-9600
Jewish Family and Children's Services	(314) 993-1000
10950 Schuetz Rd., 63146	
Kids in the Middle	(314) 909-9922
Lutheran Family and Children's Services	(314) 534-1515
NAACP - St. Louis County Branch	(314) 862-2228
PAKT	(314) 524-2710
Provides emergency assistance for basic needs; health services, youth after school programs and recreational and community outreach to individuals and families.	
Parents as Teachers National Center	(314) 432-4330
St. Louis Children's Hospital at Washington Univ./BJC Health System	(314) 454-6000
Pediatric Answer line	(314) 454-KIDS
St. Louis County Human Services	(314) 615-7315
(CORP, Youth & Veterans' Programs)	TTY (314) 615-4425
The Salvation Army	(314) 534-1250
United Black Community Fund, Inc.	(314) 531-3045
Free food, clothing, counseling and education services to the needy without regard to race, creed or color.	
United Way of Greater St. Louis	(314) 421-0700
Urban League of Metropolitan St. Louis	(314) 615-3600
Offers many services to the community, including, cultural enrichment, education, employment, housing, health services and research.	
Youth Emergency Service	(314) 862-1334
24 Hour Hotline	(314) 727-6294
6816 Washington Ave. (Counseling, temporary housing for runaways) St. Louis, MO 63130	

◆ CONSUMER PROTECTION ◆

Auto Safety Hotline	1-800-424-9393
Learn about recalls or report hazardous aspects of a car.	
Better Business Bureau	(314) 645-3300
Consumer Credit Counseling Services	(314) 647-9004
1300 Hampton, 63139	
Consumer Credit Counseling, SW	1-800-876-7069
Consumer Credit Reports	
Individuals can check their credit status. A fee may be charged for the service.	
Equifax	1-800-685-1111
Experion	1-888-397-3742
Trans Union	1-800-888-4213
Missouri Consumer Protection Hotline	1-800-392-8222
Missouri Dept. of Insurance Consumer Information	1-800-726-7390



To add your name to the Missouri No Call List:
Call toll free 1-866-662-2551 or
Visit the No Call website www.moago.org.

Office of the Missouri Attorney General, Consumer Protection Division, St. Louis	(314) 340-6815
Office of the U.S. Attorney General, U.S. Consumer Product Safety Commission	1-800-638-2772

◆ COUNSELING SERVICES ◆

Abortion Alternatives (Birthright Counseling)	(314) 962-5300
Alcoholics Anonymous	(314) 647-3677
Al-Anon and Al-Ateen	(314) 645-1572
Child Abuse Counseling & Family Therapy	(314) 534-9350
Gamblers Anonymous	(314) 647-1111
Life Crisis Services	(314) 647-4357
ParentLink	1-800-552-8522
Parental Stress Hotline	1-800-367-2543
Planned Parenthood & Reproductive Health Services of St. Louis (Abortion Information & Counseling Service)	(314) 531-9684
Prisoner Family Services	(314) 381-5955
Immanuel Lutheran Church	(314) 381-6001
3540 Marcus Ave., 63115	
Provident Counseling	(314) 371-6500
Information and Referral Service - United Way	(314) 421-4636

Victim Service Division (314) 615-4872
Vocational Rehabilitation (see next page for locations and phone numbers.)
Women's Self-Help Center (24 hours) (same as Rape Hotline) .. (314) 531-2003
 (Emergency assistance for rape and abuse victims)
Youth Emergency Service (YES) (314) 862-1334
 6816 Washington, 63130
Hotline (314) 727-6294
 1-800-899-KIDS

◆ DISABLED CITIZENS SERVICES ◆

Deaf Contact (Relay Missouri) (Voice) 1800-735-2466
 TDD 1800-735-2966
Delta Gamma Center
for Children with Visual Impairment (314) 776-1300
 5030 McRee, 63110
Developmentally Disabled Regional Center (314) 340-6500
 211 N. Lindbergh, 63141
Disability Determination Services (314) 340-4600
 7525 South Lindbergh, Ste. 220
MERS/Missouri Goodwill Industries (314) 371-6320
 1727 Locust St., 63103
Governor's Council on Disability 1-800-877-8249
 P.O. Box 1668, 3315 W. Truman Blvd., Jefferson City, MO 65102
Jamestown New Horizons - Rding for the Disabled (314) 741-5816
 15350 Old Jamestown Rd., 63034
 (Provides horsemanship experience for the mentally & physically disabled - all ages)
Life Crisis Services
 1423 S. Big Bend Blvd., 63117 Htline (314) 647-4357
 Business Office (314) 647-3100
Metropolitan Employment & Rehabilitation Services (MERS) (314) 831-6194
 165 Cross Keys Shopping Center, 63033
Missouri Head Injury Advisory Council (573) 751-9003
 P.O. Box 809, Jefferson City, MO 65102
Missouri Protection & Advocacy Services (314) 961-0679
 2941 S. Brentwood Blvd., 63144
Missouri State School for the Blind (314) 776-4320
 3815 Magnolia, 63110
Paraquad, Inc. (314) 567-1558
 311 N. Lindbergh, 63141 TDD (314) 567-5552

Radio Information Service for the Blind & Print Handicapped (314) 241-3400
 9541 Church Circle Dr., Belleville, IL 62223 ext. 6221
 (Provides, at no charge, special radio receivers that broadcast useful information to the blind and print handicapped newspapers and other periodicals)
Rehabilitation Services for Blind (314) 890-4200
 10449 St. Charles Rock Road, Suite 401, 63074-1827
St. Louis Association for Retarded Citizens (SLARC) (314) 569-2211
 1816 Lackland Hill Pkwy, Suite 200, 63146
St. Louis Bi-State Chapter of the Missouri Head Injury Association of the National Head Injury Foundation ... (314) 423-6442
 10270 Page Blvd., P.O. Box 32025, 63132
St. Louis County Office of Deaf Services (314) 977-0060
 4560 Clayton Ave., 63110 TDD (314) 977-0061
St. Louis Hearing and Speech Center (314) 968-4710
 9526 Manchester Rd., 63119
St. Louis Society for the Blind and Visually Impaired (314) 968-9000
 8770 Manchester, 63144
Transportation - Mid-East Area Agency on Aging (636) 207-1323
 14535 Manchester, Manchester, MO 63011
Vocational Rehabilitation
 901 N. 10th, Suite 120, 63101 (314) 340-7926
 7435 Watson Rd., Suite 100-B, 63119 (314) 301-1600
 1845 Borman Ct., Suite 100, 63146-4126 (314) 340-4621
 4040 Seven Hills Dr., Suite 257, Florissant 63033 (314) 877-3200
Wolfner Library for the Blind and Physically Handicapped 1-800-392-2614

◆ EDUCATION ◆

SCHOOL DISTRICTS IN THE 14TH SENATE DISTRICT

Ferguson-Florissant (314) 506-9000
 Administration Center - 1005 Waterford Dr., 63033-3694
Hazelwood (314) 953-5000
 Administration Building - 15955 New Halls Ferry Rd., 63031-1227
Normandy (314) 493-0400
 Superintendent's Office - 3855 Lucas & Hunt, 63121
Pattonville R III (314) 213-8001
 11097 St. Charles Rd., 63074-1509

Ritenour	(314) 493-6010
Superintendent's Office - 2420 Woodson Rd., 63114-5423	
Special School District	(314) 989-8100
Administration Offices - 12110 Clayton Rd., 63131-2516	
University City	(314) 290-4000
Administration Offices - 8346 Delcrest Dr., 63124-2167	
Wellston	(314) 290-7900
Administration Building - 6574 St. Louis Ave., 63121-5725	

◆ **HIGHER EDUCATION** ◆

Educational Opportunity Center	(314) 385-4005
Federal student college aid information	
University of Missouri-St. Louis	(314) 516-5000
8001 Natural Bridge Rd., 63121	
Optometry Clinic, 152 Marillac Hall	(314) 516-5131
Washington University	
Hilltop Campus , One Brookings Drive, 63130	(314) 935-5000
Saint Louis University, Frost Campus	(314) 977-2222
Health & Science Ctr. (Gen. Info)	(314) 577-8000
3635 Vista & Grand, 63110	
St. Louis Community College	(314) 539-5000
College Center - 300 South Broadway, 63102	
Florissant Valley, 3400 Pershall Rd., 63135	(314) 595-4200
Forest Park, 5600 Oakland Ave., 63110	(314) 644-9100
Continuing Education Dept.	(314) 644-9175
Meramec, 11333 Big Bend Blvd., 63122	(314) 984-7500
MOSTARS (Mo. Student Loan Information)	1-800-473-6757

◆ **EMPLOYMENT** ◆

For information about jobs or job training, contact the agencies below. Other programs include payment of unemployment benefits to persons temporarily out of work; bringing people and jobs together; and employment counseling, testing and training.

Write or call:

Equal Employment Opportunity Commission	(314) 539-7800
1222 Spruce, Rm 8100, 63103	
Job Corps	(314) 679-6200
4333 Goodfellow, 63120	
	Ages 16 through 24
Missouri Commission on Human Rights	(314) 340-7590
505 Washington, 63101	

Missouri Department of Economic Development	
Div. of Workforce Development (MO Career Centers)	
4811 Delmar Blvd, 63108	(314) 877-0916
2780 N. Lindbergh Blvd., 63114	(314) 877-2748

Missouri Division of Workers' Compensation	(314) 340-6865
Adjudication services for disputed workers' cases between workers and their employers/insurance carriers. Fraud and noncompliance investigations. Workplace safety. Crime victims compensation.	

Missouri Div. of Labor Standards	
3315 W. Truman, Jefferson City 65102	
Information on wages, hours, dismissal rights	1-800-475-2130

Missouri State Board of Mediation	(573) 751-3614
Determine bargaining units and hold elections for public employees.	

OSHA-Occupational Safety & Health Adm.	1-800-392-7743
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United Way of Greater St. Louis	(314) 421-0700
(Refers person seeking help with employment to a number of agencies)	
1111 Olive St., 63101	

Vocational Rehabilitation (see page 8 for locations and phone numbers)

Youth Opportunities Unlimited	(314) 962-6866, Ext. 19
501 South Brentwood Blvd., 63105	

◆ **ENVIRONMENTAL & RECYCLING** ◆

INFORMATION

◆ **ENVIRONMENT & CONSERVATION** ◆

Audubon Society	(212) 979-3000
Coalition for the Environment	(314) 727-0600
6267 Delmar, Room 2-E, 63130	
DNR Resource Information Hotline	1-800-334-6946
Guardian Angels	(314) 231-3188
Environmental Defense Fund	1-800-225-5333
(For additional information regarding recycling)	
Gateway Greening, Inc.	(314) 577-9484
Metropolitan Sewer District	
Household Hazardous Waste	(314) 768-2727
(This is an information line where constituents can leave their name and number and a representative will get back to them.)	
Missouri Department of Conservation	(314) 301-1500

Missouri Department of Natural Resources

Hotline 1800-334-6946
 (For information about a variety of topics concerning the environment, energy and state parks)

St. Louis Office (314) 301-7100

Missouri Public Interest Research Group (MOPIRG) (314) 454-9560

National Pesticide Telecommunications Network 1-800-858-7378

National Wildlife Federation (202) 797-6800

Open Space Council - St. Louis Region

c/o Lee Learning Center, 4475 Castleman Ave., 63110 (636) 733-0088

Safety-Kleen 1-800-356-8570

(Information on industrial and household hazardous wastes. They will help you set up a hazardous waste collection day in your area)

Sierra Club - Ozark Chapter

(Eastern Missouri Group) (314) 644-0890

Sierra Club (Legislative Hotline) (202) 675-2394

General Headquarters (Information) (415) 977-5500
 San Francisco, CA

Solid Waste Coordinator

St. Louis County Health Department (314) 615-8281

(The County Solid Waste Coordinator's office provides up-to-date recycling locations and compost facilities currently in operation.)

◆ **MUNICIPAL CURBSIDE RECYCLING** ◆

Many cities in the 14th District offer curbside recycling. To see if curbside recycling is available or to obtain more information, contact your city hall.

Municipal Drop Off Recycling Centers

University City: Drop off:

975 Pennsylvania Avenue

- ◆ # 1 & # 2 Plastic
- ◆ Glass
- ◆ Steel & aluminum cans (co-mingle section)
- ◆ Corrugated cardboard (flattened)
- ◆ Newspaper, junk mail, office paper, magazines (yellow & green container)
- ◆ Textiles i.e. old clothes, rugs, curt ains, bedding, anything not soiled (plain yellow container)

Jennings:

Recycling Center @ Lions Park, Lucas & Hunt & Bewitt (314) 388-2888

Florissant:

St. Ferdinand Parkway
 Mon.-Fri., 9 am - 6 pm; Sat. 10 am - 2 pm

◆ **FOOD AND SHELTER** ◆

American Red Cross (314) 658-2000

4050 Lindell Blvd., 63108

Community Action Agency of St. Louis, Inc. (314) 863-0015

2709 Woodson Rd, 63114

Community in Partnership Family Center (314) 423-7770

10740 W. Page, 63132-1016

Food Stamps 1-800-392-1261

Ladies of Charity Service Center Caritas (314) 383-4207

7500 Natural Bridge Rd.

Serves Zip Codes: 63120 and 63121

Thrift store: Tues - Sat 10:00 - 2:00

Food Pantry: Wed & Fri 10:00 - 2:00

Metro Ministry (314) 534-1010

1040 S. Taylor, 63110

New Life Evangelistic Men's Shelter (314) 421-3020

1411 Locust, 63103

New Life Evangelistic Women's Shelter

County-9221 Delphine ans. machine (314) 421-3020 or (314) 890-0486

Operation Food Search (314) 726-5355

Someone Cares Mission ans. machine (314) 621-6703

2718 N. 13th, 63106

St. Louis County Human Services (314) 615-4453

TTY (314) 615-4425

St. Louis Housing Resource Center (Homeless Hbtlne) (314) 802-5444

(Other Bus.) (314) 802-5440

TTY (314) 802-5438

◆ **HEALTH RELATED SERVICES** ◆

Alzheimer's Disease & Related Disorders Association 1-800-272-3900

St. Louis Chapter, 9374 Olive Blvd., 63132 (314) 432-3422

ALS Association (314) 534-0610

5615 Oershing Ave., Suite 20, 63112

Birth & Death Records (314) 615-1720

111 S. Meramec, 1st Floor

Missouri Dept. of Health-Vital Records (573) 751-6387

Cancer Information 1-800-422-6237

Health Education & Disease Prevention (314) 615-1670

John C. Murphy Family Health Center and Medical Examiners Office

6065 Helen, 63134 (314) 522-6410

PAKT Community Nursing Clinic (314) 524-8455

Pine Lawn Health Center (314) 389-4700

6150 Natural Bridge, 63120

Public Health Sanitation (314) 615-0600

(Enforces ordinances and standards for food, pools and sewage)

Vector Control (Enforces ordinances and standards for mosquito and rodent control.)

Salvation Army (314) 534-1250

3744 Lindell, 63108

St. Louis County Health Department (314) 615-0600
Tel-Link (Pre-natal care referrals)
 Missouri Department of Health 1800-835-5465
Venereal Disease Clinic (314) 367-8810
 100 N. Euclid Ave.

✧ **MEDICARE** ✧

If you are eligible for Social Security monthly benefits and 65 or older, you are also eligible for Medicare for health benefits. There is no cost to you for the hospital part of Medicare (Part A), which pays for a large portion of any hospitalization you may require.

You may check on Medicare benefits with the Social Security Administration at 1-800-772-1213
 website: www.ssa.gov

Local Social Security Offices:

5669 Delmar Blvd. 8151 Clayton Road
 815 Olive Street 1785 N. New Florissant Rd.
 9525 Lewis & Clark Blvd.

✧ **MEDICAID** ✧

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Benefits are available to persons who are temporarily or permanently disabled, as well as low-income families and others.

Medicaid pays for visits to the doctor; immunization against diseases such as measles, tetanus and polio; ambulance services in case of emergency; in-patient hospital care; early eye examinations; children's glasses; laboratory and X-ray services; home health care services; family planning services; certain dental work and certain prescriptions and nursing home care for eligible recipients.

For more information, contact:

Division of Family Services - Income Maintenance (314) 426-9600
 9900 Page, 63132

✧ **PREGNANCY COUNSELING** ✧

Abortion Alternatives (314) 962-5300
 Birthright Counseling
 2206 South Brentwood, 63144

Planned Parenthood & Reproductive Health Services of St. Louis (Abortion Information & Counseling Service) (314) 531-9684
 4251 Forest Park Ave.

✦ HOSPITALS ✦

Barnes-Jewish Hospital (314) 362-5000
 #1 Barnes-Jewish Hospital Plaza, 63110
Barnes West County Hospital /BJC Health System (314) 996-8000
 12634 Olive, 63141
Cardinal Glennon Children's Hospital (314) 577-5600
 1465 S. Grand Ave. Poison Control) (314) 772-5200
Christian Hospital (Northwest)/BJC Health System (314) 953-6000
 1225 Graham Rd., 63031
(Northeast) 11133 Dunn Rd., 63136 (314) 653-5000
Forest Park Hospital (314) 768-3000
 6150 Oakland
DePaul Health Center (314) 344-6000
 12303 DePaul Drive, Bridgeton 63044
Barnes Jewish Hospital/BJC Health System (314) 747-3000
 #1 Barnes Jewish Hospital Plaza, 63110
SouthPointe Hospital (314) 268-6000
 2639 Miami
Missouri Baptist Medical Center/BJC Health System (314) 996-5000
 3015 N. Ballas Rd.
St. Anthony's Medical Center (314) 525-1000
 10010 Kennerly Rd.
St. John's Mercy Medical Center (314) 569-6000
 615 S. New Ballas Rd.
St. Joseph's Hospital of Kirkwood (314) 966-1500
 525 Couch Ave.
St. Louis Children's Hospital at Washington Univ./BJC Health System (314) 454-6000
 One Childrens Place
 Pediatric Answer Line (314) 454-KIDS
St. Louis Connectcare (314) 361-2273
 5535 Delmar
St. Louis University Hospital (314) 577-8000
 3635 Vista at Grand
St. Luke's Hospital (314) 434-1500
 232 S. Woods Mill Rd.
St. Mary's Health Center (314) 768-8000
 6420 Clayton Rd.
Shriner's Hospital for Crippled Children (314) 432-3600
 2001 S. Lindbergh

Veterans Administration Hospitals

- John Cochran Hospital** (314) 652-4100
915 North Grand, 63106
- Jefferson Barracks Hospital** (314) 652-4100
#1 Jefferson Barracks Drive, St. Louis, MO 63125

◆ HOUSING ◆

- Beyond Housing** (314) 862-8130
- Community Action Agency of St. Louis, Inc.** (314) 863-0015
- Housing Authority - St. Louis County** (314) 428-3200
- St. Louis County Home Improvement Grants (North County)** (314) 615-8232
- Neighborhood Housing Services of St. Louis** (314) 533-0600
(Insurance counseling for homeowners and renters; neighborhood revitalization programs; and educational program for people who want to become homeowners)
- Salvation Army - Transitional Housing Program** (314) 389-9293

◆ INSURANCE ◆

The Missouri Department of Insurance is responsible for investigating rates, claims concerning adjustment practices and answering inquiries of concern. Homeowners, automobile and long term care guides are available upon request. You may contact them by writing or calling:

- Department of Insurance 1-800-726-7390
P.O. Box 690
Jefferson City, MO 65102
- Missouri Division of Insurance** (314) 340-6830
111 North 7th Street, St. Louis, MO 63101 Mon. - Fri., 8:00 a.m. to 5:00 p.m.
- Missouri Health Insurance Pool** 1-800-843-6447

◆ LEGAL SERVICES ◆

All citizens have a right to legal counsel regardless of their ability to pay. If you have a question about Missouri's laws or need legal advice, please contact one of the agencies or organizations listed below:

- Public Defender - St. Louis County** (314) 615-4778
100 S. Central, 2nd Floor, 63105
- Lawyer Referral Service** (314) 621-6681
Can assist in locating an attorney. Small fee.

- Legal Services of Eastern Missouri** (314) 534-4200
4232 Forest Park Ave., 63108
(Handles cases with consumer, landlord-tenant, and other problems for low-income clients who are eligible; and for the elderly, free of charge)

- Gateway Legal Services** (314) 534-0404
Provides legal services to lower income persons. They handle Social Security cases and have experience with Medicaid, general relief, food stamps, consumer law and bankruptcy. Reduced fees may apply.

- Missouri Commission on Human Rights** (314) 340-7590
505 Washington, 63101

- Missouri Protection & Advocacy Services** (314) 961-0679
2941 S. Brentwood Blvd., 63144
(Services limited to people with developmental disabilities.)

- Small Claims Information Line** (314) 615-8091
7900 Carondelet, Room 224, 63105
(Provides easy, inexpensive way to file a claim for \$3,000 or less)

- Victims Service Division** (314) 615-4872
St. Louis County Prosecuting Attorney's Office
1st Floor, 7900 Carondelet, 63105
(Serves victims in St. Louis County - guides them through social service and criminal justice systems, accompanies them during court appearances, helps replace food stamps, credit cards and personal papers, offers emotional support, works with orders of protection through domestic violence, provides services to victims in juvenile courts)

◆ MENTAL HEALTH SERVICES ◆

- BJC Behavior Health Services**
343 S. Kirkwood Rd, Ste. 200, Kirkwood 63122 (314) 206-3400
- Barnes Jewish Hospital**
216 S. Kingshighway, 63110 (314) 362-5000
- Bellefontaine Habilitation Center**
10695 Bellefontaine Road, St. Louis 63137 (314) 340-6000
- Div. Of Alcohol & Drug Abuse Regional Office**
5400 Arsenal St., Room A-419, St. Louis 63139 (314) 877-0370
- Hawthorne Children's Psychiatric Hospital**
1901 Pennsylvania, St. Louis 63133 (314) 512-7800
- Mental Health Assn. Of Greater St. Louis** (314) 773-1399
- St. Louis Psychiatric Rehabilitation Center**
5300 Arsenal St., St. Louis 63139 (314) 644-8000
- St. Louis Regional Center**
211 N. Lindbergh, St. Louis 63141 (314) 340-6500
- St. Louis Developmental Disabilities Treatment Centers**
211 N. Lindbergh, St. Louis 63141 (314) 340-6702
- Provident Counseling** (314) 371-6500

◆ SENIOR CITIZEN SERVICES ◆

◆ MEDICARE /SOCIAL SECURITY ◆

If you are eligible for Social Security monthly benefits and 65 or older, you are also eligible for Medicare for health benefits. There is no cost to you for the hospital part of Medicare (Part A), which pays for a large portion of any hospitalization you may require.

You may check on Medicare benefits with the Social Security Administration at 1-800-772-1213
website: www.ssa.gov

Local Social Security Offices:

5669 Delmar Blvd.	8151 Clayton Road
815 Olive Street	1785 N. New Florissant Rd.
9525 Lewis & Clark Blvd.	

◆ MEDICAID ◆

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Benefits are available to persons who are temporarily or permanently disabled, as well as low-income families and others.

Medicaid pays for visits to the doctor; immunization against diseases such as measles, tetanus and polio; ambulance services in case of emergency; in-patient hospital care; yearly eye examinations; children's glasses; laboratory and X-ray services; home health care services; family planning services; certain dental work and certain prescriptions and nursing home care for eligible recipients.

For more information, contact:

Division of Family Services - Income Maintenance (314) 426-9600
9900 Page, 63132

◆ PRESCRIPTION DRUGS FOR LOW INCOME SENIORS ◆

Missouri Senior Rx Program 1-800-375-1406
www.dhss.mo.gov/moseniorRx/

This program is designed to lower the cost of prescription drugs for seniors 65 or older with an annual income not exceeding \$17,000 or a married couple not exceeding \$25,000. Must be a Missouri resident for one year, cannot receive Medicaid pharmacy or veterans benefits or have adequate prescription drug coverage equal to or greater than the Senior Rx.

Enrollment period for 2005 was between January 1 and February 28, 2005 for those age 65 or older. Persons turning 65 in 2005 may enroll either 30 days before or after their birthday.

Coverage for the 2005 plan year begins July 1, 2005 and ends June 30, 2006.

- ▼ Programs offered by pharmaceutical companies direct to qualifying seniors and persons with disabilities. Generally, the following programs are only available to people who do not have any other public or private medical coverage.

Together Rx 1-800-865-7211
or visit www.Together-Rx.com.

The Together Rx™ card provides seniors and other eligible Medicare enrollees with savings of 20 to 40 percent on more than 150 prescription medicines from seven leading pharmaceutical companies: Abbott Laboratories, AstraZeneca, Aventis Pharmaceuticals, Inc., Bristol-Myers Squibb Company, GlaxoSmithKline, Janssen Pharmaceutica Products, L.P., Novartis and Ortho-McNeil Pharmaceutical, Inc. The card is absolutely free and is available to an estimated 8 to 11 million Medicare beneficiaries who lack public or private drug coverage and have incomes less than \$28,000 per year (\$38,000 for couples). It is accepted at retail pharmacies across the country, including Wal-Mart, Rite Aid, CVS, Walgreens, Target, Albertson's, Costco, Kroger and Safeway. Together Rx™ has partnered with the National Council on Aging (NCOA) and the National Association of Chain Drug Stores (NACDS) to help enroll eligible Medicare beneficiaries.

Lilly Answers 1-877-795.4559

Discounts only on Eli Lilly drugs; must be a U.S. citizen, a Medicare beneficiary, 65 or older or disabled and have an income under \$18,000 per year (\$24,000 for household). May not have any public or private drug coverage.

Pfizer Share Card Program 1-800-717-6005

Discounts only on Pfizer drugs; must be a Medicare beneficiary without any public or private drug coverage with income not to exceed \$18,000 (\$24,000 married couples).

GlaxoSmithKline Orange Card 1-888-672-6436

Discounts on their drugs; must be a Medicare beneficiary 65 or older or disabled, income not to exceed \$30,000 (\$40,000 married couples).

Merck Patient Assistance Program 1-800-727-5400

Merck has provided their prescription medicines without charge to uninsured persons who cannot afford to pay for medicines. In general, any patient of any age is eligible if they are without pharmaceutical coverage and have an income below \$18,000 for individuals (\$24,000 for households). However, individuals who make more than \$18,000 or households who make more than \$24,000 may still be eligible on a case-by-case basis.

▼ Other information for pharmaceutical assistance:

Prescription Drug Information Assistance (CLAIM) 1-800-390-3330

CLAIM assists persons needing prescription drugs to locate appropriate sources for medicines.

CanadaDiscountRx.com 1-800-841-8598

This is a direct from Canada purchase program that is now a legal method for the procurement of prescription drugs at a cost on average of about 50% savings. Congress has just made this a legal procedure. Application is available from OACAP office.

Veteran's Administration 1-877-222-8387

Veterans can call to see if they are eligible for prescription drug benefits

Seniors can ask their physician for free samples. If seniors are not eligible under the Missouri Senior Rx program, they can ask their physician for a 90-day supply that provide a savings.

Many services for senior citizens are available. If you are having problems with utility bills, bus transportation, rent, food stamps, medical care, tax returns, or other things, one of the following agencies may be able to help you.

Adult Abuse 1-800-392-0210

Information regarding abuse, neglect or exploitation of people over 60, handicapped adults between the ages of 18 and 59, or residents in long-term care facilities is relayed to representatives of the Division of Aging for action.

Alzheimer's Disease and Related Disorders Association

St. Louis Chapter (314) 432-3422

Circuit Breaker (314) 301-1660

Includes questions about Senior Citizen Tax Relief (Circuit Breaker), for retirees 65 or over on rent paid or real estate taxes. For information and tax forms, call or write: 2510 S. Brentwood, Ste. 300, St. Louis 63144.

CORP - County Older Resident Programs (314) 615-4516

Dept. of Health & Senior Services (314) 340-7300

For information on in-home services such as personal care, homemaking assistance, and alternative and institutionalized care for seniors.

North County "Handyman Program" (314) 615-7446

Monday through Friday 8:30 - 12:30

Day Care for Adults

American Red Cross - Adult day care (314) 921-5118

1625 Washington, Florissant 63033

Cardinal Ritter Institute, Dept. of Social Services (314) 652-3600 ext. 269

JCC Adult Day Services (314) 872-7159

6 Millstone Campus Dr., Suite 3000 FAX (314) 872-7189

Long-Term Care Information - Ombudsman (314) 918-8222

(Options for long-term care facilities; fees; level of care; facility inspection files; Medicare/Medicaid information. Nursing home directories upon request.)

Older Adult Community Action Program (OACAP) (314) 993-2671
#2 Millstone Campus Dr., St. Louis 63146

Insurance

BJC Plus & Oasis (314) 362-7587

(Help with insurance, Medicare and health care billings age 55 and over. Enrollment free. Other services are also available.)

CLAIM 1-800-390-3330

(Insurance questions/claims for seniors.)

Legal Services of Eastern Missouri (Elderly Law Unit) (314) 534-4200

(Free legal services for the elderly)

Meals On Wheels - Hot lunches delivered

to your home, call (314) 268-1523

Mid-East Area Agency on Aging (636) 207-1323

National Eye Care Project 1-800-222-3937

(Professional medical eye care is available for the needy elderly at no cost to the patient, prescription and glasses not included.)

OATS-Bus Transportation Information (314) 894-1701

The Older Women's League (O.W.L.) (314) 725-5862

(To promote the image and status of mid-life and older women)

Golden Opportunities (314) 542-4900

St. Luke's Hospital, 232 S. Woods Mill Rd., 63017

Visiting Nurse Association (314) 918-7171

◆ TAXES ◆

Each year new federal and state legislation brings changes in our tax laws. Hopefully, some of these new laws bring tax relief to most, if not all of us. In any event they do make the task of preparing income tax returns a challenging one.

Missouri Department of Revenue

Income Tax Division (314) 877-0178

2510 S. Brentwood, Suite 300, 63144

Mon. - Fri., 8:00 a.m. - 4:30 p.m.

Tax Form Request Hotline 1-800-877-6881

Circuit Breaker Tax Relief for Senior Citizens (314) 877-0178

▼ For help with filing tax returns (no fee for low-income persons), contact

Internal Revenue Service (Voice Recorded Info) (314) 612-4002

1222 Spruce St., Rm. 5203, 63103

2218 N. Hwy 67, Florissant

Federal Tax Information 1-800-688-9889

Federal Tax Assistance By Phone 1-800-829-1040

◆ TRANSPORTATION ◆

For information about our state highways, transportation services, law enforcement assistance, or auto and driver's licenses, contact:

MOTOR VEHICLE AND DRIVERS LICENSING

- ▼ **Department of Revenue - Customer Assistance Bureau**
P.O. Box 200, Truman Bldg., Jefferson City, MO 65105
Financial Responsibility (Rm. 470) (773) 751-7195
Drivers License Issuance (Rm. 225) (773) 751-2730
D.W.I. (Rm. 470) (773) 751-4833
License Plates, Titles (Rm. 370) (773) 526-3669
- ▼ **Department of Revenue Branch Offices**
 1408 North Kingshighway, 63113 (314) 877-1330
Drivers Exam/Testing - Mbn. - Fri., 8 am.-4:30 pm. (314) 367-4377
 4628 S. Kingshighway, 63109 (314) 752-5100 or 5101
Drivers Exam/Testing - Mbn. - Fri., 8 am.-4:30 pm. (314) 481-8668
 3256 Laclede Station Rd. - Deer Creek, 63143 (314) 877-0407 or 0406
Drivers Exam/Testing - Mbn. - Fri., 8 am.-4:30 pm. (314) 647-9505
- ▼ **Auto and Driver's License - Fee Offices**
 10990 New Halls Ferry Rd. - North County (314) 867-3003
 32 North Central - Clayton (314) 863-5331
 9506 Lackland Rd. - Overland (314) 426-2405
 12350 Natural Bridge - Bridgeton (314) 770-9004
 9652 Olive Street Rd. - Olivette (314) 692-8222
 1F North Oaks Plaza (314) 385-1915
 21 S Florissant Rd. - Ferguson (314) 521-2360
 620 North Highway 67 - Florissant (314) 921-3446
- ▼ **Highway Patrol Testing (Drivers)** (314) 731-4418
 5494 Brown Rd., Suite 101, Hazelwood
 Mon. - Fri., 7:30 a.m. - 6:00 p.m.

PUBLIC TRANSIT SERVICES

- AMTRAK - Information & Reservations** 1-800-872-7245
- Bi-State Bus Lines (General Information)** (314) 231-2345
 707 North 1 Street, St. Louis, MO 63102
- Call-A-Ride** (314) 534-4144
 Bi-State offers North County residents a ride service. Rides may be scheduled up to 7 days in advance.
- Call-A-Ride Plus/Bi-State** (314) 652-2600
 (Transportation for the disabled)
- Handicapped/Mid-East Area**
Agency on Aging (636) 207-1323
 14535 Manchester Rd., Manchester 63011
- OATS — Bus Transportation Information** (North of 40) (314) 894-0517

STREET & HIGHWAY INFORMATION

- Department of Transportation -**
- District 6 Office** (314) 340-4100
 1590 Woodlake Dr., Chesterfield, MO 63107
- Traffic Division - City of St. Louis** (314) 647-3111
 1900 Hampton Ave., 63139
- St. Louis County Highways and Traffic Dept.** (314) 615-8549
 121 S. Meramec, Clayton 63105
- Missouri Department of Transportation**
- Customer Service** 1-888-275-6636

◆ UTILITIES/ENERGY INFORMATION ◆

- Ameren U.E.** (314) 342-1111
 (Inquiries about your bill, to obtain meter reading or discuss credit)
 Report outage (314) 342-1000
- Gas Leaks (Laclede)** (314) 342-0800
- Laclede Gas** (314) 621-6960
 (Customer service, credit information or emergencies)
- Community Action Agency of St. Louis, Inc.** (314) 863-0015
 (Energy assistance, Weatherization) (314) 863-0015
- Metropolitan Sewer District** (314) 768-6230
 (Customer service and credit information)
- Mo American Water Co. (Credit information)** (314) 991-0333
 To report leaks (24 hours) (Ext. 420) (314) 991-3404
- Southwestern Bell (Repairs) (Voice Recorded Message)** 1-800-246-8464

◆ NOTICE REQUIRED ON UTILITY CUTOFFS ◆

During the winter heating season, Missouri gas and electric utilities regulated by the Missouri Public Service Commission must give customers at least ten days written notice before service may be disconnected and additional written or personal contact at least 96 hours prior to disconnection. Additionally, no disconnections may occur on any day in which the temperature is forecast to be below 30 degrees.

These rules, which are in effect between Nov. 1 and March 31, require also that customers whose service is about to be cut off be told that they might qualify for financial aid to help pay their utility bills. Elderly or handicapped customers who register with utilities in advance are given even greater protection by the new rules.

Customers can get more information on these regulations by calling:

- Missouri Public Service Commission** 1-800-392-4211
 Toll-Free Hotline

◆ VETERANS' BENEFITS ◆

The federal government has made many special benefits available to veterans. For questions concerning disability benefits, veterans' pensions, scholarships and loans under the GI Bill, contact a representative of Veterans' Affairs at one of the following locations:

- American Red Cross Blood Services** (314) 658-2000
4050 Lindell
- Missouri Veterans Commission** (573) 751-3779
1719 Southridge, P.O. Drawer 147
Jefferson City, MO 65102-0147
400 S. 18th St., Room 107
St. Louis, MO 63103-2271 (314) 552-9885
- St. Louis County Office of Veterans' Services** (314) 615-4413
121 S. Meramec Ave., 63105
North County, 21 Village Sq., Hazelwood 63042 (314) 615-7414
- Veterans' Benefits** (Toll-Free) 1-800-827-1000
400 S. 18th St., St. Louis, MO 63103
- Education Benefits** 1-888-442-4551
- Veterans' Administration Hospitals**
 - John Cochran Hospital** (314) 652-4100
915 North Grand, 63106
 - Jefferson Barracks Hospital** (314) 652-4100
#1 Jefferson Barracks Drive, St. Louis, MO 63125

◆ VOLUNTEER ORGANIZATIONS ◆

- Big Brothers Big Sisters** (314) 361-5900
A Big Brother or Big Sister serves as a friend, role model, mentor and confidant. The focus is on spending time with a child. Ages 5-17 served; volunteers need valid drivers license and insurance. Must attend training session.
- Foster Grandparents** (314) 652-3600 ext. 219
If you are 60 years of age or older and have a low income, you can work part-time with children with special needs and receive a stipend of \$2.65 per hour (non-taxable). Call for more information.
- Long Term Care Volunteers** (314) 918-8222
For nursing home advocacy. Available during daytime hours.
- Telephone Reassurance (Corp)** (314) 615-4516
Regularly scheduled phone calls between the elderly to make sure all is well.

☆ VOTER REGISTRATION ☆

Voting is the right and responsibility of all qualified citizens. Eligible voters are required to be at least 18 years of age, a resident of the state and a citizen of the United States.

Upon reaching 18 or moving to Missouri, anyone desiring to register to vote can do so by taking valid identification to a local registration location. This must be done by the fourth Wednesday prior to any election in order to vote in that particular election. After registering, you're eligible to vote in any election.

To obtain a list of the registration locations nearest you, contact the St. Louis County Board of Election Commissioners at [314-615-1800](tel:314-615-1800). You can register at the election board office and at most libraries, city halls, division of motor vehicle offices and school district offices.

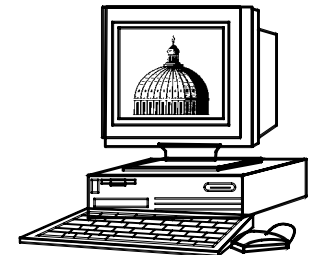
◆ Absentee Ballot ◆

County residents can request an absentee ballot by mail, or in person or with the assistance of a relative or a guardian by contacting the St. Louis County Election Board, 12 Sunnen Dr., Maplewood, MO 63143.

LEGISLATIVE INFORMATION

A Toll-Free Phone Call Away

1-800-877-5982



From January thru May, during the regular legislative session, toll-free assistance is available for state residents. The Senate Communications staff is prepared to answer questions concerning Senate bill status, committee hearings, floor debate, etc. The **toll-free number is 1-800-877-5982**. Internet access available on the Senate Home Page: www.senate.mo.gov



GOVERNMENT OFFICES

▼ To learn who the elected officials are for your area, call:

County Election Board (314) 951-0100

League of Women Voters (314) 961-6869

■ FEDERAL

Federal Information Center 1-800-688-9889

United States Legislative Branch (Library of Congress Internet Resource Page):
<http://thomas.loc.gov/>

UNITED STATES SENATORS

Name	Address	Phone
Christopher "Kit" Bond	274 Russell Senate Office Bldg. Washington, D.C. 20510	(202) 224-5721 FAX: (202) 224-8149
(District Office)	7700 Bonhomme, Ste. 615 St. Louis, MO 63105	(314) 725-4484 FAX: (314) 727-3548
Jim Talent	517 Hart Senate Office Bldg. Washington, D.C. 20510	(202) 224-6154 FAX: (202) 228-1518
(District Office)	Thomas F. Eagleton Courthouse 111 South 10th St., Ste. 23.360 St. Louis, MO 63102	(314) 436-3416 FAX: (314) 436-9640

UNITED STATES REPRESENTATIVES

Name	Address	Phone
William L. Clay, Jr. 1st District	415 Cannon House Office Bldg. Washington, D.C. 20515	(202) 225-2406
(St. Louis City Office)	625 N. Euclid, Ste. 220, St. Louis 63108	(314) 367-1970 FAX: (314) 367-1341
(St. Louis County Office)	8525 Page, St. Louis 63114	(314) 890-0349 FAX: (314) 427-6320
Todd Akin 2nd District	501 Cannon House Office Bldg. Washington, D.C. 20515	(202) 225-2561 FAX: (202) 225-2563
(District Office)	1023 Executive Parkway St. Louis, MO 63141	(314) 878-0513
Russ Carnahan 3rd District	1232 Longworth Bldg. Washington, D.C. 20515	(202) 225-2671 FAX: (202) 225-7452
(District Office)	8764 Manchester Rd., Ste 203 St. Louis, MO 63144	(314) 962-1523 FAX: (314) 962-7169

Visit the
Missouri State Government Home Page on the Internet

Internet Address: <http://www.state.mo.gov>

Missouri on-line offers access to the Executive, Judicial and Legislative Branches and to most departments of state government. Other helpful information is also available.

STATE ELECTED OFFICIALS ■

Governor MATT BLUNT	(573) 751-3222
State Capitol, Room 218, P.O. Box 720, Jefferson City, MO 65102	
<u>St. Louis Office:</u> Wainwright Bdg., Suite 29, 111 N 7th Street, 63101 (314) 340-6900	
Lt. Governor PETER KINDER	(573) 751-4727
State Capitol, Room 121, Jefferson City, MO 65101	
<u>St. Louis Office:</u> Wainwright Bdg., Suite 29, 111 N 7th Street, 63101 (314) 340-7228	
Secretary of State ROBIN CARNAHAN	(573) 751-2379
State Capitol, Room 208, Jefferson City, MO 65101	
<u>St. Louis Office:</u> Wainwright Bdg., Suite 25, 111 N 7th Street, 63101 (314) 340-7490	
State Auditor CLAIRE McCASKILL	(573) 751-4824
State Capitol, Room 224, Jefferson City, MO 65101	
<u>St. Louis Office:</u> 115 Locust, Suite 510, 63101 (314) 340-7575	
State Treasurer SARAH STEELMAN	(573) 751-2411
State Capitol, Room 229, Jefferson City, MO 65101	
<u>St. Louis Office:</u> Wainwright Bdg., Suite 270, 111 N 7th Street, 63101 (314) 340-7856	
Attorney General JEREMIAH (Jay) NIXON	(573) 751-3321
Supreme Court Building, P.O. Box 899, Jefferson City, MO 65102	
<u>St. Louis Office:</u> Wainwright Bdg., Suite 103, 111 N 7th Street, 63101 (314) 340-6816	

STATE LEGISLATURE ■

Name/ District	Address	St. Louis Telephone	Jefferson City Telephone
Sen. Rita Heard Days 14th Sen. District	Rm. 427, State Capitol Jefferson City, MO 65101	(314) 385-0447	(573) 751-4106
Rep. Gina Walsh 69th District	1246 Bakewell Drive St. Louis, MO 63137	(314) 869-6146	(573) 751-6845
Rep. John L. Bowman 70th District	Normandy, MO 63121	(314) 389-0099	(573) 751-4726
Rep. Esther J. Haywood 71st District	48 Bellerive Acres St. Louis, MO 63121	(314) 382-7676	(573) 751-4468
Rep. Maria Chappelle-Nadal 72nd District	7133 Dartmouth Ave. University City, MO 63130-2333	(314) 725-7288	(573) 751-4265
Rep. Bruce Darrough 75th District	3748 Cranberry Court Florissant, MO 63033	(314) 831-5636	(573) 751-9760

Rep. Michael Spreng 76th District	P.O. Box 972 Florissant, MO 63032	(314) 524-6453	(573) 751-9628
Rep. Michael Corcoran 77th District	10736 St. Matthew St. Ann, MO 63074	(314) 427-1536	(573) 751-0855
Rep. Clint Zweifel 78th District	1960 Acorn Trail Drive Florissant, MO 63031	(314) 972-1990	(573) 751-5365
Rep. Al Liese 79th District	1982 Spring Tree Drive Maryland Heights, MO 63043	(314) 434-0593	(573) 751-1832
Rep. Ted Hoskins 80th District	8424 January Avenue St. Louis, MO 63134-1414	(314) 524-6647	(573) 751-0169
Rep. Barbara Fraser 83rd District	581 Stratford Avenue St. Louis, MO 63130	(314) 725-8683	(573) 751-4163

<p>TO WRITE YOUR STATE REPRESENTATIVE: Representative's Name Mo. House of Representatives State Capitol Jefferson City, MO 65101</p>	<p>TO WRITE YOUR STATE SENATOR: Senator Rita Heard Days Missouri Senate State Capitol Jefferson City, MO 65101</p>
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◆ TOUR THE CAPITAL CITY ◆

The agencies listed below have tours available. Reservations can be made by calling the number listed with each agency. Our Jefferson City Offices will be glad to help arrange a tour for you. Call early to set dates and times

Senator Days (573) 751-4106

- STATE CAPITOL TOURS** (573) 751-2854
Seven days a week on the hour, 8-12 and 1-4 pm. No tours on New Year's Day, Easter, Thanksgiving and Christmas.
- GOVERNOR'S MANSION** (573) 751-7929
Tuesdays and Thursdays 10 am-12 noon and 1-3 pm. No tours during August and December except for the traditional Christmas Candlelight Tours held during the holiday season. Groups (10 or more) by appointment only.
- JEFFERSON LANDING HISTORIC SITE** (573) 751-3475
Tuesday - Saturday, 10:00 am-4:00 pm. No tours on New Year's Day, Easter, Thanksgiving and Christmas. (Reservations recommended for groups of 10 or more)

- HIGHWAY PATROL SAFETY EDUCATION
CENTER & MUSEUM** (573) 526-6149
Weekdays 9 am to 3 pm.
- RUNGE CONSERVATION NATURE CENTER** (573) 526-5544
Open Monday-Saturday, 8 am to 5 pm and Sunday, 12 - 5 pm
- SUPREME COURT BUILDING** (573) 751-4144
Reservations are required.

◆ STATE DEPARTMENTS ◆

- Missouri State Operator** (573) 751-2000
(Assistance in finding a state agency number.)

VOICE RECORDED MESSAGES

Many agencies use voice transfer systems to handle calls from Touch Tone phones. Listen carefully for the message. If you're calling from a rotaryphone, stay on the line, an operator will usually pick up the line to help you.

- Administration** (573) 751-3311
State Capitol, Room 125
P.O. Box 809, Jefferson City, MO 65102
- Agriculture** (573) 751-3359
1616 Missouri Blvd.
P.O. Box 630, Jefferson City, MO 65102
- Conservation** (573) 751-4115
2901 W. Truman Blvd.
P.O. Box 180, Jefferson City, MO 65102
- St. Louis Phone (Powder Valley)** (314) 301-1500
- Corrections & Human Resources** (573) 751-2389
P.O. Box 236, Jefferson City, MO 65102
- Constituent Services** (573) 526-2695
- Probation and Parole, St. Louis** (314) 340-3801
- Economic Development** (573) 751-4962
P.O. Box 1157, Jefferson City, MO 65102
- St. Louis Phone** (314) 340-6808
- Community & Economic Development** 1-800-523-1434
- Tourism** 1-800-877-1234
- Elementary & Secondary Education** (573) 751-4212
P.O. Box 480, Jefferson City, MO 65102
- Health and Senior Services** (573) 751-6400
P.O. Box 570, Jefferson City, MO 65102
- St. Louis County Vital Records Phone** (314) 615-1720
- Jefferson City Vital Records Phone** (573) 751-6387

Senior Services (St. Louis County)	(314) 340-7300
Higher Education	(573) 751-2361
3515 Amazonas Dr., Jefferson City, MO 65109	
Insurance	(573) 751-4126
301 W. High St. Room 530, Jefferson City, MO 65102	
Consumer Hotline	1-800-726-7390
St. Louis Phone	(314) 340-6830
Labor & Industrial Relations	(573) 751-4091
3315 W. Truman Blvd., Jefferson City, MO 65109	
Mental Health	1-800-364-9687
1706 E. Elm	
P.O. Box 687, Jefferson City, MO 65102	
Natural Resources	1-800-334-6946
P.O. Box 176, Jefferson City, MO 65102	
St. Louis	(314) 416-2960
Public Safety	(573) 751-4905
P.O. Box 749, Jefferson City, MO 65102	
Revenue	(573) 751-4450
P.O. Box 311, Jefferson City, MO 65102	
Income Tax Refund Information	
See Page 22 for St. Louis Numbers	
Social Services	(573) 751-4815
P.O. Box 1527, Jefferson City, MO 65102	
St. Louis County Family Services	(314) 426-9601
Child Support Enforcement	
Non-custodial parents A-K	
	(314) 877-2741
Non-custodial parents L-Z	
	(314) 877-3050
Transportation	Toll Free 1-888-275-6636
P.O. Box 270, Jefferson City, MO 65102	
St. Louis	(314) 340-4100

◆ ST. LOUIS COUNTY GOVERNMENT ◆

www.co.st-louis.mo.us

41 South Central	Clayton, MO 63105	(314) 615-5000
County Executive		(314) 615-7016
Office of Charlie A. Dooley		
County Council, District 1		(314) 615-5436
Office of Hazel Erby		
County Prosecuting Attorney		(314) 615-2610
Office of Robert McCullough		

◆ COUNTY DEPARTMENTS ◆

Economic Council	(314) 615-7663
Elections, Board of	(314) 951-0100
Electrical Code Supervisor	(314) 615-7161
Emergency Management	(314) 628-5400
Health	(314) 615-0600
Highways & Traffic	(314) 615-8501
Housing Authority	(314) 428-3200
Human Services	(314) 615-4453
Included in the services offered by the St. Louis County office of Human Services are older resident programs, youth programs, veterans services, home improvement and first-time home buyer programs.	
Judges 21st Judicial Circuit	(314) 615-8029
Judicial Administration	(314) 615-4770
Justice Services	(314) 615-5245
Municipal Courts	(314) 615-8760
Parks & Recreation	(314) 615-7275
Personnel	(314) 615-5429
Planning	(314) 615-5186
Police (St. Louis County)	(314) 889-2341
Public Works	(314) 615-5184
Revenue	(314) 615-5500
Assessor	
	(314) 615-2555
Collector	
	(314) 615-5500
Licensing	
	(314) 615-5107
Recorder of Deeds	
	(314) 615-2500
Sheriff - St. Louis County	(314) 615-4724
Spirit of St. Louis Airport	(314) 532-2222

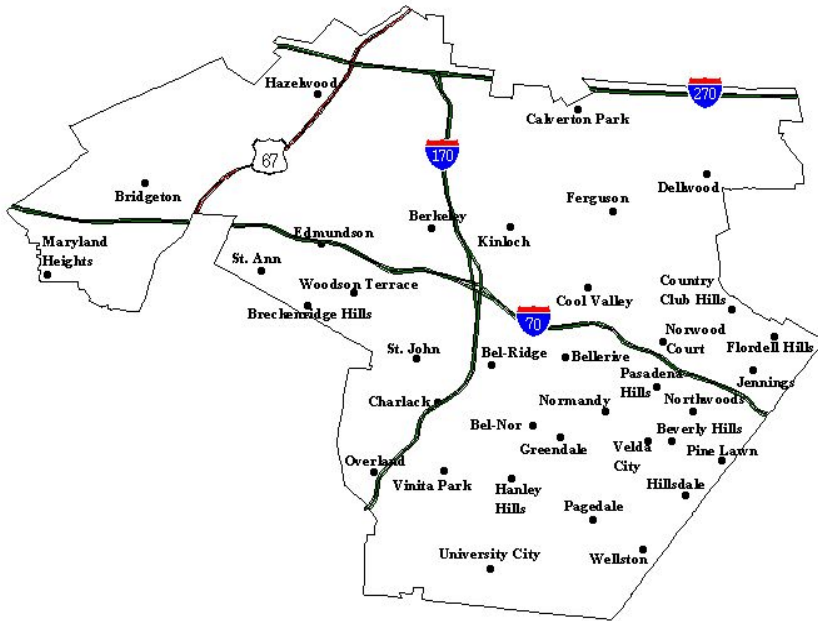
TOWNS, CITIES & VILLAGES

(Municipalities in the 14th Senatorial Districts)

Bel-Nor , 8416 Natural Bridge, 63121	(314) 381-2834
Bel-Ridge , 8842 Natural Bridge, 63121	(314) 429-2878
Bellerive , Box 5717, 63121	(314) 389-3193
Berkeley , 6140 N. Hanley, 63134	(314) 524-3313
Beverly Hills , 7150 Natural Bridge, 63121	(314) 382-6544
Breckenridge Hills , 9623 St. Charles Rock Road, 63114	(314) 427-6868

Bridgeton, 11955 Natural Bridge Road, 63044 (314) 739-7500
Calverton Park, 52 Young Drive, 63135 (314) 524-1212
Charlack, 8401 Midland, 63114 (314) 427-4715
Cool Valley, 100 Signal Hill Drive, 63121 (314) 521-3500
Country Club Hills, 7422 Eunice, 63136 (314) 261-0845
Dellwood, 1415 Chambers Road, 63135 (314) 521-4339
Edmundson, 4440 Holman Lane, 63134 (314) 428-7125
Ferguson, 110 Church St., 63135 (314) 521-7721
Flordell Hills, 5645 Jennings Road, 63136 (314) 382-5524
Florissant, 955 Rue St. Francois, 63031 (314) 921-5700
Glen Echo Park, 7206 Henderson Rd., 63121 (314) 382-7355
Greendale, P.O. Box 210578, 63121 (314) 383-2664
Hanley Hills, 7713 Utica Dr., 63133 (314) 725-0909
Hazelwood, 415 Elm Grove Lane, 63042-1917 (314) 839-3700
Hillsdale, 6428 Jesse Jackson Ave., 63121 (314) 381-0288
Kinloch, 5990 Monroe Ave., 63140 (314) 521-3335
Maryland Heights, 212 Millwell Dr., 63043 (314) 291-6550
Normandy, 7700 Natural Bridge, 63121 (314) 385-3300
Northwoods, 4600 Oakridge Blvd, 63121 (314) 385-8000
Norwood Court, 7560 Norwalk Lane, 63121 (314) 385-0715
Overland, 9119 Lackland Road, 63114 (314) 428-4321
Pagedale, 1420 Ferguson Ave., 63133 (314) 726-1200
Pasadena Hills, 3915 Roland Blvd., 63121 (314) 382-4453
Pasadena Park, P.O. Box 210357, 63121 (314) 383-0010
Pine Lawn, 6250 Steve Marre Ave., 63121 (314) 261-5500
St. Ann, 10405 St. Charles Rock Road, 63074 (314) 427-8009
St. John, 8944 St. Charles Rock Rd., 63114 (314) 427-8700
Sycamore Hills, 2501 Hartland Ave., 63114 (314) 426-5750
University City, 6801 Delmar, 63130 (314) 862-6767
Uplands Park, 6390 Natural Bridge, 63121 (314) 383-1856
City of Velda City, 2803 Maywood Ave., 63121 (314) 382-6600
Velda Village Hills, 3501 Avondale, 63121 (314) 261-7221
Vinita Park, 8374 Midland Blvd., 63114 (314) 428-7373
Vinita Terrace, 8027 Page Ave, 63130 (314) 427-4488
Wellston, 1414 Evergreen, 63133 (314) 385-1015
Woodson Terrace, 9351 Guthrie Ave., 63134 (314) 427-2600

The 14th Senatorial District



Senator Rita Heard Days

Room 427, State Capitol, Jefferson City, MO 65101

573-751-4106 Capitol Number

573-751-0467 Capitol Fax

314-877-2650 District Number

2005 LEGISLATION SPONSORED/HANDLED

BY

SENATOR RITA HEARD DAYS

SB 42 - Modifies provisions regarding early childhood special education

SB 43 - Modifies laws regarding the use of credit scores by insurance companies

SB 140 - Requires state employees' health care plan premiums to be based on the employee's salary

SB 215 - Prohibits foreign ATM fees

SB 246 - Allows state to issue bonds for grants and loans pursuant to several sections of Article III of the Missouri Constitution

SB 485 - Allows senior and disabled persons to defer increases in property tax payments

HB 286 - Establishes the Emancipation Day Commission

HB 681 - Renames the Office of Advocacy and Assistance for the Elderly to the Office of Advocacy and Assistance for Senior Citizens

LEGISLATION CO-SPONSORED BY SENATOR DAYS

SB 203 - Adds young adult provisions to the Missouri Consolidated Health Care plan

SB 277 - Allows small employers to obtain medical coverage through the Missouri Consolidated Health Care Plan

SB 292 - Eliminates the death penalty

SB 293 - Prohibits discrimination based upon a person's sexual orientation

SB 303 - Creates a commission to study the death penalty and imposes a temporary moratorium on executions in Missouri

SB 325 - Restricts firearm possession for individuals involved in domestic violence

SB 343 - Changes the laws regarding job development programs administered by the Department of Economic Development

SB 369 - Mandates inpatient insurance coverage for mastectomies and reconstructive surgeries

SB 370 - Prohibits homeowner insurers from cancelling or nonrenewing policies based upon claim inquiries

SB 379 - Sets standards for emergency care for rape victims

SB 417 - Extends voting rights to a student curator or governing board member of various higher education institutions

SB 472 - Modifies advanced voting and privacy of persons applying to vote by advanced ballot

SB 504 - Creates the office of Inspector General within the Office of Administration

SB 505 - Creates penalties for imposing certain fees by a credit card issuer

SB 506 - Provides consumer protection for computerized personal information

SB 525 - Requires health benefit plans to provide coverage for diagnostic testing services for chronic kidney disease patients

SB 528 - Establishes the Missouri Universal Health Assurance Program

SCR 4 - Encourages legislative support of increasing physical education programs in our public schools



**DIRECTORY AVAILABLE
ONLINE**

This Community Services Directory and other important information about the 14th District can be found on the Senate website: www.senate.mo.gov/days

HOMESTEAD PRESERVATION ACT

Senate Bill No. 730, enacted in 2004, created the Missouri Homestead Preservation Act. The act enables senior citizens and disabled persons to obtain a credit against their property taxes for an increase to their taxes that exceeds 5 percent in a reassessment year and 2.5 percent in a non-reassessment year. The credit for an excessive increase will be applied against the taxes paid in the following year. The act requires an appropriation by the Legislature to fund the credit.

Applicants must attest under a penalty of perjury to the following information:

1. Age 65 or older (if married, at least one 65 or older and the other at least 60), or at least one spouse disabled;
2. Limited income (where "circuit breaker" leaves off up to \$70K of household income);
3. Verification of homestead property (farms will be the house and appurtenances and up to five acres surrounding the house, as such land is classified residential property on the assessor's property record card); and
4. Certification that the property owner has not made any improvements to the property in the last year of greater than 5 percent of the prior year appraised value. This will be verified by the assessors.

Eligible senior and disabled homeowners have until the September 30th deadline to apply for a credit for excessive increases in 2005 property taxes on their home. More information and the application form are available online at www.dor.mo.gov. Forms are also available at the local assessor's office or by calling 1-800-877-6881.

For future years, the credit calculation period will be moved back one additional year, eliminating the need for the local assessor to complete part of the application. Applications in 2005 are based on property tax increases from 2004 to 2005. Applications in 2007 will be based on property tax increases from 2005 to 2006.

Please contact the Department of Revenue or the local Assessor's office for more information.

These numbers are provided in the directory on pages 29 and 30.