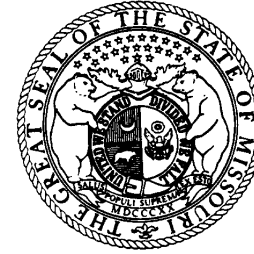


Community Services Directory 2005-2006



State Senator
Matt Bartle
District 8



Dear Friends,

This directory has been prepared specifically for the residents of eastern Jackson County. Whether you are a new resident or have lived here a lifetime, this up-to-date listing of government agencies, officials, mailing addresses, email addresses and telephone numbers should prove helpful in determining the right person or office to contact for your specific problem or need.

You should receive prompt, courteous assistance from government employees at all levels. If you do not, or if your questions remain unanswered, please contact my toll-free constituent service line at 888-711-9278 or send me an email at matt_bartle@senate.mo.gov.

Thank you for giving me the opportunity to serve you in the Missouri Senate.

Your Senator,

A handwritten signature in black ink that reads "Matt Bartle". The signature is written in a cursive, slightly slanted style.

MATT BARTLE

City Government Municipal Officials

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BLUE SPRINGS CITY HALL (816) 228-0110
 903 Main Street, Blue Springs 64015
www.bluespringsgov.com

Mayor STEVE STEINER

City Council:

District 1 Mary Potter	Jeff Quibell
District 2 Sissy Reed	Joe Stubblefield
District 3 Bob Daffer	Ron Fowler

BUCKNER CITY HALL (816) 650-3191
 11 Washington, PO Box 377, Buckner, MO 64016

Mayor DEBBIE GILMORE

GRAIN VALLEY CITY HALL (816) 847-6200
 111 W. Front Street, PO Box 364, Grain Valley 64029
www.cityofgrainvalley.org

Mayor BRADFORD KNIGHT

Board of Aldermen:

Ward 1 Chet Piotrowski	Steven L. Whitton
Ward 2 David Halphin	Michael Todd
Ward 3 Mike Scully	Jared Olivarez, Sr.

GREENWOOD CITY HALL (816) 537-6969
 709 W. Main, Greenwood 64034

Mayor DONALD KEVIN ADEY

Board of Aldermen:

Ward 1 Sarah Ring	Neal Kuenkel
Ward 2 Mark Dziedzic	

KANSAS CITY CITY HALL (816) 513-3600
 414 East 12th Street, Kansas City 64106
www.kcmo.org

Mayor KAY BARNES

Council Members:

District 1 at Large	Deb Hermann
District 1	Bill Skaggs

District 2 at Large Bonnie Sue Cooper
 District 2 John Fairfield
 District 3 at Large Troy Nash
 District 3 Saundra McFadden-Weaver
 District 4 at Large Jim Glover
 District 4 Jim Rowland
 District 5 at Large Rebecca "Becky" Nace
 District 5 Terry Riley
 District 6 at Large Alvin Brooks
 District 6 Charles Eddy

INDEPENDENCE CITY HALL. (816) 325-7021

111 E. Maple
 Independence, MO 64050
 www.independencemo.org

Mayor RON STEWART

Council Members:

District 1 Don Reimal	District 2 Will Swoffer
District 3 Renee Paluka	District 4 James Page
Jason White At-Large	Jim Schultz At-Large

LAKE LOTAWANA CITY HALL (816) 578-4704

100 Lake Lotawana Dr., Lake Lotawana 64086
 www.Lake-Lotawana.mo.us

Mayor ART VAN HOOK

Board of Aldermen:

Ward 1 James Kennard	Mark Pfefferkorn
Ward 2 Daniel Harter	Frances G. Grossman
Ward 3 Robert Reid	Tom Myers

LAKE TAPAWINGO CITY HALL (816) 229-3722

144 Anchor Drive, Lake Tapawingo, MO 64015 Fax: 816-228-1912

Mayor REED ALBERG

Council Members:

Randall Altiser	Janet Baldwin	Ray Halvorson
Dwight Hight	Richard Moore	Deborah Snelling

LEVASY CITY HALL (816) 650-3552

103 Pacific, PO Box 68, Levasy, MO 64066
 cityclerkblhh@aol.com

Mayor PHYLLIS DIECKMANN

Board of Aldermen:

Ward 1 Rodney Schroeder
 Ward 2 J.T. Dieckmann

LEE'S SUMMIT CITY HALL (816) 969-7300

207 SW Market, Lee's Summit 64063
 www.lees-summit.mo.us

Mayor KAREN R. MESSERLI

Council Members:

Dist. 1 James Hallam	Christine T. Bushyhead
Dist. 2 Ron Williams	Randall Rhoads
Dist. 3 Joseph C. Spallo	Ed Cockrell
Dist. 4 James F. Freeman III	Nick Swearngin

LONE JACK CITY HALL. (816) 697-2503

207 N. Bynum Road, Lone Jack 64070

Mayor STEPHEN REINKING

OAK GROVE CITY HALL (816) 690-3773

1300 S. Broadway, Oak Grove 64075
 www.CityofOakGrove.com

Mayor MARK FULKS

Board of Aldermen

Ward 1 Mary Holzbaur	Hank Melhorn
Ward 2 Brad Alexander	Larry Moore
Ward 3 Don Myers	Hollis Dyer

SIBLEY CITY HALL (816) 650-9515

208 Front St., PO Box 216, Sibley, MO 64088

Chair DAVID JEFFRIES

UNITY VILLAGE CITY HALL (816) 524-3550

1901 NW Blue Parkway, Unity Village 64065

Chair ROBERT BARTH

Board of Trustees:

Aleta Barth, City Clerk
 Tom Zender
 Jim Jackson
 Wendy Zender

JACKSON COUNTY PUBLIC SCHOOL DISTRICTS

Blue Springs R-IV (816) 224-1300
Dr. Paul Kinder, Superintendent pkinder@bssd.net
 1801 N.W. Vesper, Blue Springs MO 64015-3219

School Board:

Jim Coen, President	Joyce Spears
Paul Consiglio	Dave Wright
Dale Walkup	Kent Bradford
Rhonda Gilstrap	

Fort Osage R-I (816) 650-7000
Dr. Larry Ewing, Superintendent lewing@fortosage.k12.mo.us
 2101 N. Twyman Rd., Independence MO 64058-3200

School Board:

Gary Thompson, President	
David Shrout	Sharon Dankenbring
Rosemary Martin	Linda Wessel
Lavonne Spicer	Carol Marcks

Grain Valley (816) 847-5006
Dr. Chris Small, Superintendent csmall@grainvalley.k12.mo.us
 712 Main, PO Box 304, Grain Valley MO 64029-0304

School Board:

Jan Reding, President	
John Pauley	Lois House
Diane Logan	Phil Hutchinson
Michael Hackett	Julie Goff

Lee's Summit R-VII (816) 986-1000
Dr. Tony Stansberry, Superintendent jean.miller@leesummit.k12.mo.us
 600 SE Miller Street, Lee's Summit MO 64063-4297
 www.leesummit.k12.mo.us

School Board:

Patricia L. Buie, President	
Jeff Tindle	Michael Dogid
Manne Magady	Gene Brixey
Jack Wiley	Jon R. Plaas

Lone Jack C-6 (816) 697-3539
Dr. Ron Davies, Superintendent vta007@mail.connect.more.net
 201 W. Lone Jack-Lee's Summit Road, Lone Jack MO 64070-9550

School Board:

Michael Graves, President	
Howard Pritchett	Brian Snow
James Leath	Tom Baugh
Debbie Reinking	Ronnie Murkin

Oak Grove R-6 (816) 690-4156
Dr. James Haley, Superintendent jhaley@oakgrove.k12.mo.us
 1305 S. Salem, Oak Grove MO 64075-7044

School Board:

Maurice Bird, President	
Chuck Sears	Dean Dyer
Angela Miller	Don Fore
Tim Smith	Ruth Pirch

Contact school district offices for a listing of schools in your area.

Independence 30 (816) 521-2700
Dr. Jim Hinson, Superintendent amiller@indep.k12.mo.us
 218 N. Pleasant, Independence, MO 64050-2692

School Board:

Susan Jones, President	
Katy Peterson	Chuck Donaldson
Blake Roberson	Ira Anders
Jana Waits	Al Van Iten

AREA HOSPITALS

Baptist Lutheran Medical Center	(816) 276-7000
6601 Rockhill Road, Kansas City	
Children's Mercy Hospital	(816) 234-3000
2401 Gillham Road, Kansas City	
Crlttenton	
1932 Copper Oaks Circle, Blue Springs	(816) 228-9811
10918 Elm Avenue, Kansas City	(816) 765-6600
Eye Foundation of Kansas City	(816) 881-6100
2300 Holmes, Kansas City	
Lee's Summit Hospital	(816) 969-6000
530 NW Murray Road, Lee's Summit	
Medical Center of Independence	(816) 478-5000
17203 E. 23rd St. S, Independence	
North Kansas City Hospital	(816) 691-2000
2800 Clay Edwards Dr. , Kansas City	
Research Medical Center	(816) 276-4000
2316 E. Meyer Blvd.	
Research Psychiatric Center	(816) 444-8161
2323 E. 63rd St.	
The Rehabilitation Institute	(816) 751-7700
3011 Baltimore	
St. Joseph Health Center	(816) 942-4400
1000 Carondelet	
St. Luke's Hospital of Kansas City	(816) 932-2000
4401 Wornall Road	
St. Mary's Hospital of Blue Springs	(816) 228-5900
201 W. R.D. Mize Road	
Truman Medical Center	(816) 556-3000
2301 Holmes	
Truman Medical Center East	(816) 373-4415
7900 Lee's Summit Rd	
University of Kansas Medical Center	(913) 588-5000
3901 Rainbow Blvd., Kansas City, KS	
Veterans' Administration Medical Center	(816) 861-4700
4801 E. Linwood	
Western Missouri Mental Health Center	(816) 512-4000
600 E. 22nd Street	

State Government

www.mo.gov

-Missouri State Senator –

Matt Bartle, District 8

(573) 751-1464

State Capitol, Room 431

Toll Free 888-711-9278

Jefferson City, MO 65101

www.senate.mo.gov

matt_bartle@senate.mo.gov

- Missouri House of Representatives -

Write to your state representative at the following Jefferson City address:

House Post Office

State Capitol

Jefferson City, MO 65101

Kate Meiners, District 46

(816) 942-3837

11712 Jefferson St.

Kansas City, MO 64114-5580

kate.meiners@house.mo.gov

State Capitol, Room 109D

(573) 751-9469

Robert Thane Johnson, District 47

(816) 524-0236

1000 NE Remington Ct.

Lee's Summit, MO 64086-5383

bob.johnson@house.mo.gov

State Capitol, Room 400

(573) 751-1456

Will Kraus, District 48

(816) 353-5640

Raytown, MO 64138

will.kraus@house.mo.gov

State Capitol, Room 400CA

(573) 751-1459

Terry Young, District 49

(816) 833-8903

12500 E 40th St#E

Independence, MO 64055-4437

terry.young@house.mo.gov

State Capitol, Room 135BA

(573) 751-9851

Paul LeVota, District 52

(816) 478-3113

5101 Shrank Ave

Independence, MO 64055-6378

paul.levota@house.mo.gov

State Capitol, Room 107

(573) 751-9759

Curt Dougherty, District 53 (816) 833-0916
 16003 E. Cogan Lane
 Independence, MO 64050-2047
 curt.dougherty@house.mo.gov
 State Capitol, Room 102BB (573) 751-6535

Gary Dusenberg, District 54
 1608 NW Willowbrook Drive
 Blue Springs, MO 64015-2946
 gary.dusenberg@house.mo.gov
 State Capitol, Room 236A (573) 751-1487

Bryan Pratt, District 55 (816) 220-1099
 1123 SE Eastridge Drive
 Blue Springs, MO 64014-3440
 bryan.pratt@house.mo.gov
 State Capitol, Room 114A (573) 751-8636

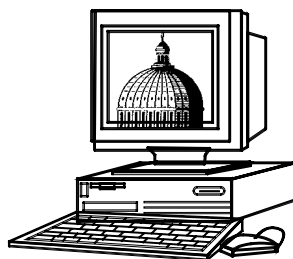
Brian D. Yates, District 56 (816) 554-7884
 2317 SE 5th Terr
 Lee's Summit, MO 64063-1057
 bryan.yates@house.mo.gov
 State Capitol, Room 206-B (573) 751-0907

**THERE'S NO PLACE LIKE HOME . . .
 THE MISSOURI SENATE HOME PAGE, THAT IS!**

- Convenient Web site access to:
- general information about the legislature and legislation
 - addresses and phone numbers of lawmakers
 - state statutes and constitution

The Missouri Senate home page address is:
www.senate.mo.gov

or contact me directly at
matt_bartle@senate.mo.gov



◆ FEDERAL ELECTED OFFICIALS ◆

GEORGE W. BUSH -The President of the United States

The White House
 1600 Pennsylvania Avenue NW
 Washington, D.C. 20500
 e-mail president@whitehouse.gov

DICK CHENEY - Vice-President

Old Executive Office Building
 Washington, D.C. 20500
 e-mail vice.president@whitehouse.gov

White House 202-456-1414
 FAX line 202-456-2461
 Internet www.whitehouse.gov

Presidential Greetings

Greetings from the President for anyone 80 or older or a couple celebrating a 50th (or higher) anniversary will be sent upon request. Send your request at least one month in advance.
 The address is:

**The White House Greetings Office
 Room 39
 Washington, D.C. 20502-0039
 Fax: 202-395-1232**

- United States Senators -

Jim Talent (202) 224-6154; FAX (202) 228-1518
 493 Russell Senate Office Building, Washington, D.C. 20510

E-mail: senator_talent@talent.senate.gov
Kansas City Office (816) 421-1639; FAX (816) 421-2562
 Whittaker Federal Office Building
 400 E. 9th St., Suite 40, Plaza Level, Kansas City, MO 64106

Christopher S. Bond (202) 224-5721; FAX (202) 224-8149
 274 Russell Senate Office Building, Washington, D.C. 20510

E-mail: senator_bond@bond.senate.gov
Kansas City Office (816) 471-7141; FAX (816) 471-7338
 911 Main St., Suite 2224, Kansas City, MO 64105

- United States Congressman -

District 4 - **IKE SKELTON** (202) 225-2876
 2206 Rayburn Building, Washington, D.C. 20515 -2514
 www.house.gov/skelton

District Office:
 514-B N.W. 7 Hwy., Blue Springs 64014-2733 (816) 228-4242

District 5 - **EMANUEL CLEAVER** (202) 225-4535
1641 Longworth House Office Building, Washington, D.C. 20515
FAX: (202) 225-4403

District Office:

400 E. 9th, Suite 9350, Kansas City 64106 (816) 842-4545
FAX: (816) 471-5215

211 W. Maple Ave., Independence 64055 (816) 833-4545
FAX: (816) 833-2991

◆ **DEPARTMENTS of FEDERAL GOVERNMENT**
and CABINET SECRETARIES ◆

DEPARTMENT OF AGRICULTURE (202) 720-2791
Honorable Mike Johanns www.usda.gov
200-A Whitten Bldg., 1400 Independence Ave., SW, Washington, D.C. 20250

DEPARTMENT OF COMMERCE (202) 482-2000
Honorable Carlos Gutierrez www.doc.gov
14th & Constitution Ave., NW, Washington, D.C. 20230

DEPARTMENT OF DEFENSE (703) 545-6700
Honorable Donald Rumsfeld www.defenselink.mil
Pentagon, 1000 Defense, Washington, D.C. 20301-1000

DEPARTMENT OF EDUCATION (202) 401-2000
Honorable Margaret Spellings www.ed.gov
400 Maryland Ave. SW, Federal Office Bldg. No.6, Washington, D.C. 20202

DEPARTMENT OF ENERGY (202) 586-5000
Honorable Spencer Abraham www.energy.gov
1000 Independence Ave., SW, Washington, D.C. 20585

DEPARTMENT OF HEALTH & HUMAN SERVICES (202) 619-0257
Honorable Michael Leavitt www.os.dhhs.gov
200 Independence Ave., SW, Washington, D.C. 20201

DEPARTMENT OF HOMELAND SECURITY (202) 282-8000
Honorable Michael Chertoff www.whitehouse.gov/homeland
3801 Nebraska Ave., NW, Washington, D.C. 20393

DEPARTMENT OF HOUSING & URBAN DEVELOPMENT . (202) 708-1112
Honorable Alphonso Jackson www.hud.gov
451 7th St., SW, Washington, D.C. 20410

DEPARTMENT OF INTERIOR (202) 208-3100
Honorable Gale Norton www.doi.gov
1849 C St., NW, Washington, D.C. 20240-6229

DEPARTMENT OF JUSTICE (202) 514-2000
Attorney General Alberto Gonzales www.usdoj.gov
950 Pennsylvania Ave., NW, Washington, D.C. 20530-0001

DEPARTMENT OF LABOR (202) 693-5000
Honorable Elaine Chao www.dol.gov
200 Constitution Ave., NW, Washington, D.C. 20210

DEPARTMENT OF STATE (202) 647-6575
Honorable Condoleezza Rice www.state.gov
2201 C St., NW, Washington, D.C. 20520

DEPARTMENT OF TRANSPORTATION (202) 366-4000
Honorable Norman Mineta www.dot.gov
400 7th St., SW, Washington, D.C. 20590

DEPARTMENT OF TREASURY (202) 622-2000
Honorable John Snow www.ustreas.gov
1500 Pennsylvania Ave., NW, Washington, D.C. 20220

DEPARTMENT OF VETERANS' AFFAIRS (202) 273-5400
Honorable Jim Nicholson (800) 827-1000
810 Vermont Ave., NW, Washington D.C. 20420 www.va.gov

FEDERAL INFORMATION CENTER

An excellent starting point for questions about the Federal branches, agencies, grants or officials. One phone call to your Federal Information Center will direct you to the right place or answer your question directly.

If calling from a rotary dial phone, be prepared to listen to all subjects listed. An operator will come on the line to help you. If calling from a touch tone phone, the recorded voice will request that you press a digit for information on the subject you are seeking. It is advisable to have a pencil and paper ready. Toll Free FIC Number for ALL MISSOURI RESIDENTS .. 1-800-688-9889 (8am-7pm Monday-Friday)

www.info.gov
TTY (telecommunication device for the deaf) 1-800-326-2996

◆ STATE OFFICIALS ◆

The mailing address for the following officials
(except the Attorney General) is:

State Capitol, 201 West Capitol Avenue, Jefferson City, Mo 65101

Governor MATT BLUNT Room 216 **(573) 751-3222**
St. Louis Office **(314) 340-6900**
Kansas City Office **(816) 889-3186**
www.gov.missouri.gov

Lt. Governor PETER KINDER Room 121 **(573) 751-4727**
www.ltgov.mo.gov

Secretary of State ROBIN CARNAHAN ... Room 208 **(573) 751-4936**
www.sos.mo.gov

State Auditor CLAIRE C. McCASKILL Room 224 **(573) 751-4824**
www.auditor.mo.gov

State Treasurer SARAH STEELMAN Room 229 **(573) 751-2411**
www.treasurer.missouri.gov

Attorney General JEREMIAH W. (JAY) NIXON **(573) 751-3321**
 Supreme Court Building, 207 W. High St., www.ago.mo.gov
 Jefferson City, MO 65101

◆ STATE DEPARTMENTS ◆

All departments can be accessed through
 MISSOURI'S STATE GOVERNMENT HOME PAGE
 on the World Wide Web: www.state.mo.us

The legislature with voter approval establishes each state department's mission when it is created. Divisions under departments may change as missions and goals change by acts of the legislature or executive orders.

Several departments have special constituent services to register complaints, to offer informative pamphlets on different issues, or to answer questions.

Many agencies listed require a touch tone phone to gain specific information. If you are calling from a rotary dial phone, wait until the end of the recorded message-an operator should come on the line to help you. If you are not successful in reaching a state department by phone, you may write the department at the address listed here or contact your state senator.

AGRICULTURE **(573) 751-4211**
 P.O. Box 630, Jefferson City 65102
www.mda.state.mo.us E-Mail: aginfo@mail.mda.state.mo.us

Divisions are: Agriculture Business Development; Animal Health; Grain Inspection and Warehousing; Market Information and Outreach; Plant

Industries; and Weights and Measures. The Department also oversees certain aspects of the Missouri State Fair, the State Milk Board, the Missouri Agricultural and Small Business Development Authority, and the Missouri Agricultural Statistics Service.

CONSERVATION **(573) 751-4115**

P.O. Box 180, Jefferson City 65102 www.conservation.state.mo.us

Divisions/Sections are: Wildlife; Fisheries; Forestry; Private Land Services Protection; Design & Development; Outreach & Education; Fiscal; Administrative Services; Science and Human Resources. A monthly conservation magazine is free to adult Missouri residents who request it. To apply for Department services, or request information, including maps, write or telephone the Jefferson City office.

Kansas City **(816) 759-7300**

Operation Forest Arson **1-800-392-1111**

Operation Game Thief **1-800-392-1111**

A 24-hour toll free hotline for reporting on the unlawful hunting of protected or out-of-season animals and fish.

Hunting/Fishing Permits (purchase) **1-800-392-4115**

CORRECTIONS **(573) 751-2389; FAX (573) 751-4099**

P.O. Box 236, Jefferson City 65102

Probation and

Parole Central Office **(573) 751-8488; FAX: (573) 751-8501**

www.corrections.state.mo.us

E-Mail: mocorxns.state.mo.us

Divisions are: Adult Institutions; Division of Human Services; Division of Offender Rehabilitative Services; and the Board of Probation and Parole.

ECONOMIC DEVELOPMENT **(573) 751-4962**

P.O. Box 1157, Jefferson City 65102 www.missouridevelopment.org

Divisions/Programs are: Business Development Group; Business Expansion and Attraction Group; Community Development Group; Missouri Division of Tourism; Missouri Housing Development Commission; Missouri Arts Council; Missouri Community Service Commission; Women's Council; Division of Finance: Division of Workforce Development; Missouri Public Service Commission; Division of Credit Unions; Office of the Public Counsel; Division of Motor Carrier and Railroad Safety; Division of Professional Registration, and Missouri Development Finance Board (Includes individual listings below.)

Business Development Group **1-800-523-1434**

Business Expansion and Attraction Group **1-800-523-1434**

Community Development Group 1-800-523-1434
Workforce Development (Mo. Career Centers) ... (573) 751-3349
Missouri Division of Tourism (573) 751-4133
Travel kit 1-800-877-1234
Division of Finance (573) 751-3242
PSC Consumer Hotline 1-800-392-4211
www.psc.state.mo.us

ELEMENTARY & SECONDARY EDUCATION (573) 751-4212

P.O. Box 480, Jefferson City 65102
www.dese.state.mo.us E-Mail: pubinfo@mail.dese.state.mo.us
For more information, please contact the Public Information office at the above address.

Divisions are: Administrative and Financial Services, School Improvement, Special Education, Teacher Quality and Urban Education, Vocational and Adult Education, and Vocational Rehabilitation.

HEALTH & SENIOR SERVICES .. (573) 751-6001 or (573) 751-6401

P.O. Box 570, Jefferson City 65102 www.health.state.mo.us

The Department protects and promotes quality of life and health for all Missourians by developing and implementing programs and systems that provide information and education; regulation and oversight; and surveillance of diseases and conditions.

Divisions/Centers include: Chronic Disease Prevention and Health Promotion; Health Improvement; Emergency Response and Terrorism; Environmental Health and Communicable Disease Prevention; Health Information Management and Evaluation; Health Standards and Licensure; Local Public Health Services; Maternal, Child and Family Health; Nutritional Health and Services; and Senior Services.

Family Care Safety Registry 1-866-422-6872

Provides background information on registered child-care and elder-care workers and licensure information on licensed providers.

Elder Abuse Hotline 1-800-392-0210

A 24-hour hotline to report abuse, neglect or exploitation of those over the age of 60 or of those physically or mentally impaired age 18 or over.

Vital Records

P.O. Box 570, 930 Wildwood, Jefferson City 65102
To obtain copies of birth or death certificates, a marriage license or divorce decree (\$10 each), mail the request and fee, along with as much information regarding the date and place of event, parents' names, funeral

home or other vital information from local public health agencies, to the above address.

For further assistance:

Birth Records (573) 751-6387

Provide: Name, father's name, mother's maiden name, birth date and birth place. Must be a relative.

Death Records (573) 751-6387

Marriage & Divorce Records (573) 751-6387

HIGHER EDUCATION (573) 751-2361

515 Amazonas Dr., Jefferson City 65109 www.cbhe.state.mo.us

Divisions are: Missouri Student Assistance Resource Services (MOSTARS); State Colleges and Universities; Proprietary School Certification Program; and Missouri State Anatomical Board.

INSURANCE (573) 751-4126

Consumer Toll-free Hotline 1-800-726-7390

Hearing impaired (573) 526-4536

P.O. Box 690, Jefferson City 65102-0690 www.insurance.state.mo.us

The Department provides these brochures, most of which are also on the Website: Missouri Consumers Rate Guide to Homeowners, Mobile Home Owners and Renters; Missouri Consumers Rate Guide to Automobile Insurance; Consumers Guide to Long-Term Care Insurance; Consumers Automobile Insurance Discount Guide; Consumers Shopping Guide to Automobile Insurance; Guide to Health Insurance for People with Medicare; Medicare Supplement Insurance Cost Comparison Guide; Renters Insurance Rate Guide; Home Owners Insurance Rate Guide; Earthquake Insurance Rate Guide; HMO Complaint Index; Workers Compensation Frequently Asked Questions; and Consumer Auto Discount Guide.

CLAIM Program 1-800-390-3330

Missouri CLAIM provides counseling to seniors and disabled Missourians with Medicare coverage, billing and claim problems as well as supplemental and long-term care insurance. www.mpcrf.org

Workers Compensation Counseling Hotline 1-800-394-0964

LABOR & INDUSTRIAL RELATIONS (573) 751-9691

3315 W. Truman Blvd., Jefferson City 65109 www.dolir.state.mo.us

Agencies operating within the Department are: Labor and Industrial Relations Commission, Missouri Commission on Human Rights, State Board of Mediation, Governor's Council on Disability and the Divisions of Employment Security, Labor Standards and Workers' Compensation.

- Labor and Industrial Relations Commission (573) 751-2461**
- Administration (573) 751-3978**
- Governor's Council on Disability (573) 751.2600**
- Division of Employment Security (573) 751-3215**
- Commission on Human Rights (573) 751-3325**
- Division of Labor Standards (573) 751-3403**
- State Board of Mediation (573) 751-3614**
- Division of Workers' Compensation (573) 751-4231**

MENTAL HEALTH (573) 751-4122 or 1-800-364-9687

P.O. Box 687, 1706 E. Elm, Jefferson City 65102
www.modmh.state.mo.us E-Mail: dmhmail@mail.state.mo.us

The Department offers information, at your request, covering the following topics: Mental Illness; Developmental Disabilities; and Alcohol and Drug Abuse.

NATURAL RESOURCES (573) 751-3443 or 1-800-361-4827

P.O. Box 176, Jefferson City 65102 www.dnr.state.mo.us

Divisions are: Administrative Support; Air and Land Protection; Geological Survey and Resource Assessment; State Parks; Water Protection and Soil Conservation, and Outreach and Assistance Center.

- Division of State Parks 1-800-334-6946**
- Air and Land Protection Division Water Protection and Soil Conservation Division 1-800-361-4827**
- Environmental Emergency Response (573) 634-2436**
- Geological Survey and Resource Publications . . (573) 368-2125**

PUBLIC SAFETY (573) 751-4905 or 1-888-FYI-MDPS (394-6377)

P.O. Box 749, Jefferson City 65102 www.dps.state.mo.us

Divisions are: Missouri National Guard (Adjutant General); SEMA (State Emergency Management Agency); Veterans' Commission; Fire Safety; Highway Patrol; Highway Safety; Liquor Control; Missouri Water Patrol; Missouri Gaming Commission; and Capitol Police.

Arson Hotline 1-800-392-7766

Anonymous hotline for reporting information regarding arson. Rewards may be given for information leading to arrest.

Meth Hotline 1-888-823-METH

(Highway Patrol Headquarters) Anonymous hotline for reporting information regarding methamphetamine.

Fire Marshal (573) 751-2930 or 1-800-877-5688

REVENUE (573) 751-4450

P.O. Box 311, Jefferson City 65105
www.dor.state.mo.us E-mail: dormail@mail.dor.state.mo.us
Divisions are: Taxation and Collection; Motor Vehicle and Driver Licensing; and Administration.

- State tax forms 1-800-877-6881 or (573) 751-5337**
- Refund Inquiry Line (573) 751-3505**
- Forms by Fax (573) 751-4800**
- FAX (573) 751-7150**
- TDD 1-800-735-2966**

SOCIAL SERVICES (573) 751-4815

P.O. Box 1527, Jefferson City 65102 www.dss.state.mo.us
Divisions are: Child Support Enforcement; Family Services; Medical Services; and Youth Services.

The Department has several pamphlets available by written request specifying subject matter of interest to you. The following services are also offered by the Department:

- Child Abuse/Neglect 1-800-392-3738**
- Family Services Hotline 1-800-392-1261**
- Parental Stress Help Line 1-800-367-2543**

TRANSPORTATION (573) 751-2551

P.O. Box 270, Jefferson City 65102 www.modot.org

The Missouri Department of Transportation builds and maintains a 32,000-mile state highway system, the nation's seventh largest, and also has responsibilities for aviation, rail, waterways and transit operations. MoDot provides the official state highway map, coordinates the Adopt-A-Highway program and, in conjunction with the Highway Patrol, operates a toll-free road conditions hotline. Transportation activities and general highway coordination and direction are provided by the

Headquarters Office in Jefferson City. Ten district offices are responsible for transportation activities within their areas.

- Customer Service** **1-888-ASK-MODOT (275-6636)**
- Road Conditions Hotline** **1-800-222-6400**
- Kansas City District Office** **(816) 622-6500**

At Your Service . . .

Help lines for assistance - 800, 866, 877 and 888 numbers are toll free - if you have difficulty reaching the number, ask for operator assistance 1-800-555-1212

Many agencies listed require a touch tone phone to gain specific information. If you are calling from a rotary dial phone, wait until the end of the recorded message-an operator should come on the line to help you.

AIDS (Acquired Immune Deficiency Syndrome) . . . 1-800-342-AIDS
Federal Hotline (East Coast Location)
24 hours a day, every day, including holidays

ALCOHOL AND DRUG INFORMATION **1-800-729-6686**
(National Clearing House) Information Specialist is available after recorded/touch tone selection. Provides various answers concerning drugs in the work place, statistics, aid with research and will send printed information on request.

ALZHEIMER'S DISEASE **1-800-272-3900**
Mon-Fri, 8AM- 5PM. Nights and weekends: recorded message. Information number refers you to a local chapter by your zip code. www.alz.org

AMERICAN DIABETES ASSOCIATION **1-800-342-2383**
www.diabetes.org

AMTRAK **1-800-872-7245**
Recorded message information by touch tone phone.

AUTOMOBILE SAFETY **1-800-424-9393**
The National Highway Traffic Safety Administration accepts reports about auto safety problems and answers questions about recalls, including child safety seats. Automated hotline information by touch tone phone.
www.nhtsa.dot.gov

BETTER BUSINESS BUREAU

(Greater Kansas City Region) (816) 421-7800

BLIND, REHABILITATION SERVICES **1-800-592-6004**

CANCER INFORMATION SERVICE **1-800-4-CANCER**
www.nci.nih.gov

Supplies confidential information about cancer and related resources to cancer patients and their families, the general public and professionals. Recorded message Mon-Fri, 9am-4:30pm

COMMUNICABLE DISEASE PREVENTION **1-866-628-9891**

CONSUMER INFORMATION **1-800-FED-INFO**
Federal Information Center
For a copy of the free "Consumer Information Catalog," a listing of more than 200 selected federal consumer publications, send a postcard to: Consumer Information Center, Pueblo, CO 81009.

EDUCATION GRANTS AND LOANS

Federal Student Information Center **1-800-433-3243**
P.O. Box 84, Washington, D.C. 20044. 7am-11pm M-F, 8am-5pm Sat.
Assistance available to process change of address or institution. **MUST HAVE DRN NUMBER WHEN CALLING.** Inquiries concerning receipt or processing of Free Application For Federal Student Aid (FAFSA) or to request **duplicate copies** of documents.

MOSTARS Information Center . . . **1-800-473-6757 or (573) 751-3940**
Student financial aid programs, including Advantage Missouri, Bridge Scholarship and Missouri College Guarantee, under the Missouri Department of Education. P.O. Box 6730, Jefferson City 65102

ELECTIONS

Federal Election Commission **1-800-424-9530**
Information regarding federal campaign laws, federal election fund-raising regulations and/or financial records on candidates for federal office can be obtained through this toll free number.

State Election Services **(573) 751-2301**
Information on elections in Missouri can be obtained from:
The Secretary of State, P.O. Box 778, Jefferson City 65102

Missouri Ethics Commission (573) 751-2020

State election fund raising regulations and information on campaign finance reporting can be obtained from: The Missouri Ethics Commission, P.O. Box 1254, Jefferson City 65102

EMPLOYMENT

Missouri Division of Workforce Development

Full Employment Council (816) 471-2330

1740 Paseo, Kansas City 64108

State (573) 751-4162

The Missouri Merit System is implemented by several state departments. For information about Merit System job opportunities, contact: Division of Personnel, P.O. Box 388, Jefferson City 65102

Missouri Works - www.works.state.mo.us

This job service Internet site links job seekers and employers. It is sponsored by the Department of Economic Development.

ENERGY EFFICIENCY 1-800-363-3732

Provides free information and technical assistance and publications on energy efficiency and renewable energy technologies. Hours 8-4:30.

P.O. Box 3048, Merrifield, VA 22116

ENVIRONMENTAL EMERGENCY (573) 634-2436

For reporting chemical spills and other environmental problems; answered 24 hours a day by department staff for technical advice or emergency response assistance

ENVIRONMENTAL HEALTH ISSUES 1-888-232-6789

EXPORTS ADVISORY SERVICE 1-800-565-3946

The EXIM hotline has been established by the Export-Import Bank of the United States to give small businessmen on-the-spot advice and assistance concerning export financing. 6:30AM- 4PM www.exim.gov

FAMILY ASSISTANCE PROGRAMS (Missouri) (816) 426-3981

The Administration for Children and Families is responsible for federal programs that promote the economic and social well-being of families, children, individuals and communities. Services include social services, welfare, developmental disabilities, and child adoption, abuse, care and support. www.acf.hhs.gov/programs/region7/index.htm

FEDERAL INCOME TAX 1-800-829-1040

Recorded message touch tone phone response.

LAWYER REFERRAL SERVICE

The Missouri Bar offers this number for a referral of a lawyer in your area.

Kansas City (816) 221-9472

LEGAL SERVICES PROGRAM

The following not-for-profit corporation serves the counties listed. The agency provides free services to qualifying individuals in civil disputes.

Legal Aid of Western Missouri (Kansas City) . . . (816) 474-6750

LICENSE PLATES, SPECIALIZED

Contact your county license bureau for application.

MEDICARE INFORMATION 1-800-MEDICARE

Hours: Mon-Fri, 9am- 4pm, touch tone phone response.

General information on Medicare; Medicare-paid mammograms; Insurance supplement; Claims; Health insurance sales practices or suspected Medicare fraud; and HMO assistance questions. If your income is under \$9,660 (individual) or \$13,020 (couple), you may qualify for a special program.

Medicare Information Hotline 1-800-347-1016

Missouri Patient Care Review Foundation

Hours: M-F, 8:30am -5:30pm (excluding holidays)

MISSING CHILDREN 1-800-843-5678

National Center for Missing and Exploited Children

MISSOURI ARTS COUNCIL 1-866-407-4752

Information on Council programs and funding for the Arts in Missouri.

Wainwright State Office Complex,

111 N. 7th Street, Suite 105, St. Louis 63101-2188

MISSOURI FIRST - Linked Deposits (Formerly MoBucks) (573) 751-4831

NATIONAL ALLIANCE FOR THE MENTALLY ILL

OF MISSOURI 1-800-374-2138

Provides information, help line, support groups, family education classes, and advocacy relating to serious mental illness for children and adults.

OCCUPATIONAL SAFETY

The Occupational Safety and Health Administration (OSHA) accepts reports about hazardous working conditions.

OCCUPATIONAL SAFETY OFFICE 1-800-892-2674

PASSPORTS

Information about passports and passport applications may be obtained through a clerk of any Federal or State court of record, a judge or clerk of any probate court accepting applications, or from a designated postal employee at selected post offices. Call your local post office to find the location nearest you.

RUNAWAY CHILDREN

National Runaway Switchboard 1-800-621-4000

Crisis intervention and referrals to runaway, homeless youth and families.

SENIOR CITIZENS PROPERTY TAX CREDIT (573) 751-3505

The Homestead Preservation Act gives qualified senior citizens and 100 percent disabled individuals a credit on their real estate property tax if those taxes increase 2.5 percent in a non-reassessment year or 5 percent in a reassessment year. The credit would be for the amount that exceeds the 2.5 or 5 percent increase in taxes. The act requires a legislative appropriation to fund the credit. If the funding is less than 100 percent, the credit will be a flat statewide percentage based on the appropriation amount. This credit will be applied against the taxes for the following year.

Senior Citizens' Property Tax Credit Unit

P.O. Box 2800, Jefferson City 65102 homestead@dor.mo.gov

SOCIAL SECURITY 1-800-772-1213

Nationwide information and direction to area offices. Hours: 7AM- 7PM
Recorded message lists options to obtain answers to frequently asked questions by touch tone number choices. An operator will come on line at the end of recording if needed.

TAXATION -State tax form ordering 1-800-877-6881

For information about state taxes contact the Missouri Department of Revenue. To receive state tax forms, you may call the above number to record your request. Recorded message-tax forms may be ordered from touch tone phones.

FAX (573) 751-4800

TELECOMMUNICATIONS FOR THE DEAF (TTY) Mon-Fri, 9am-9pm

Deaf User 1-800-735-2966

Hearing User 1-800-735-2466

TOURISM (573) 751-4133

www.missouritourism.org

A division of the Missouri Department of Economic Development. Information on Missouri attractions upon request.

For Brochures Only 1-800-519-2300

State Parks 1-800-334-6946

Information on the Katy Trail and other state parks in Missouri.

VETERANS INFORMATION 1-800-827-1000

www.va.gov

Disability Benefit Information (816) 922-2660

Veterans Education Benefits 1-888-442-4551

Department of Veterans Affairs Regional Office (314) 621-2211
400 S. 18th St., St. Louis 63103-2271

VETERANS' OUTREACH PROGRAM

Kansas City (816) 753-1866

3931 Main, Kansas City 64111

Offers individual, family and group counseling and referral services.

Post-traumatic stress disorder treatment.

Office hours: Mon-Wed-Fri, 8am- 5:00pm; Tue-Th 8am- 8pm

24-hour recorded message.

TOURS IN YOUR CAPITAL



MISSOURI STATE SENATE
MATT BARTLE
State Capitol Building
Jefferson City, MO 65101

STATE CAPITOL TOURS (573) 751-2854

Tours on the hour, 8 am-11 am and 1 pm-4 pm seven days a week. No tours on New Year's Day, Easter, Thanksgiving and Christmas.

GOVERNOR'S MANSION (573) 751-7929

Tuesdays and Thursdays 10am-noon and 1pm-3pm
(closed Aug. and Dec.)
Also March 16-May 11 1-3pm Wednesdays.
Groups (10 or more) by appointment only.

JEFFERSON LANDING HISTORIC SITE (573) 751-3475

Daily, 10am-4pm seven days a week.

HIGHWAY PATROL

SAFETY EDUCATION CENTER & MUSEUM (573) 526-6149

Weekdays 9am-4pm.

RUNGE CONSERVATION NATURE CENTER (573) 526-5544

8am-5pm Monday-Saturday and noon-5pm Sunday.

SUPREME COURT BUILDING (573) 751-4144

Reservations are required.

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