



Community Service Directory

2004



*Senator Michael Gibbons
District 15*



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CRISIS SERVICES

AA - Alcoholics Anonymous 647-3677
www.aastl.org

Aid to Family's
with Dependent Children 800-392-1261

AIDS Hot Line 314-516-2761

Arson Hot Line 800-392-7766

Cancer Information Services . . . 800-422-6237
www.hsc.missouri.edu/~ellisfischel

Child Abuse and Neglect
Hot Line 800-392-3738
Local 381-0754
www.nasvo.org

Drug & Alcohol Rehabilitation
Treatment (DART) Center 569-3105
Crisis Hot Line 569-2161

Elderly Abuse and Neglect
Hot Line 800-392-0210

Missing Children Hot Line 800-843-5678

National Runaways
Switchboard 800-621-4000
www.nrscrisisline.org

Parental Stress Help Line 800-367-2543

Poison Control Center . (Regional) 772-5200

Psychiatric Services 800-364-9687

Rape & Abuse Hot Line 800-303-0013

Relay Missouri (for deaf individuals)
(TDD) 800-735-2966
(Voice) 800-735-2466
www.relaymissouri.com

Suicide Crisis Prevention/Life Crisis
Services Hot Line 647-4357

Teen Hot Line (evenings/weekends) . . . 644-5886
(see page 15)

Women's Crisis Line Hot Line 531-2003
(domestic violence, rape or incest)

HOSPITALS

Alexian Brothers Hospital 865-3333
3933 S. Broadway 63118
stalexiushospital.com

Barnes Jewish Hospital 362-5000
1 Barnes Jewish Hospital Plaza 63110
www.barnesjewish.org

Cardinal Glennon
Children's Hospital 577-5600
1465 S. Grand Blvd. 63104
www.cardinalglennon.com

Compton Heights Hospital 865-6500
3545 Lafayette 63104

Des Peres Hospital 821-5850
2345 Dougherty Ferry Rd. 63139
www.despereshospital.com

Forest Park Hospital 768-3000
6150 Oakland Ave. 63139
www.forestparkhospital.com

Missouri Baptist Medical Center . . . 996-5000
3015 N. Ballas Road 63131
www.bjc.org/mbmc.html

South Point Hospital 268-6000
2639 Miami 63118

St. Anthony's Medical Center 525-1000
10010 Kennerly Road 63128
stanthonysmedcenter.com

St. John's Mercy Medical Center . . . 569-6000
615 S. New Ballas Road 63141
mercy-fammed.com

St. Joseph's Hospital of Kirkwood . . 966-1500
525 Couch Ave. 63122
www.stjosephkirkwood.com

St. Louis Children's Hospital 454-6000
One Children's Place 63110
www.childrenshospitalstl.org

Pediatric Answer Line 454-5437

St. Luke's Hospital 434-1500
232 S. Woods Mill Road 63017
stlukes-stl.com

St. Mary's Health Center 768-8000
6420 Clayton Road 63117
www.stmarys-stlouis.com

SENIOR CITIZEN SERVICES

CORP

(County Older Resident Programs)

CO RP is a division of the St. Louis County Department of Human Services. CORP provides a variety of programs and services designed to help adults 60 years of age and older live independently in their own homes as long as possible. If you are interested in participating or volunteering in the program, contact the following:

CORP - South County

South Area Field Operation **615-4019**
4556 Lemay Ferry Road
St. Louis, MO 63129
www.stlouisco.com/dhs/corp.html

Programs Offered By CORP

Crime Prevention and Home Safety
Home Care and Repair
Information and Referral
Legal Assistance
Tax & Circuit Breaker Preparation
Transportation
Visitor/Connect

Telephone Reassurance **615-4019**
(Regularly scheduled phone calls between the elderly to make sure all is well)

CLAIM

Missouri's Free Senior Health Insurance Assistance Program **800-390-3330**
www.mpcrf.org/beneficiaries/medicare_help.asp

MEAAA

The Mid-East Area Agency on Aging provides services and programs for adults 60 years or older of all income levels in St. Louis, Jefferson, Franklin and St. Charles counties. The services offered are too numerous to mention here, but included are Older Adults Transportation (OATS), Meals on Wheels, and access to Senior Centers.

Mid-East Area Agency on Aging . **636-207-0847**
14535 Manchester Road
Manchester, MO 63011
mid-eastaaa.org

Elderly Abuse and Neglect

Hot Line **800-392-0210**

If help is needed to tend to basic needs in the home, if minimum standards for care or cleanliness are not being met in a nursing home, or if you feel you have been swindled or taken advantage of, an investigation will be made, and you may request a copy of the report.

MEDICAID

Often a senior citizen's income is at a level eligible for Medicaid, a health assistance program administered by the state according to federal guidelines. A person can be covered by both Medicare and Medicaid if eligibility requirements are met. For information, contact

Missouri Div. of Family Services **426-9600**
9900 Page Avenue
St. Louis, MO 63132
www.dss.mo.gov/dfs/

Day care facilities for the elderly

Missouri Adult Day Care Association **573-634-3566**
2420 Hyde Park, Ste. A
Jefferson City, MO 65109
www.moadca.org

Centers located in 15TH Senatorial District

Bethesda Dilworth Home **968-5460**
9645 Big Bend Blvd.
Webster Groves, MO 63122
www.bethesdahealth.org

Cardinal Ritter Institute **962-7501**
Adult Day Care Program
7663 Watson Road
Shrewsbury, MO 63119
ccstl.org/cardinal_ritter

Need a Helping Hand?

Eastern Missouri Elderly Law Unit

Legal Services - Intake Dept. . . . 534-4200
www.lsem.org

(Free legal services for the elderly, civil cases only)

Meals on Wheels 268-1523

(For a hot dinner delivered to your home)

Mid-East Area Agency on Aging . . . 636-207-0847

www.mid-eastaaa.org

Missouri Department of Revenue for

Senior Citizens Tax Relief 301-1660
www.dor.state.mo.us/tax/

(Assistance available)

Missouri Division of Health and

**Senior Services- Alternative Care/
Homemaker Services 340-7300**
www.dhss.state.mo.us/Senior_Services/

Older Adults Transportation System (OATS)

South County 894-7507

Public Service Commission 340-6807

(Help with utility billing and services)

www.psc.state.mo.us

St. Louis County Housing

Authority (Rent assistance) 428-3200
www.stlouisco.com/plan/housing/rental.html

SenioRX Program . . . Toll Free 1-866-556-9316

www.missouriseniorx.com

**WHO ARE MY ELECTED
REPRESENTATIVES?**

Find out at the following website:

http://www.senate.state.mo.us/zipcode/leg_lookup.htm

ELECTED OFFICIALS

President George W. Bush

The White House
1600 Pennsylvania Ave.
Washington, D.C. 20500
www.whitehouse.gov/president

Richard “Dick” B. Cheney

Office of the Vice-President
Old Executive Office Building
Washington, D.C. 20500
www.whitehouse.gov/vicepresident

White House Switchboard 202-456-1414

FEDERAL GOVERNMENT

United States Senators:

Christopher (Kit) Bond 202-224-5721
274 Russell Bldg.
Washington, D.C. 20510-2503
bond.senate.gov

St. Louis Office: 725-4484
7700 Bonhomme, Ste. 615
St. Louis, MO 63105

Jim Talent 432-5211
Three City Place Drive, Suite 1020
St. Louis, MO 63141

493 Russell Senate Office Building . 202-224-6154
Washington, DC 20510 Fax: 202-228-1518

United States Congressmen:

1ST District

Rep. William L. Clay, Jr. 202-225-2406
415 Cannon Bldg.
Washington, D.C. 20515-2501
www.house.gov/clay

District Offices:

625 N. Euclid, Ste. 220 367-1970
St. Louis, MO 63108
8525 Page Blvd. 890-0349
St. Louis, MO 63144

2ND District

Rep. Todd Akin 202-225-2561
501 Cannon Bldg.
Washington, D.C. 20515
www.house.gov/akin

District Office:

1023 Executive Parkway, Ste. 18 878-0513
St. Louis, MO 63141

820 S. Main 636-949-6826
St. Charles, MO 63301

3RD District

Rep. Richard A. Gephardt 202-225-2671
1226 Longworth Building
Washington, D.C. 20515
dickgephardt.house.gov

District Offices:

11140 S. Towne Square, Ste. 201 894-3400
St. Louis, MO 63123

Boatman's Bank Building 636-937-6399
998 E. Gannon Drive
Festus, MO 63028

STATE GOVERNMENT

**15TH SENATORIAL DISTRICT
MISSOURI STATE SENATOR**

Michael R. Gibbons 573-751-2853
State Capitol, Room 226
Jefferson City, MO 65101
www.senate.state.mo.us/gibbons

District Office 966-2526
148 W. Adams
Kirkwood, MO 63122

**15TH SENATORIAL DISTRICT
MISSOURI STATE REPRESENTATIVES**

You may write to your state representative at the following Jefferson City address:

House Post Office
State Capitol
Jefferson City, MO 65101

Listed below are the names and home addresses of your area state representatives:

Michael Vogt- Dist. 66 631-0828
6035 Weber Road
St. Louis, MO 63123
www.house.state.mo.us/bills041/member/mem066.htm

Margaret Donnelly-Dist. 73 781-8555
68 Lake Forest
St. Louis, MO 63117
www.house.state.mo.us/bills041/member/mem073.htm

Jim Lembke-Dist. 85 591-3151
812 Ann Lynn Ct
St. Louis, MO 63125
www.house.state.mo.us/bills041/member/mem085.htm

Catherine Hanaway-Dist. 87 835-0995
10 Ridgeline
Warson Woods, MO 63122
www.house.state.mo.us/bills041/member/mem087.htm

Neal St. Onge-Dist. 88 636-394-2420
281 Geremma Drive
Ballwin, MO 63011
www.house.state.mo.us/bills041/member/mem088.htm

Kathlyn Fares-Dist. 91 968-1766
659 West Kirkham
Webster Groves, MO 63119
www.house.state.mo.us/bills041/member/mem091.htm

Charles Portwood-Dist. 92 636-230-0142
370 Stormy Oak Dr.
Ballwin, MO 63021
www.house.state.mo.us/bills041/member/mem092.htm

Jody Stefanick-Dist. 93 636-227-9787
1740 Highview Circle Ct.
Ballwin, MO 63021
www.house.state.mo.us/bills041/member/mem093.htm

Richard G. Byrd-Dist. 94 965-3503
815 Twin Pine Drive
Kirkwood, MO 63122
www.house.state.mo.us/bills041/member/mem094.htm

Jim Avery-Dist. 95 302-5553
7939 Royal Arms Court Apt. 4
Crestwood, MO 63123
www.house.state.mo.us/bills041/member/mem095.htm

Patricia Yeager-Dist. 96 631-7194
729 Reed Avenue
St. Louis, MO 63125
www.house.state.mo.us/bills041/member/mem096.htm

**STATEWIDE ELECTED
OFFICIALS**

Governor Bob Holden 573-751-3222
Executive Office
P.O. Box 720, Jefferson City, MO 65102
www.gov.state.mo.us

St. Louis Office 340-7518
Wainwright State Office Building
111 N. Seventh St., Suite 929
St. Louis, MO 63101

Lt. Governor Joe Maxwell 573-751-4727
State Capitol, Room 121A
Jefferson City, MO 65101
www.ltgov.state.mo.us

St. Louis Office: 340-7228
Wainwright State Office Building
111 N. Seventh St., Suite 259
St. Louis, MO 63101

Secretary of State Matt Blunt .. 573-751-2379
State Capitol, Room 208
Jefferson City, MO 65101
www.sos.state.mo.us

St. Louis Office: 340-7490
Wainwright State Office Building
111 N. Seventh St., Room 225
St. Louis, MO 63101

State Treasurer Nancy Farmer .. 573-751-2411
State Capitol, Room 229
Jefferson City, MO 65101
www.sto.state.mo.us

State Auditor Claire McCaskill . 573-751-4824
State Capitol, Room 224 800-347-8597
Jefferson City, MO 65101
www.auditor.state.mo.us

Attorney General Jay Nixon 573-751-3321
P.O. Box 899, Jefferson City, MO 65102
www.ago.state.mo.us

St. Louis Office: 340-6816
Laclede Gas Building
720 Olive St., Suite 215
St. Louis, MO 63101

**ST. LOUIS
COUNTY GOVERNMENT**

www.stlouisco.com

ELECTED OFFICIALS

Charles Dooley
County Executive 615-7016
www.stlouisco.com/budget

St. Louis County Council 615-5432
41 South Central, 1st floor
Clayton, MO 63105
www.stlouisco.com/council

John Campisi, 6TH District 615-5442
41 South Central
St. Louis, MO 63105
www.stlouisco.com/council/district6.html

Greg Quinn, 7TH District 615-5443
41 South Central
St. Louis, MO 63105
www.stlouisco.com/council/district7.html

COUNTY GOVERNMENT DEPARTMENTS

Information Desk 615-5000

Administration:
James E. Baker, Director 615-7046

Health Department:
Jacquelynn Meeks, Director 615-1600
www.stlouisco.com/doh

Highways & Traffic:
Michael Dooley, Director 615-8504
www.stlouisco.com/hwyweb

Human Services:
Marilyn Robinson, Director 615-4485
www.stlouisco.com/dhs

Metropolitan Sewer District:
Willie Horton, Exec. Director 768-6200
www.msd.st-louis.mo.us

Parks & Recreation:
Genie Zarzewski, Director ... 615-PARK (7275)
www.stlouisco.com/parks

Planning:

Glenn Powers, Director 615-5186
www.stlouisco.com/plan

Chief of Police:

Col. Ronald Battelle 615-4260
www.stlouisco.com/police
(emergency) 911
(non-emergency) 889-2341

Public Works:

Gary Earls, Director 615-2559
www.stlouisco.com/pubworks

Revenue:

Norris Acker, Director 615-7179
Phil Muehlhausler, Acting Assessor . . . 615-5124
revenue.stlouisco.com

Board of Equalization 615-7195
(to appeal property tax assessments)
41 S. Central, 2nd floor, Clayton, MO 63105

Board of Police Commissioners 615-4260

Board of Elections 951-0100
www.stlouisco.com/elections

HOTLINES

For directory assistance with

toll-free numbers 800-555-1212

AFDC Hot Line 800-392-1261
(Aid to Families with Dependent Children)

Arson Alert Program 800-392-7766

Ask MODOT 888-275-6636

Attorney General Hot Line 800-392-8222

Auditor’s Office 800-347-8597

Auto Dealer’s Complaints 800-877-3994

Better Business Bureau-St. Louis . . . 645-3300

Central MO Regional Center . . . 888-671-1041

Child Support Payment Center . . 800-225-0530

Child Support Customer

Relations Help Line 800-859-7999

Consumer Product Safety Com. . . 800-688-9889

Council on the Arts 340-6845

Crisis & Referral Hot Line 800-356-5395
(Confidential - Counseling & Referral)

DIG Rite 800-344-7483

Dislocated Workers/Training . . . 800-877-8249

Division of Family Services

Hot Line 800-392-1261
www.dss.state.mo.us/can.htm

Division of Senior Services

Hot Line 800-392-0210
www.dhss.state.mo.us/Senior_Services/ps.htm

Don’t Call List 866-289-9633

EEOC St. Louis 539-7800

Economic Develop. Programs . . . 800-523-1434

Emissions Locations 888-748-1247

Employment of People

with Disabilities 800-877-8249

Energy Conservation Info 800-523-2929

Environmental Spills 800-424-8802
MO Dept. Natural Resources 573-634-2436

Fair Housing and Equal Opportunity

Hot Line 800-669-9777

Family Care Registry 866-422-6872

Family Support Payment Center . . 800-225-0530

Father’s Rights 800-435-7323

Federal Deposit Insurance

Corp. - Chicago 800-944-5343
www.fdic.gov

Federal Communications Com. . . . 888-225-5322

Federal Elections Com. 800-424-9530

Federal Information Operator . . . 800-688-9889

Fire Marshall 800-392-7766

First Stop Shot-Eco. Dev. 800-523-1434

Food Stamp Eligibility 800-392-1261

Foster Parents 800-554-2222

Governor's Council on

Disability Hot Line 800-877-8249
www.gov.state.mo.us/boards/cgi/boards.cgi

Highway & Trans./permits 800-877-8499
Housing Discrimination 800-669-9777
Insurance-Consumer Problems . 800-726-7390
Legal Services 534-4200
www.mobar.net/legalser
**Long-Term Care Ombudsman
 Program** 918-8222
www.ltcop-stl.org
Medicaid-Medical Services 800-392-2161
 Appeals/Reviews 800-392-8030
Medicaid-Providers 800-392-0938
Medicare Information 800-633-2273
www.momedicare.com
Missouri Bar Lawyer Referral . . 573-636-3635
www.mobar.org/pamphlet/referral.htm
**Missouri Commission
 on the Humanities** 781-9660
Missouri Dental Association . . . 573-634-3436
www.modental.org
Missouri Medical Association . . 573-636-5151
www.msma.org
Missouri Senate Hot Line 800-877-5982
 (bill tracking information - Jan.- May)
www.senate.state.mo.us
Missouri Natural Resources 800-334-6946
 (for information)
www.dnr.state.mo.us
MOST Program (Higher Ed.) . . . 888-414-6678
National Hwy Traffic Safety 800-424-9393
National Resources Info 800-361-4827
Occupational Safety & Health . . 800-392-7743
Operation Game Thief 800-392-1111
Organ Donor Program 800-366-6791
**OSHA (Occupational Safety &
 Health Administration)** 425-4249
www.osha.gov
**Public Assistance Inquiry/Complaints
 Information Hot Line** 800-392-1261

Public Service Commission
Consumer Hot Line 800-392-4211
Relay MO/Deaf Phone Service . 800-735-2966
 Non-Impaired 800-735-2466
Runaway/Troubled Youth
National Hot Line 800-621-4000
School Violence 866-748-7047
SIDS Resources 800-421-3511
Small Business Administration 539-6600
Social Security Information 800-772-1213
 Civil Rights 800-776-8014
www.ssa.gov
State Parks & Historic Sites . . . 800-334-6946
Tourism 800-877-1234
Unemployment-Claims/Requests . . 800-320-2519
Utility Complaints 800-392-4211
Waste In State Government . . . 800-347-8597
Welfare Fraud 800-392-1261
Wolfner State Library 800-392-2614
**Women's Entrepreneurial
 Training Program** 595-4586
**Women's Support and
 Community Services** 314-531-2003
 (help for abused women)
Veterans Administration 800-827-1000
www.mvc.state.mo.us
Voluntary Action Center 539-4063

RECYCLING INFORMATION

Affton 631-3400
Southside Recycling Center, 4076 Bayless Road at Highway 55

Accepts aluminum, cardboard, newspaper, phone books and junk mail.

Crestwood 636-947-5959
Curb-side service from Midwest Waste

Fenton 636-947-5959
Curb-side service from Midwest Waste

Glendale 636-947-5959
Curb-side service from Midwest Waste

Kirkwood 882-5828
Kirkwood Recycling Center, 350 S. Taylor, open 24 hours. Accepts magazines, newspapers, cardboard, telephone books, mixed paper, glass, aluminum, and steel.

Optional curb-side service from Earth Circle 664-1450
Fee of \$50 for 6 months. Weekly pickup. Accepts #1 & #2 plastic, aluminum, steel, telephone books, office paper, newspaper, junk mail, magazines, and glass.

Manchester 567-1800
Curb-side service from Onyx,
Accepts #2 plastic, glass, aluminum, steel and newspaper

Marlborough
Recycling dumpster, 7826 Wimbeldon

Oakland 544-7400
Curb-side service from IESI. Weekly pickup. Accepts plastic bags, newspapers, magazines, catalogs, cardboard, paper bags, paperboard, white and colored paper, junk mail, glass, aluminum, steel, tin, #1, #2, #3, #4, #5, #6 and #7 plastic, telephone books and scrap metal.

Shrewsbury 645-7441
Shrewsbury Recycling Center, 7309 Melbourne, near the Public Works garage. Accepts newspaper, glass, aluminum, steel, #1 & #2 plastics, and telephone books.

Sunset Hills

Curb-side service available at extra fee through trash service.

Diamond Waste 544-7440
Excel (314) 739-8338
Midwest Waste 636-947-5959.

Twin Oaks 636-947-5959
Curb-side service from Midwest Waste

Valley Park 636-225-5171
Curb-side service through Valley Park trash service. Accepts glass, aluminum, steel, tin, #1 & #2 plastic, newspaper, telephone books, paperboard, mixed paper, and grocery bags.

Warson Woods 567-1800
Curb-side service from Onyx,
Accepts #2 plastic, glass, aluminum, steel and newspaper

Webster Groves 636-947-5959
Curb-side service from Midwest Waste

Wilbur Park 631-3400
Closest facility: Southside Recycling Center, 4076 Bayless Road at Highway 55
Accepts aluminum, cardboard, newspaper, phone books and junk mail.

Winchester 636-947-5959
Curb-side service from Midwest Waste

For areas of unincorporated St. Louis County, contact the Department of Health 286-9200.

For further information, contact the St. Louis County Department of Health, Waste Management Hotline at 286-9200

For newspaper recycling facilities, check your local schools and churches for receptacles provided by Abitibi Consolidated.

Please call 381-3700
or check their Web site at www.paperretriever.com.

YOU MAY WISH TO CONTACT OTHER IMPORTANT AGENCIES

Planning an outing?

National Weather Service 441-8467
Forecasts and Temperatures
Lambert Field

A friend in trouble?

Drug, Alcohol, Rehabilitation and
Treatment (DART) Central Office 569-3105
Crisis Hot Line 569-2161
1307 Lindbergh Plaza Center
St. Louis, MO 63132

Vital Records, Department of Health

Birth 573-751-6387
Death 573-751-6376
Marriage and Divorce 573-751-6382

[www.health.state.mo.us/BirthAndDeathRecords/
BirthAndDeathRecords.html](http://www.health.state.mo.us/BirthAndDeathRecords/BirthAndDeathRecords.html)

Department of Insurance

(Regarding consumer inquiries and complaints involving
insurance)
Jefferson City Office 573-751-2640
St. Louis Office 340-6830
Hot Line 800-726-7390

www.insurance.state.mo.us

AA-Alcoholics Anonymous 647-3677

2683 S. Big Bend Blvd.
St. Louis, MO 63143

www.aastl.org

Mental Health Association 773-1399

1905 S. Grand
St. Louis, MO 63104

www.mhagstl.org

National Council on Alcoholism

and Drug Abuse (St. Louis Area) 962-3456

8790 Manchester
St. Louis, MO 63144

www.ncada-stl.org

Suicide Crisis Prevention/

Life Crisis Services 647-4357

Teen Hot Line (evenings/weekends) 644-5886

1423 S. Big Bend Blvd.
St. Louis, MO 63117

www.suicidehotlines.com/missouri.html

St. Louis County Family Mental

Health Services

Central Office 615-1760
South County Office 615-4072

www.stlouisco.com/doh/hlthctrs/fmh_ctr/fmh.html

St. Louis County Animal Control 726-6655

South Office

www.stlouisco.com/doh/environ/animals/animals.html

St. Louis County Library

Headquarters 994-3300

(Offers delivery services for shut-ins or handicapped)

1640 S. Lindbergh Blvd.

St. Louis, MO 63131

www.slcl.lib.mo.us

MUNICIPALITIES

www.stlouisco.com/scripts/communities/

Afton 849-6499
Crestwood 729-4700
Fenton 636-343-2080
Glendale 965-3600
Grantwood Village 842-4409
Kirkwood 822-5802
Mackenzie 752-0625
Manchester 636-227-1385
Marlborough 962-5055
Oakland 416-0026
St. George 631-1295
Shrewsbury 647-5795
Sunset Hills 849-3400
Twin Oaks 636-225-7873
Valley Park 636-225-5171
Warson Woods 965-3100
Webster Groves 963-5300
Wilbur Park 631-3963
Winchester 636-391-0600

CHAMBERS OF COMMERCE

Affton Chamber of Commerce

10205 Gravois Road
Affton, MO 63123 849-6499
FAX 849-6399

www.afftonchamber.com

Crestwood-Sunset Hills Area Chamber of Commerce

9058 A Watson Road
Crestwood, MO 63126 843-8545
FAX 843-8526

www.ourchamber.com

Fenton Area Chamber of Commerce

1749 Gilsinn Lane
Fenton, MO 63026 636-343-3839
FAX 636-343-6367

www.fentonmochamber.com

Kirkwood Area Chamber of Commerce

138 W. Madison
St. Louis, MO 63122-4201 821-4161
FAX 821-5229

www.kirkwoodarea.com

South St. Louis County Chamber of Commerce

6921 S. Lindbergh
St. Louis, MO 63125 894-6800

www.southcountychamber.org

Webster Groves/Shrewsbury Area Chamber of Commerce

46 West Lockwood Avenue
Webster Groves, MO 63119 962-4142
FAX 962-9398

www.webstershrewsburychamber.com

West County of St. Louis Chamber of Commerce

16419 Village Plaza View Drive
Wildwood, MO 63011-4913 636-458-6200
FAX 636-458-6710

www.westcountychamber.com

CONSUMER PROTECTION

It has been said the best defense is a good offense. The best protection against being defrauded or deceived is careful shopping. The agencies listed below are not just places to go when you have a grievance but are good places to check the record of particular products or businesses before you make a purchase.

Better Business Bureau

12 Sunnen Drive 645-3300
St. Louis, MO 63143

www.stlouis.bbb.org

Trade Offense Division - Consumer Fraud

Enforcement 340-6815

Office of the Attorney General
Wainwright State Office Building
111 N. Seventh St., Suite 204
St. Louis, MO 63101

www.ago.state.mo.us/conprot.htm

Complaint Section Hot Line . . . 800-392-8222

COUNSELING & GUIDANCE

There are times when you just need someone to talk to. In addition to our churches and synagogues, there are several counseling and guidance centers serving children and adults in St. Louis County.

Alcohol & Drug Abuse

Regional Office 644-8000

St. Louis Psychiatric Rehabilitation Center
Mail Stop A116
5300 Arsenal
St. Louis, MO 63139

www.modmh.state.mo.us/ada/index.html

Rehabilitation Services

for the Blind-South Office 877-0151

2 Campbell Plaza, Suite 300
St. Louis, MO 63139

www.dss.state.mo.us/dfs/rehab/rehab.htm

Disability Determinations Unit 340-4600
1845 Borman Ct., Suite 200
St. Louis, MO 63146

Division of Children and Youth Services 340-6904
Wainwright State Office Building
111 N. Seventh Street, Room 331
St. Louis, MO 63101
stlouis.missouri.org/citygov/oyfs

Missouri Protection and Advocacy Services 961-0679
(protecting human and legal rights for people with disabilities)
2941 South Brentwood
St. Louis, MO 63144
members.socket.net/~mopasjc/MOP&A.htm

Productive Living Board for St. Louis County Citizens with Developmental Disabilities 726-6016
121 Hunter, Suite 200
St. Louis, MO 63124
www.plboard.com

St. Louis Crisis Nursery 768-3201
6150 Oakland
St. Louis, MO 63139
www.crisisnurserykids.com

St. Louis Metro Alliance for the Mentally Ill 966-4670
134 W. Madison
St. Louis, MO 63122
mo.nami.org/stlouis2.html

St. Louis Regional Center for the Developmentally Disabled 340-6500
211 N. Lindbergh Blvd.
St. Louis, MO 63141
www.modmh.state.mo.us/slrc/index.htm

Self-Help Center 966-4980
(Mental Health Center)
135 West Monroe
Kirkwood, MO 63122

Vocational Rehabilitation 301-1600
7435 Watson, Suite 100B
Kenrick Plaza Shopping Center
Shrewsbury, MO 63119
www.vr.dese.state.mo.us

EMPLOYMENT

There are two parts to getting a job. First, you have to know it's available, and second, you have to have the required qualifications. For the location of the largest file of available jobs and to apply for unemployment compensation, contact

Missouri Division of Employment Security 573-751-3215
421 E. Dunklin St.
P.O. Box 59
Jefferson City, MO 65104
www.dolir.state.mo.us/es

Work Force Development Center Department of Economic Development
9244 Watson Road 63126 842-3600
6821 S. Broadway 63111 301-7900
2780 N. Lindberg 63114 877-2748
www.ded.state.mo.us/employment/workforcedevelopment

Workers' Compensation 340-6865
111 N. Seventh St., Room 250
St. Louis, MO 63101
www.dolir.state.mo.us/wc

For specialized guidance, training, and preparation for job interviews, try

Missouri Vocational Rehabilitation 573-751-3251
3024 W. Truman Blvd.
Jefferson City, MO 65101

Vocational Rehabilitation District Office 301-1600
7435 Watson Road
St. Louis, MO 63119
www.vr.dese.state.mo.us

FINANCIAL SERVICES

SOCIAL SECURITY

Almost every American reaching age 65 today is eligible for Social Security benefits on that birthday. Check your eligibility with our nearest Social Security district office at least 3 months before your

65th birthday. You may apply for these benefits at age 62 if you prefer, but early payment will reduce the monthly benefit amount for the rest of your life. Your Social Security district office can give you specific personal information. Take your birth certificate and Social Security card with you when you visit the SSA office.

Social Security Administration Office
10777 Sunset Office Dr., Ste 10 . 800-772-1213
Sunset Hills, MO 63127
www.ssa.gov

The Social Security Office also makes determinations on claims for disability benefits. Benefits are paid to people who are totally disabled, if they have worked five of the last ten years.

A new program has taken the place of the federal-state programs of public assistance payments to aged, blind or disabled individuals. You may apply for this assistance, called "supplemental security income payments," at the SSA office.

VETERANS' BENEFITS

The federal government has made numerous special benefits available to veterans. To check on questions concerning disability benefits, veterans' pensions, scholarships and loans under the GI bill, contact

Veterans Administration Regional Office - Veterans Benefits 589-9885
400 S. 18th St., Rm. 107
St. Louis, MO 63103
www.mvc.state.mo.us

State Approving Agency - Veterans Education 573-751-3487
P.O. Box 480
Jefferson City, MO 65102
www.dese.state.mo.us/divvoted/veterans_ed_index.htm

SOCIAL SERVICES

People who are without adequate means of support may be eligible for general assistance, aid to dependent children, food stamps, Medicaid, or other programs administered by the state Department of Social Services.

Eligibility for these programs is determined by your level of income, number of people in your family,

and the value of personal belongings. You must apply in person to the

Division of Family Services 426-9600
9900 Page Avenue
St. Louis, MO 63132
www.dss.state.mo.us/public.htm

HEALTH

MEDICARE

People who are over 65 years of age or have been entitled to Social Security disability payments for 24 or more consecutive months are eligible for Medicare.

Medicare is a federal program that consists of two parts - hospital insurance and medical insurance. Hospital insurance helps pay the cost of inpatient hospital care as well as certain kinds of follow-up care. Medical insurance helps pay the cost of physicians' services, outpatient hospital services, and certain medical items and services not covered by hospital insurance.

People who use the medical insurance program must pay a basic monthly premium. Medicare hospital insurance is free of charge to people who are insured under Social Security.

Making informed decisions about home health or nursing homes can be difficult. Medicare has information that can help at www.Medicare.gov or call 1-800-Medicare.

For more information concerning Medicare benefits, contact

Social Security Administration Office 800-772-1213
www.ssa.gov

St. Louis County Offices:

2160 Tenbrook Road 636-282-6052
Arnold, MO 63010
10777 Sunset Office Dr., Ste. 10 . 800-772-1213
Sunset Hills, MO 63127

MEDICAID

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Ten percent of all Americans benefit from the program, which exists in every state except Arizona.

Medicaid pays for visits to the doctor; immunization for diseases such as measles, tetanus and polio; ambulance services in case of emergency; inpatient hospital care; yearly eye examinations; children's glasses; laboratory and X-ray services; home health care; family planning; and certain dental work and prescriptions. For more information, contact

Division of Family Services 314-426-8401
 9900 Page Ave.
 St. Louis, MO 63132
www.dss.state.mo.us/dms

COUNTY HEALTH SERVICES

Numerous specialized health services are available from the St. Louis County Health Department, including chest X-rays, service to crippled children and adults, dental care for low-income families, and treatment for venereal disease. These services are available at area clinics throughout the county. For further information or the location of the clinic nearest you, contact

County Health Division 615-0600
 111 S. Meramec
 Clayton, MO 63105
www.stlouisco.com/doh

For special information regarding Missouri's Food Stamp Program, contact

Food Stamp Information 426-9600
www.dss.state.mo.us/dfs/fstamp.htm

LEGAL

The Supreme Court has ruled that arrested people are entitled to legal counsel regardless of whether they can afford it or not. However, questions often come up about the various laws and regulations that govern our daily lives. For professional assistance contact:

Bankruptcy Court/St. Louis 539-2315

Board of Probation and Parole

South County 842-7374
 4452 S. Lindbergh
 St. Louis, MO 63127
www.corrections.state.mo.us/division/prob/prob.htm

FBI-St. Louis 589-2500
 241-5357

Lawyers Referral and Information Service 621-6681

1 Metropolitan Square
 St. Louis, MO 63102-2733
www.mobar.org/pamphlet/referral.htm

Legal Services of Eastern Missouri 534-4200

4232 Forest Park
 St. Louis, MO 63108
www.lsem.org

Missouri Bar 573-635-4128

Missouri Bar 573-635-7400
 (Attorney discipline)
www.mobar.org

Missouri Commission on Human Rights 340-7590

906 Olive, Suite 320
 St. Louis, MO 63101-1426
www.dolir.state.mo.us/hr

Missouri Protection and Advocacy Services 961-0679

(Limited to people with disabilities)
 2941 S. Brentwood
 St. Louis, MO 63144

Public Defender - St. Louis County 615-4778

100 S. Central, 2nd floor
 Clayton, MO 63105
www.publicdefender.state.mo.us

TAX INFORMATION

Each year, new federal and state legislation brings changes in our tax laws. Some of these new laws bring tax relief to most, if not all of us. In any event, they do make the task of preparing income tax returns a challenging and sometimes frustrating one. For information and assistance, contact

Federal Tax Information 800-829-1040

Refunds 800-829-4477
 Order Forms 800-829-3676
 1222 Spruce St.
 St. Louis, MO 63103
www.irs.gov

Missouri Department of Revenue . 301-1660
 Refunds
 Income Tax Division, General Information,
 Assistance and Senior Citizens' Tax Relief
www.dor.state.mo.us

Income Tax and Business Assistance 301-1660
 Sales Tax, Withholding Tax and Special Events
 2510 S. Brentwood, Suite 300
 Brentwood, MO 63144
www.dor.state.mo.us/tax

Missouri Department of Revenue
 (written questions)
 P.O. Box 2200
 Jefferson City, MO 65105
www.dor.state.mo.us

Department of Revenue - Criminal Investigation Bureau 340-6905
 111 N. Seventh, Room 234
 St. Louis, MO 63101
www.dor.state.mo.us/cib

TRANSPORTATION

For special assistance on transportation or to obtain information about our state highways, statewide law enforcement assistance or drivers' license examinations, try the following:

Bi-State Transportation Agency 231-2345
 (for bus schedules - Metrolink)
www.bi-state.org

AMTRAK 800-872-7245
www.amtrak.com or 331-3301
 Kirkwood Station 966-6475

Taxicabs:
 County Cab 991-5300
 or 993-8294
 Laclede Cab 652-3456
 Yellow Cab 361-2345

Missouri Highway Patrol Troop C Headquarters 340-4000
 599 S. Mason Road
 St. Louis, MO 63141
www.mshp.state.mo.us

Missouri Highway & Transportation Department 340-4100
 1590 Woodlake Drive
 Chesterfield, MO 63017-5712
www.modot.state.mo.us

West County License Office 636-230-0643
 #12 Ballwin Plaza
 15425 Manchester Road
 Ballwin, MO 63011
revenue.stlouisco.com/licensing/state.asp

Ballwin Drivers Examinations Office 636-256-3951
 #13 Ballwin Plaza
 15425 Manchester Road
 Ballwin, MO 63011

SCHOOL DISTRICTS

Affton School District 638-8770
 8701 Mackenzie Rd.
 St. Louis, MO 63123
www.affton.k12.mo.us

Bayless School District 631-2244
 4530 Weber Road
 St. Louis, MO 63123
info.csd.org/baylesshome.html

Kirkwood School District 213-6101
 11289 Manchester Road
 Kirkwood, MO 63122
www.kirkwood.k12.mo.us

Lindbergh R-VIII School District 729-2480
 4900 South Lindbergh
 St. Louis, MO 63126
www.lindbergh.k12.mo.us

Parkway School District 415-8100
 455 N. Woods Mill Road
 Chesterfield, MO 63017
www.pkwy.k12.mo.us

Rockwood School District 636-938-2200
 111 E. North St.
 Eureka, MO 63025
www.rockwood.k12.mo.us

Valley Park School District 636-225-4151
 356 Meramec Station Road
 Valley Park, MO 63088
www.vp.k12.mo.us

Webster Groves School District . . . 961-1233
 400 E. Lockwood Ave.
 Webster Groves, MO 63119
www.webster.k12.mo.us

Special School District 989-8100
 12110 Clayton Road
 St. Louis, MO 63131
www.ssd.k12.mo.us

COLLEGES

St. Louis Community College 539-5000
 300 S. Broadway
 St. Louis, MO 63102
www.stlcc.cc.mo.us

Meramec Campus 984-7500
 11333 Big Bend
 Kirkwood, MO 63122
www.stlcc.cc.mo.us/mc

Principia College, Elsah, IL . . . (618) 374-2131
 c/o The Principia Corporation
 13201 Clayton Road
 St. Louis, MO 63131-1099 434-2100
www.prin.edu/college

University of Missouri-St. Louis 516-5000
 8001 Natural Bridge Road
 St. Louis, MO 63121
www.umsl.edu

Washington University 935-5000
 One Brookings Drive
 St. Louis, MO 63130
www.wustl.edu

Webster University 968-6900
 470 E. Lockwood Ave.
 Webster Groves, MO 63119
www.webster.edu

VOTER REGISTRATION

Voting is the right and responsibility of all qualified citizens. The only requirements are that you be at least 18 years old and that you be registered. Following is information on how to go about meeting the second requirement - getting registered.

Upon turning 17 or moving to Missouri, anyone desiring to register to vote in the state can do so by taking valid identification to a local registration location. This must be done by the 4th Wednesday prior to any election in order to vote in that particular election. After

becoming 18 and registering, you're eligible to vote in any election.

To obtain a list of the registration locations nearest you, contact the St. Louis County Board of Election Commissioners at 951-0100, or check any of the following places in your neighborhood.

- local library
- city hall or
- local school district office

If the need should arise for you to vote by absentee ballot, you can do so by mail or in person or a relative or guardian may apply for you at the county election board office, 12 Sunnen Drive, Suite 126, St. Louis, MO 63143.

Absentee ballots may be obtained if a person is absent from the county on election day, ill or disabled, has religious beliefs or practices preventing voting in person, is employed by an election authority or is in the armed forces.

Once you've applied for and received the absentee ballot, be sure to fill out all information on the envelope provided. The ballot then must be sent by mail or delivered in person to the election authority.

CAPITAL CITY TOURS

STATE CAPITOL 573-751-2854

Monday to Friday on the half hour, from 8 to 11:30 a.m. and 1 to 4 p.m. when the legislature is in session; otherwise on the hour.

All four floors of the State Capitol are open to the public. A guided tour lasting 30 minutes is recommended. On the tour, visitors will see the House of Representatives; the House Lounge, which contains the Thomas Hart Benton mural, "A Social History of the State of Missouri;" the rotunda and the murals of Frank Brangwyn; the Missouri State Museum; and other historic and decorative features of the building.

GOVERNOR'S MANSION 573-751-7929
www.missourimansion.org

The Governor's Mansion, home of Missouri's first families since 1871, is open for tours from 10 a.m. to 12 noon and 1 to 3 p.m. each Tuesday and Thursday except in August and December. Christmas candlelight tours are held during the holiday season. Reservations are required for groups of 10 or more. Mansion tours are accessible for people with disabilities. The Governor's Garden is available for public use, including picnics, concerts, and weddings.

JEFFERSON LANDING 573-751-3475
www.mostateparks.com/jeffersonland.htm

Daily from 8:30 a.m. to 4:30 p.m.

Jefferson Landing, one of the few remaining 19th century riverfront landings, is located on the south bank of the Missouri River between the Capitol and the Governor's Mansion. The Landing consists of three buildings: the Union Hotel, the Lohman Building, and the Christopher Maus House. The Union Hotel, once known as the Missouri Hotel, houses a gallery for art, craft, and educational exhibits. The Lohman Building served as a "boat store" and now serves as a visitors' center and support facility for the Missouri State Museum. Slide shows and a museum are available to the public.

SUPREME COURT BUILDING 573-751-4144
www.osca.state.mo.us/sup/index.nsf

Scheduled by appointment.

Located across the street from the Capitol Building, the Supreme Court Building houses the offices of the Missouri Attorney General, as well as the State Supreme Court. Reservations are required for tours. Tours are provided when court is not in session

HIGHWAY PATROL HEADQUARTERS 573-526-6149
www.mshp.state.mo.us

Weekdays from 8 a.m. to 12:00 noon and 1 to 5 p.m. (Reservations required for groups of more than 10 people.)

The Missouri State Highway Patrol's Safety Education Center and Law Enforcement Museum features law enforcement antiques and guns, alcohol, drug, and seat belt displays.

RUNGE CONSERVATION NATURE CENTER 573-526-5544
www.conservation.state.mo.us/areas/cnc/runge

The Runge Conservation Nature Center is a 27,000 square foot facility, accessible to people with disabilities and features Missouri's habitats and wildlife, including a 3,400 gallon aquarium, a wildlife viewing area, library, art gallery, classrooms, and an auditorium.

The facility is located in the midst of 120 acres of forests and fields with five hiking trails.

MORE IMPORTANT NUMBERS

We welcome your input and suggestions! Please contact my staff and let us know your thoughts. Through periodic review, every effort is being made to keep this directory current and up-to-date. If you are aware of any corrections or changes that have not been made, we would appreciate hearing from you.

SENATOR MICHAEL GIBBONS
State Capitol Building
Senate Post Office
Jefferson City, MO 65101
573-751-2853
e-mail: gibbonsupdate@senate.state.mo.us