

*Serving the constituents  
of the 14th District in  
the Missouri Senate.*



**STATE SENATOR  
MARIA CHAPPELLE-NADAL**



**- COMMUNITY SERVICES DIRECTORY -  
2013-2014**

# EMERGENCY SERVICES

**FOR ALL AMBULANCE,  
FIRE OR POLICE EMERGENCIES**

**DIAL 911**

For your safety and convenience, St. Louis City and County have consolidated their respective emergency numbers and established a 911 emergency number. At any time of the day or night, you may contact needed emergency services simply by dialing 911 and giving the following information:

1. Nature of the emergency.
2. Exact location - street address, community.
3. Number of the phone from which you are calling.

Poison Control ..... (314) 772-5200  
Arson Alert Program ..... 1-800-392-7766

## **- POLICE -**

St. Louis County ..... (314) 889-2341  
Municipalities ..... See name of city, page 28

## **- STATE HIGHWAY PATROL -**

Troop C - St. Louis County ..... (636) 300-2800  
891 Technology Drive, Weldon Springs 63304  
Highway Patrol Road Conditions ..... 1-800-222-6400

## **- CRISIS HOTLINES -**

**Alcohol Drug Interventions & Drug Treatment Referrals** ..... 1-888-762-3750  
**Boys Town Suicide and Crisis Line** ..... 1-800-448-3000  
**Center for Women in Transition** ..... (314) 771-5207  
**Child Abuse & Neglect Hotline** ..... (24 hours) 1-800-392-3738  
**Elderly Abuse Hotline** ..... 1-800-392-0210  
St. Louis County ..... (314) 615-8086  
**KUTO (Teen Suicide)** ..... Business Office (314) 963-7571  
(after 4:00 p.m.) (314) 644-5886  
**Life Crisis Services, Inc. (24 Hours)** ..... (Adults) (314) 647-4357  
**Suicide Crisis and Referral Center**  
1423 S. Big Bend Blvd., 63117 ..... (Office) (314) 647-3100  
**Rape Hotline** ..... (314) 531 RAPE (7273)  
**St. Louis Housing Resource Center** ..... (Homeless Hotline) (314) 802-5444  
**Safe Connections** ..... (314) 531-2003  
**Youth Emergency Service Hotline** ..... (314) 727-6294

Dear Friends & Neighbors,

There are many resources available to Missouri citizens through state and local agencies. However, in many cases, people fail to take advantage of these services because they are unfamiliar with existing organizations and the programs they offer.



I am pleased to provide you with this community services directory for your reference and convenience. This guide includes phone numbers, addresses and other pertinent information that you may find helpful.

If you don't find the information you need — or if you have a question about state government, legislation or the Missouri Legislature — please feel free to write or call. It's an honor and a privilege to serve as your voice in state government.

Sincerely,

A handwritten signature in black ink, appearing to read "Marcia Campbell-Webb". The signature is fluid and cursive.

State Senator  
14th Senatorial District

**CAPITOL OFFICE:  
201 W. CAPITOL AVE., RM. 330  
JEFFERSON CITY, MO 65101  
(573) 751-4106  
FAX: (573) 751-0467**

The services and information contained in this directory were available and accurate as of August 2013. The contents of this publication are for informational purposes only and do not endorse or imply eligibility or availability.

**Police & Fire .....Inside Cover**

## STATE SENATOR MARIA CHAPPELLE-NADAL

These pages in my Community Services Directory contain information about bills I worked on in the General Assembly in 2013, as well as information about how your tax dollars are working for you. Please feel free to contact me about legislative issues that are important to you. It is an honor and privilege to serve you and represent your interests in the Missouri Senate.



### A Note from Maria:

The First Regular Session of the 97th General Assembly afforded me the opportunity to proudly represent the citizens who elected me to the Missouri Senate and serve as their voice in state government. It is an honor to represent the citizens of the 14th Senatorial District. The time between legislative session gives me the opportunity to head back to the district and the communities and neighborhoods that make up our area and share the Legislature's accomplishments, as well as prepare for the next session in Jefferson City.

As a member of the minority party, my goal is to work with members of the majority party, debate measures and ultimately pass legislation that best represents my constituents. My goal for 2014 is to continue to work with my colleagues, whom I have enjoyed working with over the past year, and send vital bills past the legislative finish line where it will ultimately benefit the great citizens of Missouri.



# Legislative Accomplishments in 2013

While I was disappointed lawmakers did not expand Medicaid for thousands of Missourians under the Affordable Care Act, I am pleased that several of my amendments were attached to legislation that moved forward during the 2013 session.

As a member of the minority party, it is somewhat difficult to pass legislation, so my goal was to amend, or change, bills during the legislative process on the Senate floor.

For example, by sitting down with the Senate sponsor of a House bill that expanded Second Amendment rights in Missouri,

I was able to improve the bill and change its focus on safety. Ultimately, this legislation was vetoed by the governor. However, it is important to note that my work resulted in a compromise regarding a bill that would have protected gun owners' rights while also keeping guns out of the hands of the wrong people, such as children and gang members.

In addition, I worked hand-in-hand with my colleagues on several measures in committee, which were ultimately passed by the Legislature and signed by the governor.

## Other Legislative Accomplishments

- **Senate Bill 251** - Updates provisions relating to public assistance fraud and abuse (signed by the governor on July 8, 2013).
- **Senate Bill 170** - Allows members of public governmental bodies to cast roll call votes in a meeting if the member is participating via videoconferencing (truly agreed to and finally passed).
- **Senate Bill 75** - Modifies provisions relating to firearms, sheriffs, intruder training and gun safety in public school, source documents for driver's licenses, knives, and concealed carry permits (signed by the governor on July 12, 2013).
- **Senate Bill 125** - Modifies duties of boards of education (signed by the governor on July 12, 2013).
- **Senate Bill 366** - Creates the Rebuild Damaged Infrastructure Program, transfers moneys between certain funds, and creates a tax exemption for disaster relief services (language included in SB 23, signed by the governor on July 5, 2013).
- **House Bills 303 & 304** - Designates several highways and bridges located in Missouri (signed by the governor on July 10, 2013).
- **House Bill 436** - Establishes the Second Amendment Preservation Act, which rejects all federal acts that infringe on a Missouri citizens' rights under the Second Amendment of the U.S. Constitution (truly agreed to and finally passed).
- **House Bill 533** - Changes the laws regarding firearms (signed by the governor on July 5, 2013).



## 2013 Sponsored Legislation:

- **SB 123** - Modifies provisions relating to taxes on hotels and motels in fourth class cities.
- **SB 124** - Creates the crime of failing to stop illegal firearm possession, neglect storage of a firearm, and failure to notify a school of firearm ownership.
- **SB 168** - Modifies the use of student assessment data when calculating a school district's performance when a school district receives students as a result of a change in district boundaries.
- **SB 170** - Allows members of public governmental bodies to cast roll call votes in a meeting if the member is participating via videoconferencing.
- **SB 171** - Provides that charter school sponsors are responsible for all expenditures associated with the closure of a charter school they sponsor.
- **SB 172** - Prohibits a workforce development agency from knowingly omitting from any bidding process an entity with whom it has a contract.
- **SB 198** - Requires, subject to appropriations, an expansion of the variety of kosher foods approved under the Women, Infants and Children (WIC) Special Supplemental Food Program.
- **SB 199** - Requires long-term care facilities to be encouraged to institute policies encouraging familial involvement in the well-being and support of its residents.
- **SB 200** - Allows school districts and charter schools to establish and implement an age-appropriate curriculum to educate students about domestic violence and teen dating violence prevention.
- **SB 202** - Enacts a state-wide smoking ban.
- **SB 203** - Repeals provisions relating to unauthorized and unlawfully present aliens.
- **SB 362** - Licenses clinical laboratory personnel.
- **SB 363** - Establishes the Residential Electronic Products Recycling and Reuse Act and repeals the Manufacturer Responsibility and Consumer Convenience Equipment Collection and Recovery Act.
- **SB 390** - Requires any school board that sponsors a charter school to use an estimate of the district's current year weighted average daily attendance.
- **SB 429** - Authorizes the cities of Edmundson and Woodson Terrace to charge a transient guest tax.
- **SB 430** - Modifies provisions relating to adult day care programs.
- **SB 469** - Creates the crimes of failing to stop illegal weapon possession, negligent storage of a weapon, and failure to notify a school of weapon ownership.
- **SCR 10** - Urges Congress to treat immigrants with dignity and respect in changing federal immigration policy.

- **SCR 11** - Urges U.S. Congress to transfer authority for the remediation of the West Lake Landfill radioactive wastes from the EPA to the Corps of Engineers' Formerly Utilized Sites Remedial Action Program.
- **SJR 13** - Makes St. Louis City part of St. Louis County.
- **SR 777** - Use of the Chamber/21st Century Leadership Academy.
- **HCR 16** - Encourages the Missouri Veterans Commission to work with the U.S. Department of Veterans Affairs to address the needs of women veterans and formally honors the heroic service of women veterans.

[www.senate.mo.gov/chappelle-nadal](http://www.senate.mo.gov/chappelle-nadal) | District 14

## Distribution of Each Tax Dollar

**FY 2014 Missouri Operating Budget**

**All Funds: \$24.801 Billion**

- 1 - Judiciary, Public Safety & Corrections (6.39¢)
- 2 - Public Debt (0.29¢)
- 3 - Health & Mental Health (10.97¢)
- 4 - All Other Agencies\* (4.28¢)
- 5 - Economic Development, Labor & Insurance (2.15¢)
- 6 - Agriculture, Conservation & Natural Resources (2.24¢)
- 7 - Social Services (34.47¢)
- 8 - Employee Benefits (3.57¢)
- 9 - Highways & Transportation (8.57¢)
- 10 - Elementary & Secondary Education (22.19¢)
- 11 - Higher Education (4.88¢)

\* Revenue, Office of Administration, Elected Officials,  
General Assembly, Real Estate



Source: Missouri Senate Appropriations Committee

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# WHEN YOU NEED HELP

## - ALCOHOLISM AND DRUG ABUSE -

<b>Alcoholics Anonymous</b> .....	(314) 647-3677
2683 Big Bend Blvd., 63143	
<b>Alcohol &amp; Drug Abuse Referral Hotline</b> .....	1-800-252-6465
<b>Al-Anon &amp; Alateen</b> .....	(314) 645-1572
<b>Eastern Region of Alcohol &amp; Drug Abuse</b> .....	(314) 877-0370
Dept. of Mental Health, Div. of Alcohol & Drug Abuse	
5400 Arsenal St., Mail Slot A-419, 63139	
<b>Harbor Light</b> .....	(314) 652-3310
3010 Washington, 63103	
<b>St. Louis Area National Council on</b> .....	(314) 962-3456
<b>Alcoholism &amp; Drug Abuse</b> .....	(314) 652-3310
8790 Manchester, 63144	

## - CHILDREN & FAMILY SERVICES -

<b>American Red Cross — St. Louis Area Chapter</b> .....	(314) 516-2800
<b>Annie Malone Children &amp; Family</b> .....	(314) 531-0120
<b>Child Abuse Counseling</b> .....	(314) 534-9350
3309 S. Kingshighway, 63139	
<b>Child Abuse &amp; Neglect</b> .....	1-800-392-3738
<b>Child Day Care Association</b> .....	(314) 531-1412
<b>Citizens for Missouri's Children</b> .....	314-647-2003
<b>Department of Family Services-Information Line</b> .....	1-800-392-1261
<b>DIAL HELP (Catholic Charities)</b> .....	(314) 371-4357

Provides services to children, seniors, families, including counseling, emergency shelter for victims of abuse or neglect, employment preparation & others.

<b>Division of Child Support Enforcement</b> .....	see Page 29
<b>Division of Family Services, Children Services</b> .....	(314) 426-8401
<b>Jewish Family and Children's Services</b> .....	(314) 993-1000
10950 Schuetz Rd., 63146	
<b>Kids in the Middle</b> .....	(314) 909-9922
<b>Lutheran Family and Children's Services</b> .....	(314) 534-1515
<b>NAACP - St. Louis County Branch</b> .....	(314) 389-1552
<b>PAKT</b> .....	(314) 524-2710

Provides emergency assistance for basic needs; health services, youth after school programs and recreational and community outreach to individuals and families.

<b>Parents as Teachers National Center</b> .....	(314) 432-4330
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**St. Louis Children's Hospital at**

**Washington Univ./BJC Health System** ..... (314) 454-6000  
Pediatric Answer Line ..... (314) 454-KIDS  
or 1-800-678-5437

**St. Louis County Human Services** ..... (314) 615-4453  
(CORP, Youth & Veterans' Programs)..... TTY (314) 615-4425

**Salvation Army Family Haven** ..... (314) 423-7770  
10740 West Page Ave.

**United Way of Greater St. Louis**..... (314) 421-0700

**Urban League of Metropolitan St. Louis** ..... (314) 615-3600  
Offers many services to the community, including, cultural enrichment, education,  
employment, housing, health services and research.

**Youth Emergency Service** ..... (314) 862-1334  
24 Hour Hotline ..... (314) 727-6294  
6816 Washington Ave. (Counseling, temporary housing for runaways)  
St. Louis 63130

**- CONSUMER PROTECTION -**

**Auto Safety Hotline** ..... 1-800-424-9393  
Learn about recalls or report hazardous aspects of a car.

**Better Business Bureau** ..... (314) 645-3300

**Consumer Credit Counseling Services** ..... (314) 647-9004  
1300 Hampton, 63139

**Consumer Credit Counseling, SW** ..... 1-800-876-7069

**Consumer Credit Reports**

Individuals can check their credit status. A fee may be charged for the  
service. .... 1-877-322-8228

**Missouri Consumer Protection Hotline** ..... 1-800-392-8222

**Missouri Dept. of Insurance Consumer Information** ..... 1-800-726-7390



**To add your name to the Missouri No Call List:  
Call toll free 1-866-662-2551 or  
Visit the No Call website [www.moago.org](http://www.moago.org).**

**Office of the Missouri Attorney General,**

**Consumer Protection Division, St. Louis** ..... (314) 340-6815

**Office of the U.S. Attorney General,**

**U.S. Consumer Product Safety Commission** ..... 1-800-638-2772

## - COUNSELING SERVICES -

<b>Abortion Alternatives (Birthright Counseling)</b> .....	(314) 962-5300
<b>Alcoholics Anonymous</b> .....	(314) 647-3677
<b>Al-Anon and Al-Ateen</b> .....	(314) 645-1572
<b>Child Abuse Counseling &amp; Family Therapy</b> .....	(314) 534-9350
<b>Gambling Hotline</b> .....	1-888-238-7633
<b>Life Crisis Hotline</b> .....	1-800-273-8255
<b>ParentLink</b> .....	1-800-552-8522
<b>Planned Parenthood &amp; Reproductive Health Services of St. Louis</b>	
(Abortion Information & Counseling Service) .....	(314) 531-9684
<b>Provident Counseling</b> .....	(314) 371-6500
<b>Information and Referral Service - United Way</b> .....	(314) 421-4636
<b>St. Vincent de Paul Criminal Justice Ministry</b> .....	(314) 881-6023
<b>Victim Service Division</b> .....	(314) 615-4872
<b>Vocational Rehabilitation</b> (see next page for locations and phone numbers.)	
<b>Women's Self-Help Center</b> (24 hours) (same as Rape Hotline) ...	(314) 531-2003
(Emergency assistance for rape and abuse victims)	
<b>Youth Emergency Service (YES)</b> .....	(314) 862-1334
6816 Washington, 63130	
Hotline .....	(314) 727-6294
	1-800-899-KIDS

## - DISABLED CITIZENS SERVICES -

<b>Deaf Contact (Relay Missouri)</b> .....	(Voice) 1-800-735-2466
	TDD 1-800-735-2966
<b>Delta Gamma Center for Children with Visual Impairment</b> .....	(314) 776-1300
5030 McRee, 63110	
<b>St. Louis Arc</b> .....	(314) 569-2211
1816 Lackland Hill Parkway, Ste. 200, 63146	
<b>Disability Determination Services</b> .....	(314) 416-2803
7525 South Lindbergh, Ste. 220	
<b>MERS/Missouri Goodwill Industries</b> .....	VOICE (314) 241-3464
1727 Locust St., 63103 .....	TTY (314) 241-4645
<b>Governor's Council on Disability</b> .....	1-800-877-8249
P.O. Box 1668, 3315 W. Truman Blvd., Jefferson City, MO 65102	
<b>Jamestown New Horizons - Riding for the Disabled</b> .....	(314) 741-5816
15350 Old Jamestown Rd., 63034	
(Provides horsemanship experience for the mentally & physically disabled - all ages)	

**Life Crisis Services**

1423 S. Big Bend Blvd., 63117 ..... Hotline (314) 647-4357  
Business Office .....(314) 647-3100

**Metropolitan Employment &**

**Rehabilitation Services (MERS)** .....(314) 921-1782  
165 Cross Keys Shopping Center, 63033

**Missouri Head Injury Advisory Council** ..... (573) 751-6246

**Missouri Protection & Advocacy Services** ..... (314) 785-1702  
1992 Innerbelt Business Center Dr., 63114 ..... 1-800-233-3958

**Missouri State School for the Blind** ..... (314) 776-4320  
3815 Magnolia, 63110

**Paraquad, Inc.** ..... (314) 289-4200  
5240 Oakland Ave., 63110 ..... TDY (314) 289-4252

**Minds Eye Information Services** ..... (314) 241-3400  
9541 Church Circle Dr., Belleville, IL 62223 ..... ext. 6221  
Provides, at no charge, special radio receivers that broadcast useful information  
to the blind and print handicapped newspapers and other periodicals

**Rehabilitation Services for Blind** ..... 1-800-592-6004  
9900 Page Ave., Ste. 105, 63132-1431

**St. Louis Arc** ..... (314) 569-2211  
1816 Lackland Hill Pkwy, Suite 200, 63146

**Brain Injury Association of Missouri** ..... (314) 423-6442  
10270 Page., Ste., 100, 63132

**Central Institute for the Deaf** ..... (314) 977-0132  
4560 Clayton Ave., 63110 ..... TDD (314) 977-0037

**Center for Hearing and Speech** ..... (314) 968-4710  
9835 Manchester Rd., 63119

**St. Louis Society for the Blind and Visually Impaired** ..... (314) 968-9000  
8770 Manchester, 63144

**Transportation - Mid-East Area Agency on Aging** ..... (636) 207-1323  
14535 Manchester, Manchester 63011

**Vocational Rehabilitation**

220 S. Jefferson St., Ste. 110, 63103 ..... (314) 877-2940  
3248 Laclede Station Rd., 63143 ..... (314) 877-1900  
990 Page Ave., Ste. 104, 63132 ..... (314) 877-1500  
4040 Seven Hills Dr., Suite 257, Florissant 63033 ..... (314) 877-3200

**Wolfner Library for the Blind & Physically Handicapped** ..... 1-800-392-2614

# - EDUCATION -

## SCHOOL DISTRICTS IN THE 14TH SENATE DISTRICT

<b>Clayton</b> .....	(314) 854-6000
#2 Mark Twain Circle, Clayton 63105-1613	
<b>Hazelwood</b> .....	(314) 953-5000
Administration Building - 15955 New Halls Ferry Rd., 63031-1227	
<b>Jennings</b> .....	(314) 653-8000
Department of Communications - 2559 Dorwood Dr., 63136	
<b>Maplewood Richmond Heights</b> .....	(314) 644-4400
7539 Manchester Rd., Maplewood 63143	
<b>Normandy</b> .....	(314) 493-0400
Superintendent's Office - 3855 Lucas & Hunt, 63121	
<b>Pattonville</b> .....	(314) 213-8500
11097 St. Charles Rd., 63074-1509	
<b>Ritenour</b> .....	(314) 493-6010
Superintendent's Office - 2420 Woodson Rd., 63114-5423	
<b>Riverview Gardens</b> .....	(314) 869-2505
1370 Northumberland Dr., 63137-1413	
<b>Special School District</b> .....	(314) 989-8100
Administration Offices - 12110 Clayton Rd., 63131-2516	
<b>University City</b> .....	(314) 290-4000
McNair Administration Building, 8136 Groby Rd., 63130	

# - HIGHER EDUCATION -

<b>Educational Opportunity Center</b> .....	(314) 385-4005	
Federal student college aid information		
<b>Everest College</b> .....	1-888-597-5764	
3420 Rider Trail South, 63045		
<b>ITT Technical Institute - Earth City</b> .....	(314) 298-7800	
3640 Corporate Trail Dr., 63045		
<b>MOSTARS (Mo. Student Loan Information)</b> .....	1-800-473-6757	
<b>St. Louis Community College</b> .....	(314) 539-5000	
College Center - 300 South Broadway, 63102		
Florissant Valley, 3400 Pershall Rd., 63135 .....		(314) 513-4200
Forest Park , 5600 Oakland Ave., 63110 .....		(314) 644-9100
Continuing Education Dept. ....		(314) 644-9175
Meramec, 11333 Big Bend Blvd., 63122.....		(314) 984-7500

- University of Missouri-St. Louis** ..... (314) 516-5000  
 8001 Natural Bridge Rd., 63121  
 Optometry Clinic, 152 Marillac Hall ..... (314) 516-5131
- Vatterot College - Berkeley** .....(314) 264-1000  
 8580 Evans Ave., 63134
- Washington University Hilltop Campus** ..... (314) 935-6000  
 One Brookings Dr., 63130

**- EMPLOYMENT -**

For information about jobs or job training, contact the agencies below. programs include payment of unemployment benefits to persons temporarily out of work; bringing people and jobs together; and employment counseling, testing and training.

- Equal Employment Opportunity Commission** ..... (314) 539-7800  
 1222 Spruce, Rm 8100, 63103
- Job Corps (Ages 16 thru 24)**..... (314) 679-0300  
 4333 Goodfellow, 63120
- Missouri Commission on Human Rights** ..... (314) 340-7590  
 505 Washington, 63101
- Missouri Department of Economic Development Div. of Workforce Development (MO Career Centers)**  
 4811 Delmar Blvd, 63108.....(314) 877-0916  
 2780 N. Lindbergh Blvd, 63114..... (314) 877-2748
- Missouri Division of Workers' Compensation** ..... (314) 340-6865  
 Adjudication services for disputed workers' cases between workers and their employers/insurance carriers. Fraud and noncompliance investigations. Workplace safety. Crime victims compensation.
- Missouri Div. of Labor Standards**  
 3315 W. Truman, Jefferson City 65102  
 Information on wages, hours, dismissal rights ..... (573) 751-3403
- Missouri State Board of Mediation** .....(573) 751-3614  
 Determine bargaining units and hold elections for public employees.
- OSHA-Occupational Safety & Health Adm.** ..... 1-800-392-7743
- United Way of Greater St. Louis** ..... (314) 421-0700  
 (Refers person seeking help with employment to a number of agencies)  
 1111 Olive St., 63101
- Vocational Rehabilitation** (see page 8 for locations and phone numbers)
- Jim Casey Youth Opportunities Initiative**..... (314) 863-7000  
 222 S. Central, Ste. 305, 63105

# - ENVIRONMENTAL & RECYCLING - INFORMATION

## - ENVIRONMENT & CONSERVATION -

- Audubon Society** ..... (314) 599-7390
- Coalition for the Environment** ..... (314) 727-0600  
6267 Delmar Blvd., Ste. 2-E, 63130
- DNR Resource Information Hotline** ..... 1-800-361-4827
- Guardian Angels** ..... (314) 231-3188
- Environmental Defense Fund** ..... 1-800-684-3322  
(For additional information regarding recycling)
- Gateway Greening, Inc.** ..... (314) 588-9600
- Metropolitan Sewer District Household Hazardous Waste** .....(314) 768-2727  
(This is an information line where constituents can leave their name and number and a representative will get back to them.)
- Missouri Department of Natural Resources Hotline** ..... 1-800-334-6946  
For information about a variety of topics concerning the environment, energy and state parks  
St. Louis Office ..... (314) 416-2960
- Missouri Public Interest Research Group (MOPIRG)** ..... (314) 454-1713
- National Pesticide Information Center** ..... 1-800-858-7378
- National Wildlife Federation** ..... 1-800-822-9919
- Open Space Council - St. Louis Region**  
c/o Lee Learning Center, 4475 Castleman Ave., 63110.....(314) 835-9225
- Powder Valley Nature Center** ..... (314) 301-1500  
St. Louis Regional Office - Department of Conservation
- Sierra Club - Ozark Chapter** (Eastern Missouri Group) ..... (314) 644-0890
- Sierra Club** (Legislative Hotline) ..... (202) 675-2394
- Solid Waste Management Program** ..... (314) 615-0600  
Waste Division Section (includes recycling) .....(314) 615-8958  
(The County Solid Waste Coordinator's office provides up-to-date recycling locations and compost facilities currently in operation.)

# - MUNICIPAL CURBSIDE RECYCLING -

Many cities in the 14th District offer curbside recycling. To see if curbside recycling is available or to obtain more information, contact your city hall.

## Municipal Drop Off Recycling Centers

**University City:** ..... Drop off: (314) 505-8575

975 Pennsylvania Avenue

- # 1 & # 2 Plastic
- Glass
- Steel & aluminum cans (co-mingle section)
- Corrugated cardboard (flattened)
- Newspaper, junk mail, office paper, magazines (yellow & green container)
- Textiles i.e. old clothes, rugs, curtains, bedding, anything not soiled (plain yellow container)

### Florissant:

St. Ferdinand Parkway, Florissant, 63031 ..... (314) 839-7654

Mon.-Fri., 9 am - 6 pm; Sat. 10 am - 2 pm

# - FOOD AND SHELTER -

**American Red Cross** ..... (314) 516-2800

10195 Corporate Square, 63132-2905

**Community Action Agency of St. Louis, Inc.** ..... (314) 863-0015

2709 Woodson Rd, 63114

**Community in Partnership Family Center (Part of Salvation Army)** .. (314) 423-7770

10740 W. Page, 63132-1016

**Food Stamps - Case Information Hotline** ..... 1-800-392-1261

**Ladies of Charity Service Center Caritas** ..... (314) 383-4207

7500 Natural Bridge Rd. (Serves Zip Codes: 63120 and 63121)

Thrift store: Tues - Sat 10:00 - 2:00, Food Pantry: Wed & Fri 10:00 - 2:00

**Shalom House (Women)** ..... (314) 534-1010

1040 S. Taylor, 63110

**New Life Evangelistic Men's Shelter** ..... (314) 421-3020

1411 Locust, 63103

**New Life Evangelistic Women's Shelter**

County-9221 Delphine ..... ans. machine (314) 421-3020 or (314) 832-3615

**Operation Food Search - Food Bank** ..... (314) 726-5355

6282 Olive Blvd., St. Louis 63130-3300

**St. Louis County Human Services** ..... (314) 615-4453

TTY (314) 615-4425

**St. Louis Housing Resource Center - Homeless Hotline** ..... (314) 802-5444

800 N. Tucker. Blvd., St. Louis 63101 ..... (Other Bus.) (314) 802-5440

TTY (314) 802-5438



## - HEALTH-RELATED SERVICES -

<b>Alzheimer’s Association</b> .....	1-800-272-3900
St. Louis Chapter, 9374 Olive Blvd., 63132 .....	(314) 432-3422
<b>ALS Association - St. Louis Regional Chapter</b> .....	(314) 432-7257
2258 Weldon Parkway, 63146 .....	1-888-873-8539
<b>Birth &amp; Death Records</b> .....	(314) 615-1720
111 S. Meramec, 1st Floor	
<b>Cancer Information - National Cancer Institute</b> .....	1-800-422-6237
<b>Health Education &amp; Disease Prevention</b> .....	(314) 615-0600
<b>John C. Murphy Family Health Center and Medical Examiners Office</b>	
6121 N. Hanley Rd., Berkeley 63134.....	Appointment: (314) 615-0560
	Main: (314) 615-0500
<b>North Central Community Health Center</b> .....	(314) 679-7800
4000 Jennings Station Road, 63121	
<b>Missouri Dept. of Health-Vital Records</b> .....	(573) 751-6400
<b>PAKT Community Resource Center</b> .....	(314) 524-2710
<b>Public Health Sanitation</b> .....	(314) 615-0600
(Enforces ordinances and standards for food, pools and sewage)	
Vector Control (mosquito and rodent control.) .....	(314) 615-0680
<b>Salvation Army</b> .....	(314) 535-0057
3949 Forest Park Ave. ....	Schedule donation pickup: 1-800-728-7825
<b>St. Louis County Department of Health</b> .....	(314) 615-0600
<b>Tel-Link (Maternal and Child Health Care) MO Dept. of Health</b> ...	1-800-835-5465

## - MEDICARE -

If you are eligible for Social Security monthly benefits and 65 or older, you are also eligible for Medicare for health benefits. There is no cost to you for the hospital part of Medicare (Part A), which pays for a large portion of any hospitalization you may require.

### You may check on Medicare benefits with the

**Social Security Administration at** ..... 1-800-772-1213  
TTY 1-800-325-0778  
[www.ssa.gov](http://www.ssa.gov)

#### Local Social Security Offices:

5669 Delmar Blvd.  
 815 Olive Street  
 9525 Lewis & Clark Blvd.

8151 Clayton Road  
 1785 N. New Florissant Rd.

## - MEDICAID -

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Benefits are available to persons who are temporarily or permanently disabled, as well as low-income families and others.

Medicaid pays for visits to the doctor; immunization against diseases such as measles, tetanus and polio; ambulance services in case of emergency; in-patient hospital care; yearly eye examinations; children's glasses; laboratory and X-ray services; home health care services; family planning services; certain dental work and certain prescriptions and nursing home care for eligible recipients.

**Division of Family Services - Income Maintenance** ..... (314) 426-9600  
9900 Page, 63132

## - PREGNANCY COUNSELING -

**Abortion Alternatives** ..... (314) 962-5300  
Birthright Counseling - 24-Hour Hotline ..... 1-800-550-4900  
2206 South Brentwood, 63144

**Planned Parenthood & Reproductive Health Services of St. Louis**  
**(Abortion Information & Counseling Service)** ..... (314) 531-7526  
4251 Forest Park Ave.

## - HOSPITALS -

**Barnes-Jewish Hospital** ..... (314) 747-3000  
#1 Barnes-Jewish Hospital Plaza, 63110

**Barnes West County Hospital /BJC Health System** ..... (314) 996-8000  
12634 Olive Blvd., 63141-6337 .....or (314) 996-8410

**Cardinal Glennon Children's Hospital** ..... (314) 577-5600  
1465 S. Grand Ave. .... (Poison Control) (314) 772-5200

**Christian Hospital (Northwest)/BJC Health System** ..... (314) 953-6000  
1225 Graham Rd., 63031  
(Northeast) 11133 Dunn Rd., 63136 ..... (314) 653-5000

**DePaul Health Center** ..... (314) 344-6000  
12303 DePaul Drive, Bridgeton 63044

**Des Peres Hospital** ..... (314) 966-9100  
2345 Dougherty Ferry Rd., St. Louis 63122-3313

**Hawthorn Children's Psychiatric Hospital** .....(314) 512-7800  
1901 Pennsylvania Ave., St. Louis 63133-1325

**Kindred Hospital - St. Louis** .....(314) 361-8700  
4930 Lindell Blvd., St. Louis 63108

**Mercy St. Louis** ..... (314) 251-6000  
615 S. New Ballas Rd., Creve Coeur 63141

**Missouri Baptist Medical Center/BJC Health System** ..... (314) 996-5000  
3015 N. Ballas Rd.

<b>St. Alexius Hospital (Jefferson Campus)</b> .....	(314) 865-7000
2639 Miami St., 63118	
<b>St. Anthony's Medical Center</b> .....	(314) 525-1000
10010 Kennerly Rd., 63128	
<b>St. Louis Children's Hospital at Washington Univ./BJC Health System</b> .....	(314) 454-6000
One Childrens Place, 63110	
Pediatric Answer Line .....	(314) 454-KIDS
<b>St. Louis Connectcare</b> .....	(314) 361-2273
5535 Delmar Blvd.	
<b>St. Louis University Hospital</b> .....	(314) 577-8000
3635 Vista at Grand, 63104	
<b>St. Luke's Hospital</b> .....	(314) 434-1500
232 S. Woods Mill Rd., Chesterfield 63017	
<b>St. Mary's Health Center</b> .....	(314) 768-8000
6420 Clayton Rd., Richmond Heights 63117	
<b>Shriner's Hospital for Children</b> .....	(314) 432-3600
2001 S. Lindbergh Blvd., St. Louis 63131	
<b>Veterans Administration Hospitals</b>	
<b>John Cochran Hospital</b> .....	(314) 652-4100
915 North Grand, 63106	
<b>Jefferson Barracks Hospital</b> .....	(314) 652-4100
#1 Jefferson Barracks Drive, St. Louis 63125	

## - HOUSING -

### Beyond Housing/

<b>Neighborhood Housing Services of St. Louis</b> .....	(314) 533-0600
4156 Manchester Ave., 63110	
(Insurance counseling for homeowners and renters; neighborhood revitalization programs; and educational program for people who want to become homeowners)	
<b>Community Action Agency of St. Louis, Inc.</b> .....	(314) 863-0015
<b>Housing Authority - St. Louis County</b> .....	(314) 428-3200
<b>Home Improvement Grants (North County)</b> .....	(314) 615-8232
<b>Salvation Army - Transitional Housing Program</b> .....	(314) 776-0688

## - INSURANCE -

The Missouri Department of Insurance is responsible for investigating rates, claims concerning adjustment practices and answering inquiries of concern. Homeowners, automobile and long term care guides are available upon request.

Department of Insurance ..... 1-800-726-7390  
P.O. Box 690, Jefferson City 65102

**Missouri Health Insurance Pool** ..... 1-800-821-2231

## - LEGAL SERVICES -

All citizens have a right to legal counsel regardless of their ability to pay. If you have a question about Missouri's laws or need legal advice, please contact one of the agencies or organizations listed below:

**Public Defender - St. Louis County** ..... (314) 615-4778  
100 S. Central, 2nd Floor, 63105

**Lawyer Referral Service** .....(314) 621-6681  
Can assist in locating an attorney. Small fee.

**Legal Services of Eastern Missouri** ..... (314) 534-4200  
4232 Forest Park Ave., 63108 ..... or 1-800-444-0514

(Handles cases with consumer, landlord-tenant, and other problems for low-income clients who are eligible; and for the elderly, free of charge)

**Gateway Legal Services**.....(314) 534-0404  
200 N. Broadway, Ste. 950, 63102

Provides legal services to lower income persons. They handle Social Security cases and have experience with Medicaid, general relief, food stamps, consumer law and bankruptcy. Reduced fees may apply.

**Missouri Commission on Human Rights** ..... (314) 340-7590  
505 Washington, 63101

**Missouri Protection & Advocacy Services** ..... (314) 785-1702  
1992 Innerbelt Business Center Dr., Overland, 63114  
(Services limited to people with developmental disabilities.)

**Small Claims Information Line** ..... (314) 615-8091  
7900 Carondelet, Room 224, 63105

(Provides easy, inexpensive way to file a claim for \$3,000 or less)

**Victims Service Division** .....(314) 615-4872  
St. Louis County Prosecuting Attorney's Office--1st Floor, 7900 Carondelet, 63105

(Serves victims in St. Louis County - guides them through social service and criminal justice systems, accompanies them during court appearances, helps replace food stamps, credit cards and personal papers, offers emotional support, works with orders of protection through domestic violence, provides services to victims in juvenile courts)

## - MENTAL HEALTH SERVICES -

<b>BJC Behavior Health Services</b> .....	(314) 729-4004
343 S. Kirkwood Rd, Ste. 200, Kirkwood 63122 ... After Hours: (314) 469-6644	
<b>Barnes Jewish Hospital</b> .....	(314) 747-3000
216 S. Kingshighway, 63110	
<b>Bellefontaine Habilitation Center</b> .....	(314) 340-6000
10695 Bellefontaine Road, St. Louis 63137	
<b>Div. Of Alcohol &amp; Drug Abuse Regional Office</b> .....	(314) 877-0370
5400 Arsenal St., Room A-419, St. Louis 63139	
<b>Hawthorne Children's Psychiatric Hospital</b> .....	(314) 512-7800
1901 Pennsylvania, St. Louis 63133	
<b>Mental Health Assn. Of Greater St. Louis</b> .....	(314) 773-1399
1905 S. Grand Blvd., 63104 ..... TYY (314) 512-7593	
<b>Missouri Coalition Against Domestic &amp; Sexual Violence</b> .....	(573) 634-4161
217 Oscar Dr., Ste. A, Jefferson City 65101	
<b>National Domestic Violence Hotline</b> .....	1-800-799-7233
<b>National Sexual Assault Hotline</b> .....	1-800-656-4673
<b>St. Louis Psychiatric Rehabilitation Center</b> .....	(314) 877-6500
5300 Arsenal St., St. Louis 63139	
<b>St. Louis County Regional Office</b> .....	(314) 587-4800
9900 Page, Ste. 106, St. Louis 63132	
<b>Missouri Division of Developmental Disabilities</b> .....	(314) 340-6702
211 N. Lindbergh, St. Louis 63141	
<b>Provident Counseling</b> .....	Administrative Office: (314) 371-6500
2650 Olive St. .... Crisis Hotline: (314) 647-4357	
Schedule Appointment: (314) 533-8200	

## - SENIOR CITIZEN SERVICES -

### - MEDICARE/SOCIAL SECURITY -

If you are eligible for Social Security monthly benefits and 65 or older, you are also eligible for Medicare for health benefits. There is no cost to you for the hospital part of Medicare (Part A), which pays for a large portion of any hospitalization you may require.

**You may check on Medicare benefits with the**

**Social Security Administration at** ..... 1-800-772-1213

TTY 1-800-325-0788

**Local Social Security Offices:**

5669 Delmar Blvd.  
815 Olive Street  
9525 Lewis & Clark Blvd.

8151 Clayton Road  
1785 N. New Florissant Rd.

**- MEDICAID -**

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Benefits are available to persons who are temporarily or permanently disabled, as well as low-income families and others.

Medicaid pays for visits to the doctor; immunization against diseases such as measles, tetanus and polio; ambulance services in case of emergency; in-patient hospital care; yearly eye examinations; children’s glasses; laboratory and X-ray services; home health care services; family planning services; certain dental work and certain prescriptions and nursing home care for eligible recipients.

For more information, contact:

**Division of Family Services - Income Maintenance** ..... (314) 493-6800  
9900 Page, 63132

**- PRESCRIPTION DRUGS FOR LOW-INCOME SENIORS -**

**Missouri Rx Program** ..... 1-800-375-1406  
www.morx.mo.gov

**You May Be Eligible If You Are:**

- A resident of the State of Missouri; and
- 65 years of age or older and enrolled in Medicare; or age 18 – 64, disabled and enrolled in Medicare; and
- Single with an annual gross income of \$19,600 or less; or married with an annual gross income of \$26,400 or less; and
- Enrolled in a Medicare Prescription Drug Plan (Part D). To learn more about the Part D or to choose and enroll in a Part D plan that’s best for you, visit [www.medicare.gov](http://www.medicare.gov) or call 1-800-MEDICARE (1-800-633-4227) toll-free.

**Other information for pharmaceutical assistance:**

**Prescription Drug Information Assistance (CLAIM)** ..... 1-800-390-3330

CLAIM assists persons needing prescription drugs to locate appropriate sources for medicines.

**Veteran’s Administration** ..... 1-877-222-8387

Veterans can call to see if they are eligible for prescription drug benefits. Seniors can ask their physician for free samples. If seniors are not eligible under the Missouri Rx program, they can ask their physician for a 90-day supply that provide a savings.

Many services for senior citizens are available. If you are having problems with utility bills, bus transportation, rent, food stamps, medical care, tax returns, or other things, one of the following agencies may be able to help you.

**Adult Abuse** ..... 1-800-392-0210  
Information regarding abuse, neglect or exploitation of people over 60, handicapped adults between the ages of 18 and 59, or residents in long-term care facilities is relayed to representatives of the Division of Aging for action.

**Alzheimer’s Disease and Related Disorders Association**

**24/7 Hotline** ..... 1800-272-3900

**St. Louis Chapter** ..... (314) 432-3422  
Monday thru Friday, 8 a.m. - 5 p.m.

**Circuit Breaker** ..... (314) 301-1660  
Includes questions about Senior Citizen Tax Relief (Circuit Breaker), for retirees 65 or over on rent paid or real estate taxes. For information and tax forms, call or write: 2510 S. Brentwood, Ste. 300, St. Louis 63144.

**CORP - County Older Resident Programs** ..... (314) 615-4516  
Monday thru Friday, 8 a.m. 5 p.m. .... TTY (314) 615-4425

**Dept. of Health & Senior Services** ..... (314) 340-7300  
For information on in-home services such as personal care, homemaker assistance, and alternative and institutionalized care for seniors.

**North County “Handyman Program”** .....(314) 615-7446  
Monday through Friday 8:30 - 12:30

**Day Care for Adults**

**American Red Cross - Adult day care**

1625 Washington, Florissant 63033 ..... (314) 921-5118

**Cardinal Ritter Senior Services** ..... (314) 961-8000  
7601 Watson Rd., 63119

**JCC Adult Day Services** ..... (314) 442-3261  
6 Millstone Campus Dr., Ste. 3000

**Long-Term Care Information - Ombudsman** ..... (314) 918-8222  
(Options for long-term care facilities; fees; level of care; facility inspection files; Medicare/ Medicaid information. Nursing home directories upon request.)

**Older Adult Community Action Program (OACAP)** ..... (314) 993-2671

**Insurance**

**Oasis** ..... (314) 862-2933  
(Help with insurance, Medicare and health care billings age 55 and over. Enrollment .. free. Other services are also available.)

**CLAIM** ..... 1-800-390-3330  
(Insurance questions/claims for seniors.)

**Legal Services of Eastern Missouri (Elderly Law Unit)** ..... (314) 534-4200  
(Free legal services for the elderly)

**Meals On Wheels - Hot lunches delivered to your home, call** ..... (314) 268-1523

**Mid-East Area Agency on Aging** ..... (636) 207-1323  
14535 Manchester Rd., 63011

- Eye Care America** ..... 1-877-887-6327  
(Professional medical eye care is available for the needy elderly at no cost to the patient, prescription and glasses not included.)
- OATS-Bus Transportation Information** ..... (314) 894-1701
- The Older Women's League (O.W.L.)** ..... (314) 989-0977  
(To promote the image and status of mid-life and older women)
- Visiting Nurse Association** ..... (314) 918-7171

## - TAXES -

Each year new federal and state legislation brings changes in our tax laws. Hopefully, some of these new laws bring tax relief to most, if not all of us. In any event they do make the task of preparing income tax returns a challenging one.

### Missouri Department of Revenue

3256 Laclede Station Rd., Ste. 101

**Income Tax Division** ..... (314) 877-0177

Mon. - Fri., 8:00 a.m. - 5:00 p.m.

**Tax Form Request Hotline** ..... 1-800-877-6881

**Circuit Breaker Tax Relief for Senior Citizens** ..... (314) 615-5500

TTY (314) 615-3746

▼ For help with filing tax returns (no fee for low-income persons), contact

**Internal Revenue Service** (Voice Recorded Info) ..... (314) 612-4002

1222 Spruce St., Rm. 5203, 63103

2218 N. Hwy 67, Florissant

**Federal Information Center** ..... 1-800-688-9889

**Federal Tax Assistance By Phone** ..... 1-800-829-1040

## - TRANSPORTATION -

For information about our state highways, transportation services, law enforcement assistance, or auto and driver's licenses, contact:

### MOTOR VEHICLE AND DRIVER'S LICENSING

#### ▼ Department of Revenue - Licensing & Titles

Truman Bldg., Jefferson City 65105 ..... Motor Vehicle: (573) 526-3669

[www.dor.mo.gov/mvdl/offloc/](http://www.dor.mo.gov/mvdl/offloc/) ..... Driver's License: (573) 526-2407

Taxation: (573) 751-5505

▼ Motor Vehicle & Driver's License Contract Offices

**Bridgeton** - 11977 St. Charles Rock Rd, Ste. 111 ..... (314) 298-0127

Mon-Fri 9:00 - 5:00; Sat 9:00 - 1:00



- Clayton** - 7638 Forsyth Blvd. .... (314) 863-5331  
 Mon-Fri 9:00 a.m. - 5:00 p.m.; 1st & Last Sat 9:00 a.m. - 1:00 p.m.
- Ferguson** - 728 S. Florissant Rd. .... (314) 521-2360  
 Mon-Fri 9:00 a.m. - 5:00 p.m.; Sat 9:00 a.m. - 1:00 p.m.
- Florissant** - 620 North Highway 67 ..... (314) 921-3446  
 Mon-Fri 9:00 a.m. - 5:00 p.m.; Sat 8:00 a.m. - 12:00 p.m.
- Maplewood** - 3238 Laclede Station Rd. .... (314) 645-1044  
 Mon-Fri, 8:30 a.m. - 5:00 p.m.; 1st & Last Sat 9:00 a.m. - 12:00 p.m.
- North County** - 11700 W. Florissant ..... (314) 830-0703  
 Mon-Fri 9:00 a.m. - 6:30 p.m.; First and last Sat. 9:00 a.m. - 1:00 p.m.
- Overland** - 10292 Page Ave. .... (314) 890-0860  
 Mon-Fri 9:00 a.m. - 5:00 p.m.; 1st & Last Sat 9:00 a.m. - 1:00 p.m.
- South County** - 27 Ronnie's Plaza ..... (314) 843-5223  
 Mon-Fri 7:30 a.m. - 7:00 p.m.; Sat 8:00 a.m. - 12:00 p.m.
- ▼ **Motor Vehicle & Driver's License Testing (Highway Patrol)**
- Hazelwood** - 7250 N. Lindbergh, Hazelwood Plaza .....(314) 731-4418  
 Mon. - Fri., 8:00 a.m. - 5:00 p.m.
- Jennings** - 8501 Lucas & Hunt Rd. ....(314) 877-2222  
 Jennings State Office Building  
 Mon. - Fri., 8:00 a.m. - 4:30 p.m.
- Manchester** - 703 Big Bend Rd. ....(636) 256-3951  
 Mon. - Fri., 8:00 a.m. - 5:00 p.m.
- Maplewood** - 3256 Laclede Sta. Rd., Ste 100.....(314) 877-0199  
 Deer Creek Center  
 Mon. - Fri., 8:00 a.m. - 5:00 p.m.

**- PUBLIC TRANSIT SERVICES -**

- AMTRAK** - Information & Reservations ..... 1-800-872-7245  
 551 S. 16th St.
- Metro Bus Lines** (General Information) ..... (314) 231-2345  
 707 North 1 Street, St. Louis 63102     [transitinformation@metrostlouis.org](mailto:transitinformation@metrostlouis.org)
- Call-A-Ride** ..... (314) 652-3617  
 TTY (314) 534-5055  
 Metro offers North County residents a ride service. Rides may be scheduled up to 7 days in advance.
- Handicapped/Mid-East Area Agency on Aging** ..... (636) 207-1323  
 14535 Manchester Rd., Manchester 63011
- OATS — Bus Transportation Information** ..... (314) 894-0517

**- STREET & HIGHWAY INFORMATION -**

- Department of Transportation - District 6 Office** ..... (314) 275-1500  
1590 Woodlake Dr., Chesterfield 63107
- Traffic Division - City of St. Louis** ..... (314) 647-3111  
1900 Hampton Ave., 63139  
Citizens' Service Bureau .....(314) 622-4800  
Streets, sidewalks and traffic issues
- St. Louis County Highways and Traffic Dept.** ..... (314) 615-8549  
121 S. Meramec, Clayton 63105
- Missouri Department of Transportation**
  - Customer Service** ..... 1-888-ASK-MODOT

**- UTILITIES/ENERGY INFORMATION -**

- Ameren Missouri** ..... 1-800-552-7583  
(Inquiries about your bill, to obtain meter reading or discuss credit)  
Report outage, downed line or gas order ..... 1-800-552-7583
- Laclede Gas** ..... (314) 342-0800
- Gas Leaks (Laclede)** ..... (314) 621-6960
- Community Action Agency of St. Louis County, Inc.** ..... (314) 863-0015  
(Energy assistance, Weatherization) ..... (314) 863-0015
- Metropolitan Sewer District** ..... Customer Service: (314) 768-6260  
Billing ..... 1-866-281-5737
- Mo American Water Co.** ..... Customer Service 1-866-430-0820  
To report leaks (24 hours) ..... (Ext. 420) (314) 991-3404
- AT&T Residential Repair Center** (Voice-Recorded Message) .. 1-800-246-8464

**- NOTICE REQUIRED ON UTILITY CUTOFFS -**

During the winter heating season, Missouri gas and electric utilities regulated by the Missouri Public Service Commission must give customers at least 10 days written notice before service may be disconnected and additional written or personal contact at least 96 hours prior to disconnection. Additionally, no disconnections may occur on any day in which the temperature is forecast to be below 30 degrees.

These rules, which are in effect between Nov. 1 and March 31, require also that customers whose service is about to be cut off be told that they might qualify for financial aid to help pay their utility bills. Elderly or handicapped customers who register with utilities in advance are given even greater protection by the new rules.

Customers can get more information on these regulations by calling:

- Missouri Public Service Commission** ..... 1-800-392-4211

## - VETERANS' BENEFITS -

The federal government has made many special benefits available to veterans. For questions concerning disability benefits, veterans' pensions, scholarships and loans under the GI Bill, contact a representative of Veterans' Affairs at one of the following locations:

- American Red Cross Blood Services** ..... (314) 658-2000  
 4050 Lindell, 63108
- Missouri Veterans Commission** ..... (573) 751-3779  
 12 Floor, Jefferson State Office Building..... 1-866-VET-INFO  
 P.O. Drawer 147, Jefferson City 65102..... 1-866-838-4636  
 400 S. 18th St., Room 107, St. Louis 63103-2271 ..... (314) 552-9885
- St. Louis County Office of Veterans' Services** ..... (314) 615-4413  
 121 S. Meramec Ave., Clayton 63105  
 North County, 21 Village Sq., Hazelwood 63042 .....(314) 615-7414  
 South County, 4546 Lemay Ferry, 63129 .....(314) 615-4038
- Veterans' Benefits** ..... 1-800-827-1000  
 400 S. 18th St., St. Louis 63103  
 Education Benefits ..... 1-888-442-4551
- Veterans' Administration Hospitals**
- John Cochran Hospital** ..... (314) 652-4100  
 915 North Grand, 63106 ..... 1-800-228-5459
- Jefferson Barracks Hospital** ..... (314) 652-4100  
 #1 Jefferson Barracks Drive, St. Louis 63125

## - VOLUNTEER ORGANIZATIONS -

- Big Brothers Big Sisters** .....(314) 361-5900  
 4625 Lindell Blvd., Ste. 501

A Big Brother or Big Sister serves as a friend, role model, mentor and confidant. The focus is on spending time with a child. Ages 5 - 17 served; volunteers need valid drivers license and insurance. Must attend training session.

- CORE** .....(314) 615-4516

Regularly scheduled phone calls between the elderly to make sure all is well.

- Foster Grandparents** .....(314) 918-2297 ext. 242

If you are 60 years of age or older and have a low income, you can work part-time with children with special needs and receive a stipend of \$2.65 per hour (non-taxable). Call for more information.

- VOYCE** .....(314) 918-8222

For nursing home advocacy. Available during daytime hours.

# - VOTER REGISTRATION -

Voting is the right and responsibility of all qualified citizens. Eligible voters are required to be at least 18 years of age, a resident of the state and a citizen of the United States.

Upon reaching 18 or moving to Missouri, anyone desiring to register to vote can do so by taking valid identification to a local registration location. This must be done by the fourth Wednesday prior to any election in order to vote in that particular election. After registering, you're eligible to vote in any election.

To obtain a list of the registration locations nearest you, contact the St. Louis County Board of Election Commissioners at 314-615-1800. You can register at the election board office and at most libraries, city halls, division of motor vehicle offices and school district offices.

## - ABSENTEE BALLOTS -

County residents can request an absentee ballot by mail, or in person or with the assistance of a relative or a guardian by contacting the St. Louis County Election Board, 12 Sunnen Dr., Maplewood, MO 63143.

# GOVERNMENT OFFICES

▼ To learn who the elected officials are for your area, call:

**County Election Board** ..... (314) 615-1800

**League of Women Voters** ..... (314) 961-6869

## FEDERAL

**Federal Information Center** ..... 1-800-688-9889

United States Legislative Branch (Library of Congress Internet Resource Page):

<http://thomas.loc.gov/>

## **UNITED STATES SENATORS**

**Roy Blunt** 260 Russell Senate Office Bldg.....(202) 224-5721

[blunt.senate.gov](http://blunt.senate.gov) Washington, D.C. 20510 ..... FAX: (202) 224-8149

(District Office) 7700 Bonhomme, Ste. 315.....(314) 725-4484

Clayton 63105 ..... FAX: (314) 727-3548

**Claire McCaskill** 717 Hart Senate Office Bldg.....(202) 224-6154

[mccaskill.senate.gov](http://mccaskill.senate.gov) Washington, D.C. 20510

(District Office) 5850A Delmar Blvd.....(314) 367-1364

St. Louis 63112 ..... FAX: (314) 361-8649

## UNITED STATES REPRESENTATIVES

**William L. Clay, Jr.** 2418 Rayburn House Office Bldg. ....(202) 225-2406  
1st District Washington, D.C. 20515  
(St. Louis City Office) 6830 Gravois .....(314) 669-9393  
St. Louis 63108 ..... FAX: (314) 669-9398

**Ann Wagner** 435 Cannon House Office Bldg. ....(202) 225-1621  
2nd District Washington, D.C. 20515..... FAX: (202) 225-2563  
(District Office) 301 Sovereign Ct., Ste. 20..... (314) 779-5449  
Ballwin, MO 63011

**Blaine Luetkemeyer** 2440 Rayburn House Office Bldg. ....(202) 225-2956  
3rd District Washington, D.C. 20515 ..... FAX: (202) 225-7452

**Visit the Missouri State Government Home Page on the Internet**

**Internet Address: <http://www.state.mo.gov>**

Missouri on-line offers access to the Executive, Judicial and Legislative Branches and to most departments of state government. Other helpful information is also available.

## **STATE ELECTED OFFICIALS**

**Governor Jeremiah (Jay) Nixon** ..... 573-751-3222  
Executive Office  
P.O. Box 720  
Jefferson City, MO 65102  
[www.governor.mo.gov](http://www.governor.mo.gov)

**Lt. Governor Peter Kinder**.....573-751-4727  
State Capitol, Room 224  
Jefferson City, MO 65101  
[www.ltgov.mo.gov](http://www.ltgov.mo.gov)

**Secretary of State Jason Kander** ..... 573-751-4936  
State Capitol, Room 208  
Jefferson City, MO 65101  
[www.sos.mo.gov](http://www.sos.mo.gov)

**State Treasurer Clint Zweifel** .....573-751-2411  
State Capitol, Room 229  
Jefferson City, MO 65101  
[www.treasurer.mo.gov](http://www.treasurer.mo.gov)

**State Auditor Thomas Schweich**.....573-751-4824  
State Capitol, Room 121A  
Jefferson City, MO 65101  
[www.auditor.mo.gov](http://www.auditor.mo.gov)

**Attorney General Chris Koster**..... 573-751-3321  
 P.O. Box 899  
 Jefferson City, MO 65102  
 www.ago.mo.gov  
**St. Louis Office:** .....314-340-6816  
 Old Post Office, 815 Olive St., Suite 200  
 St. Louis, MO 63101

## STATE LEGISLATURE

<b>Name/ District</b>	<b>Capitol Address/ Email</b>	<b>Phone Number</b>
<b>Sen. Maria Chappelle-Nadal</b> 14th Sen. District	Rm. 330, State Capitol ..... maria.chappellenadal@senate.mo.gov	(573) 751-4106
<b>Rep. Tommie Pierson</b> 66th District	Room 101H, State Capitol..... tommie.pearson@house.mo.gov	(573) 751-6845
<b>Rep. Bill Otto</b> 70th District	Room 116-2, State Capitol ..... bill.otto@house.mo.gov	(573) 751-4163
<b>Rep. Courtney Curtis</b> 73rd District	Room 116-5, State Capitol ..... courtney.curtis@house.mo.gov	(573) 751-0855
<b>Rep. Sharon Pace</b> 74h District	Room 105G, State Capitol ..... sharon.pace@house.mo.gov	(573) 751-4726
<b>Rep. Rochelle Walton Gray</b> 75th District	Room 105E, State Capitol..... rochelle.gray@house.mo.gov	(573) 751-5538
<b>Rep. Clem Smith</b> 85th District	Room 105C, State Capitol..... clem.smith@house.mo.gov	(573) 751-4468
<b>Rep. Rory Ellinger</b> 86th District	Room 109E, State Capitol..... rory.ellinger@house.mo.gov	(573) 751-4265
<b>Rep. Margo McNeil</b> 69th District	Room 103BC, State Capitol ..... margo.mcneil@house.mo.gov	(573) 751-5365
<b>Rep. Mary Nichols</b> 72nd District	Room 105H, State Capitol..... mary.nichols@house.mo.gov	(573) 751-1832
<b>Rep. Stacey Newman</b> 87th District	Room 101K, State Capitol..... stacey.newman@house.mo.gov	(573) 751-0100

TO WRITE YOUR STATE REPRESENTATIVE:  
 Representative's Name  
 201 W. Capitol Ave., State Capitol  
 Jefferson City, MO 65101

TO WRITE YOUR STATE SENATOR:  
 Senator Maria Chappelle-Nadal  
 201 W. Capitol Ave., State Capitol  
 Jefferson City, MO 65101

# - TOUR THE CAPITAL CITY -

The agencies listed below have tours available. Reservations can be made by calling the number listed with each agency. Our Jefferson City office will be glad to help arrange a tour for you. Call early to set dates and times.

**STATE CAPITOL TOURS** ..... (573) 751-2854  
Seven days a week on the hour, 8-12 and 1-4 pm. No tours on New Year's Day, Easter, Thanksgiving and Christmas.

**GOVERNOR'S MANSION** ..... (573) 751-0526  
Tuesdays and Thursdays 10 am-12 noon and 1-3 pm. No tours during August and December except for the traditional Christmas Candlelight Tours held during the holiday season. Groups (10 or more) by appointment only.

**JEFFERSON LANDING HISTORIC SITE** ..... (573) 751-3475  
Tuesday - Saturday, 10:00 am-4:00 pm. No tours on New Year's Day, Easter, Thanksgiving and Christmas. (Reservations recommended for groups of 10 or more).

**HIGHWAY PATROL SAFETY ED. CENTER & MUSEUM** ..... (573) 526-6149  
Weekdays 9 am to 3 pm.

**RUNGE CONSERVATION NATURE CENTER** ..... (573) 526-5544  
Open Monday-Saturday, 8 am to 5 pm and Sunday, 12 - 5 pm

**SUPREME COURT BUILDING** ..... (573) 751-4144  
Reservations are required.



# - STATE DEPARTMENTS -

<b>Administration</b> .....	(573) 751-1851
State Capitol, Room 125	
P.O. Box 809, Jefferson City, MO 65102	
<b>Agriculture</b> .....	(573) 751-4211
1616 Missouri Blvd.	
P.O. Box 630, Jefferson City, MO 65102	
<b>Conservation</b> .....	(573) 751-4115
2901 W. Truman Blvd.	
P.O. Box 180, Jefferson City, MO 65102	
St. Louis Phone (Powder Valley) .....	(314) 301-1500
<b>Corrections &amp; Human Resources</b> .....	(573) 751-2389
P.O. Box 236, Jefferson City, MO 65102	
Constituent Services .....	(573) 526-2695
Probation and Parole, St. Louis .....	(314) 877-1000
<b>Economic Development</b> .....	(573) 751-4962
P.O. Box 1157, Jefferson City, MO 65102	
Community & Economic Development .....	1-800-523-1434
Tourism .....	(573) 751-4133
<b>Elementary &amp; Secondary Education</b> .....	(573) 751-4212
P.O. Box 480, Jefferson City, MO 65102	
<b>Health and Senior Services</b> .....	(573) 751-6400
P.O. Box 570, Jefferson City, MO 65102	
St. Louis County Vital Records Phone .....	(314) 615-1720
Jefferson City Vital Records Phone .....	(573) 751-6387
Senior Services (St. Louis County) .....	(314) 340-7300
<b>Higher Education</b> .....	(573) 751-2361
3515 Amazonas Dr., Jefferson City, MO 65109	
<b>Insurance, Financial Institutions and</b>	
<b>Professional Registration</b> .....	(573) 751-0293
301 W. High St. Room 530, Jefferson City, MO 65102	
Insurance Consumer Hotline .....	1-800-726-7390
<b>Labor &amp; Industrial Relations</b> .....	(573) 751-4091
3315 W. Truman Blvd., Jefferson City, MO 65109	
<b>Mental Health</b> .....	1-800-364-9687
1706 E. Elm	
P.O. Box 687, Jefferson City, MO 65102	
<b>Natural Resources</b> .....	1-800-361-4827
P.O. Box 176, Jefferson City, MO 65102	
St. Louis .....	(314) 416-2960



<b>Public Safety</b> .....	(573) 751-4905
P.O. Box 749, Jefferson City, MO 65102	
<b>Revenue</b> .....	(573) 751-4450
P.O. Box 311, Jefferson City, MO 65102	
<b>Income Tax Refund Information</b> .....	(573) 526-8299
See Page 19 for St. Louis Numbers	
<b>Social Services</b> .....	(573) 751-4815
P.O. Box 1527, Jefferson City, MO 65102	
St. Louis County Family Services .....	(314) 493-6800
Enforcement Issues .....	1-866-313-9960
A-Cn .....	(314) 493-6700
Co-Lz & Smim-Z .....	(314) 340-7400
M-Smil .....	(314) 475-7880
<b>Transportation</b> .....	Toll Free 1-888-275-6636
P.O. Box 270, Jefferson City, MO 65102	
<b>St. Louis District Office</b> .....	(314) 275-1500

**- ST. LOUIS COUNTY GOVERNMENT -**

[www.co.st-louis.mo.us](http://www.co.st-louis.mo.us)

<b>41 South Central Clayton, MO 63105</b> .....	(314) 615-5000
	TTY (314) 615-5889
<b>County Executive - Charlie A. Dooley</b> .....	(314) 615-7016
<b>County Council, District 1 - Hazel Erby</b> .....	(314) 615-5436
<b>County Council, District 3 - Kathleen Kelly Burkett</b> .....	(314) 615-5437
<b>County Prosecuting Attorney - Robert McCullough</b> .....	(314) 615-2600

**- COUNTY DEPARTMENTS -**

<b>Economic Council</b> .....	(314) 615-7663
<b>Elections, Board of</b> .....	(314) 622-4336
<b>Electrical Inspection Chief</b> .....	(314) 615-7161
<b>Electrical Inspection Department</b> .....	(314) 615-3722
<b>Emergency Management</b> .....	(314) 628-5400
<b>Health</b> .....	(314) 615-0600
<b>Highways &amp; Traffic</b> .....	(314) 615-8504
<b>Housing Authority</b> .....	(314) 531-4770
<b>Human Services</b> .....	(314) 615-4453
Included in the services offered by the St. Louis County office of Human Services are older resident programs, youth programs, veterans services, home improvement and first-time home buyer programs.	
<b>Judges 21st Judicial Circuit</b> .....	(314) 615-8029
<b>Judicial Administration</b> .....	(314) 615-2666
<b>Justice Services</b> .....	(314) 615-5245 or 615-5752
<b>Municipal Courts</b> .....	(314) 615-8760

<b>Parks &amp; Recreation</b> .....	(314) 615-4386
<b>Personnel</b> .....	(314) 615-5429
<b>Planning</b> .....	(314) 615-2520
<b>Police (St. Louis County)</b> .....	(314) 889-2341
<b>Public Works</b> .....	(314) 615-5184
<b>Revenue</b> .....	(314) 615-5500
<b>Assessor</b> .....	(314) 615-2555
<b>Collector</b> .....	(314) 615-5500
<b>Licensing</b> .....	(314) 615-5107
<b>Recorder of Deeds</b> .....	(314) 615-7100
<b>Sheriff - St. Louis County</b> .....	(314) 615-4724
<b>Spirit of St. Louis Airport</b> .....	(636) 532-2222

**- TOWNS, CITIES & VILLAGES -**

(Municipalities in the 14th Senatorial District)

<b>Bel-Nor</b> , 8416 Natural Bridge, 63121 .....	(314) 381-2834
<b>Bel-Ridge</b> , 8920 Natural Bridge, 63121 .....	(314) 429-2878
<b>Bellerive</b> , 7700 Natural Bridge Rd., 63121 .....	(314) 385-3300
<b>Berkeley</b> , 8425 Airport Rd., 63134 .....	(314) 524-3313
<b>Beverly Hills</b> , 7150 Natural Bridge, 63121 .....	(314) 382-6544
<b>Bridgeton</b> , 12355 Natural Bridge Road, 63044 .....	(314) 739-7500
<b>Calverton Park</b> , 52 Young Drive, 63135 .....	(314) 524-1212
<b>Charlack</b> , 8401 Midland, 63114 .....	(314) 427-4715
<b>Clayton</b> , 10 N. Bemiston Ave., 63105 .....	(314) 727-8100
<b>Cool Valley</b> , 100 Signal Hill Drive, 63121 .....	(314) 521-3500
<b>Country Club Hills</b> , 7422 Eunice, 63136 .....	(314) 261-0845
<b>Dellwood</b> , 1415 Chambers Road, 63135 .....	(314) 521-4339
<b>Earth City</b> , 13735 Lakefront Dr., 63045 .....	Unincorporated
<b>Edmundson</b> , 4440 Holman Lane, 63134 .....	(314) 428-7125
<b>Ferguson</b> , 110 Church St., 63135 .....	(314) 521-7721
<b>Flordell Hills</b> , 7001 Brandon Ave., 63136 .....	(314) 382-5524
<b>Florissant</b> , 955 Rue St. Francois, 63031 .....	(314) 921-5700
<b>Glen Echo Park</b> , 7206 Henderson Rd., 63121 .....	(314) 382-7355
<b>Greendale</b> , 7309 Natural Bridge Rd., Room 204, 63121 .....	(314) 383-2577
<b>Hanley Hills</b> , 7713 Utica Dr., 63133 .....	(314) 725-0909
<b>Hazelwood</b> , 415 Elm Grove Lane, 63042-1917 .....	(314) 839-3700
<b>Hillsdale</b> , 6428 Jesse Jackson Ave., 63121 .....	(314) 381-0288
<b>Jennings</b> , 2120 Hord Ave, 63136 .....	(314) 388-3999
<b>Kinloch</b> , 5990 Monroe Ave., 63140 .....	(314) 256-9737
<b>Ladue</b> , 9345 Clayton Rd., 63124 .....	(314) 993-3439

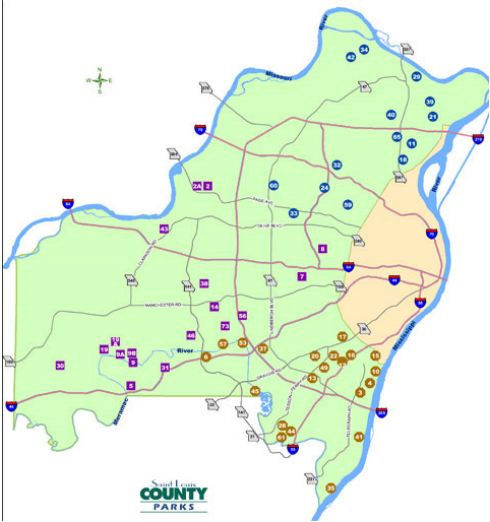
<b>Normandy</b> , 7700 Natural Bridge, 63121 .....	(314) 385-3300
<b>Northwoods</b> , 4600 Oakridge Blvd, 63121 .....	(314) 385-8000
<b>Norwood Court</b> , 7600 Lammert Ln., 63121 .....	(314) 382-8176
<b>Pagedale</b> , 1420 Ferguson Ave., 63133 .....	(314) 726-1200
<b>Pasadena Hills</b> , 3915 Roland Blvd., 63121 .....	(314) 382-4453
<b>Pasadena Park</b> , P.O. Box 210357, 63121 .....	(314) 383-0010
<b>Pine Lawn</b> , 6250 Steve Marre Ave., 63121 .....	(314) 261-5500
<b>St. Ann</b> , 10405 St. Charles Rock Road, 63074 .....	(314) 427-8009
<b>St. John</b> , 8944 St. Charles Rock Rd., 63114 .....	(314) 427-8700
<b>University City</b> , 6801 Delmar Blvd., 63130 .....	(314) 862-6767
<b>Uplands Park</b> , 6390 Natural Bridge, 63121.....	(314) 383-1856
<b>Velda City</b> , 2560 Lucas & Hunt Rd., 63121 .....	(314) 382-6600
<b>Velda Village Hills</b> , 3501 Avondale, 63121 .....	(314) 261-7221
<b>Vinita Park</b> , 8374 Midland Blvd., 63114 .....	(314) 428-7373
<b>Vinita Terrace</b> , 8027 Page Ave, 63130 .....	(314) 427-4488
<b>Wellston</b> , 1414 Evergreen, 63133 .....	(314) 553-8000
<b>Woodson Terrace</b> , 4323 Woodson Rd., 63134.....	(314) 427-2600

# PARKS IN ST. LOUIS COUNTY

<b>Park Name</b>	<b>Address</b>	<b>Park Hours</b>
Ackert	6600 Delmar Blvd., 63130	5 a.m.-10:30 p.m.
Affton White Rodgers Community Center	9801 Mackenzie Rd, 63123	Call (314) 615-8822
Bee Tree	2701 Finestown Rd, 63129	Sunrise to sunset
Black Forest	9822 Perrin Ave, 63125	Sunrise to sunset
Bohrer, George H.	5705 S. Lindbergh Blvd, 63123	Sunrise to sunset
Cliff Cave	806 Cliff Cave Rd., 63129	Sunrise to sunset
Clydesdale	9517 Green Park Rd., 63123	Sunrise to sunset
Dade	414 Dade Ave., 63135	Sunrise to sunset
Eastgate	Cabanne Ave., 63130	5 a.m.-10:30 p.m.
Endicott	2950 Endicott Ave., 63144	8 a.m.-sunset
Ferguson Sports Complex	824 Ferguson Ave., 63135	Sunrise to sunset
Flynn	7269 Pershing Ave., 63130	5 a.m.-10:30 p.m.
Fogerty	1500 N. 82nd Blvd., 63132	5 a.m.-10:30 p.m.
Grants Trail	3902 Reavis Barracks Rd, 63125	Sunrise to sunset
Hanley Park & House	7600 Westmoreland Ave., 63105	6 a.m.-10 p.m.

Heman	1028 Midland Blvd., 63130	5 a.m.-10:30 p.m.
Home Heights	2950 McKibbon Rd.	Sunrise to sunset
Hudson	1271 Hudson Rd., 63135	Sunrise to sunset
Janet Majerus	1300 Partridge Ave., 63130	5 a.m.-10:30 p.m.
January-Wabash Memorial	501 N. Florissant Rd., 63135	Sunrise to sunset
Jeske	147 Thoroughman Ave., 63135	Sunrise to sunset
John L. Brown	4300 Calvert Ave., 63134	Sunrise to 10 p.m.
Kinloch	5541 Marble Ave., 63140	8 a.m.-sunset
Lang-Royce	1200 Lang Dr., 63135	Sunrise to sunset
Lewis	7000 Delmar Blvd., 63130	5 a.m.-10:30 p.m.
Memorial	41 South Central Ave., 63105	8 a.m.-sunset
Metcalfe	820 Kingsland Ave., 63130	5 a.m.-10:30 p.m.
Millar	1351 N. Hanley Rd., 63130	5 a.m.-10:30 p.m.
Mooney	Mooney Ln., 63128	5 a.m.-10:30 p.m.
Nesbit-Newton	1150 Nesbit Dr., 63135	Sunrise to sunset
Riverwoods Park & Trail	14000 St. Charles Rock Rd.	Sunrise to sunset
Rabe	7399 Lynn Ave., 63130	5 a.m. -10:30 p.m.
Robert-Superior	635 Robert Ave., 63135	Sunrise to sunset
Shaw	27 S. Brentwood Blvd., 63105	6 a.m.-11 p.m.
Spring-Valley	7486 Halprin Dr.	Sunrise to sunset
St. Vincent	7335 St. Charles Rock Rd., 63135	8 a.m.-sunset
Taylor	222.N. Central Ave.	6 a.m.-10 p.m.
Wayside Dog Park	1026 Chambers Rd., 63135	Sunrise to sunset

Please visit our website at [www.stlouisco.com/parks](http://www.stlouisco.com/parks)



State Senator  
**Maria Chappelle-Nadal**

*Serving the constituents of the 14th District  
in the Missouri Senate.*



- **COMMUNITY SERVICES DIRECTORY** -  
**2013-2014**