



*A constituent calls for help with
serious health care issues....
Who do you turn to?*

Your constituents are not alone. The **Patient Advocate Foundation** can provide free professional assistance to you and your constituents struggling with difficult health care issues, such as those with serious or life-threatening diseases.

PAF can provide personal intervention, and if necessary, will serve as an active liaison between a patient and insurer, employer, and/or creditors to help resolve coverage issues, job retention, and/or debt crisis matters related to the diagnosis and treatment. This is done by assigning a professional case manager, **at no cost to the patient.**

PAF can help with:

- Resolving insurance coverage disputes
- Employment problems related to health issues
- Information requests on all types of health issues
- Accessing clinical trials
- Negotiating access to drugs, chemotherapy, medical devices
- Negotiating pre-authorization approvals, or billing disputes

For those simply looking for information, the Foundation has access to many resources.

The Foundation was established by cancer survivors Nancy Davenport-Ennis and her husband, Jack. Help is available in all 50 states. Patient Advocate Foundation handled over 4.1 million contacts from Americans in 2005.

Patient Advocate Foundation

1-800-532-5274

PAF also has a Co-Pay Relief Assistance Program to provide co-payment assistance to those who have insurance, but cannot afford the co-pays for their medications. A call counselor will help determine if a person is eligible and can assist them.

Prescription Co-Pay Relief

1-866-512-3861

A wallet card with this information is attached. Please carry it or keep it in your desk drawer for easy access **when a constituent calls.** If you have any questions, I would be happy to help you with this.

Sincerely,

Sen. Rita Heard Days
573-751-4106
